

16 April 2014

Bronwyn Pullar
Email: fyi-request-1517-a81f69bc@requests.fyi.org.nz

Dear Ms Pullar

Official Information Act request

Thank you for your request of 5 March 2014 made under the Official Information Act 1982 (the Act) in which you ask for a copy of the ACC Board Complaints Policy. A copy of that document is enclosed.

Please contact me at claire.stearne@acc.co.nz if you have any queries about this letter.

If you're unhappy with ACC's response, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely



Claire Stearne
Acting Team Manager, Government Services