

SMS Incident Report

17/05/2021 14:27:20

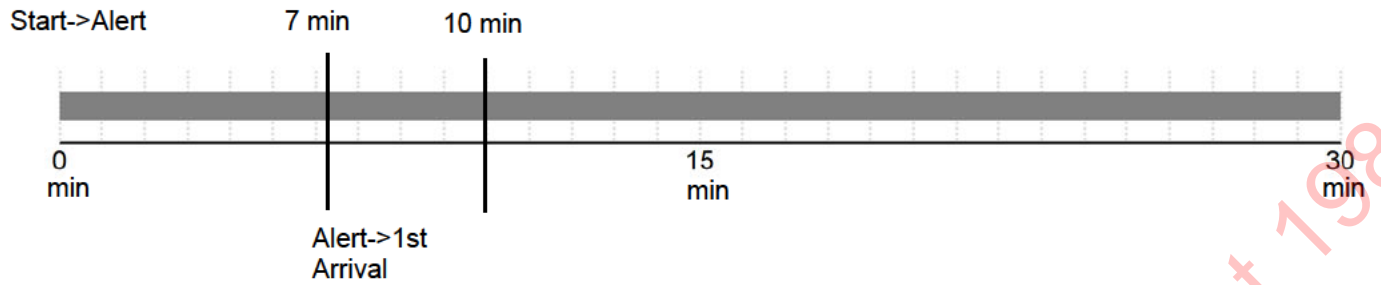
Summary

CAD Number F2716928 **Status** Closed
Station Wellington City Station
Incident Started 22/02/2019 08:51:26 **Incident Ended** 22/02/2019 11:54:22
Incident Type 1101: Structure fire with damage
Common Name [REDACTED]
Address [REDACTED]
Alarm Method Automatic PFA Call **Alarm Level** 2
PFA Number 410423
Zone 292330
Map Grid E [REDACTED] **Map Grid N** [REDACTED]
First Caller [REDACTED] **First Caller Contact** [REDACTED]
Incident Closed 22/02/2019 11:54:22
Report Completed 13:56, Fri 01 Mar 2019 by [REDACTED]

Responses

| Call Sign | Type | Station Alert | Enroute Time | Arrival Time | Departed |
|-----------|------|----------------------|----------------------|----------------------|----------------------|
| WELL217 | PR | 08:52:00 22 Feb 2019 | 08:53:34 22 Feb 2019 | 08:57:43 22 Feb 2019 | 10:54:21 22 Feb 2019 |
| THOR235 | TL | 08:52:00 22 Feb 2019 | 08:53:37 22 Feb 2019 | 08:57:47 22 Feb 2019 | 09:11:55 22 Feb 2019 |
| BROO251 | P1 | 08:52:02 22 Feb 2019 | 08:53:40 22 Feb 2019 | 09:01:17 22 Feb 2019 | 10:22:33 22 Feb 2019 |
| NEWT221 | P1 | 08:52:09 22 Feb 2019 | 08:53:44 22 Feb 2019 | 09:02:17 22 Feb 2019 | 10:56:03 22 Feb 2019 |
| WELL2118 | CUHU | 09:03:15 22 Feb 2019 | 09:05:01 22 Feb 2019 | 09:10:17 22 Feb 2019 | 09:23:51 22 Feb 2019 |
| NEWT225 | HPNP | 09:03:09 22 Feb 2019 | 09:03:17 22 Feb 2019 | 09:14:00 22 Feb 2019 | 09:39:09 22 Feb 2019 |
| NEWL291 | P1 | 09:01:21 22 Feb 2019 | 09:06:59 22 Feb 2019 | 09:23:10 22 Feb 2019 | 09:36:04 22 Feb 2019 |
| HUTT407 | PR | 09:03:22 22 Feb 2019 | 09:04:59 22 Feb 2019 | 09:24:13 22 Feb 2019 | 10:16:02 22 Feb 2019 |
| PORI317 | PR | 09:34:57 22 Feb 2019 | 09:35:07 22 Feb 2019 | 09:35:08 22 Feb 2019 | 09:42:35 22 Feb 2019 |
| FIWGTN2 | FSO | 10:20:14 22 Feb 2019 | 10:22:45 22 Feb 2019 | 10:30:54 22 Feb 2019 | 10:31:03 22 Feb 2019 |
| KILB2426 | SV | 09:03:26 22 Feb 2019 | | | 11:18:56 22 Feb 2019 |

