



**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
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**DEPARTMENT OF THE  
PRIME MINISTER AND CABINET**  
TE TARI O TE PIRIMIA ME TE KOMITI MATUA



MANATŪ HAUORA



**BORDER EXECUTIVE BOARD**



**NEW ZEALAND  
FOREIGN AFFAIRS & TRADE**  
MANATŪ AORERE



# COVID-19 Response Weekly Report

6 May 2021

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## 1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> <li>Programme focus on developing processes and technology to scale to more sites.</li> <li>There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but area will remain at Amber until plan is finalised, with co-design wrapping up early May and any further technology and process solutions implemented following that.</li> </ul>
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> <li>At the end of Tuesday 4 May, 3,989 vaccinators have completed vaccine training nationally and 1,582 vaccinators have been active in the programme.</li> <li>There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate non-regulated workforce. These actions are on track for scale in June.</li> </ul>
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> <li>Pricing agreed.</li> <li>DHBs delivered against national plan for the first three published weekly plans, with cumulative performance of 103 percent to the week ending 2 May 2021.</li> </ul>
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> <li>Work continues on national booking system to enable general population onboarding and demand management.</li> <li>An MVP version to support codesign with DHBs went live on 9 April</li> <li>Booking system is now live with two DHBs, with rollouts to further DHBs expected throughout May.</li> </ul>
	Post event	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> <li>Workforce remains under significant pressure, work ongoing with DHBs to support.</li> <li>QFTZ has gone live, thanks to tremendous efforts of teams across sectors. Teams remain at heightened readiness and planning has commenced for extension of QFTZ.</li> <li>Multiple reviews ongoing and in implementation related to in-Managed Isolation Facility transmission.</li> </ul>
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Reviews, modelling and scenario planning conducted to support continuous improvement.</li> </ul>
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.</li> </ul>
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers are anticipated to the broader programme.</li> <li>Risks related to the vaccine programme are outlined above.</li> </ul>

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>100% of the MIQ workforce currently working in Managed Isolation or Quarantine Facilities have received at least one Covid-19 vaccine dose.</li> <li>79% of the MIQ workforce have received their second Covid-19 vaccine dose.</li> <li>Further information is included in the report.</li> </ul>
	Verification of frontline staff vaccination status onsite	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>MBIE has established a process where evidence of worker vaccination status is verified by on-site security before site access can be granted. This was implemented with minimal impact to facilities on 1 May 2021.</li> <li>Any exceptions for unvaccinated workers who are required to complete urgent activity to prevent the facility from ceasing operation have required approval from GM MIQ Ops.</li> <li>On 30 April 2021, MBIE issued 4,800 MIQ Vaccination Certificates to employers to distribute to staff whose vaccination status could be verified.</li> <li>Challenges remain on getting a single source of truth of vaccination status data in the BWTR system. A full dataset is not expected until 13 May 2021.</li> </ul>
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Compliance was 93.3% for the week of 26 April through to 2 May 2021.</li> <li>Workforce advisors continue to follow up on non-compliance with employers.</li> <li>MBIE are continuing to work with MoH and Worksafe on the development of the BWTR monitoring and compliance process.</li> <li>A new Team Leader for MIQ Workforce Testing has started this week, and will work to ensure all processes, reports and monitoring is embedded into a BAU process by the end of May 2021.</li> </ul>
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As at 5 May 2021, we are projecting peak usage to reach 2,969 rooms in the next fortnight. The reduction in demand is due to the travel ban for arrivals from India, Brazil, Pakistan, and Papua New Guinea.</li> <li>Outage of Grand Millennium and Grand Mercure in Auckland has reduced room inventory, with 599 rooms now offline and subject to Ventilation review findings.</li> <li>All vouchers held by Australians have now been cancelled.</li> <li>There is availability for the period of May through to September 2021.</li> <li>Further information is included in the report.</li> </ul>
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Drafting of the vaccination clauses for the hotel contracts has resumed following the release of the new COVID-19 Health Order on 1st May 2021.</li> <li>The process for decommissioning the Ramada as a MIQF for the 501s has commenced.</li> </ul>

	Reducing Transmission risk – Grand Mercure and Grand Millennium	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The joint MOH/MBIE incident review for the Grand Millennium continues. The Grand Mercure joint incident review is due to be provided to the Minister’s office on Friday 7 May 2021.</li> <li>We are waiting on the Grand Millennium Independent Qualified Persons (IQPs) results due 7 May 2021.</li> <li>The Grand Mercure and the Grand Millennium are empty and no further returnees are to be assigned to these hotels until the ventilation reviews are finalised.</li> <li>The Grand Mercure’s onsite assessment is complete and a maintenance proposal has been received from the hotel for our review. There will be further discussions with the hotel owner to work through next steps.</li> <li>The rollout of air filtration units to shared spaces within each facility is on track to be completed by 30 May 2021. The installation of filtration units in swabbing rooms continues on an as needed basis where the size of, and ventilation within, the room poses a specific risk.</li> <li>Further information is included in the report.</li> </ul>
	Transition to cohorting	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The transition to cohorting has commenced and is on track.</li> <li>Seven facilities have implemented cohorting.</li> </ul>
	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Planning work has commenced for the beginning of the on-going arrivals of RSE workers. The first group of RSE workers earlier in the year presented significant operational challenges, and planning will need to take this into account.</li> <li>Hamilton has been identified as the best option for RSE workers, based on the DHB capacity and capability, as well as other wraparound services (such as translators) and proximity to Auckland.</li> <li>The current planning horizons are tight and a significant amount of work will need to be undertaken quickly to ensure sufficient support is in place in time for arrival.</li> <li>Work is underway to understand how the industry will meet timeframes and ensure MIQ has sufficient information in time to plan appropriately.</li> </ul>
	Fees collection / debt recovery	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>A project has been set up to improve timeliness of invoicing.</li> <li>The focus areas are the invoicing system, invoice backlog and reporting consolidation, and improved data acquisition. The project is in progress and we will provide an update to timeframes in two weeks.</li> </ul>
Future Planning	COVID-19 Amendment Bill	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The draft Cabinet paper was provided to the Minister’s Office 31 Mar 2021 for Ministerial consultation.</li> <li>The Minister’s Office has advised the paper will be lodged this week for SWC on 12 May, followed by CAB on 17 May.</li> </ul>

Focus	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none"> <li>Cabinet agreed on 3 May that two-way quarantine-free travel (QFT) with the Cook Islands could commence on May 17 subject to a final assessment of the Cook Islands' health preparedness by the Director-General of Health on 13 May. The proposed start date was jointly announced by the NZ and Cook Islands PMs on 3 May.</li> <li>The Ministry of Health assesses that outstanding work will be completed before 17 May. This work relates to health readiness, including operationalising a PCR testing lab, staff training, and developing a public health risk assessment guide.</li> <li>Officials continue to work through issues around the protocols to be employed in the event of a COVID-19 outbreak in the context of this QFT initiative. Officials assess this work will also be ready by 17 May.</li> </ul>
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none"> <li>s7(b)(ii) [Redacted] Niue has now confirmed their official position that two-way QFT should not commence until at least one month after vaccination roll-out is complete.</li> <li>The timing of the switch from 'amber' to 'green' will be able to be better assessed following discussions between Niuean and New Zealand officials.</li> </ul>
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none"> <li>Flights between Western Australia and New Zealand were paused briefly on 1 May after a worker at a Perth managed isolation facility and two close contacts tested positive for COVID-19. The Ministry of Health held discussions with Western Australian counterparts over the weekend, determining the risk to public health in New Zealand from these cases to be low. Flights resumed on 3 May.</li> <li>Travellers who visited locations of interest in Western Australia since 27 April cannot travel to New Zealand until 14 days after an exposure event. Travellers who had already arrived in New Zealand after visiting locations of interest have been told to self-isolate immediately and call Healthline regarding testing.</li> <li>Officials are continuing to seek a solution for New Zealand travellers from parts of the Pacific who are now unable to transit through Australia due to a lack of "red" flights. Engagement with Australian officials on this issue is ongoing</li> </ul>

## 2. COVID-19 Insights

### 2.1 Insights of Note

#### 2.1.1 Flight Arrivals and Departures

In the week of Wednesday 28 April to 4 May 2021 there were a total of 22,057 arrivals to New Zealand, and 19,853 departures. This is 2,204 more people that arrived into New Zealand than departed.<sup>1</sup> This is illustrated in figure 1.<sup>2</sup>

For Australia, there were 20,660 arrivals into New Zealand and 18,042 departures to Australia. This is 2,618 more arrivals into New Zealand than departures from New Zealand to Australia.

Figure 1: Flight Arrivals and Departures for the Week from 28 April to 4 May 2021

Country	Entries	Departures	Difference*
Australia	20,660	18,042	2,618
Singapore	328	513	-185
Malaysia	290	358	-68
United States of America	244	401	-157
Cook Islands	223	169	54
China, Peoples Republic of	115	240	-125
Korea, Republic of	70	75	-5
Japan	44	5	39
Samoa	39	0	39
Hong Kong	34	50	-16
Tonga	9	0	9
Fiji	1	0	1
<b>Total</b>	<b>22,057</b>	<b>19,853</b>	<b>2,204</b>

\*Where the number is positive this indicates that more people entered New Zealand than left. If the number is negative more people left than entered.

For the week, there were 199 flights from Australia into New Zealand, as shown in figure 2. Most flights were into Auckland (113 flights, 14,434 passengers) with flights from all main airports in Australia. Christchurch, Wellington and Queenstown only had flights from some airports in Australia.

Figure 2: Arriving Flights and Passengers by Departure Airport in Australia and Arrival Airport in New Zealand

Airport	Auckland		Christchurch		Queenstown		Wellington		Total Flights	Total Passengers
	Flights	Ppl	Flights	Ppl	Flights	Ppl	Flights	Ppl		
Brisbane	24	3,355	11	914	3	147	5	573	43	4,989
Gold Coast	16	1,560	2	146					18	1,706
Hobart	2	108							2	108
Melbourne	28	3,597	10	868	6	281	12	779	56	5,525
Perth	4	1,040							4	1,040
Sydney	39	4,774	12	952	11	625	14	941	76	7,292
<b>Total</b>	<b>113</b>	<b>14,434</b>	<b>35</b>	<b>2,880</b>	<b>20</b>	<b>1053</b>	<b>31</b>	<b>2,293</b>	<b>199</b>	<b>20,660</b>

<sup>1</sup> Personal communication, Senior Advisor Customs, 06 May 2021.

<sup>2</sup> Note this the most recent port and so does not indicate original country or final destination.

### 2.1.2 COVID-19 Vaccinations in New Zealand and Australia

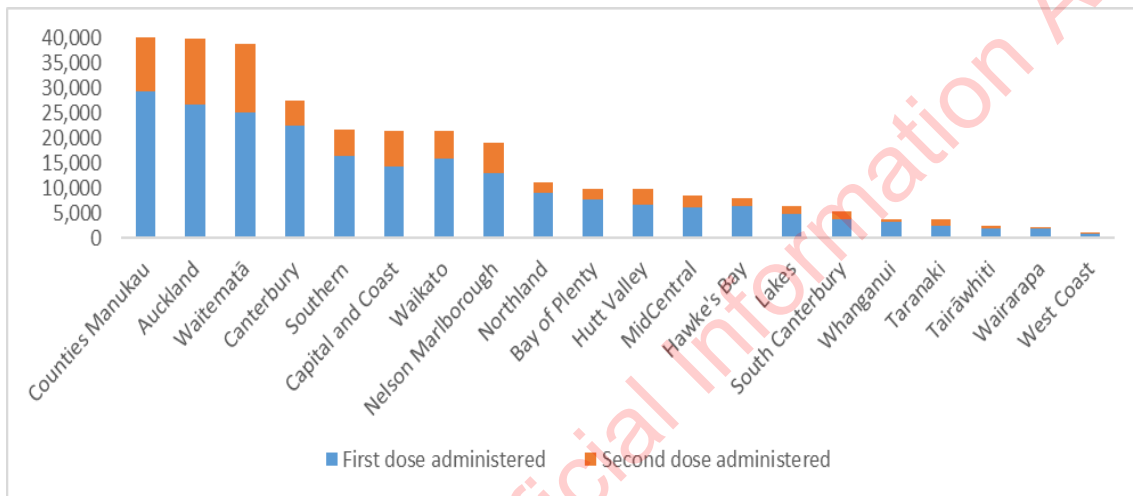
#### COVID-19 Vaccinations in New Zealand

- In New Zealand there have been 304,000 vaccination doses administered:<sup>3</sup>
  - 217,000 first doses
  - 87,000 second doses.
- This is approximately 1.7% of the population that have been fully vaccinated.<sup>4</sup>

#### First and Second Doses of Vaccine

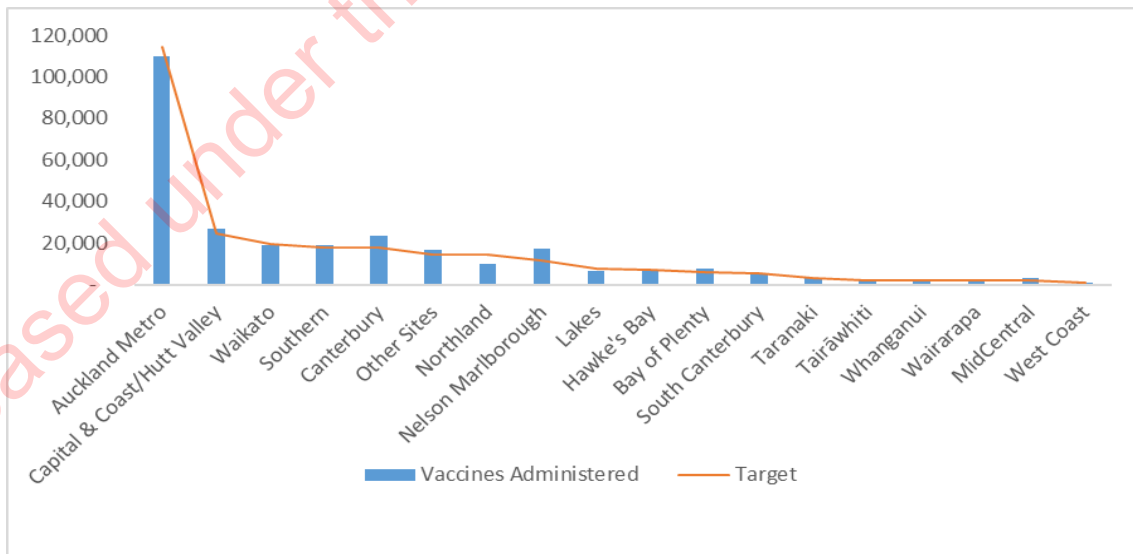
Vaccination levels differ by region. Figure 3 below shows first and second doses of the COVID-19 vaccine by DHB of residence.

Figure 3: First and Second Vaccinations by DHB



To date, total vaccinations administered are 3% above the planned targets. Most vaccination targets have been met, as shown in figure 4.

Figure 4: DHB Vaccination Targets



<sup>3</sup> Ministry of Health, COVID-19: Vaccine Data: <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-data-and-statistics/covid-19-vaccine-data>. (Accessed 06 May 2021).

<sup>4</sup> Stats New Zealand, Population Statistics for 30 December 2020, <https://www.stats.govt.nz/topics/population> (Accessed 06 May 2021).



## 3. Ministry of Health Weekly Report



### 3.1 Policy/Programme Updates

#### 3.1.1 COVID-19 Vaccine and Immunisation Programme

As at 4 May 2021, 304,900 vaccinations have been delivered, including 87,297 people who are fully vaccinated. Of those fully vaccinated 8.8 percent are Māori, 7 percent are Pasifika, and 19.2 percent are Asian. 190 sites were active on 4 May 2021.

The allocation plan for the next seven days is for 60,840 doses across Zealand.

#### **Mass vaccination events**

Work is underway to scope and plan for large vaccination events.

A joint programme team has been established across the Ministry of Health, metro Auckland district health boards (DHBs), and our event planner. We are indicatively aiming for a first large event in June 2021 to test and learn from the concept in the New Zealand context. The volumes that could be achieved through this model are being worked through in discussion with DHBs. The anticipated start date for the large volumes will be from late August 2021.

A key dependency of mass vaccination events is the National Booking System, as set out below.

#### **Technology (National Booking System)**

The National Booking System will be used by administrators at two DHBs and a call centre as a production pilot this week. It is expected that five sites will use the National Booking System by mid-May 2021. Rollout will progress rapidly following a successful pilot.

The Programme is confident that the National Booking System will be ready in time for mass vaccination events to commence.

#### **DHB plans to end of June 2021**

DHB week by week plans are now available to the public on the COVID-19 website. The Ministry of Health is monitoring DHBs against plans and working with DHBs that are not tracking to these plans. A planning session between the Ministry, Northland and Northern Region Health Co-ordination Centre (NRHCC) is taking place on 5 May 2021 to assist with forward order planning and assess other support that might be required.

#### **Border worker vaccinations to date**

Work continues to ascertain accurate data regarding the number of vaccinated and unvaccinated border and managed isolation and quarantine workers. The Ministry of Business, Innovation and Employment is reporting the vaccination of border workers separately.

The COVID-19 Public Health Response (Vaccinations) Order 2021, which came into force on 30 April 2021, will enable the Ministry of Health to release all information on the vaccination status of employees to border employers. We will provide information either through the Border Worker Testing Register or other mechanisms, where this is available.

#### **Incident reporting**

A routine vaccination monitoring report to Medsafe highlighted the people under 16 that are receiving vaccinations. On verification of each COVID-19 Immunisation Register (CIR) event, a total of eight children were confirmed to have been administered a COVID-19 dose.

The age range of the eight children was 13 to 15 years. The children reside in five DHBs. One of the eight children was fully vaccinated.

A letter was sent to the affected DHBs on 30 April 2021. The letter included clinical advice that there are no additional safety concerns for the children. It also provided clear guidance not to proceed to the second dose until the children age into the programme i.e. turn 16 years of age. Each DHB has an investigation underway to identify the local contributing factors.

Response-led system changes are already in place, including a new flag alert in the CIR to highlight that a person is under 16 years of age and a review of programme collateral to strengthen messages on age eligibility. Media lines are prepared in case of public interest.

### **Workforce**

As of 4 May 2021, 3,989 vaccinators have completed COVID-19 vaccinator training and 1,582 vaccinators have actively vaccinated in the programme so far.

The current focus is on building the workforce pipeline for DHB recruitment through:

- an enhanced surge workforce registration process
- a data cleanse of the existing surge database
- implementing consistent workforce planning protocols at DHB level to improve national forecasting of vaccinator need
- addressing regulatory and training hurdles to activate a non-regulated vaccinator workforce.

The Programme Steering Group approved to proceed on a regulatory change to allow the non-regulated workforce to administer vaccines under supervision. The first pilot training programme for this workforce is expected to be held on 13 to 14 May 2021.

### **Distribution and inventory management**

As at 4 May 2021, we have made 573 deliveries to sites across the country with zero failures. This equates to delivery of 52,615 vials or 315,690 doses.

