

27 March 2014

Bronwyn Pullar
Email: fyi-request-1517-a81f69bc@requests.fyi.org.nz

Dear Ms Pullar

Official Information Act 1982 – Notification of Time Extension

On 5 March 2014 you made a request under the Official Information Act 1982 (Act) for a copy of the formal Board Complaints Policy adopted by the ACC board in November 2013, as provided to the Auditor General.

ACC needs an extra 10 working days until 16 April to consult in order to make a decision on your request.

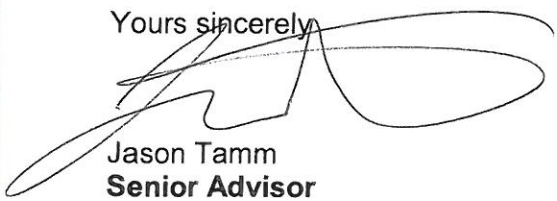
This extension complies with Section 15A of the Act.

Please contact me on jason.tamm@acc.co.nz if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely,



Jason Tamm
Senior Advisor