| | | | | |
|----------|----|----------------------|----------------------|----------------------|
| AVAL4115 | BA | 09:03:13 22 Feb 2019 | 09:05:28 22 Feb 2019 | 09:21:54 22 Feb 2019 |
|----------|----|----------------------|----------------------|----------------------|



Elapsed Times

| Call Sign | Start To Alert | Alert To Arrival | Start To Arrival | Start To Departed |
|-----------|----------------|------------------|------------------|-------------------|
| WELL217 | 00:00:34 | 00:05:43 | 00:06:17 | 02:02:55 |
| THOR235 | 00:00:34 | 00:05:47 | 00:06:21 | 00:20:29 |
| BROO251 | 00:00:36 | 00:09:15 | 00:09:51 | 01:31:07 |
| NEWT221 | 00:00:43 | 00:10:08 | 00:10:51 | 02:04:37 |
| WELL2118 | 00:11:49 | 00:07:02 | 00:18:51 | 00:32:25 |
| NEWT225 | 00:11:43 | 00:10:51 | 00:22:34 | 00:47:43 |
| NEWL291 | 00:09:55 | 00:21:49 | 00:31:44 | 00:44:38 |
| HUTT407 | 00:11:56 | 00:20:51 | 00:32:47 | 01:24:36 |
| PORI317 | 00:43:31 | 00:00:11 | 00:43:42 | 00:51:09 |
| FIWGTN2 | 01:28:48 | 00:10:40 | 01:39:28 | 01:39:37 |
| KILB2426 | 00:12:00 | | | 02:27:30 |
| AVAL4115 | 00:11:47 | | | 00:30:28 |

Notifications

| Date | Time | Party Notified |
|-------------|----------|--|
| 22 Feb 2019 | 09:04:52 | AREA WELLINGTON/HUTT DUTY RE 2ND ALARM |
| 22 Feb 2019 | 09:12:24 | AREA WELLINGTON/HUTT COMMAND NOTIFICATION |
| 22 Feb 2019 | 09:17:07 | POLICE VIA INTERCAD |
| 22 Feb 2019 | 09:17:37 | AMBULANCE VIA INTERCAD |
| 22 Feb 2019 | 09:38:25 | WELLINGTON ELECTRICITY WILL CALL BACK WITH ETA |
| 22 Feb 2019 | 09:50:30 | FROM AAM [REDACTED] |
| 22 Feb 2019 | 09:50:51 | [REDACTED] |
| 22 Feb 2019 | 09:51:11 | AREA WELLINGTON/HUTT |
| 22 Feb 2019 | 09:51:31 | RTEGION 3 MANAGEMENT |
| 22 Feb 2019 | 09:51:48 | NCG |

| | | |
|-------------|----------|---|
| 22 Feb 2019 | 09:52:27 | HSO REGION 3 |
| 22 Feb 2019 | 09:53:13 | ██████████ RINGS IN FOR NCG |
| 22 Feb 2019 | 09:53:24 | ██████████ RINGS IN FOR HSO REGION 3 |
| 22 Feb 2019 | 09:53:59 | REG3 RMR/RMRA |
| 22 Feb 2019 | 09:57:21 | FI PAGED VIA GROUP PAGE REQUEST |
| 22 Feb 2019 | 10:06:25 | ANC ██████████ RINGS IN |
| 22 Feb 2019 | 10:08:01 | FI ██████████ SPOKEN TO OIC ██████████ AND WILL FIND ANOTHER INVESTIG |
| 22 Feb 2019 | 10:10:54 | ██████████ RINGS IN FOR REGION 3 |
| 22 Feb 2019 | 10:12:38 | SM NOTES FI NO LONGER REQD |
| 22 Feb 2019 | 10:20:39 | ██████████ CALLED IN GOING UNDER FIWGTN2 ETA 40MIN |
| 22 Feb 2019 | 10:22:33 | CALLED FIWGTN2 RE STAND DOWN LEFT VM |