The Ministry of Health has received approval to proceed with the direct sourcing of a second national distribution hub in Christchurch to supply South Island sites and to mitigate the risk of a single supply from Health Care Logistics in Auckland. The Christchurch hub is due to come online in July 2021.

### **Communications**

Phase two of the national information campaign has started with household mailer drops, digital billboards and press and radio advertisements.

Other key activities include planning for launch events focussed on Pacific communities in Counties Manukau in early May 2021, and the development of misinformation toolkits and key messages.

### **Rollout of the vaccine to Polynesia**

#### **Cook Islands**

The Ministry of Health continues to meet weekly with the Cook Islands Ministry of Health to discuss progress against the jointly developed plan to support its vaccine rollout from mid-May 2021. The target date for wet run (vaccination of vaccinators) is 19 May 2021, with subsequent rollout on 20 May 2021. Confirmation of the rollout date will be made once Vaccine

Ministers have confirmed dose donation to the Cook Islands, arrangements have been formalised with the pharmaceutical company, and the Cook Islands have confirmed the flight schedule.

#### **Donation of AstraZeneca to Fiji**

New Zealand has offered 500,000 doses of AstraZeneca from New Zealand's domestic vaccine portfolio, which also includes \$2 million of Official Development Assistance for Fiji's National Deployment Vaccination Plan to support vaccine rollout.

AstraZeneca confirmed they are comfortable with this donation being shared publicly. An official announcement of the donation is expected to happen over the next few days.

#### **Next steps**

We will provide you with a further update in the next Weekly Report.

### 3.2 Technical Advisory Group: Update

#### **Technical Advisory Group meeting on 30 April 2021**

The Technical Advisory Group (TAG) met on 30 April 2021. TAG was updated on draft documents and thinking relating to the Elimination Strategy and Reconnecting New Zealand. TAG provided feedback on the draft documents and issues to consider in terms of phases of border re-opening.

#### **COVID-19 Vaccine Technical Advisory Group meeting on 27 April 2021**

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 27 April 2021. The key points that were discussed were:

- Vaccines in immunocompromised individuals: The Ministry of Health aims to communicate that the vaccine is safe and effective, and the decision should be made by the individual in conjunction with their healthcare provider. CVTAG will receive an update on the Cancer Control Agency's vaccination guidance.
- Vaccine rollout: A request was received for administrative and IT purposes to define a maximum allowable time interval between doses. The suggestion based on current evidence and recommendations from the Australian Technical Advisory Group on Immunisation and United States Centers for Disease Control and Prevention is for six weeks, however, this is solely for administrative purposes and is not a clinical recommendation. In general, the second dose should be given as close to the recommended three-week gap as possible. The Ministry of Health will follow up with the CIR team to make sure this advice is clear.
- Adverse event reporting: Issues with the adverse event reporting system (CIR) were being addressed by the Ministry of Health. More information will be provided to CVTAG on this matter.
- CVTAG received an update on the baseline survey of adverse events study. The study has been re-prioritised and will no longer look at anaphylaxis but will focus on priorities that were initially set, including thrombotic issues. Funding from the Global Vaccine Data Network will allow for collaboration and evaluation of baseline rates.
- Seroprevalence study: Researchers at the University of Auckland found that New Zealand has low seroprevalence of ~0.1%, suggesting a very low amount of undetected community transmission. It was highlighted that the more vulnerable Māori and Pacific populations were underrepresented in this study. CVTAG noted that at this stage there is no current need for

further seroprevalence studies in New Zealand, given the low rate of infection, however, this may change as border restrictions are amended and as New Zealand's situation changes.

### 3.3 Upcoming Communications Issues and Activities

As at 5 May 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
5 May 21	COVID Tracer App Release 7 – enhancements to user dashboard and Bluetooth colour indicator (orange if switched off, green if switched on)	Health	Paragraph in 1pm press release	No
Week commencing 10 May 21	Privacy Week Ask an Expert video with Shayne Hunter discussing privacy of personal information in the COVID Tracer App	Health	Video for Ministry social media channels	No
Week commencing 10 May 21	Release of Grand Millennium review	Health	Frequently asked questions, key messages	Optional

Released under the Official Information Act 1982

## 4. Managed Isolation and Quarantine Weekly Report

### 4.1 Top Items to Note

#### 4.1.1 Staff testing update – compliance statistics for 19-25 April 2021

- Last week's staff testing compliance information shows that 4,495 people undertook work in our facilities last week and of these:
  - 3,825 were compliant with their obligations;
  - 273 were overdue; and
  - 397 were still to have their NHI-matched (157 of these only had their BWTR profile created this week).
- Of those that were NHI-matched, 93.3% were compliant and 6.7% were overdue. This is the highest compliance rate since we started regularly reporting on staff testing compliance.
- Of the 273 who were overdue, 226 had a previous swab and 47 were recorded as not having had a swab, although 12 of these people have already provided evidence to the workforce testing team that they are regularly being swabbed.
- We are continuing to proactively work with each of the employers who have staff listed as not having had a test to ensure compliance is achieved and staff are being tested in accordance with their obligation. Work is ongoing with the Ministry of Health to ensure that any data / technical issues are resolved as quickly as possible.

#### 4.1.2 Vaccination of frontline staff update

- 100% of the MIQ workforce currently working in MIQFs have received at least their first dose of the Pfizer vaccine.
- Employers are still working through employment processes with 51 unvaccinated workers, and these workers are not able to work in the MIQF while this process is occurring.
- From 5 June, all MIQ workers must have received their second dose of the Pfizer vaccine and will be required to provide evidence of the second dose to be allowed access to a MIQF.
- MBIE has established a process where evidence of worker vaccination status is verified by on-site security before site access can be granted.
- MBIE are aware that not all the border workforce and employers have readily available access to evidence of their vaccination status. As such, MoH have generated a report of vaccination status from BWTR that can be used to issue an MIQ Vaccination Certificate, which can be produced by the worker as evidence of vaccination to meet the conditions of entry.

### 4.2 Operational update

#### 4.2.1 Capacity update

- From early March to present, over 62,200 returnees from over 180 countries have secured a voucher to return home during the period of March through to the end of July 2021.
- On the 5th of May, 5,673 rooms were released for August and September 2021.
- As at 6am 6th May 2021, there were over 2,607 rooms available for the period of May through to September 2021, spread across all months.
- All vouchers held by Australians have been cancelled.

#### 4.2.2 Wellington NZDF Terminal IPC Audit

- Noting the Cabinet decision allowing Green/Red flights to operate from the NZDF Terminal at Rongotai, the MoH Quality Assurance and Safety team conducted an audit. Notably the audit was conducted during the arrival of the latest group to arrive in Wellington for MIQ. The following points are noted:
- Overall no major concerns were raised with the process. Minor areas for improvement included: positioning of staff, surface cleaning in buses, adjust IPC station procedures and a recommendation for the contracted bus drivers and a police officer to have a refit for the N95 mask.
- The audit indicated that the recent redesign of the flow process within the NZDF terminal facility has seen significant improvements. Not only was reduced time at the facility observed, but the upstairs lounge will only need to be used in a contingency situation, thus increasing the number of people who could arrive on a red domestic transfer flight (agreed lounge limit with the NZDF is 60).
- No assessment has been made, or planning conducted, for the facilitation of international arrival red flights. WIAL has been clear with MIQ that it has no plans (or desire) to open terminal services at Wellington Airport to international red flights.

#### 4.2.3 Update on investigations – Grand Mercure and Grand Millennium

##### **Grand Mercure**

- The findings of the Grand Mercure ventilation review have been reviewed by the hotel. The hotel has provided a formal response detailing their maintenance proposal and have indicated this work is expected to take around two weeks, commencing 3 May 2021.
- The detailed report on the Grand Mercure findings along with the hotel's maintenance proposal response were shared with the MIQ Technical Advisory Group (TAG) on 4 May 2021. Further discussions are to be held with the hotel to clarify the proposed work.
- The joint Ministry of Health / MIQ incident review has been completed and will be provided to your Office on Friday 7 May 2021.
- We will be writing to the 14 returnees who were at the Grand Mercure and had their stay extended by an additional 14 days as a result of the bubble breach on the bus to a Managed Isolation Walk, to provide them with a copy of the MIQ investigation and what we have done in response.
- We are also proposing to waive the MIQ fees for those returnees who are eligible and were required to stay an additional 14 days.

##### **Grand Millennium**

- We are still waiting on the results from the Independent Qualified Persons (IQP) assessment, these are now expected around 7 May 2021.
- Once the IQP assessment is received, internal MBIE analysis will be undertaken and an HVAC Engineer will also review the findings.
- These findings with an initial view of the hotel's response will be presented to the TAG for consideration.

#### 4.2.4 MIQ Facilities Ventilation Review

- The MBIE-led onsite testing of ventilation systems continues.
- 23 of 31 sites have provided full or provisional onsite test results to MBIE.

- MBIE have prepared written test results for 17 of the 23 sites. The HVAC Engineer has reviewed all 17 reports and has completed summary reports for 8 of the sites, with the remaining 9 partially complete pending additional testing detail / clarification from the IQP.
- Of the remaining 8 sites, the on-site ventilation testing is underway for 7 and is scheduled for the remaining 1.

#### 4.2.5 Filtration Unit Deployment

- Following the establishment of the panel of suppliers of air filtration units, the Ministry of Health has confirmed the requirements for 7 Auckland facilities. The units are in the process of being delivered and installed.
- The requirements for the 6 Christchurch facilities have been confirmed, with delivery of units and installation expected to be complete by 9 May 2021.
- The roll out of units for shared spaces within facilities is expected to be complete by 30 May 2021.
- In addition, the Ministry of Health are progressing the installation of units in the swabbing rooms of facilities, where the size of and ventilation within the room poses a specific risk. Units were installed in the Sebel Manukau in mid-April 2021, and will be installed in the three Rotorua facilities in the week beginning 3 May 2021.

#### 4.2.6 Ombudsman update

- We have responded to the Office of the Ombudsman on the Jet Park Final Report – we have accepted the recommendations and noted that all recommendations had already been addressed and that we will put a process in place to ensure we maintain these.
- We have received the final report for the Four Points and are required to respond to the Office on whether or not we accept all recommendations.

#### 4.2.7 Employers Network

- Building on our existing relationships, we are looking to establish the MIQ Employers Network. The purpose of this group is to take an integrated and forward-thinking approach to planning for, supporting and managing the MIQ workforce. We are looking to host the first meeting during May 2021.

#### 4.2.8 Appointment of the MIQ Director Māori

- On 27 April 2021, Sam Bishara was welcomed into MIQ as the permanent Director Māori, replacing our interim Director Māori, with a focus on strengthening engagement and enhanced relationships with iwi across the MIQ regions.
- MIQ's interim Director developed Te Arawhiti engagement guidelines and a capability framework which helped improve relationships and engagement with iwi. The appointment of a permanent director, who will be supported by regional roles, will help MIQ further meet our obligations and strengthen partnerships.
- Sam Bishara is currently working on supporting MIQ intention to undertake a wānanga with our regional iwi partners here in MIQ head office that will be held the week commencing 14 June 2021.

### 4.3 Schedule of Reviews

A number of reviews are underway at any given time, which are used to drive improvements to the MIQ system. A list of key reviews follows. We will provide a more complete list of reviews in the next report.

#### Specific issues

- **Grand Millennium** – underway – release date expected to be this month.
- **Grand Mercure** – release date expected to be this month.
  - Joint-incident review (finalised this week)
  - Manged Isolation Walk review (complete)
  - MIQ internal investigation (complete)
- **Staff testing**
  - KPMG audit – final due this week – release date TBC
  - First Security Review – finalised – they will not release, but a statement will be issued today from them on this.
  - BEB-led review – phase one due to be completed by 24 May.

#### System reviews

- **Rapid Assessment** – finalised – date of release TBC in May. A briefing is being provided to your Office on our action plan to address the recommendations in the report

#### Regular, ongoing reviews

- **IPC audits** – ongoing.
- **Ventilation Reviews** – ongoing.

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#### 4.4 Large Group Arrivals Update

*Summary of approved group arrivals as at 4 May 2021*

Group	Date of Arrival	Pax Numbers	Comments
Olympic athletes	29 Mar - 25 Apr 2021	12	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Olympic athletes	May – Jul 2021	157	Returnees from Tokyo Olympic qualifying events. Various return dates.
Refugees quota re-start - Cohort 2	6 Apr – 12 May 2021	63	One family is unable to travel for medical reasons (unrelated to COVID-19). This brings the total pax for this cohort down to 63. All arrivals for this cohort are from Malaysia, Thailand and Ecuador.
Refugees quota re-start - Cohort 3	25 May – 1 Jun 2021	71	Four family groups have low literacy levels. Additional support will be arranged to ensure families understand key information which is usually provided in translated written format. Arrivals for this cohort will arrive from Malaysia, Thailand, Ecuador, Indonesia, Iran, Afghanistan, Colombia and Rwanda.
RSE – 150 rolling entry per 16 days	TBC 20/21 Jun 2021 – Mar 2022	Approx. 2,550	Total number of workers will depend on agreed start and end dates, noting a reduction in numbers during Oct 2021 due to high demand for group allocations. These RSE arrivals will be accommodated in Hamilton for duration of the arrivals.
Inbound rugby team	Jun 2021	60	Final team to be confirmed, Italy has now had to withdraw and it is likely to be Fiji.
Returning Olympic Athletes (3 Cohorts)	Aug 2021	Approx. 600	Athletes, staff and media returning from the Olympics, 3 cohorts in Aug 2021.
Inbound netball team	Aug 2021	30	Details to be confirmed.
Paralympic athletes	Sep 2021	100	Athletes and management returning from the Paralympics' in Tokyo, single cohort. Details to be confirmed.

#### 4.5 Upcoming Communications Issues and Activities

*As at 3 May 2021*

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
TBC – 10 May 2021	RSE workers announcement	Min. of Ag.	Proactive	N
10 May 2021	Time critical travel – new MIQ application category	MIQ	Website material	N
12 May 2021	End of Ramadan – proactive media on Ramadan in MIQ	MIQ	Proactive communications and engagement	N
12/13 May 2021	MIQ Senior Leaders Forum	MIQ	Internal communications and planning – Minister may attend	Y
16 May 2021	Cohorts in operation across MIQ	MIQ	Proactive communications	TBC
12 or 19 May 2021	Health Select Committee	MoH/MBIE	Preparation for questions/ media queries	N
TBC – 17 May 2021	Rapid report on MIQ	CE MBIE	Proactive communications	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communications (i.e. welcome pack)	N
Mid-May 2021	Overview of Grand Millennium issues	MIQ	Proactive communications and engagement	N
May/June 2021	Onsite survey of all MIF ventilation	MoH	Reactive information	N
6 June 2021	All MIQ workers have second vaccine dose	MIQ	Proactive	TBC
10 May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	N

#### 4.6 Fees

##### 4.6.1 Invoicing

- A system issue has delayed the production of this week's reporting on invoicing. This will be provided on 7 May 2021 as a late update.

##### 4.6.2 Waivers

- A system issue has delayed the production of this week's reporting waivers. This will be provided on 7 May 2021 as a late update.

#### 4.7 Emergency Allocation Applications

- 3,228 applications have been processed since 30 Oct 2020.
- 24 applications were received in the week ending 2 May 2021 and 10 applications were processed.
- From the applications processed in the week ending 2 May 2021, 90% of the applications were approved.

Emergency Allocation Applications	Weekly Totals	Year to Date Totals
	26 Apr 2021 to 2 May 2021	30 Oct 2020 to 2 May 2021
Approved	9	1,787
Declined	1	1,441
Applications processed*	10	3,228

\*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Note: Data integration started on 28 Apr 2021 to import and capture manual applications processed between 05 Dec 2020 and 20 Dec 2020. We have imported 85 out of 216 applications.

<b>Total Rooms Approved</b>	<b>9</b>
Rooms Allocated in MIAS	8
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	1

### Approvals by Category

- New categories came into force after the 1 Apr 2021:

1a - NZ citizen or resident with serious risk to health

1b - To provide care and protection to a child

2a - NZ citizen or resident to provide critical care for a dependant

2b - Critical worker for delivering a critical public or health service

2c - NZ citizen or resident unable to legally remain in their current location

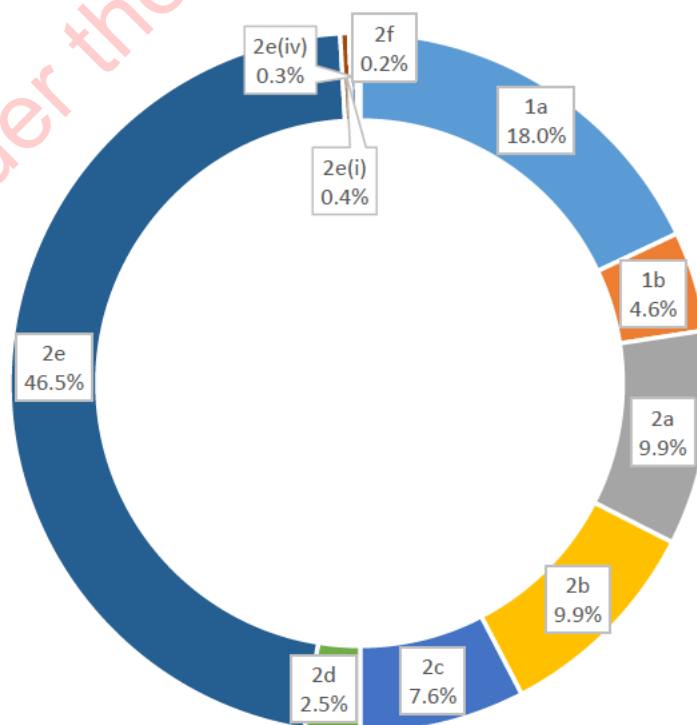
2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a live expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

Chart 1: Breakdown of approvals by the different categories within emergency allocation.



#### 4.8 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 27 Apr to 3 May 2021 is as follows:

Week	Received	Active Cases	Resolved
27 Apr 2021 – 3 May 2021			
Complaints	48	35	35
Improvements	0	0	0
Compliments	1	1	1
Queries	4	0	4
Ombudsman	1	2	15
Parliamentary/OIA	1	1	0
Other	2	0	2
<b>Total</b>	<b>56</b>	<b>39</b>	<b>57</b>

- Average number of complaints received each week since the start of MIQ is 107. For the last 4 weeks the average is 59 per week.
- This week we have received 56 new cases and have resolved 57 cases.
- 57% of these complaints were about facilities. The number of complaints for other complaint types remained steady.

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## 5. Ministry of Business innovation and Employment



### 5.1 Items of Note

s6(c)

[Redacted content]

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## 6. Ministry of Foreign Affairs and Trade

### 6.1 Items to Note

Discussions are continuing in the World Trade Organisation on a proposed waiver of IP rules in support of access to COVID-19 vaccines. The WTO Director General has sought to broaden discussions to include the WHO, NGOs, pharmaceutical companies and generic manufacturers as well as to address wider trade related issues in vaccine supply chains that are limiting availability – including tariff barriers, regulatory restrictions, export restrictions and trade facilitation measures. The announcement by the US that it supports the waiving intellectual property protections for COVID-19 vaccines will dramatically shift the nature of the discussions in the WTO given the US' previous opposition to the waiver. New Zealand has announced it welcomes the US announcement and also supports waiving of IP rules for COVID-19 vaccines.

