

PRIVATE &
CONFIDENTIAL



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

24 March 2014

David Nicholas
By email: fyi-request-1545-09268dd5@requests.fyi.org.nz

Dear Mr Nicholas

Enquiry: Memorandum of Understanding with ACC
Our ref: E14HDC00602/ELI

Thank you for your email of 18 March 2014 requesting a copy of HDC's Memorandum of Understanding with ACC.

I have considered your request under the Official Information Act 1982. HDC does not have a Memorandum of Understanding with ACC, and accordingly, I refuse your request under section 18(e) of the Official Information Act 1982.

You may seek a review of this decision from the Office of the Ombudsman.

In your email, you state that a person "cannot complain to HDC about Third Party Doctors who act for ACC, you have to complain to ACC." I advise that this statement is not an accurate reflection of HDC's approach to complaints about non-treating doctors employed by ACC.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Sarah Royal', is written over the typed name and title.

Sarah Royal
Senior Legal Advisor