Message Log

| Time | Message |
|----------|--|
| 08:51:26 | AL: 410423 08:51:26 INITIAL - ALARM |
| 08:51:26 | ** LOI search completed at 22/02/19 08:51:26 |
| 08:51:36 | Access No: -23-423 |
| 08:51:52 | ** Recommended unit THOR235 for requirement AERIAL (>1.6 km) ** Recommended uni |
| 08:51:52 | t WELL217 for requirement PUMP (>1.6 km) ** Recommended unit BROO251 for requir |
| 08:51:52 | ement PUMP (>2.9 km) ** Recommended unit NEWT221 for requirement PUMP (>4.2 km) |
| 08:51:52 | |
| 08:51:56 | PA Selcal used to Initiate Alerting.(188211) |
| 08:51:56 | PA Selcal used to Initiate Alerting.(188211) |
| 08:51:57 | PA Selcal used to Initiate Alerting.(188251) |
| 08:51:57 | PA Selcal used to Initiate Alerting.(188221) |
| 08:52:00 | ALERTING_COMPLETED |
| 08:52:00 | ALERTING_COMPLETED |
| 08:52:03 | ALERTING_COMPLETED |
| 08:52:09 | ALERTING_COMPLETED |
| 08:52:29 | Pager turnout error - request Id 0 |
| 08:52:29 | Pager turnout error - request Id 0 |
| 08:52:30 | Pager turnout error - request Id 0 |
| 08:53:34 | KCODE [K1 : PROCEEDING TO INCIDENT] |
| 08:53:34 | Unit WELL217 [K1 : PROCEEDING TO INCIDENT] |
| 08:53:37 | KCODE [K1 : PROCEEDING TO INCIDENT] |
| 08:53:37 | Unit THOR235 [K1 : PROCEEDING TO INCIDENT] |

08:53:40 KCODE [K1 : PROCEEDING TO INCIDENT]
08:53:40 Unit BROO251 [K1 : PROCEEDING TO INCIDENT]
08:53:44 KCODE [K1 : PROCEEDING TO INCIDENT]
08:53:44 Unit NEWT221 [K1 : PROCEEDING TO INCIDENT]
08:54:45 ** Cross Referenced to Event # F2716931 at: 22/02/19 08:54:45
08:55:43 INC INFO: ALARM ACTIVATION - COMMERCIAL
08:55:53 NSOF OR SMOKE
08:57:43 KCODE [K77 : NOTHING SHOWING]
08:57:43 Unit WELL217 [K77 : NOTHING SHOWING]
08:57:47 KCODE [K2 : IN ATTENDANCE AT INCIDENT]
08:57:47 Unit THOR235 [K2 : IN ATTENDANCE AT INCIDENT]
08:58:42 Unit WELL217 [KC : UNIT CALLING]
08:59:47 KCODE [K22-1 : UNIT AVAILABLE FOR A FURT
08:59:47 Unit THOR235 [K22-1 : UNIT AVAILABLE FOR A FURTHER EVENT]
08:59:49 Unit WELL217 [SITREP :] SO [REDACTED] MULTIPLE LEVELS CREWS INVESTIGATING
09:00:16 Unit THOR235 [KC : UNIT CALLING]
09:01:13 Unit WELL217 [KP : PRIORITY MESSAGE]
09:01:17 KCODE [K2 : IN ATTENDANCE AT INCIDENT]
09:01:17 Unit BROO251 [K2 : IN ATTENDANCE AT INCIDENT]
09:01:17 Station Selcal used to Initiate Alerting.(188293)
09:01:21 ALERTING_COMPLETED
09:01:25 KCODE [K2 : IN ATTENDANCE AT INCIDENT]
09:01:25 Unit BROO251 [K2 : IN ATTENDANCE AT INCIDENT]
09:02:08 Unit WELL217 [KP : PRIORITY MESSAGE] MAKE 2ND ALARM SMOKE IN BUILDING
09:02:17 KCODE [K2 : IN ATTENDANCE AT INCIDENT]
09:02:17 Unit NEWT221 [K2 : IN ATTENDANCE AT INCIDENT]
09:02:28 KCODE [K2 : IN ATTENDANCE AT INCIDENT]
09:02:28 Unit THOR235 [K2 : IN ATTENDANCE AT INCIDENT]
09:02:30 INC INFO: MAKE 2ND ALARM SMOKE IN BUILDING
09:02:39 AL: PAGING ACK RECEIVED FROM STATION 2929 at 22/02/19 09:02:39
09:03:00 ** Alarm level updated to 2
09:03:00 ** Recommended unit NEWT225 for requirement AERIAL (>4.1 km)
** Recommended uni
09:03:00 † KILB2426 for requirement SUPPT (>4.8 km)
** Recommended unit AVAL4115 for req
09:03:00 uirement BAT (>17.2 km)
** Recommended unit WELL2118 for requirement COMU (>1.6
09:03:00 km)
** Recommended unit HUTT407 for requirement PUMP (>12.7 km)
09:03:05 MSU Selcal used to Initiate Alerting.(D05692)
09:03:05 Pager used to Initiate Alerting.

