

Watercare Services Limited

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31 March 2021

Paul Brown

Via email

Email: fyi-request-14950-6020e7ef@requests.fyi.org.nz

Dear Paul

**REQUEST FOR INFORMATION UNDER THE LOCAL GOVERNMENT OFFICIAL INFORMATION AND MEETINGS
ACT 1987**

On Friday 19 March 2021 we received your request for information relating to *“history of blockages that have required maintenance on sewerage line 562100 between manholes 456789 and 456805 in Silverdale, Auckland since 1 January 2000.”*

Our Response

According to our records, there has been some extensive maintenance activity on the siphon and manholes at the end of Titan Rd Silverdale. We only have detailed records going back to 2016, noting eight blockage events in 2016, two in 2017 and five in 2018. A monitored alarm was then installed in the manhole to alert us of an imminent overflow. From this monitoring, we have maintained the siphon to prevent an overflow, with only three known overflows since November 2018. The siphon is managed and cleaned on a regulator frequency when the alarm monitoring indicates maintenance.

Yours sincerely



Pinaz Pithadia
Report Writer