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12 April 2021

Hayden Marsh

By email: fyi-request-15132-f51fa6ed@requests.fyi.org.nz

Dear Hayden

Information Request – F3173450 - 566 Paradise Valley Road

I refer to your official information request dated 12 April 2021 asking for a copy of the Incident Report for F3173450 - 566 Paradise Valley Road.

In accordance with the provisions of the Official Information Act 1982, I *enclose* the information you requested. Some information has been redacted to protect the privacy of individuals identified in the report.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

David Guard
Region Manager

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