09:03:05 PA Selcal used to Initiate Alerting.(188411)
09:03:06 PA Selcal used to Initiate Alerting.(188211)
09:03:06 PA Selcal used to Initiate Alerting.(188401)
09:03:09 ALERTING_COMPLETED
09:03:10 Selcal turnout error
09:03:13 ALERTING_COMPLETED
09:03:16 ALERTING_COMPLETED
09:03:17 kcode [K1 : PROCEEDING TO INCIDENT]
09:03:17 Unit NEWT225 [K1 : PROCEEDING TO INCIDENT]
09:03:22 ALERTING_COMPLETED
09:03:24 kcode [K1 : PROCEEDING TO INCIDENT]
09:03:25 Unit NEWT225 [K1 : PROCEEDING TO INCIDENT]
09:03:26 ALERTING_COMPLETED
09:03:39 Pager turnout error - request Id 0
09:03:39 Pager turnout error - request Id 0
09:03:39 Pager turnout error - request Id 0
09:03:40 Pager turnout error - request Id 0
09:04:59 KCODE [K1 : PROCEEDING TO INCIDENT]
09:04:59 Unit HUTT407 [K1 : PROCEEDING TO INCIDENT]
09:05:01 KCODE [K1 : PROCEEDING TO INCIDENT]
09:05:02 Unit WELL2118 [K1 : PROCEEDING TO INCIDENT]
09:05:28 KCODE [K1 : PROCEEDING TO INCIDENT]
09:05:28 Unit AVAL4115 [K1 : PROCEEDING TO INCIDENT]
09:06:34 AL: PAGING ACK TIMED OUT FOR STATION: 2924 at 22/02/19 09:06:34
09:06:59 KCODE [K1 : PROCEEDING TO INCIDENT]
09:07:00 Unit NEWL291 [K1 : PROCEEDING TO INCIDENT]
09:07:07 KCODE [K1 : PROCEEDING TO INCIDENT]
09:07:07 Unit NEWL291 [K1 : PROCEEDING TO INCIDENT]
09:07:38 Unit NEWL291 [KC : UNIT CALLING]
09:07:48 Unit BROO251 [KC : UNIT CALLING]
09:08:24 Unit NEWL291 [KC : UNIT CALLING]
09:08:48 Unit KILB2426 [KE : UNABLE TO PROCEED - STATE REASON] LACK OF CREW
09:09:05 Unit BROO251 [SITREP :] CAN YOU ADVISE OF ADDRESS [REDACTED] FOR THIS BUILDING
09:09:05 ?
09:09:44 Unit BROO251 [SITREP :] CAN YOU HAVE 2ND ALARM BUMP APPLIANCES RESPOND TO THAT
09:09:44 ADDRESS [REDACTED]
09:09:59 Unit NEWL291 [KC : UNIT CALLING]
09:10:17 KCODE [K2 : IN ATTENDANCE AT INCIDENT]
09:10:17 Unit WELL2118 [K2 : IN ATTENDANCE AT INCIDENT]