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## 7. Border Executive Board Report



### 7.1 Key Issues Being Considered by the Executive Board

#### 7.1.1 Border Executive Board meeting

The Border Executive Board met on 6 May and will next meet on 13 May.

#### 7.1.2 Border Workforce

- Agencies and affected border organisations are now required to ensure that all affected border staff are vaccinated before carrying out work at a certain places (in summary, this means MIQ workers, government agency border staff and certain domestic cabin crew).
- Ministry of Transport led advice on COVID-19 vaccination requirements at the border (tranche 2 – this is mostly the private transport sector working at the border).
- Use of the Border Workforce Testing Resister is now compulsory.

#### 7.1.3 Risk mitigation for travellers from very high risk countries

- Officials continue to work together to implement the new requirements for restrictions for travellers from very high risk countries.
- Whilst agencies have reported no implementation issues to date, this was likely influenced by very few travellers arriving from very high risk countries.

#### 7.1.4 Quarantine Free Travel

- To support continuous improvement, the Border Executive Board has requested that a rapid review of Quarantine Free Travel be undertaken across relevant agencies. The review is anticipated to consider key events / issues that have occurred since the commencement of the trans-Tasman QFT on 19 Apr 21, along with any reviews already undertaken into these events / issues, to identify areas that have gone well and where aspects could be improved.
- Work is underway by agencies into the possible integration of Quarantine Free Travel into the maritime space, covering both commercial and private vessels. The Ministry of Health is hosting and facilitating an inter-agency workshop on 6 May 21 in relation to this.
- Agencies continue with preparations to implement two-way quarantine free travel with the Cook Islands which is scheduled to commence on 17 May 21.

### 7.2 Upcoming Communication Activities

Date	Activity	Lead agency	Comms material	Ministerial involvement
7 May 21	Pro-active release of the Review of the COVID-19 Border Measures – Tranche One (Aviation)*	Border Executive Board	Key messages	N


## 8. New Zealand Customs Service Weekly Report



### 8.1 Maritime Border Order

- The introduction of the COVID-19 Public Health Responses (Vaccinations) Order 2021 not only affects current Customs' staff but also new appointments to positions covered by the Order.
- Customs is updating its new appointment documentation to reflect the Order requirements. New appointments to positions covered must have received their first vaccination before commencement and then received their second vaccination within 35 days of starting.
- Customs has a new cohort of Assistant Customs Officers (Maritime) due to commence next week. Advice has been provided to these new appointments in order that they can arrange to have their first vaccination before their start date.
- Should a first vaccination not be feasible by their start date then either the start date will be pushed back or the employee will need to be deployed to non-operational work for a short-term period.

### 8.2 Pre-Departure Testing

- For the period 26 Apr 2021 to 2 May 2021, two infringements were issued.
  - s6(c) 
  - 28 Apr 21 – A passenger was issued an infringement as their PDT documentation was considered insufficient due to it being just a text message on their phone.

#### Passengers

	Date	26 Apr	27 Apr	28 Apr	29 Apr	30 Apr	1 May	2 May	Week Total	%
	Total Passengers	3192	2414	2289	3698	4205	3354	2631	21783	
	Passengers subject to PDT	258	330	142	262	190	148	104	1434	6.6%
Primary Actions (Passport Control)	Test Certificate Verified	250	316	133	251	185	139	92	1366	95.0%
	Exemption Verified	2	7	5	6	3	4	7	34	2.5%
	Referred to Secondary Area	6	7	4	5	2	5	5	34	2.5%
Secondary Area Actions	Compliant	6	7	2	5	2	5	5	32	94.1%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	2	0	0	0	0	2	5.9%
	Prosecution	0	0	0	0	0	0	0	0	0



Crew

	Date	26 Apr	27 Apr	28 Apr	29 Apr	30 Apr	1 May	2 May	Week Total	%
	Crew subject to PDT	52	97	54	49	58	62	11	383	
Primary Actions (Passport Control)	Test Certificate Verified	52	97	54	49	58	62	11	383	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

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## 9. COVID-19 Modelling Steering Group

COVID-19 Modelling  
Steering Group

### 9.1 Items to Note/Updates

#### 9.1.1 Te Pūnaha Matatini Modelling

The COVID-19 Modelling Steering Group is working with Shaun Hendy, and other Te Pūnaha Matatini (TPM) researchers, on modelling which explores COVID-19 dynamics across different vaccination coverage states for the New Zealand population. Interpretation of the results has been discussed with the researchers, and officials have separately been considering policy implications.

Officials are discussing the public release schedule and the communications plans with TPM.

Ahead of that:

- Officials and TPM are seeking to share modelling results and discuss insights with the Strategic COVID-19 Public Health Advisory Group in the near future.
- Officials will provide briefings to the Minister of COVID-19 Response, and to the Associate Minister of Health (Public Health). This will include key insights from the modelling, application to current and future policy settings, release schedule for the current results and an indication of near-term modelling priorities.

## 10. Business Leaders Forum


Business Leaders  
Forum

### 10.1 Key Issues Being Considered by the Business Leaders Forum

The Business Leaders Forum did not meet this week. An update regarding the upcoming meeting on 12 May will be provided in the next report.

## 11. Upcoming Cabinet Papers

s9(2)(f)(iv)



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## 12. Official Information Act Requests

### 12.1 Ministry of Health

Date due	Requester	OIA Request	Status
27 Apr 21	s9(2)(a)	Information relating to the practice of falsifying or sourcing counterfeit COVID-19 test results. The number of people who have been prevented from entering New Zealand due to having doctored COVID-19 test results.	In Minister's office
3 May 21	s9(2)(a)	Information relating to COVID-19 measures, including alert levels and restrictions, and the public's response (including compliance), from 1 January 2021 to 31 March 2021.	In progress
5 May 21	Chris Bishop	Information relating to the Trans-Tasman Bubble; safe-travel zones with Australia, quarantine-free travel.	In progress
6 May 21	Chris Bishop	A copy of the talking points please. Related to Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021.	In progress
6 May 21	s9(2)(a)	Information relating to amending the different COVID-19 contact categories to include "casual plus" and "close plus".	In progress
6 May 21	s9(2)(a)	All correspondence between Pfizer and COVID-19 Response Minister Hon Chris Hipkins' office between 1 October 2020 and 7 April 2021 relating to any and all matters relating to the Pfizer/BioNTech (Cominarty) vaccine.	In progress
6 May 21	Chris Bishop	Specific list of documents relating to COVID-19.	In Minister's office
12 May 21	s9(2)(a)	Titles of Cabinet and Cabinet committee papers relating to how a person might provide proof or certification of either having been vaccinated against COVID-19, or otherwise having COVID-19 antibodies.	In progress
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aide-memoires from Ministry officials relating to it. The "several updated delivery schedules from Pfizer" referred to in the House "the model" the government operates to which was referred to in the House.	In progress
12 May 21	Chris Bishop	Information relating to the trial of the COVID card in Rotorua.	In progress
24 May 21	Chris Bishop	Information relating to the "very high risk" category of overseas countries.	In progress
25 May 21	s9(2)(a)	Information relating to the COVID card trial.	In progress
25 May 21	s9(2)(a)	Information relating to the "very high risk" category of overseas countries.	In progress
28 May 21	s9(2)	Information relating to the Infectious and Notifiable Diseases Order (No2) 2020.	In progress

Date due	Requester	OIA Request	Status
28 May 21	s9(2)(a)	Advice given to the Minister/Cabinet on the vaccine rollout.	In progress

## 12.2 Managed Isolation and Quarantine

*Note: Any OIA highlighted in **bold** is a new addition from the previous report.*

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA.	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc.	Minister's office
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations.	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen.	Drafting
2 Mar 21	s9(2)(a)	The New Zealand Initiative	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup.	Approved
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Under review
19 Apr 21	s9(2)(a)	Not applicable	Analysis on MIQ decision to only open up spaces three months out.	Drafting
20 Apr 21	s9(2)(a)	TVNZ	Reports and any other trials relating to Bluetooth contact tracing app.	Scoping
20 Apr 21	s9(2)(a)	Not applicable	How many stayed in NZ MIQ & now in system w/ Aussie passports or are Aussie.	Minister's office
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Under review
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro.	Drafting
23 Apr 21	s9(2)(a)	Not applicable	COVID-19 positive numbers for arrivals each month into NZ MIQ.	Minister's office
26 Apr 21	s9(2)(a)	Not applicable	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
27 Apr 21	s9(2)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test.	Under review
27 Apr 21	s9(2)(a)	Not applicable	Complaint about Managed Isolation and Quarantine.	Gathering information
28 Apr 21	s9(2)(a)	TVNZ	Info re Emergency MIQ placement, escape attempts & stats.	Minister's office
29 Apr 21	s9(2)(a)	NZ Herald	All Memos etc re advice to MIQ for controls around guest interactions.	Approved
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Drafting
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Drafting
4 May 21	s9(2)(a)	Not applicable	RE all comms regarding prep of wiggles OIA response on 30/03/2021.	Draftng
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost.	Drafting
5 May 21	s9(2)(a)	Stuff	No. of MIQ guests caught smoking in smoke-free areas & punishments.	Approved
5 May 21	Christopher Bishop	Opposition	RE corr. regarding proposals for purpose built MIQ facilities since COVID.	Drafting
5 May 21	s9(2)(a)	Not applicable	RE query on sending of invoices for MIQ.	Minister's office
5 May 21	s9(2)(a)	Not applicable	Query on MIQ welcome pack, non-English guests, translated signage/translator.	Minister's office
7 May 21	s9(2)(a)	NZ Herald	RE all corr. relating to DOIA 2021-1194.	Gathering information
7 May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand.	Under review
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Drafting
11 May 21	s9(2)	Not applicable	Info relating to the MIQ Allocation System.	Gathering information
11 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland.	Drafting
11 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months.	Gathering information
12 May 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
13 May 21	s9(2)(a)	TVNZ	Communication between MBIE and security guard known as case 'b'.	Drafting

Date due	Requestor	Media/Opposition	OIA Request	Status
13 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69.	Gathering information
13 May 21	s9(2)(a)	Not applicable	Criteria for MIQ waiver application.	Under review
14 May 21	Lobby Zealand <sup>New</sup>	Not applicable	Comms between Aprils Covid-19 cluster and MIQ security officer.	Drafting
14 May 21	Chris Bishop	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ.	Under review
18 May 21	s9(2)(a)	Not applicable	How many MIQ spots have been granted under 2c and under what conditions?	Under review
18 May 21	s9(2)(a)	Not applicable	Percentage of MIQ entrants who have returned & who have paid their fees.	Under review
18 May 21	s9(2)	Not applicable	Information on Security Staff and Service Workers hired for MIQ facilities.	Under review
19 May 21	s9(2)(a)	Stuff	Rough cost to the Government of each person's 14 day MIQ stay.	Decision on request sent
19 May 21	s9(2)(a)	NZME	How many attempts there had been at absconding from MIQ facilities.	Gathering information
19 May 21	s9(2)(a)	Not applicable	All comms between MIQ & Stamford Auckland (1996) re client.	Drafting
20 May 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Scoping
20 May 21	s9(2)(a)	Not applicable	RE corr. regarding costs of MIQ per person.	Gathering information
20 May 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs.	Drafting
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Scoping
21 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant.	Gathering information
24 May 21	s9(2)(a)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Scoping
25 May 21	s9(2)(a)	Not applicable	<b>Details around any security breaches at MIQ facility on Oriental Parade.</b>	<b>Under review</b>
25 May 21	s9(2)( )	Not applicable	<b>Numbers of those choosing hospital over MIQ.</b>	<b>Under review</b>
26 May 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request.	Gathering information

Date due	Requestor	Media/Opposition	OIA Request	Status
27 May 21	s9(2)(a)	Not applicable	Request for copy of investigation report of Grand Mercure in March 2021.	Scoping
27 May 21	Lobby New Zealand	Not applicable	All communications between April's COVID cluster's case B and any Ministry.	Scoping
27 May 21	s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Scoping
27 May 21	s9(2)(a)	Stuff	What is the allocated budget for MIQ alterations and minimal close down fee.	Scoping
27 May 21	s9(2)(a)	NZ Herald	Query into regulation of border workers and COVID-19 testing requirements.	Scoping
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre.	Drafting
2 Jun 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non-hotels.	Under review
4 Jun 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Under review
10 Jun 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop programmes from booking vouchers for other people.	Drafting

### 12.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 March 2021	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in 2020.	Drafting
3 May 2021	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Scoping
3 May 2021	s9(2)	Documents received by the minister regarding Covid-19 measures, including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Drafting
5 May 2021	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	Drafting
5 May 2021	s9(2)	Information relating to the hiring of Topham Guerin.	Drafting
10 May 2021	s9(2)	Modelling documents and associated email communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	QA
10 May 2021	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas, including from other Nations in the Realms of New Zealand, based on the grounds of Covid-19.	Scoping
10 May 2021	s9(2)	all information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Scoping



Date due	Requestor	OIA Request	Status
10 May 2021	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Scoping
12 May 2021	s9(	Information relating to the development of the Governments COVID-19 strategy.	Drafting
12 May 2021	s9	All documents that detail the agreement between you and the Minister of health regarding invoking section 5(1) of the Epidemic Preparedness Act 2006(with regard to COVID-19).	Drafting
13 May 2021	s9(2)	All correspondence between Pfizer and the Department of Prime Minister and Cabinet between midnight October 1, 2020 and midnight April 7, 2021 on/about any and all matters relating to the Pfizer/BioNTech (Comirnaty) vaccine.	Drafting
13 May 2021	s9(2)(a)	Details of the cost of the COVID-19 Easter Egg advertisement featuring the Director-General of Health, Dr Ashley Bloomfield.	Scoping
13 May 2021	s9(2)	Can the DPMC please provide any complaints that were received in regards to content that was produced by Topham Guerin.	Scoping
13 May 2021	s9(2)	All records and results of compliance checks that have been undertaken including spot checks of any kind to ensure border employers are carrying out their legal obligations under the Covid-19 Public Health Response (Required Testing) Order to tell employees when they need to be tested and records of workers' tests.	Drafting
17 May 2021	s9(2)	Any and all briefings, reports, emails, or presentations prepared for or to the Director-General, or presented by the Director General of Health Dr Ashley Bloomfield, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months.	Drafting
17 May 2021	s9(2)	For the periods: 25/03/20 - 01/04/20, 12/08/20 - 19/08/20, 14/02/21 - 21/02/21 Transcripts of speeches at the daily briefings from officials. Details on the amount of time COVID-19 advertisements were played each day on TV and radio and the cost of communication consultants and consultancies for the entire period. Meeting notes and memoranda surrounding COVID-19 response.	Scoping
21 May 2021	s9(2)	Amount spent by the NZ government on advertising with all radio stations, all publications, all television channels, any and all advertising outlets in any form that used government funding to provide any type of information associated with Covid19 from January 2020 to date.	Drafting
25 May 2021	s9(2)	All documents sent from the World Health Organisation (WHO) to Jacinda Ardern or the NZ government with Covid-19 guidelines and/or recommendations.	Scoping

## 12.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
<b>12 May 21</b>	<b>s9(2)(a)</b>	Requests copies of Customs' policies on staff & COVID-19 injections and copies of any Ministerial directions or instructions from the Ministry of Health, the Director-General of Health or any other agency in respect to how Customs should handle employees who refuse the vaccination.	Internal sign out
<b>18 May 21</b>	<b>s9(2)</b>	Total number of people who have arrived in New Zealand from India since 28 March 2021.	In progress

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**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
HĪKINA WHAKATUTUKI



**DEPARTMENT OF THE  
PRIME MINISTER AND CABINET**  
TE TARI O TE PIRIMIA ME TE KOMITI MATUA



**MINISTRY OF  
HEALTH**

MANATŪ HAUORA



**NEW ZEALAND  
CUSTOMS SERVICE**  
TE MANA ĀRAI O AOTEAROA



**BORDER EXECUTIVE BOARD**



**NEW ZEALAND  
FOREIGN AFFAIRS & TRADE**  
MANATŪ AORERE



# COVID-19 Response Weekly Report

13 May 2021

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## 1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> <li>Programme focus on developing processes and technology to scale to more sites.</li> <li>There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but area will remain at Amber until plan is finalised, with co-design wrapping up early May and any further technology and process solutions implemented following that.</li> <li>The distribution and inventory portal launched on Monday 3 May. The tool allows DHBs to maintain visibility of stock within their network and allows for systematic communication of forecast and stock information between sites, DHBs and the Ministry of Health.</li> </ul>
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> <li>At the end of Monday 11 May, 4,672 vaccinators have completed vaccine training nationally and 1,766 vaccinators have been active in the programme.</li> <li>There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate additional workforce. These actions are on track for scale in June.</li> <li>A pilot training programme for Vaccinator Assistants is taking place on 13 and 14 May.</li> </ul>
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> <li>Pricing agreed.</li> <li>DHBs delivered against national plan for the first three published weekly plans, with cumulative performance of 107% to the week ending 9 May.</li> </ul>
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> <li>Work continues on national booking system to enable general population onboarding and demand management.</li> <li>Booking system is now live with two DHBs, with rollouts to further DHBs expected throughout May.</li> <li>There was a significant CIR release on 13 May, including warning flag when user attempts to record second dose within 21 days of first dose, ability to record overseas vaccination for the first immunisation event and payment functionality allowing organisation to be paid based on immunisation activities recorded in CIR.</li> </ul>
	Post event	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> <li>Workforce remains under significant pressure, work ongoing with DHBs to support.</li> <li>Trans-Tasman QFT has gone live, and lessons are being learned about management of international incidents. Teams remain at heightened readiness for extension of QFT.</li> </ul>

	Prepare for it	●	●	MoH	<ul style="list-style-type: none"><li>• No barriers anticipated.</li><li>• Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvement activities being refined.</li></ul>
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"><li>• No barriers anticipated.</li><li>• Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.</li></ul>
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"><li>• No barriers are anticipated to the broader programme.</li><li>• Risks related to the vaccine programme are outlined above.</li></ul>

