



12 May 2021

Greg Strachan
Via: fyi.org.nz

Dear Greg Strachan

Official information request for N4L Helpdesk Logs

We refer to your official information request dated 3 May 2021 for:

Copies of the N4L Helpdesk Logs from June 2020 until April 2021 providing:

Name of School:

Date:

Time:

Name of caller:

For the following 3 schools:

Kaiapoi High (MOE 314)

Cashmere High (MOE 340)

Villa Maria College (MOE 326)

N4L has decided to refuse your request under section 9 (2)(b)(ii) so as not to unreasonably prejudice the commercial position of the person who supplied or who is the subject of the information.

You may wish to approach the individual schools to seek their permission for this information to be disclosed by us to you.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision, please feel free to contact me at larrie.moore@n4l.co.nz.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Larrie Moore', with a stylized flourish at the end.

Larrie Moore
Chief Executive Officer

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