09:10:30 Unit NEWL291 [SITREP :] PROCEEDING 1 OFF AND 2 PICKING ONE UP IN TOWN

09:10:56 Unit HUTT407 [COMCEN COM : MESSAGE] RESPONDING TO [REDACTED]
(COPY)

09:11:56 Preempt

09:14:00 kcode [K2 : IN ATTENDANCE AT INCIDENT]

09:14:00 Unit NEWT225 [K2 : IN ATTENDANCE AT INCIDENT]

09:15:40 Unit BROO251 [KC : UNIT CALLING]

09:16:24 Unit BROO251 [K11P : POLICE REQUIRED] CLOSE LAMBTON QUAY AT STOUT ST

09:17:00 FIR2POL YOU ARE REQUIRED - CAN YOU CLOSE LAMBTON QUAY FROM STOUT ST

09:17:30 FIR2AMB NOTIFICATION ONLY WE'RE AT A 2ND ALARM SMOKE IN BUILDING AT THIS
LOCATIO

09:17:30 N

09:17:53 AMBO EVENT 0143-2-2019/02/22-FIR LINKED AT 22/02/2019 09:17:53

09:20:33 Unit WELL2118 [KC : UNIT CALLING]

09:21:28 KCODE [K4 : ON RT INSIDE NORMAL TURNOUT

09:21:28 Unit AVAL4115 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:21:54 KCODE [K4 : ON RT INSIDE NORMAL TURNOUT

09:21:54 Unit AVAL4115 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:23:10 KCODE [K2 : IN ATTENDANCE AT INCIDENT]

09:23:10 Unit NEWL291 [K2 : IN ATTENDANCE AT INCIDENT]

09:23:52 KCODE [K4 : ON RT INSIDE NORMAL TURNOUT

09:23:52 Unit WELL2118 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:24:13 KCODE [K2 : IN ATTENDANCE AT INCIDENT]

09:24:13 Unit HUTT407 [K2 : IN ATTENDANCE AT INCIDENT]

09:34:57 Phone used to Initiate Alerting.

09:34:57 ALERTING_COMPLETED

09:35:08 KCODE [K2 : IN ATTENDANCE AT INCIDENT]

09:35:08 Unit PORI317 [K2 : IN ATTENDANCE AT INCIDENT]

09:36:04 kcode [K3 : ON RT OUTSIDE NORMAL TURNOUT

09:36:05 Unit NEWL291 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]

09:37:39 Unit NEWT225 [KC : UNIT CALLING]

09:37:53 Unit NEWT225 [KC : UNIT CALLING]

09:38:27 AL: PAGING ACK TIMED OUT FOR STATION: 2931 at 22/02/19 09:38:27

09:38:58 Unit NEWT225 [SITREP :] CREWS VENTILATING LEVEL 2

09:39:09 KCODE [K4 : ON RT INSIDE NORMAL TURNOUT

09:39:09 Unit NEWT225 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:42:36 KCODE [K4 : ON RT INSIDE NORMAL TURNOUT