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Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
MIQ Workforce	Vaccinations of MIQ workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As at 12 May 2021, 84% of the MIQ workforce have received their second COVID-19 vaccine dose.</li> <li>We have received MoH full data set through BWTR in relation to vaccination status. We are cross referencing this information against the information we have from employers and the attendance reports. We will provide an update on this next week.</li> <li>Further information is included in the report.</li> </ul>
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Compliance was 92% for the week of 3 May through to 9 May 2021.</li> <li>Over the last 7 days, the Workforce Testing Team has worked with the Ministry of Health to get approximately 700 NHIs matched. This increases the accuracy of compliance reporting. There were just 89 workers from the reporting period whose attendance records have not been matched with an NHI. Of those, 28 profiles were created in the last 7 days.</li> <li>Workforce advisors continue to proactively follow up on non-compliance with employers.</li> </ul>
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As at 12 May 2021, we are projecting peak usage to reach 3,130 rooms in the next fortnight.</li> <li>There is availability for the period of May through to September 2021.</li> <li>Further information is included in the report.</li> </ul>
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>With the updated Health order being published we have been able to progress the draft extension and amendment agreements, which over half of the MIQF network (covers 18 hotels) are now reviewing, with the remainder to follow this week.</li> </ul>
	Reducing Transmission risk – Grand Mercure	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The Grand Mercure and the Grand Millennium remain empty and with no further returnees assigned to these hotels until the ventilation reviews are finalised.</li> <li>The Grand Mercure’s onsite assessment is complete and a maintenance proposal has been received from the hotel and agreed with MBIE. The maintenance work commenced on 3 May and is expected to take 2-3 weeks to complete.</li> <li>The completion date for the rollout of air filtration units to shared spaces within each facility has moved out to the end of June due to supply issues with the units. The installation of filtration units in swabbing rooms continues on an as needed basis where the size of, and ventilation within, the room poses a specific risk.</li> <li>Further information is included in the report.</li> </ul>
	Transition to cohorting	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The transition to cohorting is on track to be fully implemented by 16 May 2021.</li> <li>As previously advised [2021-3379 refers], this does not include the small number of MIQ facilities used to accommodate certain returnees (e.g. medical arrivals, air crew, refugees).</li> <li>Work is ongoing to define the settings for non-cohorted facilities, including an exemption process to determine who they will accommodate.</li> <li>We will provide further updates on this in the coming weekly reports.</li> </ul>
	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Work is underway to understand how the industry will meet timeframes and ensure MIQ has sufficient information in time to plan appropriately.</li> </ul>
	Fees collection / debt recovery	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As part of our invoice and debt management improvements, we are moving our data repository to a new platform and are also moving to an automated approach.</li> <li>No invoices will be generated whilst the data is being moved as we are in between platforms, and backdated invoices will be issued once the platform changes have been completed.</li> </ul>
Future Planning	COVID-19 Amendment Bill	●	●	MoH/MBIE MIQ	<ul style="list-style-type: none"> <li>Cabinet paper lodged 7 May for SWC on 12 May, followed by CAB on 17 May. PCO to commence drafting once Cabinet approvals obtained.</li> </ul>

Focus	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none"> <li>The Ministry of Health assesses that outstanding work will be completed before the 17 May commencement date. <b>s7(b)(ii)</b></li> <li>Officials continue to work through issues around the protocols to be employed in the event of a COVID-19 outbreak in the context of this QFT initiative, including both returning travellers from the Cook Islands and the provision of humanitarian aid. Officials assess this work will also be ready by 17 May.</li> </ul>
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none"> <li>Niue has confirmed their official position that two-way QFT should not commence until at least one month after vaccination roll-out is complete. <b>s7(b)(ii)</b></li> <li>The timing of the switch from 'amber' to 'green' will be able to be better assessed following discussions between Niuean and New Zealand officials.</li> </ul>
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none"> <li>The Government paused travel from New South Wales (NSW) to New Zealand on 6 May after the identification of two community cases in Sydney that couldn't be immediately linked to the border. The Ministry of Health closely monitored the situation in NSW and liaised with officials there; following an updated public health assessment, they determined the public health risk to New Zealand remained low. As a result, QFT from NSW resumed at 11.59pm on 9 May.</li> <li>Travellers in NSW who have visited locations of interest cannot travel to New Zealand for 14 days after being at this location. Anyone in New Zealand who has been at a location of interest has been advised to self-isolate immediately and ring Healthline regarding testing.</li> <li>Officials are continuing to seek a solution for New Zealand travellers from parts of the Pacific who are now unable to transit through Australia due to a lack of "red" trans-Tasman flights. Engagement with Australian officials on this issue is ongoing.</li> </ul>

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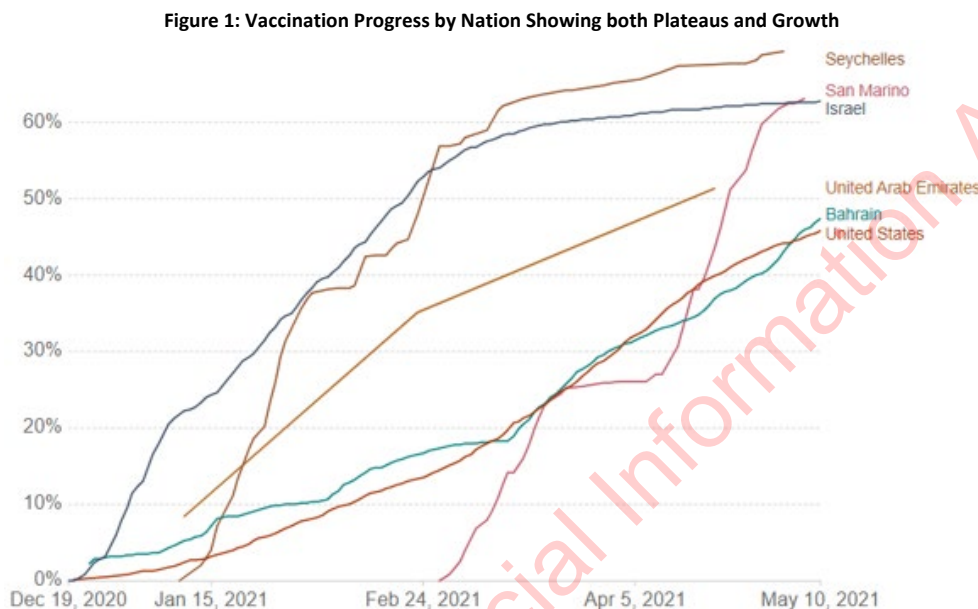


## 2. COVID-19 Insights

### 2.1 Insights of Note

#### 2.1.1 Plateaus in International Vaccination Progress

The vaccination rollout in some countries appears to have plateaued at just over 60% and may give an indication of possible saturation points that might inform the New Zealand response. See figure 1 below.



The countries with the highest vaccination progress by share of population are the Seychelles (69%), Israel (63%), and San Marino (62%).<sup>1 2</sup>

The Seychelles and Israel have plateaued for the last two months, and it appears that San Marino is also starting to plateau, while other nations that are still rolling-out their programme continue to progress upwards.

Both the Seychelles and Israel started their vaccination programs early. The Seychelles began to plateau in less than two months, and Israel began to plateau within three months. San Marino appears to be starting to plateau, despite starting later, in late February.

The Seychelles, Israel and San Marino are relatively small in population, which likely enabled them to achieve greater vaccination coverage at a faster rate and begin to show possible saturation. The Seychelles has a population of approximately 69,000,<sup>3</sup> San Marino has a population of 34,000,<sup>4</sup> and Israel has 8.7 million people.<sup>5</sup>

<sup>1</sup> Our World in Data. <https://ourworldindata.org/covid-vaccinations>. Accessed 12 April 2021.

<sup>2</sup> This is people who have received at least one dose of the COVID-19 vaccine, and does not indicate full vaccination given that some vaccines require more than one dose.

<sup>3</sup> CIA World Factbook. Seychelles. <https://www.cia.gov/the-world-factbook/countries/seychelles/>. Accessed 13 May 2021.

<sup>4</sup> CIA World Factbook. San Marino. <https://www.cia.gov/the-world-factbook/countries/san-marino/>. Accessed 13 May 2021.

<sup>5</sup> CIA World Factbook. Israel. <https://www.cia.gov/the-world-factbook/countries/israel/>. Accessed 13 May 2021.

Factors which could contribute to plateaus in a vaccine roll-out include vaccine hesitancy, supply chain and manufacturing issues, and the proportion of the population that are ineligible for vaccination (such as youth under 16).<sup>6</sup>

For the Seychelles, it is possible that vaccine hesitancy due to side effects and effectiveness concerns regarding the Sinopharm vaccine<sup>7 8</sup> are factors that are driving the plateau as the Seychelles are currently experiencing an outbreak,<sup>9</sup> despite 69% of the population being vaccinated. For Israel, the likely driving factors of the plateau include vaccine hesitancy, as well as vaccine accessibility for those in rural communities.<sup>10</sup> For San Marino, it is possible that vaccine hesitancy is a factor.<sup>11</sup>

Vaccination progress in the United Arab Emirates,<sup>12</sup> Bahrain, and the United States, continues to increase, with 51%, 47% and 45% of the population vaccinated respectively,<sup>13</sup> so it is unknown when they may begin to plateau.

In New Zealand a recent survey indicates that approximately 69% of the population are willing to receive a COVID-19 vaccination.<sup>14</sup>

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<sup>6</sup> Time. 'Israel's COVID-19 Vaccination Rollout Is Slowing at a Critical Moment, That's a Warning for the Result of Us.' March 19, 2021. <https://time.com/5947967/israel-covid-vaccine-rollout/>. Accessed 12 May 2021.

<sup>7</sup> Washington Post. Why the world's most vaccinated country is seeing an unprecedented spike in coronavirus cases, <https://www.washingtonpost.com/world/2021/05/06/seychelles-vaccines-covid-cases/>. Accessed 13 May 2021.

<sup>8</sup> CTV News. WHO Reviewing Seychelles COVID-19 data after fully vaccinated people test positive. <https://www.ctvnews.ca/health/coronavirus/who-reviewing-seychelles-covid-19-data-after-fully-vaccinated-people-test-positive-1.5422799>. Accessed 13 May 2021.

<sup>9</sup> Washington Post. Why the world's most vaccinated country is seeing an unprecedented spike in coronavirus cases, <https://www.washingtonpost.com/world/2021/05/06/seychelles-vaccines-covid-cases/>, Accessed 13 May 2021.

<sup>10</sup> Time. 'Israel's COVID-19 Vaccination Rollout Is Slowing at a Critical Moment, That's a Warning for the Result of Us.' March 19, 2021. <https://time.com/5947967/israel-covid-vaccine-rollout/>. Accessed 12 May 2021.

<sup>11</sup> Science. Is Russia's COVID-19 vaccine safe? Brazil's veto of Sputnik V sparks lawsuit threat and confusion. <https://www.sciencemag.org/news/2021/04/russias-covid-19-vaccine-safe-brazils-veto-sputnik-v-sparks-lawsuit-threat-and>. Accessed 13 May 2021

<sup>12</sup> The data displayed for the UAE shows as straight lines due to limited dates of reporting.

<sup>13</sup> Our World in Data. <https://ourworldindata.org/covid-vaccinations>. Accessed 12 April 2021.

<sup>14</sup> Horizons Research COVID-19 Vaccine General Population Survey March 2021. <https://www.health.govt.nz/system/files/documents/pages/horizon-research-covid-19-vaccine-mar2021.pdf>. Accessed 11 May 2021.

### 3. Ministry of Health Weekly Report



#### 3.1 Items to Note/Updates

##### 3.1.1 Publication of Fortnightly COVID-19 Disease Indicator Summary Report

The Ministry of Health is planning to release the most recent fortnightly COVID-19 disease indicator summary report (the report) on the Ministry's website covering the period from 9 April 2021 to 22 April 2021.

This report was developed based on the recommendations in the report titled 'Rapid Audit of Contact Tracing for COVID-19 in New Zealand' and provides an end-to-end view of the public health response to COVID-19 for cases and close contacts.

The key points of interest for this report are:

- This reporting period involves two community cases, and their associated close contacts. One is linked to the March 2021 Auckland managed isolation and quarantine facility (MIQF) cluster (Case C) and the other is the April 2021 Auckland Airport case.
- While the public health and system indicators P002, P004, and S003 are below target due to the delayed identification of contacts following the initial case investigation, P001 and P003 show that once a case or contact has been identified the case investigation and contact tracing system performance is above target, at 100 percent and 98 percent, respectively, for this reporting period.
- There were 37 cases in MIQF during this period.

#### **Next steps**

The reports will be released on the Ministry of Health's website during the week of 10 May 2021.

#### 3.2 Policy/Programme Updates

##### 3.2.1 COVID-19 Vaccine and Immunisation Programme

As at 11 May 2021, 388,877 vaccinations have been delivered, including 120,090 people who are fully vaccinated. Of those fully vaccinated 9 percent are Māori, 7 percent are Pasifika, and 19 percent are Asian. 100 sites were active on 11 May 2021.

The allocation plan for the next seven days is for 71,324 doses across New Zealand.

#### **Providing a COVID-19 Immunisation Programme update to Cabinet**

We are preparing a draft Cabinet paper that is due to be submitted to Cabinet in the week beginning 17 May 2021, which will provide an update on the COVID-19 Vaccine and Immunisation Programme's (CVIP) readiness for general population rollout in July 2021. A second Cabinet paper will be prepared for June 2021 providing more detailed plans on CVIP readiness to scale up.

#### **General practice and pharmacy rollout**

Planning documents supporting the utilisation of existing vaccinating primary care providers in CVIP have been developed with stakeholders from general practice and community pharmacy.

District Health Boards (DHBs) are already collaborating with both community pharmacy and general practice to deliver community hubs in several areas in the country. To support greater rollout to primary care settings in July 2021, the following is being developed:

- a payment mechanism linked to entry of vaccination into the COVID-19 Immunisation Register (CIR) – due at the end of June 2021
- a distribution network that enables delivery of vaccine to large numbers of sites (i.e. all participating primary care settings) direct from Health Care Logistics, the Auckland storage facility
- a level of integration between practice management systems and CIR that minimises double-entry and allows efficient vaccine delivery alongside other practice activities - due at the end of July 2021
- adoption of the national booking system in those primary care settings where vaccination is being offered beyond an enrolled population.

#### **Approval process for Pfizer usage for under 16s**

Pfizer has informed Medsafe that it will seek to vary the approval (and provide data) for Comirnaty to 12 years and over in late May 2021. Medsafe will prioritise the assessment and decision, which is expected to be in June 2021 depending on the data provided.

CVIP is already planning for the impact of this change, with existing agreements with Pfizer providing sufficient vaccines to cover this additional age bracket. Preliminary discussion will start this week with DHBs regarding planning for vaccinations of school aged children. These discussions will initially focus on children aged 16 to 18 but will also factor in the possible expansion of vaccine eligibility to children aged 12 to 15. Timing for the rollout of vaccines to students will also factor in the National Certificate of Educational Achievement exam timetable and likely study leave for students to have the lowest possible impact on the education system.

#### **Equity**

##### ***Commissioning of Māori providers***

The Ministry of Health is working with DHBs and Māori health providers to deliver the \$11 million for Māori provider preparedness, in anticipation of the COVID-19 vaccine rollout. The majority of this funding, \$7,779,369, has been finalised into contract with 39 providers across the four major DHB regions.

Discussions are in final stages with 29 Māori health providers. Of these, ten contracts have been agreed and are proceeding through formal paperwork. The Ministry of Health is actively facilitating budget negotiation discussions with the remaining 19 Māori providers and their respective DHBs. It is expected these final contracts will be finalised in the coming weeks.

##### ***Pacific people's engagement***

As at 4 May 2021, 14 DHBs have submitted DHB plans for vaccine rollout to Pacific peoples within Tier 2(b). The Ministry of Health is monitoring these plans and managing any areas of concern.

##### ***Disability***

The Ministry of Health COVID Programme, in conjunction with Tātou Whaikaha, have developed the Disability Strategy and Plan. Core components include, appropriate disability specific accommodations in all sites, alternate formats translations of all public facing communications and engagement, developed supported decision making process in alignment to the Health and Disability Code of Rights (Right 7) and development of appropriate and feasible alternate delivery options as required by some disabled people.

## Technology

The distribution and inventory portal launched on 3 May 2021. The tool allows DHBs to maintain visibility of stock within their network and allows for systematic communication of forecast and stock information between sites, DHBs and the Ministry of Health.

There will be a significant CIR release on 13 May 2021. Changes include:

- a warning flag when a user attempts to record a second dose within 21 days of the first dose
- ability to record an overseas vaccination for the first immunisation event
- initial minimum viable product solution to enable Whakarongorau to record details of communications
- payments functionality that will enable provider organisations to be paid based on immunisation activities recorded in CIR.

The National Booking System with the base elements of site capacity and scheduling, and appointment selection and confirmation has been built. The Ministry of Health is working with all DHBs to provide training and onboard sites throughout late May and June 2021. In the initial stages it is anticipated that DHBs and sites will provide population groups codes to book online or direct to the call centre.

Within the booking system, the public will be able to search to find the closest centres to them based on post code or address, within a predefined radius.

## Workforce

As of 11 May 2021, 4,783 vaccinators have completed COVID-19 vaccinator training and 1,820 vaccinators have actively vaccinated in the programme so far.

The Health Report provided to your office this week for approval is required to proceed with the regulatory change to enable the non-regulated, now referred to as the Vaccinator Assistants (working title) workforce. The Health Report provided an overview of next steps and anticipated timelines.

We are on track for the pilot of the training of Vaccinator Assistants on 13 and 14 May 2021. An evaluation of this pilot will be completed before the national rollout in June 2021.

## Distribution and inventory management

As at 11 May 2021, we have made 658 deliveries to sites across the country with zero failures. This equates to delivery of 67,170 vials or 403,020 doses.

The Ministry of Health has approved extension of the contract with New Zealand Post/ Pace Couriers. The CVIP Logistics team has worked closely with New Zealand Post to ring-fence capacity for the programme, mapping new linehaul and point-to-point delivery options for the vaccine from 1 June 2021.

## Communications

Our priority this week has been working with DHBs to ensure their key communication channels – social and web – are up to date to reflect local messaging and information about when and how Group 3 members will be vaccinated. From a proactive media perspective, all DHBs are working to identify opportunities to highlight commencement of Group 3 at a local level as the ramp-up progresses. The focus will primarily be on over 65s now being eligible to be vaccinated. This week

has also seen the start of messaging to build public awareness on vaccine supply limitations until the end of June 2021.

#### Rollout of the vaccine to Polynesia

The Ministry of Health continues to meet weekly with the Cook Islands Ministry of Health to discuss progress against the jointly developed plan to support their vaccine rollout from mid-May 2021, subject to a final readiness assessment and sign-off, and decisions about usage of New Zealand Pfizer supply. The target date for wet run (vaccination of vaccinators) is 19 May 2021, with subsequent rollout on 20 May 2021.

The Ministry of Health had a successful two-day workshop with officials from the Niuean Ministry of Health to develop a joint plan for vaccine rollout. We will be holding weekly meetings with Niue to monitor progress. Our target dates for rollout are either 2 June or 9 June 2021, subject to progress made against the joint plan.

An announcement by the Government of New Zealand's support for the realm countries (The Cook Islands, Tokelau and Niue) is expected this week.

#### Next steps

We will provide you with a further update in the next Weekly Report.

### 3.3 Technical Advisory Group: Update

The Technical Advisory Group (TAG) did not meet in the week commencing 3 May 2021. The next TAG meeting is scheduled for 14 May 2021.

