



BAY OF PLENTY
DISTRICT HEALTH BOARD
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OIA REQUEST

Received: 09 February 2021
Due: 09 March 2021
Response Date: 09 March 2021
Subject: Compliance Advice from Privacy Commissioner

In response to your request under the Official Information Act, please find our response below:

Request

1. During 2020, Has the DHB been issued any compliance advice letters from The Office of the Privacy Commissioner.
2. If so, what incidents caused these to be issued, and what steps have been taken to prevent this them in the future.

Response

1. Yes.
2. (a) Incident - Disposal of pager records.
Remedy - Retention and disposal guidelines were developed and implemented.
- (b) Incident - Inappropriate access to personal information.
Remedy – Staff were reminded of policies around access.

Please note that this response may be published on our website as part of our proactive release practice.

Yours sincerely

DEBBIE BROWN

Senior Advisor Governance and Quality

