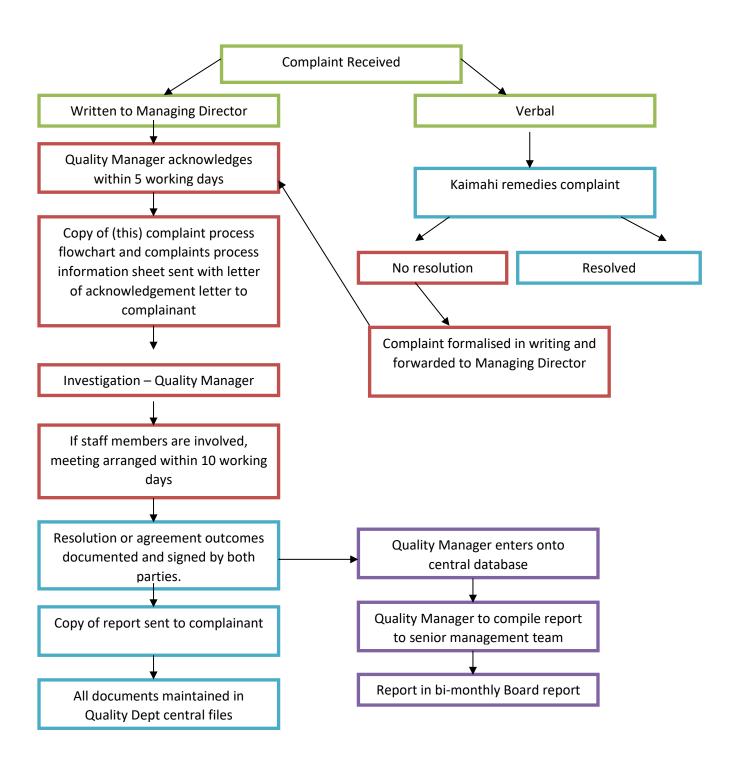


QUALITY MANUAL QUA303 COMPLAINTS PROCESS FLOWCHART



Document Ref: QUA303 Complaints Process Flowchart		Folder: Quality Manual	Approved by: MD	
Version: 1	Last Review: May 2021	Next Review: May 2024		Page 1 of 1