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 3 May 2021. The next CVTAG meeting is scheduled for 11 May 2021.

### 3.4 Upcoming Communications Issues and Activities

As at 12 May 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
Week commencing 10 May 2021	COVID Tracer App Release 7. New features will make the app more user-friendly and make it possible to share Bluetooth tracing keys between New Zealand and the Cook Islands.	Health	Press release, social media, website content	Optional
Week commencing 10 May 2021	Privacy Week Ask an Expert video with Shayne Hunter discussing privacy of personal information in the COVID Tracer App	Health	Video for Ministry social media channels	No
Week commencing 10 May 2021	Release of Grand Millennium review	Health	Frequently asked questions, key messages	Optional

## 4. Managed Isolation and Quarantine Weekly Report

### 4.1 Top Items to Note

#### 4.1.1 Staff testing update – compliance statistics for 3-9 May 2021

- Reporting from BWTR shows that 4,397 people undertook work in our facilities last week and of these:
  - 3,958 were compliant with their obligations;
  - 350 were overdue; and
  - 89 were still to have their NHI-matched.
- Of those that were NHI-matched, 92% were compliant and 8% were overdue.
- Of the 8% of workers (350) that were non-compliant, the majority (327) have had a previous swab and 23 were recorded as not having had a swab. However, 7 of 23 workers have provided evidence of a regular swab. The BWTR team have been notified of these workers.
- Of the 350 non-compliant workers, 143 are overdue by 6 to 9 days, 98 are overdue by 10+ days.
- Healthcare workers make up 21 percent of the overdue workers, which is not unexpected as they are now on a 7-day swab cycle, rather than every 14 days. This change came into effect on 22 April 2021.
- A formal compliance monitoring and employer follow up process is being established within the Workforce Testing team so cases for follow-up can be assigned to Workforce Advisors and progress reporting regularly scheduled. However, while the process is formalised, the team has started doing this work. At the moment, the Team are following up with employers by phone and email to notify them of staff overdue for swabs.
- Employers contacted seem receptive to follow-ups from the Workforce Testing Team as they want to ensure their staff are compliant. Many PCBUs are now checking BWTR themselves regularly to check employee compliance.

#### 4.1.2 Vaccination of frontline staff update

- Employers are still working through employment processes with 24 unvaccinated workers, and these workers are not able to work in the MIQF while this process is occurring.
- From 5 June, all MIQ workers must have received their second dose of the Pfizer vaccine and will be required to provide evidence of the second dose to be allowed access to a MIQF.
- As at 12 May 2021, 16% of the MIQ Workforce are yet to receive the second dose of the vaccination.
- MBIE has established a process where evidence of worker vaccination status is verified by on-site security before site access can be granted and regular communications continues to remind workers of acceptable evidence of vaccination status.
- So far MIQ has issued 8,400 worker vaccination certificates to employers to use as vaccination evidence where we have verified data that confirms the worker's vaccination status.

#### 4.1.3 MIQ Leadership Forum

- MIQ hosted the MIQ Leadership Forum on 12 and 13 May 2021.
- The purpose was to bring together COVID-19 MIQ leaders from across a range of agencies to share learnings, celebrate progress and focus on future strategic matters for MIQ. Speakers external to the MIQ system include:
  - Professor Michael Baker, University of Otago
  - Mike Driver , UK Department of Health and Social Care
  - Dr Lyn James, Singapore Ministry of Health
  - Kim Lawler and Nerida Bell, New South Wales Ministry of Health
  - David Nabarro, Imperial College London
  - Dr Siouxsie Wiles, University of Auckland

#### 4.2 Operational update

##### 4.2.1 Capacity update

- From early March to present, over 66,300 returnees from over 180 countries have secured a voucher to return home during the period of March through to the end of September 2021.
- As at 11am 10th May 2021, there were over 3,680 rooms available for the period of May through to September 2021, spread across all months, however late May and June have very limited availability now.

##### 4.2.2 Health and Safety update

- We are constantly looking for ways to make it easier for all the workers from across the many employers that make up the MIQ workforce to report health and safety concerns.
- In many instances our workers are reporting concerns not only via the home employers reporting systems and channels but also through the MIQ facility incident reporting system, site management or via their site Health and Safety Representatives and on-site health and safety committees.
- We are looking at the potential to leverage off the existing MIQ complaints process to make it easier and simpler for our workers to raise any health and safety concerns.

##### 4.2.3 Returnees impacted at Grand Mercure

- For the 14 returnees who had to stay an additional 14 days at the Grand Mercure following their exposure to the COVID-19 positive returnee on the bus to the managed isolation walk, we have determined that we will waive the fees for the nine who are eligible to pay.
- Once the Joint Incident Review into this situation has been finalised, we will write to them all to apologise for what occurred, outline what we found through our investigation and what we have done in response. This will also outline that we have waived the fees.



#### 4.2.4 De-designation of the Grand Mercure and Grand Millennium

- The Grand Mercure and Grand Millennium were de-designated as Managed Isolation Facilities (MIFs) on 5 May 2021.
- This allows the facilities to undergo an extensive assessment of their ventilation systems and remedial work, allows for unvaccinated workers to carry out the required work.
- The de-designation of the facilities allows for unvaccinated workers to carry out the work required.
- The facilities will be re-designated as MIFs prior to receiving any further returnees.

#### 4.3 Schedule of Reviews

##### 4.3.1 Four Points Managed Isolation Walk (MIW) incident

- The Managed Isolation Facility (MIF) Four Points conducted a MIW on 30 April 2021. A bus monitor accidentally seated people too closely together. Realising the error, he made an assessment that there was a higher risk to IP&C by moving the returnees than leaving them where they were. All other procedures were complied with: CCTV photo, seat recording, room number recording, and cohorting.
- Comprehensive remedial actions have been taken and advice given across the MIFs where the MIW is applicable to ensure that there is a uniformity of process and enhanced, targeted training for the staff.

##### 4.3.2 Update on investigations – Grand Mercure and Grand Millennium

###### **Grand Mercure**

- The Grand Mercure joint incident review is being reviewed and will be provided to your office once finalised.
- The findings of the Grand Mercure ventilation review (prioritised as part of the wider Ventilation Review) have been reviewed by the hotel. The hotel has provided a formal response detailing their maintenance proposal and have indicated this work commenced 3 May 2021 and is expected to take around two to three weeks.

###### **Grand Millennium**

###### **Ventilation Review (prioritised as part of the wider Ventilation Review)**

- The results from the Independent Qualified Persons (IQP) assessment have been received.
- The MBIE internal analysis of the onsite assessment testing by the Building Systems Performance (BSP) team is in progress. This will be closely followed by the independent HVAC Engineer review of the findings.
- These findings with an initial view of the hotel's response will be presented to the TAG for consideration.

##### 4.3.3 MIQ Facilities Ventilation Review

- The MBIE-led onsite testing of ventilation systems is completed for all sites.

- 26 of 31 sites have provided full or provisional onsite test results to MBIE.
- MBIE have prepared written test results for 20 of the 26 sites. The HVAC Engineer has reviewed all 20 reports and has completed summary reports for 17 of the sites, with the remaining 3 partially complete pending additional testing detail / clarification from the IQP.

#### 4.3.4 KPMG Audit

- KPMG have submitted a draft audit report into their Review of the testing compliance by First Security and Case B. It is being fact checked with the Ministry of Health and First Security before being finalised, provided to your office and then proactively released.
- We have already made a suite of changes which should ensure this does not occur again.

#### 4.3.5 Rapid Assessment, completed by Murray Jack and Katherine Corrich

- Finalised – date of proactive release TBC in May in coordination with your Office.
- A briefing will be provided next week to your Office on the action plan to address the key recommendations in the report.
- We will then proactively release this report.

### 4.4 Policy update

#### 4.4.1 Saliva testing implementation

- MoH will provide a full briefing on the introduction of saliva testing next week. In the interim, we are working with MoH to work through the operational issues which would arise from a widespread roll out of saliva testing in the immediate future. We have met with Health to agree next steps and a way forward, given successful rollout will require extensive cross-agency working over the next several months. This initial discussion covered the high-level operational implications of saliva testing, to inform implementation planning work Health are undertaking. The next step is a cross-agency workshop which will include Transport and Customs. Given that the roll out will have significant operational implications for their workforces.
- At this stage the proposal is to include saliva testing on a 7-day testing cycle, enabling one of the required nasopharyngeal swabs to be replaced by regular saliva testing (every 2-3 days). MBIE is comfortable with this as a starting point, however we have raised significant operational concerns if a wider rollout is escalated too quickly, focused in the main around system and process design, and the implications for workers and PCBUs. With the varying border worker types, we will need to work through what saliva testing will mean for each group (e.g. for MIQ, workers/visitors/contractors), and how different working cycles and ad-hoc attendance is factored in. We are unclear at this stage as to how this change will be factored into BWTR, and integrated with broader systems, given the rise in information flow.
- We will work closely with Health to progress their implementation planning work, following this contributing to design and implementation activities.

## 4.5 Large Group Arrivals Update

*Summary of approved group arrivals as at 11 May 2021*

Group	Date of Arrival	Pax Numbers	Comments
Olympic athletes	May – Jul 2021	157	Returnees from Tokyo Olympic qualifying events. Various return dates. 157 allocated, only 62 used. This is due to some obtaining vouchers through MIAS, events being cancelled and athletes choosing not to travel.
Refugees quota re-start - Cohort 2	6 Apr – 12 May 2021	63	The final arrival for this cohort of 8 pax are scheduled to arrive 12 May 2021.
Refugees quota re-start - Cohort 3	25 May – 1 Jun 2021	71	Key information will be communicated to family groups with low literacy levels through daily phone calls from Refugee Centre Staff. Onsite interpreters will continue to be utilised by the MIF where need be.
RSE – 150 rolling entry per 16 days	TBC 20/21 Jun 2021 – Mar 2022	Approx. 2,550	Total number of workers will depend on agreed start and end dates, noting a reduction in numbers during Oct 2021 due to high demand for group allocations. These RSE arrivals will be accommodated in Hamilton for duration of the arrivals.
Inbound rugby team	Jun 2021	60	Final team to be confirmed, Italy has now had to withdraw and it is likely to be Fiji.
Returning Olympic Athletes (3 Cohorts)	Aug 2021	Approx. 600	Athletes, staff and media returning from the Olympics, 3 cohorts in Aug 2021.
Inbound netball team	Aug 2021	30	Details to be confirmed.
Paralympic athletes	Sep 2021	100	Athletes and management returning from the Paralympics' in Tokyo, single cohort. Details to be confirmed.

## 4.6 Upcoming Communications Issues and Activities

*As at 11 May 2021*

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
16 May 2021	Cohorts in operation across MIQ	MIQ	Proactive communications	N
17 May 2021	QFT Cook Islands	DPMC	Reactive operational comms	N
Late May 2021	Rapid report on MIQ	CE MBIE	Proactive communications	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communications (i.e. welcome pack)	N
Late-May/June 2021	Overview of Grand Millenium and Grand Mercure issues	MIQ	Proactive communications and engagement	N
Late May/June 2021	Staff testing audit	MIQ	Proactive communications	N
May/June 2021	Onsite survey of all MIF ventilation	MoH	Reactive information	N
28 May 2021	MIQ/Accor exhibition as PRINZ finalist	Accor	Proactive communications	N
5 June 2021	All MIQ workers have second vaccine dose	MIQ	Proactive communications	TBC
TBC early June 2021	Estimates)	MoH/MBIE/MIQ	Preparatory communications	Y

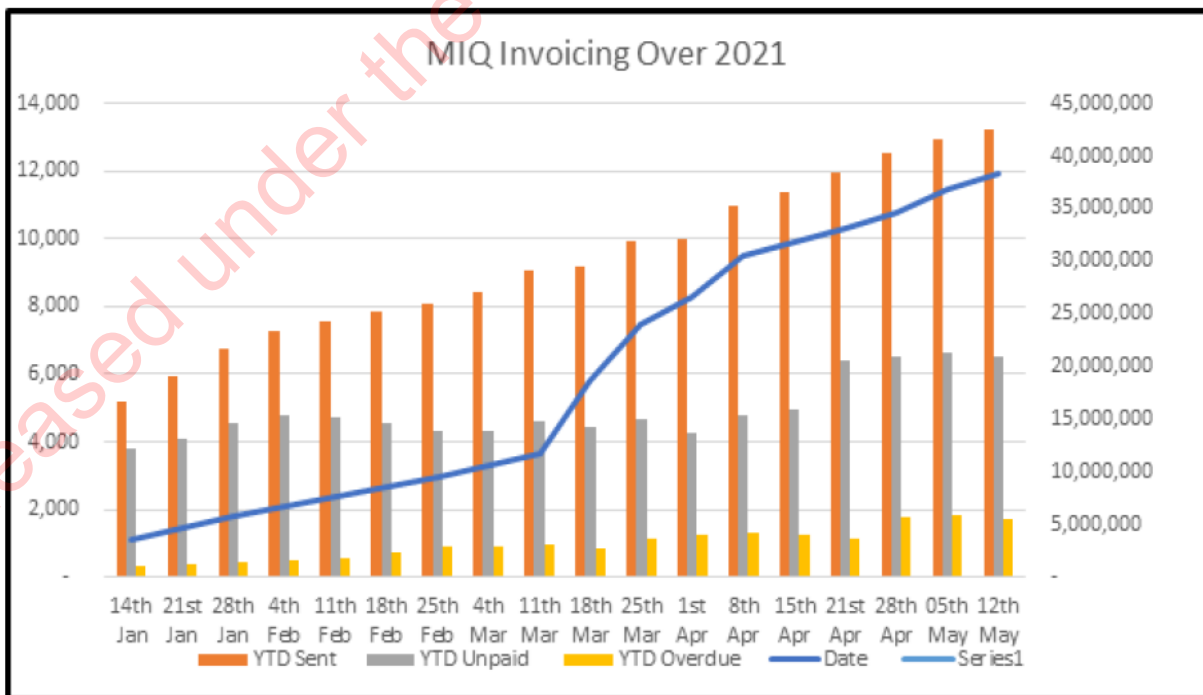
4.7 Fees

4.7.1 Invoicing

- The table below shows the number of invoices issued up to 9 May 2021. These relate to people who arrived in managed isolation up to 25 Apr 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as ‘potentially liable’ will receive an invoice.
- The ‘Invoices to be confirmed’ column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent ‘per room’.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
<b>Groups</b>	3,058	35	0	0	35	33	\$13,563,459	1	1	0
<b>Maritime</b>	1,449	304	0	14	290	167	\$720,283	101	22	4
<b>Aircrew</b>	2,333	190	0	20	170	101	\$705,188	65	4	3
<b>All other arrivals</b>	37,129	28,025	3,902	11,397	12,726	6,380	\$23,303,663	4,634	1,712	371
<b>Total</b>	<b>43,969</b>	<b>28,554</b>	<b>3,902</b>	<b>11,431</b>	<b>13,221</b>	<b>6,681</b>	<b>\$38,292,593</b>	<b>4,801</b>	<b>1,739</b>	<b>378</b>

Note: The ‘Overdue 90+ days’ column represents the number from the ‘Overdue’ column that have been outstanding for 90 days or more.



#### 4.7.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 9 May 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
<b>Total</b>	<b>6,456</b>	<b>1,037</b>	<b>5,419</b>	<b>683</b>	<b>4,736</b>	<b>80</b>	<b>4,128</b>	<b>603</b>	<b>608</b>

#### 4.8 Emergency Allocation Applications

- 3,222 applications have been processed since 30 Oct 2020.
- 33 applications were received in the week ending 9 May 2021 and 8 applications were processed.
- From the applications processed in the week ending 9 May 2021, 100% of the applications were approved.

Emergency Allocation Applications	Weekly Totals	Year to Date Totals
	3 May 2021 to 9 May 2021	30 Oct 2020 to 9 May 2021
Approved	8	1,784
Declined	0	1,438
Applications processed*	8	3,222

\*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Note: Data integration started on 28 Apr 2021 to import and capture manual applications processed between 04 Dec 2020 and 20 Dec 2020. We have imported 163 out of 216 applications.

<b>Total Rooms Approved</b>	<b>8</b>
Rooms Allocated in MIAS	8
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

### Approvals by Category

- New categories came into force after the 1 Apr 2021:

1a - NZ citizen or resident with serious risk to health

1b - To provide care and protection to a child

2a - NZ citizen or resident to provide critical care for a dependant

2b - Critical worker for delivering a critical public or health service

2c - NZ citizen or resident unable to legally remain in their current location

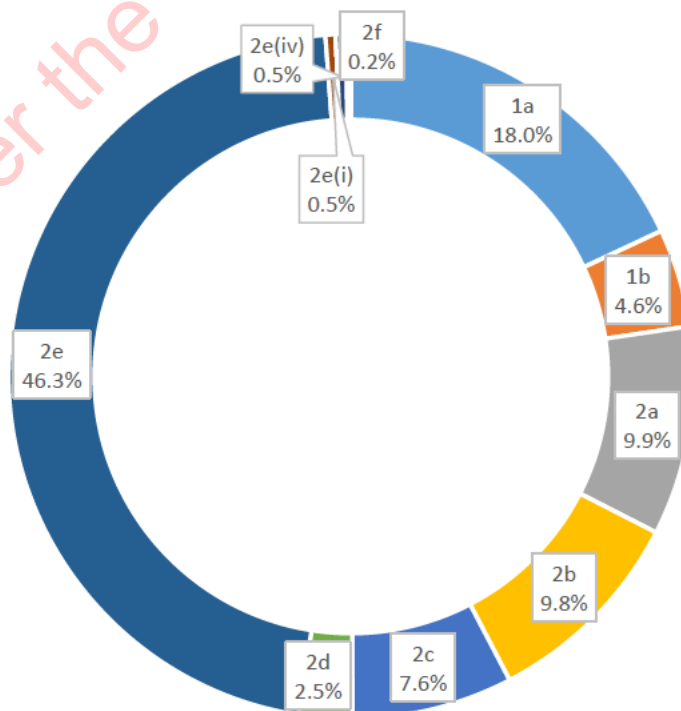
2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a live expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

Chart 1: Breakdown of approvals by the different categories within emergency allocation.



#### 4.9 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 4 May to 10 May 2021 is as follows:

Week	Received	Active Cases	Resolved
<b>4 May 2021 – 10 May 2021</b>			
Complaints	37	12	57
Improvements	1	0	1
Compliments	11	0	11
Queries	2	1	2
Ombudsman	1	2	1
Parliamentary/OIA	0	0	0
Other	0	0	0
<b>Total</b>	<b>52</b>	<b>15</b>	<b>72</b>

- Average number of complaints received each week since the start of MIQ is 106. For the last 4 weeks the average is 55 per week.
- This week we have received 52 new cases and have resolved 57 cases.
- 35% of these complaints were about facilities. The number of complaints for other complaint types remained steady.

Released under the Official Information Act 1982

## 5. Border Executive Board Report



### 5.1 Key Issues Being Considered by the Executive Board

#### 5.1.1 Border Executive Board meeting

The Border Executive Board met on 13 May.

