

Barbara Berkett

By email: [fyi-request-14960-180b88f8@requests.fyi.org.nz](mailto:fyi-request-14960-180b88f8@requests.fyi.org.nz)  
Ref: H202103246

Dear Barbara

### **Response to your request for official information**

Thank you for your request under the Official Information Act 1982 (the Act) to the Ministry of Health (the Ministry) on 22 March 2021 for:

*“Regarding the Code of Rights which is upheld in NZ and specifically the right to be fully informed when receiving medical treatment i am requesting to see what documents and information Healthcare workers are being trained in and to pass on to prospective covid vaccine recipients.*

*I would also like to know if they are trained to inform people how and where they can report any adverse reactions they may have to covid vaccines. And also in being fully informed are they also informed of how many other countries have either refused to allow the covid vaccines to be used or discontinued their use and why.*

*Also I wd like to know what responsibility and accountability is taken by the ministry of health if healthworkers are not trained to fully inform covid vaccine recipients.....especially since the vaccine companies themselves have claimed no liability for adverse effects or even death of covid vaccine recipients.”*

I have attached an example of the documentation which is provided to inform those who are about to be vaccinated for COVID-19. Further information on Healthcare workers training is administered by and available online at the Immunisation Advisory Centre website. [www.immune.org.nz/health-professionals/education-training](http://www.immune.org.nz/health-professionals/education-training).

Information on adverse reaction reporting is publicly available online at the Medsafe website: [www.medsafe.govt.nz/COVID-19/monitoring-process.asp](http://www.medsafe.govt.nz/COVID-19/monitoring-process.asp). Advice on reporting is also detailed in the documents provided in response to part one of your request.

The Ministry will address any issues when an if they arise. For all health and disability services the Code of Health and Disability Services Consumer’s Rights apply, including the right to be fully informed as per right 6: [www.hdc.org.nz/your-rights/about-the-code/code-of-health-and-disability-services-consumers-rights/](http://www.hdc.org.nz/your-rights/about-the-code/code-of-health-and-disability-services-consumers-rights/). In the event of any issue arising, the Health and Disability Commissioner would be the appropriate avenue to receive any complaints.

I trust this information fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on the Ministry website at: [www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests](http://www.health.govt.nz/about-ministry/information-releases/responses-official-information-act-requests).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jo Gibbs', with a large, stylized flourish at the end.

Jo Gibbs

**National Director**

**COVID-19 Vaccine and Immunisation Programme, Ministry of Health**