09:42:36 Unit PORI317 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

09:44:57 ET POWER 45MINS

09:52:49 CIPPS D

09:54:52 Unit NEWT221 [KC : UNIT CALLING]
09:56:17 Unit NEWT221 [K11F : FIRE SAFETY REQUIRED] RESPOND
10:01:22 FI [REDACTED] CALLED WANTING TO SPEAK TO TRUCK
10:03:42 Unit HUTT407 [KC : UNIT CALLING]
10:08:01 ATOR AS [REDACTED] ETA IS 2HR
10:09:34 [REDACTED] CALLED ADVISING [REDACTED] IS ONLY OTHER ON AVAILBLE IN WELLINGTON
10:11:16 Unit NEWT221 [KC : UNIT CALLING]
10:12:14 Unit NEWT221 [SITREP :] K28 FI NO LONGER REQUIRED
10:16:02 kcode [K3 : ON RT OUTSIDE NORMAL TURNOUT
10:16:03 Unit HUTT407 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
10:20:13 Radio used to Initiate Alerting.
10:20:14 ALERTING_COMPLETED
10:20:41 Unit BROO251 [KC : UNIT CALLING]
10:22:02 Unit BROO251 [KC : UNIT CALLING]
10:22:33 KCODE [K10 : RECOMMISSIONING]
10:22:33 Unit BROO251 [K10 : RECOMMISSIONING]
10:22:45 kcode [K1 : PROCEEDING TO INCIDENT]
10:22:46 Unit FIWGTN2 [K1 : PROCEEDING TO INCIDENT]
10:30:30 SS0272687129
10:30:54 kcode [K2 : IN ATTENDANCE AT INCIDENT]
10:30:55 Unit FIWGTN2 [K2 : IN ATTENDANCE AT INCIDENT]
10:30:57 Unit FIWGTN2 [SITREP :] YOU CAN STAND DOWN
10:31:03 kcode [K4 : ON RT INSIDE NORMAL TURNOUT
10:31:03 Unit FIWGTN2 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]
10:54:21 kcode [K3 : ON RT OUTSIDE NORMAL TURNOUT
10:54:22 Unit WELL217 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
10:54:26 Unit NEWT221 [KC : UNIT CALLING]
10:56:03 kcode [K3 : ON RT OUTSIDE NORMAL TURNOUT
10:56:03 Unit NEWT221 [K3 : ON RT OUTSIDE NORMAL TURNOUT AREA]
10:56:05 Unit NEWT221 [STOP : MESSAGE] FLOORS HAVE BEEN CLEARED, AREA CHECKED WITH GAS D
10:56:05 ETECTOR AND TIC, BUILDING HANDING BACK TO BUIDING OCCUPANTS
11:18:56 KCODE [K7 : AT NORMAL STATION]
11:18:56 Unit KILB2426 [K7 : AT NORMAL STATION]
11:54:20 UNIT PORI317 RESPONSE TIME [NULL] ADJUSTED TO 20190222093507ND AT 22/02/2019 11:
11:54:21 ** Assigned Result Code: STRU, Detailed Event Type: 1100

Incident

CAD Number

F2716928

Incident Reporter [REDACTED]
 Incident Controller
 Distance Travelled (km)
 Delay In Receiving Call

Property Details

Occupant [REDACTED]
 Building Owner
 General Property Use Office, Bank, Embassy, Fire/Ambo/Police station
 Special Property Use Office: General business
 Purpose Group

Actions

Persons Reported
 Trapped
 Evacuation Status Fully evacuated
 Action Prior 1
 Action Prior 2
 Action Taken Extinguishment, salvage and ventilation

Civilians

Civilians Rescued 0
 Civilians Extricated 0
 Civilians Assisted 0
 Civilians Evacuated 1

Origin

Location Heating equipment, Water heating
 Level 2nd floor

Equipment Used

| Quantity | Equipment |
|----------|---|
| 1 | Positive Pressure Ventilation Fan (PPV) |
| 1 | Building/Site/Private Fire Equipment |

Equipment Involved

Equipment Involved
 Year
 Make

Model**Fire**

| | |
|-------------------------------|---|
| Arrival Condition | Small fire |
| Heat Source | Short circuit arc: Unspecified |
| Termination Stage | |
| First Object Ignited | |
| First Object Material | |
| Second Object Ignited | |
| Second Object Material | |
| Indicated Cause | Mechanical failure, malfunction - Other |
| Certainty of Cause | Medium |
| Age of Person | |
| Ethnicity | |
| Gender | |
| FAIP Service Offered | Unknown |

Alarms

| | |
|------------------------------------|--|
| Type of Alarm | Smoke Detector System (Monitored) |
| Initiating Call | |
| Performance of System | Alerted occupants - detector in room of origin |
| Failure/Ineffectiveness of system | |
| Number of sprinkler heads operated | |