#### 5.1.2 Border Workforce

- Most MIQ and government agency border staff have received two doses of the COVID-19 vaccination.
- Agencies, including the Ministry of Health, are working closely together to identify and resolve barriers to vaccination. As an example, the Ministry of Health is developing a process by which new border employees can be prioritised for vaccination. This needs to be easily understood by all border employers, applicable to all District Health Boards, and also be relevant when the national appointment system is in place.
- The enhancement to the Border Worker Testing Register (BWTR) on 13 May will show the vaccination status of all border workers who are subject to the Vaccinations Order. This means PCBUs will be able to use the full functionality of the BWTR system to view their workers' vaccination and testing status, as well as a broader overview with management reporting.
- The quality of the process will remain reliant on the Ministry of Health receiving regular updated workforce lists with comprehensive details that can support automated matches to National Health Index data.
- The Ministry of Transport is leading the development of advice on expanding COVID-19 vaccination requirements to other workers at the border performing specified work.

#### 5.1.3 Quarantine Free Travel – Maritime Domain

- An interagency workshop was held on 6 May 21 to progress advice on quarantine free travel within the maritime domain. Considerations included: risks and benefits; legal and operational requirements; and addressing the differences between the air and maritime borders.
- A briefing paper will be provided to your office by 17 May 21.

#### 5.1.4 Travellers from Very High Risk Countries – Implementation of Measures

- On 10 May, agencies met for the seventh time to consider the implementation of risk mitigation measures for travellers from very high risk countries (currently India, Pakistan, Papua New Guinea, and Brazil).
- Whilst agencies reported no issues, they also noted that there were very few travellers from very high risk countries arriving in New Zealand. The Ministry of Foreign Affairs and Trade continues to monitor the availability of commercial travel options for New Zealand citizens and their families from very high risk countries.

### 5.2 Upcoming Communication Activities

Date	Activity	Lead agency	Comms material	Ministerial involvement
21 May 21	Pro-active release of the Review of the COVID-19 Border Measures – Tranche One (Aviation)*	Border Executive Board	Key messages	N



## 6. New Zealand Customs Service Weekly Report



### 6.1 Pre-Departure Testing

For the period 3 May 2021 to 9 May 2021, one infringement was issued.

#### Passengers

	Date	3 May	4 May	5 May	6 May	7 May	8 May	9 May	Week Total	%
	Total Passengers	2753	2474	2465	3672	2427	2467	1866	18124	
	Passengers subject to PDT	208	192	120	239	207	121	133	1220	6.7%
Primary Actions (Passport Control)	Test Certificate Verified	200	183	114	227	198	114	126	1162	95.3%
	Exemption Verified	3	6	2	4	4	2	7	28	2.3%
	Referred to Secondary Area	5	3	4	8	5	5	05	30	2.4%
Secondary Area Actions	Compliant	5	3	3	8	5	5	0	29	96.7%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	1	0	0	0	0	1	3.3%
	Prosecution	0	0	0	0	0	0	0	0	0

#### Crew

	Date	3 May	4 May	5 May	6 May	7 May	8 May	9 May	Week Total	%
	Crew subject to PDT	49	62	52	30	72	44	3	312	
Primary Actions (Passport Control)	Test Certificate Verified	49	62	52	30	72	44	3	312	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

## 7. COVID-19 Chief Executive Board

COVID-19 Chief

### 7.1 Key Issues Being Considered by the COVID-19 Chief Executive Board

Executive Board

The COVID-19 Chief Executives Board (CCB) met on Tuesday 11 May 2021. The agenda included the following:

- **COVID-19 Independent Continuous Review, Improvement and Advice Group (the Group) and Chair of the Business Engagement Forum (the Forum) Update**  
To engage and update on work to date of the Group and the Forum.
- **Quarantine Free Travel**  
System readiness update provided by Graham MacLean.
- **COVID-19 System Assurance Framework – Matrix**  
Discuss the findings/high priority items.
  - Quarantine free travel impact on risk and operations.
  - Border workforce testing and vaccination.
- **COVID-19 Immunisation Programme Update**  
Programme update from Director General Health.
- **COVID-19 Pacific Update**  
Update and engage with CEs on complexities of Pacific COVID-19 work led by Chris Seed.

Released under the Official Information Act 1982

## 8. Upcoming Cabinet Papers

s9(2)(f)(iv)

## 9. Official Information Act Requests

### 9.1 Ministry of Health

Date due	Requestor	OIA Request	Status
3 May 21	s9(2)(a)	Information relating to COVID-19 measures, including alert levels and restrictions, and the public's response (including compliance), from 1 January 2021 to 31 March 2021.	In progress
6 May 21	Chris Bishop	A copy of the talking points please. Related to Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021.	At Minister's office
6 May 21	s9(2)(a)	Information relating to amending the different COVID-19 contact categories to include "casual plus" and "close plus".	At Minister's office

Date due	Requestor	OIA Request	Status
6 May 21	s9(2)(a)	All correspondence between Pfizer and COVID-19 Response Minister Hon Chris Hipkins' office between 1 October 2020 and 7 April 2021 relating to any and all matters relating to the Pfizer/BioNTech (Cominarty) vaccine.	At Minister's office
12 May 21	s9(2)(a)	Titles of Cabinet and Cabinet committee papers relating to how a person might provide proof or certification of either having been vaccinated against COVID-19, or otherwise having COVID-19 antibodies.	At Minister's office
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aide-memoires from Ministry officials relating to it; · The "several updated delivery schedules from Pfizer" referred to in the House ·"the model" the government operates to which was referred to in the House.	In progress
12 May 21	Chris Bishop	Information relating to the trial of the COVID card in Rotorua.	In progress
24 May 21	Chris Bishop	Information relating to the "very high risk" category of overseas countries.	In progress
25 May 21	s9(2)(a)	Information relating to the COVID card trial.	In progress
25 May 21	s9(2)(a)	Information relating to the "very high risk" category of overseas countries.	In progress
28 May 21	s9(2)	Information relating to the Infectious and Notifiable Diseases Order (No2) 2020.	In progress
28 May 21	s9(2)(a)	Advice given to the Minister/Cabinet on the vaccine rollout.	In progress
31 May 21	Chris Bishop	A copy of the full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 Feb 2021. I also request the review referred to ("the most recent review of these Orders later this month") from March and the advice that relates.	In progress
31 May 21	Chris Bishop	The "working group review" of the COVIDCard trial; and the "advice on the preliminary findings from the trial" mentioned in response to WPQ 5517 (2021).	In progress

## 9.2 Managed Isolation and Quarantine

*Note: Any OIA highlighted in **bold** is a new addition from the previous report.*

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA.	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc.	Minister's office

Date due	Requestor	Media/Opposition	OIA Request	Status
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations.	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen.	Drafting
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Under review
20 Apr 21	s9(2)(a)	TVNZ	Reports and any other trials relating to Bluetooth contact tracing app.	Scoping
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Under review
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro.	Drafting
27 Apr 21	s9(2)(a)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test.	Under review
28 Apr 21	s9(2)(a)	TVNZ	Info re Emergency MIQ placement, escape attempts & stats.	Minister's office
29 Apr 21	s9(2)(a)	NZ Herald	All Memos etc re advice to MIQ for controls around guest interactions.	Minister's office
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Drafting
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Decision on request sent
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost.	Decision on request sent
5 May 21	Christopher Bishop	Opposition	RE corr. regarding proposals for purpose built MIQ facilities since COVID.	Under review
7 May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand.	Under review
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Drafting
11 May 21	s9(2)(a)	Not applicable	Info relating to the MIQ Allocation System.	Drafting
11 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland.	Under review
11 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months.	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
12 May 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
13 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69.	Gathering information
14 May 21	Chris Bishop	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ.	Gathering information
<b>17 May 21</b>	s9(2)(a)	<b>NZ Herald</b>	<b>Advice to Minister's on current testing rates and addressing challenges.</b>	<b>Scoping</b>
18 May 21	s9(2)(a)	Not applicable	How many MIQ spots have been granted under 2c and under what conditions?	Under review
18 May 21	s9(2)	Not applicable	Information on Security Staff and Service Workers hired for MIQ facilities.	Under review
<b>19 May 21</b>	s9(2)(a)	<b>TVNZ</b>	<b>Correspondence relating to MIQ exemption applications.</b>	<b>Drafting</b>
19 May 21	s9(2)(a)	NZME	How many attempts there had been at absconding from MIQ facilities.	Minister's office
20 May 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Scoping
20 May 21	s9(2)(a)	Not applicable	RE corr. regarding costs of MIQ per person.	Minister's office
20 May 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs.	Drafting
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Under review
21 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant.	Drafting
24 May 21	s9(2)(a)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Gathering information
25 May 21	s9(2)(a)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade.	Under review
25 May 21	s9(2)(a)	Not applicable	Numbers of those choosing hospital over MIQ.	Under review
26 May 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request.	Drafting
27 May 21	s9(2)(a)	Not applicable	Request for copy of investigation report of Grand Mercure in March 2021.	Drafting
27 May 21	Lobby Zealand <sup>New</sup>	Not applicable	All communications between April's COVID cluster's case B and any Ministry.	Scoping
27 May 21	s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Gathering information

Date due	Requestor	Media/Opposition	OIA Request	Status
27 May 21	s9(2)(a)	Stuff	What is the allocated budget for MIQ alterations and minimal close down fee.	Scoping
27 May 21	s9(2)(a)	NZ Herald	Query into regulation of border workers and COVID-19 testing requirements.	Gathering information
<b>28 May 21</b>	<b>Christopher Bishop</b>	<b>Opposition</b>	<b>Request for all copies of ventilation assessments of all MIQ facilities.</b>	<b>Gathering information</b>
<b>1 Jun 21</b>	<b>s9(2)(a)</b>	<b>RNZ</b>	<b>Query on no. of MIQ workers made redundant due to refusal of vaccination.</b>	<b>Scoping</b>
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre.	Drafting
2 Jun 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non-hotels.	Under review
<b>3 Jun 21</b>	<b>s9(2)(a)</b>	<b>Not Applicable</b>	<b>RE corr regarding connections between MBIE (MIQ) &amp; Stamford hotel group.</b>	<b>Scoping</b>
<b>3 Jun 21</b>	<b>s9(2)(a)</b>	<b>RNZ</b>	<b>RE statistics on how many security guards work at MIQ fac. &amp; costs.</b>	<b>Scoping</b>
4 Jun 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Under review
<b>8 Jun 21</b>	<b>s9(2)(a)</b>	<b>NZ Herald</b>	<b>RE all corr relating to DOIA 2021-1194.</b>	<b>Gathering information</b>
10 Jun 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop programmes from booking vouchers for other people.	Drafting
15 Jun 21	s9(2)(a)	Not applicable	RE all comms regarding prep of wiggles OIA response on 30/03/2021.	Drafting

### 9.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 March 2021	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in 2020.	Drafting
12 May 2021	s9(	Information relating to the development of the Governments COVID-19 strategy.	QA
13 May 2021	s9(2)(a)	Details of the cost of the COVID-19 Easter Egg advertisement featuring the Director-General of Health, Dr Ashley Bloomfield.	QA
13 May 2021	s9(2)	Information relating to the hiring of Topham Guerin.	QA
17 May 2021	s9(2)	Any and all briefings, reports, emails, or presentations prepared for or to the Director-General, or presented by the Director General of Health Dr Ashley Bloomfield, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months.	Drafting

Date due	Requestor	OIA Request	Status
17 May 2021	s9(2)	For the periods: 25/03/20 - 01/04/20, 12/08/20 - 19/08/20, 14/02/21 - 21/02/21 Transcripts of speeches at the daily briefings from officials. Details on the amount of time COVID-19 advertisements were played each day on TV and radio and the cost of communication consultants and consultancies for the entire period. Meeting notes and memoranda surrounding COVID-19 response.	Drafting
19 May 2021	s9(2)	Can the DPMC please provide any complaints that were received in regards to content that was produced by Topham Guerin.	Drafting
25 May 2021	s9(2)	All documents sent from the World Health Organisation (WHO) to Jacinda Ardern or the NZ government with Covid-19 guidelines and/or recommendations.	Scoping
26 May 2021	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	Drafting
31 May 2021	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Drafting
1 June 2021	s9(2)	The four most recent "Weekly Report" documents (as extracted from in this OIA request) delivered to Minister Hipkins.	Scoping
3 June 2021	s9(2)	All communications between MBIE, MOH, NZDF and DPMC relating to or in connection the Stamford Hotel Group.	Scoping
8 June 2021	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas, including from other Nations in the Realms of New Zealand, based on the grounds of Covid-19.	Drafting
8 June 2021	s9(2)	all information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Drafting
8 June 2021	s9(2) (a)	All advice, communications, materials, cabinet papers and other relevant official information produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Drafting
13 June 2021	s9(2)	Provide documentation outlining all the safety steps the COVID-19 vaccines are evaluated against.	Drafting
21 June 2021	s9(2)	Amount spent by the NZ government on advertising with all radio stations, all publications, all television channels, any and all advertising outlets in any form that used government funding to provide any type of information associated with Covid19 from January 2020 to date.	Drafting
1 June 2021	s9(2)	Documents received by the minister regarding Covid-19 measures, including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Drafting
4 June 2021	s9(2)	COVID-19 vaccination forecasts- specifically numbers or percentages of the population to be vaccinated by dates (or time periods) and actual vaccinations delivered.	Scoping



#### 9.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
<b>18 May 21</b>	s9(2)	Total number of people who have arrived in New Zealand from India since 28 March 2021.	In progress

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Appendix 1: Weekly Updates from Ministry of Health on Infection Prevention Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/Reviews	IPC Standard Operating Procedures, operations frameworks and guidance documents
<b>Managed Isolation and Quarantine Facilities (MIQFs)</b>	<ul style="list-style-type: none"> <li>• Surveillance audits completed 9-23 March 2021 at 13 MIQFs.</li> <li>• Across the 13 audits there were five high-risk findings.</li> <li>• Hon Chris Hipkins has been informed of the audit outcomes.</li> <li>• IPC audits of the 32 MIQFs has commenced. Target completion by 7 July 2021.</li> </ul>	<ul style="list-style-type: none"> <li>• The five new high-risk findings were from three facilities.</li> <li>• Three high risk findings (two facilities) related to PPE use by contracted bus drivers. N95 fit testing has been actioned and these high-risk findings are now closed.</li> <li>• Two high-risk findings (two facilities) related to high touch cleaning and returnee bubble breaches, both have now been closed.</li> </ul>	<ul style="list-style-type: none"> <li>• The Grand Mercure independent review was endorsed by the MIQ TAG on 4 May 2021 and by the Risk, Quality and Assurance Advisory Group on 5 May 2021. The report on the incident review is due to the Minister by 14 May 2021.</li> <li>• The Grand Millennium independent review is scheduled for the MIQ TAG on 11 May 2021 and will be reviewed by the Risk, Quality and Assurance Advisory Group on 21 May 2021. The report on the incident review is due to the Minister by 14 May 2021.</li> </ul>	<ul style="list-style-type: none"> <li>• No changes to report this week. Updated versions of the document will be released next week.</li> </ul>
<b>Airports</b>	<ul style="list-style-type: none"> <li>• Airport assurance walk-throughs occurred from 6 to 9 April 2021.</li> <li>• There was a total of 21 findings across the four airports.</li> <li>• There were no high-risk findings.</li> <li>• During the initial walk-through there was agreement that airline cleaning contractor activities, such as aircraft and wheelchair cleaning, were out of scope.</li> <li>• Follow-up visits to observe flight arrivals completed. there were no high-risk findings.</li> <li>• An assurance walk-through was completed at the Rongotai NZDF Base (Wellington) on 29 April 2021. The base receives green and red flights. A red flight arrival was observed. There were no high-risk findings.</li> </ul>	<ul style="list-style-type: none"> <li>• N/A</li> </ul>	<ul style="list-style-type: none"> <li>• Some Air NZ aircrew have been observed not wearing face coverings in the green zone when required to do so. This has been dealt with locally by DHB staff talking to Air NZ management and no further issues have been reported.</li> </ul>	<ul style="list-style-type: none"> <li>• IPC Guidance for the air border has been divided into two individual documents for red and green zone(s).</li> <li>• The IPC team has reviewed and updated PPE requirements for secondary health assessments at the air border.</li> <li>• This document has been drafted in collaboration with IPC leads to assist PCBU's (person conducting a business or undertaking) with operationalisation.</li> <li>• Version 1.1 of this document is the current version and is published on the Ministry of Health's website.</li> <li>• IPC document is with the Clinical Oversight Group currently, with clarification sought from the Ministry of Transport on post landing plane ventilation issues.</li> <li>• The Quarantine Free Travel (QFT) Health Operations Framework will be updated</li> </ul>
<b>Airports (Cont)</b>				

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/Reviews	IPC Standard Operating Procedures, operations frameworks and guidance documents
				before Cook Islands QFT commences. A second Health Operations Framework for red flights is also being developed.
Maritime/Ports	<ul style="list-style-type: none"><li>• Pilot assurance visit to take place at Nelson port. This is currently planned to take place in June/July 2021. Upon completion of pilot, assurance Walk-throughs will be undertaken at Auckland, Tauranga and Lyttleton ports.</li></ul>	<ul style="list-style-type: none"><li>• N/A</li></ul>	<ul style="list-style-type: none"><li>• N/A</li></ul>	<ul style="list-style-type: none"><li>• An amendment to the use of fabric cloth masks was reconsidered for use by stevedores working on board ships. Recommendations from WHO on the use of cloth masks are being reviewed.</li><li>• A summary of recommendations has been passed on to Maritime New Zealand to finalise the PPE guidance document.</li><li>• (The remainder of the document has in general been finalised and consulted upon by all stakeholders).</li></ul>

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**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
HĪKINA WHAKATUTUKI



**DEPARTMENT OF THE  
PRIME MINISTER AND CABINET**  
TE TARI O TE PIRIMIA ME TE KOMITI MATUA



**MINISTRY OF  
HEALTH**

MANATŪ HAUORA



**NEW ZEALAND  
CUSTOMS SERVICE**  
TE MANA ĀRAI O AOTEAROA



**BORDER EXECUTIVE BOARD**



**NEW ZEALAND  
FOREIGN AFFAIRS & TRADE**  
MANATŪ AORERE



# COVID-19 Response Weekly Report

20 May 2021

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# 1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> <li>Programme focus on developing processes and technology to scale to more sites.</li> <li>There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but area will remain at Amber until plan is finalised, with co-design wrapping up early May and any further technology and process solutions implemented following that.</li> <li>Priority for the current week includes the design of detailed end-to-end business processes across four key domains – order fulfilment, logistics and distribution, inventory management, and supply and demand management.</li> </ul>
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> <li>As of Tuesday 18 May, 5,477 vaccinators have completed vaccine training nationally and 2,037 vaccinators have been active in the programme.</li> <li>There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate additional workforce. These actions are on track for scale in June.</li> <li>A review is ongoing of the pilot training programme for Vaccinator Assistants last week, with a pilot online training course also taking place this week.</li> </ul>
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> <li>Pricing agreed.</li> <li>DHBs continue to deliver against national plan, with cumulative performance of 108% to the week ending 16 May.</li> <li>Work is ongoing with DHBs to ensure a steady rollout during period of constrained supply.</li> </ul>
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> <li>Work continues on national booking system to enable general population onboarding and demand management.</li> <li>Booking system is now live with two DHBs, with rollouts to further DHBs expected throughout May.</li> </ul>
	Post event	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Work is ongoing to identify a digital solution to enable active monitoring system for pharmacovigilance.</li> </ul>
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> <li>Workforce remains under significant pressure, work ongoing with DHBs to support.</li> <li>Trans-Tasman and Cook Island QFT have gone live, and lessons are being learned about management of international incidents.</li> </ul>
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvement activities being refined.</li> </ul>
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.</li> </ul>
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers are anticipated to the broader programme.</li> <li>Risks related to the vaccine programme are outlined above.</li> </ul>

