

10 April 2014

Gladys Webster
fyi-request-1533-df1646ee@requests.fyi.org.nz

Dear Ms Webster

Official Information Act 1982 – Notification of Time Extension

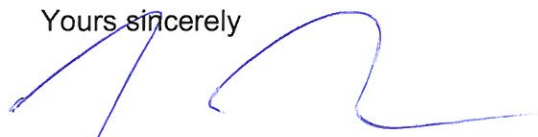
Over 13-16 March 2014, ACC received your request asking for information regarding mental injury claims, particularly for mental or nervous shock.

ACC needs an extra 10 working days until 29 April 2014. This is due to the amount of information you are seeking, as well as the need for consultation within ACC. This extension complies with section 15A of the Official Information Act 1982.

Please contact me at terence.routledge@acc.co.nz if you would like to discuss this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to: The Office of the Ombudsman, PO Box 10 152, Wellington 6143.

Yours sincerely



Terence Routledge
Senior Advisor, Government Services