

22 March 2021

Jason Esler  
[fyi-request-14821-dd4e23c7@requests.fyi.org.nz](mailto:fyi-request-14821-dd4e23c7@requests.fyi.org.nz)

Dear Mr Esler

On 2 March 2021, you made an Official Information Act (OIA) request about two addresses in Timaru. You asked for the details of the square metre size of the properties and the rents being achieved from the houses.

Kāinga Ora – Homes and Communities has a duty to protect the privacy of its customers and therefore, we do not comment on details about our properties that could affect our customers' privacy. This is particularly the case when requests are made through a public website like *FYI* where information remains publicly available for many years.

As you have not provided a signed privacy waiver from our customers, I am declining your request under Section 9(2)(a) of the OIA to protect the privacy of natural persons. I have considered the public interest and see no public interest in the release of this information.

You have the right to seek an investigation and review by the Ombudsman of this response. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or Freephone 0800 802 602.

Yours sincerely



Rachel Kelly  
**Manager Government Relations**