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	
MIQ Workforce	Vaccination of MIQ workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As at 19 May 2021, 87% of the MIQ workforce have received their second COVID-19 vaccine dose.</li> <li>A temporary 'employer verified' vaccination certificate issued on 1 May 2021 expired on 15 May 2021. There was no reported disruption to MIQs which indicates all workers are now presenting valid vaccination credentials upon site entry.</li> <li>Further information is included in the report.</li> </ul>
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Compliance was 95% for the week of 10 May through to 16 May 2021.</li> <li>The efforts of the Workforce Testing Team to match NHIs means only 87 people on site last week have yet to be NHI matched. 59 of those workers were set up in the Border Working Testing Register (BWTR) in the last 7 days.</li> <li>Workforce advisors continue to proactively follow up on non-compliance with employers.</li> </ul>
Operations	Ventilation systems	-	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The MBIE-led onsite testing of ventilation systems is almost complete for all sites.</li> <li>The Ventilation Work Group (VWG) are reviewing the reports.</li> <li>Discussions have commenced with the MIFS to share the findings from the assessments and to seek proposals on what, if any, work will be completed to address the findings.</li> </ul>
	Transition to cohorting	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Cohorting has been fully implemented for scheduled flights, outside of certain exceptions (e.g. diplomats, unaccompanied minors, short-stay mariners).</li> <li>Work is ongoing to:                             <ul style="list-style-type: none"> <li>Define the settings for non-cohorted facilities, including an exemption process to determine who they will accommodate.</li> <li>Determine the most appropriate approach to low-risk Pacific Island flights with low passenger numbers.</li> <li>Plan for the upcoming 1-2 month pipeline of arrivals, which includes large groups such as the Olympians.</li> </ul> </li> </ul>
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>23 of 31 draft extension and amendment agreements have been sent to the hotels for their review.</li> <li>The lower occupancy rates that are being experienced at the moment are putting pressure on current financial viability for some sites in respect of being able to retain all staff. We are working through any potential impacts and options with the hotels.</li> <li>The Ramada has officially been de-classified as at 14<sup>th</sup> May allowing them to bring in contractors etc. in preparation for returning to the public market.</li> </ul>
	Reducing Transmission risk – Grand Mercure and Grand Millennium	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The Grand Mercure and the Grand Millennium remain empty and with no further returnees assigned to these hotels until the ventilation reviews are finalised.</li> <li>The maintenance work has commenced at the Grand Mercure. It is expected to be finished towards the end of May 2021.</li> <li>The Grand Millennium onsite assessment is complete and the results have been shared with the hotel. MBIE is now awaiting a maintenance proposal from the hotel.</li> </ul>
	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Industry is yet to confirm the first date of entry into MIQ. MIQ is working with INZ to understand how the industry will meet timeframes and ensure MIQ has sufficient information in time to plan appropriately.</li> <li>Industry have stated that they cannot provide one single counterparty for MIQ contracting purposes. There are approximately 150 employers. This poses significant issues for MIQ from both a contracting and invoicing perspective and will create a significant administrative burden on MIQ.</li> </ul>
	Fees collection / debt recovery	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As part of our invoice and debt management improvements, we are moving our data repository to a new platform and are also moving to a semi-automated approach.</li> <li>No invoices will be generated whilst the data is being moved as we are in between platforms, and backdated invoices will be issued once the platform changes have been completed.</li> </ul>
Future Planning	COVID-19 Amendment Bill	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>SWC and CAB agreed policy (12/17 May 2021). Drafting instructions issued to PCO 18 May 2021.</li> </ul>

Focus	Sub-Focus Area	Last Week	This Week	Agency	
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none"><li>Two-way quarantine-free travel with the Cook Islands commenced from 11.59pm Sunday 16 May following your acceptance of the Director-General of Health's final health readiness assessment.</li><li>The first QFT flight is on Tuesday 18 May and will carry tourists, journalists and the first vaccine doses for the Cook Islands, with the vaccine rollout to the general population due to start on 20 May NZT (19 May is wet run).</li><li>New Zealand's Response Framework for a COVID-19 outbreak in the Cook Islands or New Zealand has been finalised. It covers both a potential humanitarian response and the managed return of travellers. Work continues on detailed operational planning for different scenarios. New Zealand and Cook Islands officials plan to carry out table-top exercises to ensure the coherence and consistency of our respective response frameworks.</li></ul>
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none"><li>Niue has confirmed their official position that two-way QFT should not commence until at least one month after vaccination roll-out is complete, which is scheduled to commence in June. There are challenges regarding the readiness of the Niuean health system, including a lack of public health specialists. s7(b)(ii)</li><li>The timing of the switch from 'amber' to 'green' will be able to be better assessed following discussions between Niuean and New Zealand officials.</li></ul>
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none"><li>Officials are continuing to seek a solution for New Zealand travellers from parts of the Pacific who are now unable to transit through Australia due to a lack of "red" trans-Tasman flights. We have registered our position well in the Australian system, and understand this issue is currently being considered by Home Affairs.</li><li>Now that trans-Tasman QFT has been operating for a month, with your agreement, we propose that future reporting on this initiative be by exception only.</li></ul>

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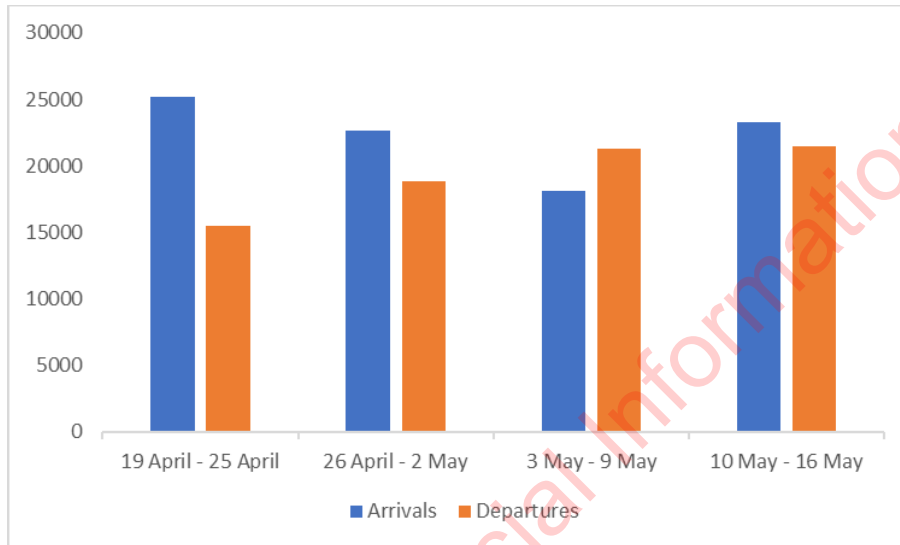
## 2. COVID-19 Insights

### 2.1 Insights of Note

#### 2.1.1 Flight Arrivals and Departures

For the period 19 April to 18 May (following the opening of Quarantine Free Travel with Australia), there were a total of 89,234 arrivals to New Zealand, and 77,067 departures.<sup>1</sup> There were 12,167 more passenger arrivals than departures over the period. This is illustrated in figure 1.

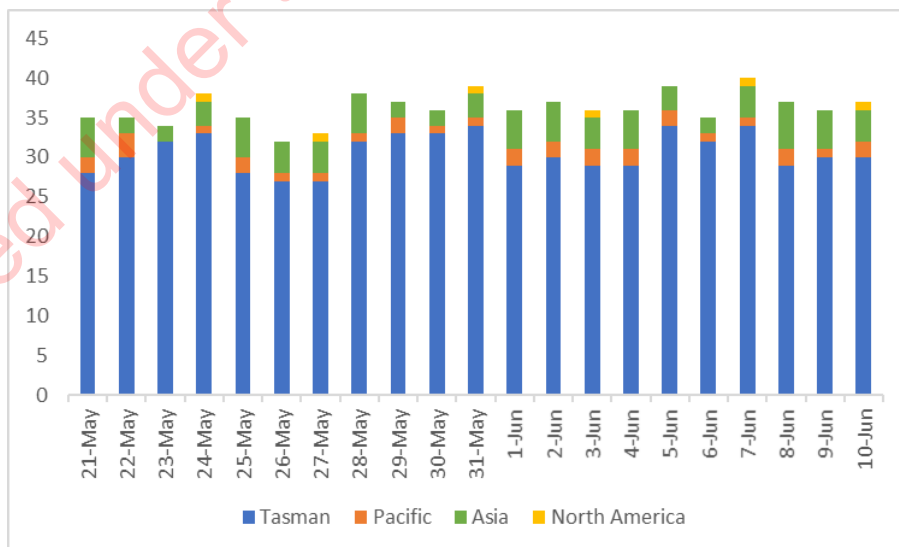
Figure 1: International Flight Arrivals and Departures – 19 April to 16 May By Week



#### 2.1.2 Upcoming Flights

There are 761 commercial flights<sup>2</sup> scheduled to arrive into New Zealand in the next three weeks (from 21 May to 10 June 2021) as shown in figure 2. On average, this is made up of 31 flights per day from Australia, 2 from the Pacific, and 4 from Asia.

Figure 2: Scheduled International Flight Arrivals – 21 May to 10 June



<sup>1</sup> New Zealand Customs Service. Passenger arrivals and departures. <https://www.customs.govt.nz/covid-19/more-information/passenger-arrivals-departures/>. Accessed 21 May 2021.

<sup>2</sup> Personal communication, Ministry of Transport, 21 May 2021. Note: schedules are subject to change.

### Upcoming Flights from the Cook Islands

For the period there are 10 incoming flights scheduled from the Cook Islands, which will arrive into New Zealand and then depart the following day, with a capacity for 302 passengers per flight.<sup>34</sup> All Cook Islands flights are into Auckland International Airport.

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<sup>3</sup> Boeing. Boeing Dreamliner 787. <https://www.boeing.com/commercial/787/>. Accessed 20 May 2021.

<sup>4</sup> Personal communication, Principal Advisor, Ministry of Transport, 21 May 2021.

## 3. Ministry of Health Weekly Report



### 3.1 Policy/Programme Updates

#### 3.1.1 COVID-19 Vaccine and Immunisation Programme

As at 18 May 2021, 474,435 vaccinations have been delivered, including 152,933 people who are fully vaccinated. Of those fully vaccinated 9 percent are Māori, 6 percent are Pasifika, and 19 percent are Asian. 94 sites were active on 18 May 2021.

The allocation plan for the next seven days is for 72,874 doses across New Zealand.

#### **General practice and pharmacy rollout**

Dr Samantha Murton, President of the Royal New Zealand College of General Practitioners, participated in a joint media session with the Director-General of Health on 13 May 2021. They outlined to the public and sector how general practice and community pharmacy will participate in the COVID-19 Vaccine and Immunisation Programme (CVIP).

#### **Mass vaccination events**

The Ministry of Health continues to work with events company Auckland Unlimited to develop guidance for district health boards (DHBs) on running a mass vaccination event. Workstreams from across the programme are supporting this work to provide national guidance and tools. Considerations for mass vaccination events include how they could be used to target certain populations, how to get high throughput to alleviate some pressure off larger DHBs, and whether such an event could be used to create a strong national focus on the commencement of Group 4.

The Northern Regional Health Co-ordination Centre is in the planning phase for its first mass vaccination event. Decisions on venue and date are not confirmed but the first event could be in late June 2021. This could be used as a trial run before we move to scale immunisation.

#### **Post-event monitoring**

The Programme Steering Group has agreed in principle to the implementation of an active monitoring system for pharmacovigilance. Work is underway to identify a digital solution and the subsequent development of an implementation plan.

#### **Vaccination of border workers - maritime**

The Ministry of Health is actively working with DHB operational leads on the urgent need to support vaccination of port workers. Collaborative planning with DHBs, Person Conducting a Business or Undertaking (PCBUs), and the Ministry of Transport is essential to ensure that accessible and effective options for vaccination of port workforce can be implemented.

#### **Equity**

##### **Investment to support Māori COVID-19 vaccine rollout**

Contract negotiations have begun with DHBs for the second tranche funding of \$24.5 million (of total \$39 million) to establish a support service around the vaccination rollout and help whānau to navigate the vaccine and wider health services. Tumu Whakarāe will oversee the distribution of funds from their respective DHBs, which will provide a line of sight on which Māori providers are funded.

##### **Disability**

As at 10 May 2021, DHBs have received the detailed information from providers of disability support services with Group 2b clients (people receiving residential or similar services) to support operational delivery for those with complex needs.

## Technology

Last week was a big week in technology with the go-live of two new systems:

- the National Immunisation Booking System is in pilot at two Auckland sites with more than 800 appointments made
- the new Whakarangaroa Aotearoa customer relationship management system, which enables a much better customer experience for those calling about immunisation, was rolled out to more than 400 users.

## Workforce

As of 18 May 2021, 5,477 vaccinators have completed COVID-19 vaccinator training and 2,037 vaccinators have actively vaccinated in the programme so far.

Following your consideration of HR *Covid-19 Vaccinator Workforce: Amendment to Medicines Regulations 1984* the draft Cabinet paper was provided to your office earlier this week with the final Cabinet paper expected to be lodged on 20 May 2021 for Cabinet on 24 May 2021.

A draft Cabinet paper regarding proposed changes to the Medicines Regulations to enable currently non-regulated workers to become COVID-19 vaccinators was sent to Ministers on 18 May 2021.

The statutory consultation to seek input on the proposal to make changes to the Medicines Regulations 1984 commenced on 13 May 2021 and closed on 18 May 2021. 103 submissions were received. We are still reviewing the feedback, but early indications suggest no 'show stopper' concerns.

Approximately 75 percent of the submissions support the proposal, with particularly strong support from Māori and disability advocates.

We have completed two pilot programmes with Māori Health Providers (one in Auckland and the other in the Waikato) for the training developed by the Immunisation Advisory Centre (IMAC) and CareerForce for this workforce. Both have gone well, with positive feedback and only minor adjustments to the programme approach.

## Distribution and inventory management

As at end of day 18 May 2021, we have made 752 deliveries to sites across the country. This equates to delivery of 80,454 vials or 482,724 doses.

In addition to building a bespoke supply model for each region, the focus this week for CVIP Logistics includes the design of detailed end-to-end business processes across four key domains – order fulfilment, logistics and distribution, inventory management, and supply and demand management. This work is critical to establish a robust and futureproofed model for national vaccine delivery at scale.

## Communications

The first of a series of commercials targeting the Māori community started on television last week. The campaign proposition of 'Be a doer, Karawhiua!', is woven throughout the [www.Karawhiua.nz](http://www.Karawhiua.nz) website, and will play out across television as well as on radio and digital channels as the campaign continues to roll out.

Campaign content targeting the Pasifika community started on 16 May 2021, and includes community activation, followed by an advertising campaign that will begin from 24 May 2021. This will include radio, outdoor advertising, various digital channels and on television. The campaign proposition is 'Let's journey for each other', which encourages Pacific people to take action and get vaccinated, for each other.

## Rollout of the vaccine to Polynesia

### Cook Islands

The confirmed date for the start of vaccine rollout in the Cook Islands is 20 May 2021 (New Zealand time). Leading up to this, we are expecting on 18 May 2021 (NZT) for Vaccines to arrive in the Cook Islands from New Zealand and 19 May 2021 (NZT) - 'Wet run' – vaccination of vaccinators.

The Immunisation Advisory Centre arrived in the Cook Islands on 10 May 2021 to provide vaccinator training and accredit their cold chain storage.

### Niue

We are planning to deliver vaccines in early June 2021 in order for Niue to complete their vaccine rollout by mid-July 2021, at the latest. We estimate it will take five weeks for vaccine rollout in Niue (two weeks for each dose). The current target date is 2 June 2021. Weekly meetings with the Niue health officials will track progress.

### Tokelau

We are working with Tokelau on planning of the vaccine rollout. At this stage we anticipate the rollout to commence in July 2021 with support from the New Zealand Defence Force.

### Next steps

We will provide you with a further update in the next Weekly Report.

## 3.2 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 11 May 2021. The key points that were discussed were:

- **Pfizer vaccine:** It was noted that the FDA has extended emergency use authorisation for the Pfizer vaccine to include ages 12 to 15, and that Medsafe is expecting adolescent trial data from Pfizer shortly for expansion of provisional approval in New Zealand.
- **Vaccine rollout:** An update was provided to CVTAG on the current vaccine rollout in New Zealand. A minor possible upcoming choke point is the arrival of the next batch of vaccines in June 2021 coinciding with higher demand from expanding eligibility to Group 3. Doses need to be reserved for those receiving their second dose and for emergency purposes. The Government is working proactively on developing communications around this matter. The Ministry of Health has also been working with primary care colleagues to establish primary vaccination centres that can participate in the wider vaccine rollout.
- **Adverse event reporting:** The post-event workstream provided an update on the adverse event reporting process, including work that is being undertaken towards an uplift to the Centre for Adverse Reactions Monitoring system, and the development of a clinical protocol for the management of consumers who experience an adverse event following the first dose. It was noted that the implementation of an active monitoring system has been approved in principle, with further work underway on this. CVTAG noted that the active monitoring system is key to building community confidence in the vaccine and to increase uptake. There was strong support from CVTAG for the active short message service-based reporting system to be implemented immediately.

- Vaccination during an outbreak:** CVTAG’s advice was sought on ring vaccination as a strategy in New Zealand. CVTAG noted that there are practical difficulties associated with delivering a true ring vaccination approach in the setting of COVID-19 and, as such, a more ‘targeted vaccination’ should be adopted during an outbreak. Targeted vaccination should be implemented alongside other public health measures and not as a standalone measure, and a protocol should be developed and ready for implementation if we have an outbreak. CVTAG endorsed the approach of targeted vaccination and the development of a protocol to guide the implementation of ring vaccination as part of the contingency plan for such a scenario.
- Timing of flu vaccine:** There was a discussion about whether the Ministry of Health can endorse that it is acceptable to have a four week gap between two doses of the Pfizer vaccine, following questions received via the Immunisation Advisory Centre 0800 line on the timing of the flu vaccine. It was noted that changing the Ministry of Health’s view on the interval between doses would have significant implications for the booking system, the COVID-19 Immunisation Register, and distribution and volume planning. The current public messaging is that doses should be spaced at least 21 days apart.

