

16 April 2021

Mr Ken W

Via Email [fyi-request-15106-415ed7f7@requests.fyi.org.nz](mailto:fyi-request-15106-415ed7f7@requests.fyi.org.nz)

Dear Sir

### **Building Consent Processing**

I refer to your official information request received this Council by email on 8 April 2021.

We have decided to grant your request in part, namely information which relates to monthly averages for numbers of building consent applications received, number of applications processed, turnaround time to process applications. This information is listed below.

- 1) *Number of applications received / mthly*  
269 per month over last 12 months
- 2) *Number of applications processed / mthly*  
229 per month over last 12 months
- 3) *Turn-around time to process the application / mthly*  
20 working days average over last 12 months

We have also decided to refuse your request for information which relates to placing information in to two categories, being new buildings and modification to existing builds under section 17(a) of LGOIMA being substantial collation or research. The software that Council's uses does not separate building consents in to categories as requested, therefore it would take substantial time for Council to go through each building consent and categorise as requested. Council has considered whether it would be appropriate to fix a charge or extend the time limit to assist with responding to this request. However as Council is receiving record levels of building consent applications with limited resourcing in trying to meet legislative timeframes under the Building Act, we do not consider that these options would enable Council to grant the request.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact Mrs Vanessa Mitchell, Building Manager on (03) 3472 800.

Yours sincerely

A handwritten signature in black ink, appearing to read 'D Ward', written over a large, light-colored arrow pointing to the left.

David Ward  
**CHIEF EXECUTIVE OFFICER**