The COVID-19 Technical Advisory Group (TAG) did not meet in the week commencing 10 May 2021. The next TAG meeting is scheduled for 28 May 2021.

### 3.3 Upcoming Communications Issues and Activities

As at 19 May 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
Week commencing 17 May 21	COVID Tracer App Release 7. New features will make the app more user-friendly and make it possible to share Bluetooth tracing keys between New Zealand and the Cook Islands	Health	Press release, social media, website content	Optional
Week commencing 17 May 21	Cook Islands quarantine free travel commences – notifying travellers to the Cook Islands to avoid mosquito bites due to dengue fever	Health	Key messages, website content	No
Week commencing 17 May 21	Wastewater sampling has confirmed weak positive results of COVID-19 in Wellington wastewater. We are reminding people to seek testing if they have symptoms and to follow core public health advice	Health	Press release, key messages, web content	Optional
19 May 21	Announcement saliva testing will be rolled out to frontline border workers, less invasive and part of mandatory testing requirement	Health	Press release, talking points	Yes

## 4. Managed Isolation and Quarantine Weekly Report

### 4.1 Top Items to Note

#### 4.1.1 Staff testing update – compliance statistics for 10 - 16 May 2021

- Reporting from Border Working Testing Register (BWTR) shows that 4,128 people undertook work in our facilities last week and of these:
  - 3,831 were compliant with their obligations;
  - 210 were overdue; and
  - 87 were still to have their NHI-matched.
- Of those that were NHI-matched, 95% were compliant and 5% were overdue.
- Of the 5% of workers (210) that were non-compliant, the majority (187) have had a previous swab and 23 were recorded as not having had a swab. It is likely that some of them have been swabbed but it is not showing up in BWTR at this time.
- Of the 210 non-compliant workers, 48 are overdue by 6 to 9 days, 110 are overdue by 10+ days.
- Workforce Testing Advisors are now getting more detailed reports showing workers who are non-compliant; it includes detail on what the non-compliance looks like (e.g. overdue swab by number of days, no swab, or no NHI match). This allows the team to prioritise follow ups with employers and PCBUs based on the public health risk. For example, the team are focussing on those workers over due for a swab by 10+ days, rather than those only 0-2 days overdue (as those workers may have been swabbed but the data is still being uploaded into BWTR).
- From what Advisors are hearing through their follow-ups there seems to be some confusion for employers and PCBUs around tests after a worker's last shift (i.e. they will no longer be working on MIQ sites), we are looking at how we can improve messaging to clear up that confusion.
- Following the ransomware attack on the Waikato DHB, we have been notified that there have been delays in swab testing impacting the results of border workers in MIQ. This delay will impact next week's compliance report as Waikato based workers may not have their swab data updated in BWTR.

#### 4.1.2 Vaccination of frontline staff update

- Employers are still working through employment processes with 17 unvaccinated workers, and these workers are not able to work in the MIQF while this process is occurring.
- As at 19 May 2021, 13% of the MIQ Workforce are yet to receive the second dose of the vaccination.
- BWTR was updated with the vaccination data of all workers who fall under Schedule 2 of the Vaccination Order as at 13 May 2021. New MIQ Vaccination Certificates will be issued every 2-3 days from this point to cover new workers, and workers who have now had their second dose.
- According to BWTR, the total number of unvaccinated workers on site was 161 (4% of the workforce). Follow up on these records showed that workers were vaccinated, but NHI matching issues and integration issues between BWTR and CIR mean this data is not being pulled through to BWTR to complete assurance reporting. MoH have advised they are working on the issue and it estimated to be fixed within 3 weeks.
- Last week a total of 3 people applied for an exception to enter a MIF. Of these, 2 were approved and 1 was declined. The 2 approved were for the Pullman hotel, to fix the freezer

so food wouldn't spoil, and the Holiday Inn Auckland, for an interpreter as the original person got injured. The declined exception was at the Sebel for a person to fix the external CCTV.

- For the period 13 to 20 May 2021, there have been three occasions where unvaccinated contactors were allowed by gate security to enter the site. Upon management identifying the error, the contractors were removed from the site and we have re-educated gate security staff on the proof of vaccination requirements to enter the site.

#### 4.1.3 MIQ Leadership Forum

- MBIE hosted the inaugural MIQ cross agency Leadership Forum last week, with 70 attendees from various organisations across the MIQ system.
- Approximately 350 others joined the sessions via videoconference.
- Day one focused on where we have come from and what the future might look like with speakers from our DHBs on specific issues they have faced over the past year and international speakers on their issues to date and thoughts for the future.
- The second day was focused on workshopping current and future issues.
- Key outcomes from the forum were:
  - A desire to foster a "one MIQ team" culture across the agencies;
  - fostering a just culture for staff, continuing to focus on system improvements;
  - focus on supporting the workforce; and
  - further focus on engaging with our communities.

## 4.2 Operational update

### 4.2.1 Capacity update

- From early March to present, over 71,250 returnees from over 180 countries have secured a voucher to return home during the period of March through to the end of September 2021.
- As at 7am 19 May 2021, there were over 2,700 rooms available for the period of May through to September 2021, spread across all months.
- While a few dates remain available in late May, June and early July 2021, they are now very limited.

### 4.2.2 Adjustment to MIQ operating capacity

- Previously, we have been reporting in the publicly released daily snapshot a 4,000 room operating capacity following the decision to offline 500 rooms for the initial QFT period.
- More recently we have been operating at a lower capacity due to the planned ongoing maintenance work, cohorting adjustments as well as both the Grand Mercure and Grand Millennium being offline.
- We will begin to report on the revised figure of 3,100 from next week.
- We will continue to adjust this as changes to our capacity are made to ensure a more accurate reflection of our capacity is released publicly and that the commentary in the daily snapshot explains the rationale for any adjustment when it is made.
- We will also be re-looking at the format of the daily snapshot and will keep your office informed about this work.



#### 4.2.3 Ombudsman update

- The Ombudsman visited the M Social facility this week, on Wednesday 19 May 2021.
- There are currently five open OPCAT matters, four of which are provisional reports (for Commodore Christchurch, Grand Mercure Wellington, Novotel Christchurch, and SO Hotel) and one is a final report (for the Four Points Auckland).

#### 4.2.4 Security Enhancement Programme

- MBIE have employed 31 MBIE Operations and Security Managers, 15 MBIE Security Officers, and one Regional Operations and Security Manager. Three Regional Operations and Security Managers have been appointed.
- 158 MBIE Security Officers are to be recruited and expected to be on boarded by the end of July 2021.
- Security Officers will be on board in the Christchurch region from 8 June 2021, followed closely by Hamilton, Rotorua and Auckland.
- MBIE Security Officers are being supplied with an MBIE branded uniform.

#### 4.2.5 Air filtration units update

- There are two types of filtration units that are being installed in the MIF's. One type is being installed in shared spaces (e.g. lifts and corridors) and HEPA only filters that are being installed in particular rooms (e.g. swabbing and returnee rooms).
- With the HEPA only units (being installed in rooms) there is a world-wide shortage as there is an overwhelming demand due to COVID-19. Due to limited availability of the units they are being installed where most urgently required i.e. in swabbing rooms.
- With the units that are being installed in the common areas within the MIF's, the delays are due to port congestion and international shipping constraints, as opposed to the supplier not being able to meet demand.
- Alternative units have been considered, however have a six-month lead time. The Ministry of Health will seek to expedite the units through the ports to allow the roll out to continue as soon as possible.

### 4.3 Schedule of Reviews

#### 4.3.1 Update on investigations – Grand Mercure and Grand Millennium

##### **Grand Mercure**

- We are working on the proactive release of the Grand Mercure joint incident review.
- The Grand Mercure ventilation maintenance work will be complete end of May 2021.

##### **Grand Millennium**

- The Grand Millennium incident review has been sent to the Minister's office.
- Grand Millennium onsite ventilation testing is complete. Waiting on a response from hotel in relation to addressing the findings and once received will be presented to MIQ TAG.

#### 4.3.2 MIQ Facilities Ventilation Review

- 26 of 31 sites have provided full or provisional onsite test results to MBIE.

- The Ventilation group (VWG) have reviewed the reports for 18 sites.

#### 4.4 Large Group Arrivals Update

*Summary of approved group arrivals as at 18 May 2021*

Group	Date of Arrival	Pax Numbers	Comments
Olympic athletes	May – Jul 2021	157	Returnees from Tokyo Olympic qualifying events. Various return dates. 157 allocated, only 62 used. This is due to some obtaining vouchers through MIAS, events being cancelled and athletes choosing not to travel.
Refugees quota re-start - Cohort 2	6 Apr – 12 May 2021	63	The final arrival for this cohort of 8 pax are scheduled to arrive 12 May 2021.
Refugees quota re-start - Cohort 3	25 May – 1 Jun 2021	71	Key information will be communicated to family groups with low literacy levels through daily phone calls from Refugee Centre Staff. Onsite interpreters will continue to be utilised by the MIF where need be.
RSE – 150 rolling entry per 16 days	TBC 20/21 Jun 2021 – Mar 2022	Approx. 2,550	Total number of workers will depend on agreed start and end dates, noting a reduction in numbers during Oct 2021 due to high demand for group allocations. These RSE arrivals will be accommodated in Hamilton for duration of the arrivals.
Inbound rugby team	Jun 2021	60	Final team to be confirmed, Italy has now had to withdraw and it is likely to be Fiji.
Returning Olympic Athletes (3 Cohorts)	Aug 2021	Approx. 600	Athletes, staff and media returning from the Olympics, 3 cohorts in Aug 2021.
Inbound netball team	Aug 2021	30	Details to be confirmed.
Paralympic athletes	Sep 2021	100	Athletes and management returning from the Paralympics' in Tokyo, single cohort. Details to be confirmed.

#### **Fijian Rugby team**

The Public Health Risk Assessment has been delayed due to a lack of information from New Zealand Rugby/Fiji Rugby Union. Urgent work is underway to confirm these details in order to complete the assessment. This information is critical to inform the health exemption, which is required to train while in isolation as the team will play the All Blacks on 10 and 17 July 2021. A delay in receiving information also delays final logistical arrangements as they are reliant on final bubble confirmation.

#### **RSE**

The deadlines for Industry to meet MIQ planning deadlines for first two flights are quickly approaching. The first flight details are required by Monday 24 May 2021 to meet the 21 June 2021 arrival. It is unclear as to whether or not the industry can meet these and whether there will be any arrivals on 21 June 2021. Any delays to confirmation will disrupt MIQ cohort planning for Hamilton and significant pressure will be placed on delivery teams if key planning deadlines are allowed to slip to accommodate industry.

Industry have stated that they cannot provide a single counterparty for the Crown Services Agreement (required to charge for the additional services). A single counterparty for the Crown Services Agreement was set out in the letter from Ministers sent earlier in the week. They have suggested that all employers be contracted and invoiced separately, but due to the large number of employers within the individual groups, as well as details not being confirmed until close to arrival, this will pose a significant administrative and financial burden on MIQ (from both a contractual and invoicing perspective). If contract negotiations continue to be delayed, Crown will not be able to charge for the additional costs. For the RSE group who entered this year, there was no Crown Services Agreement,

but one industry body was responsible for being invoiced and they managed the on-charging to employers themselves.

#### Russian mariners

MIQ has been notified by the fishing companies lawyer that a further group of up to 32 fishermen have been booked in via MIAS, and are due to arrive in New Zealand on 3 June 2021. MIQ Group arrivals will manage this group in accordance with other group arrivals to ensure risks are appropriately mitigated. This will include pre-departure communication (to be sent through the lawyer), notification that pre-departure measures have been met, and in-person translators while in the MIF. Work is also underway to explore options for charging additional costs. We will be providing your office with a briefing on this [2021-3801 Management of cohorts who come through MIAS].

#### Returning Olympians

Issues have arisen with some Olympians returning from Olympic qualifiers. These sportspeople are arriving as regular returnees and do not have exemptions for training. However, some have been making continued requests outside of SOPs, including requesting special rooms that would otherwise be provided for families or individuals with special needs. MIQ is working with Sport NZ to ensure that expectations are carefully managed and no unnecessary pressure is placed on facilities.

### 4.5 Upcoming Communications Issues and Activities

As at 19 May 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
25 May 2021	Saliva testing announcement	MoH	Proactive communications	Y
28 May 2021	MIQ/Accor exhibition as PRINZ finalist	Accor	Proactive communications	N
1 – 3 June 2021	Rapid Assessment Review on MIQ	MIQ	Proactive communications	N
1 – 3 June 2021	Overview of Grand Millenium and Grand Mercure issues	MIQ	Proactive communications and engagement	N
1 – 3 June 2021	Staff testing audit	MIQ	Proactive communications	N
Jun 2021	Onsite survey of all MIF ventilation	MoH	Reactive information	N
5 June 2021	All MIQ workers have second vaccine dose	MIQ	Proactive communications	TBC
TBC early/mid-June 2021	Estimates	MoH/MBIE/MIQ	Preparatory communications	Y

#### 4.6 Fees and Waivers

- The weekly update on MIQ fees and waivers is not available this week due to technical system issues.
- Work is underway to implement a new system to streamline and improve the invoicing system.
- It is anticipated that the initial phase of the establishment of the reporting system will be completed by 31 May 2021.
- This includes a data platform to enable matching of data across multiple data sets and transition of weekly reporting over to MBIE Finance.
- Finance are considering alternative metrics for reporting. There will be engagement with your office as to the types of information you would like to receive going forward.
- Work continues to streamline and strengthen the system while the new platform is developed.

#### 4.7 Emergency Allocation Applications

- 3,230 applications have been processed since 30 Oct 2020.
- 19 applications were received in the week ending 16 May 2021 and 8 applications were processed.
- From the applications processed in the week ending 16 May 2021, 88% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 10 May 2021 to 16 May 2021	Year to Date Totals 30 Oct 2020 to 16 May 2021
Approved	7	1,791
Declined	1	1,439
Applications processed*	8	3,230

\*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Note: Data integration started on 28 Apr 2021 to import and capture manual applications processed between 04 Dec 2020 and 20 Dec 2020. We have imported 163 out of 216 applications.

<b>Total Rooms Approved</b>	<b>7</b>
Rooms Allocated in MIAS	6
Cancelled by the applicant	1
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

### Approvals by Category

- New categories came into force after the 1 Apr 2021:

1a - NZ citizen or resident with serious risk to health

1b - To provide care and protection to a child

2a - NZ citizen or resident to provide critical care for a dependant

2b - Critical worker for delivering a critical public or health service

2c - NZ citizen or resident unable to legally remain in their current location

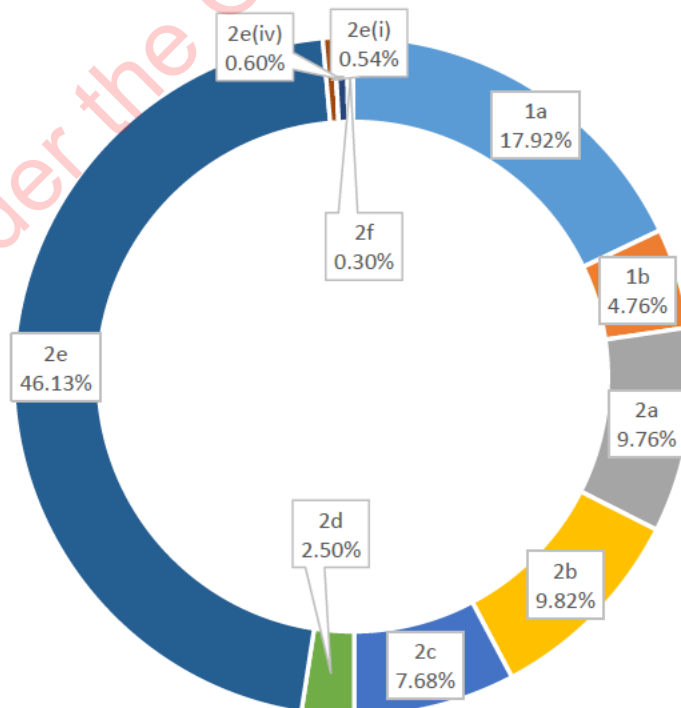
2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a live expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

**Chart 1: Breakdown of approvals by the different categories within emergency allocation.**



#### 4.8 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 11 May to 17 May 2021 is as follows:

Week	Received	Active Cases	Resolved
<b>11 May 2021 – 17 May 2021</b>			
Complaints	52	31	27
Improvements	2	0	2
Compliments	2	0	2
Queries	2	1	1
Ombudsman	4	5	0
Parliamentary/OIA	0	0	0
Other	0	0	0
<b>Total</b>	<b>62</b>	<b>37</b>	<b>32</b>

- Average number of complaints received each week since the start of MIQ is 108. For the last 4 weeks the average is 56 per week.
- This week we have received 62 new cases and have resolved 32 cases.
- Of these complaints 53% were about facilities, 47% were about fee waivers and there was a slight increase in MIAS/voucher complaints. All other complaint types remained steady.

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## 5. Border Executive Board Report



### 5.1 Key Issues Being Considered by the Executive Board

#### 5.1.1 Border Workforce

- Police have successfully completed a large border staff rotation (150) in compliance with border testing and vaccination requirements.
- Agencies, including Ministry of Health, continue working closely together to identify and resolve barriers to vaccination. As an example, Health has developed and promulgated a process map with points of contact to facilitate new border employees and their household contacts prioritisation for vaccination.
- The latest upgrade of the Border Workforce Testing Register (BWTR) allows more employers to see which of their workers have been vaccinated (specifically those who did not consent to share this information with their employer). Border agencies continue to work with MOH officials to improve and refine the BWTR.
- In addition to MIQ, as at 18 May 2021, there were 201 PCBUs in the BWTR.

#### 5.1.2 Quarantine Free Travel – Cook Islands

- Two-way quarantine free travel with the Cooks Islands began on 17 May with 297 passengers departing Auckland to Rarotonga on 18 May on the first flight.
- Pre-departure checks by Customs' Passenger Targeting Unit identified two passengers who had booked but did not meet the eligibility requirements of having spent 14 days in New Zealand prior to departure. Neither passenger checked in for the 18 May departure flight.

#### 5.1.3 Travellers from Very High-Risk Countries – Implementation of Measures

- On 17 May, agencies met for the eighth time to consider the implementation of risk mitigation measures for travellers from very high-risk countries (currently India, Pakistan, Papua New Guinea, and Brazil).
- An interagency meeting was held on 18 May to discuss developing an update for Ministers by 21 May on travel from very high-risk countries, particularly India.

#### 5.1.4 Travel Health Pass

- The Border Executive Board is working with other agencies to ensure overlapping work programmes are aligned and coordinated, with roles and responsibilities clear. Such work programmes include Ministry of Health's vaccination certificate work, and DPMC's reconnecting with the world programme.
- The Border Executive Board's interest is in how travellers at the border can transact any required health credential and, eventually, the impact on Managed Isolation and Quarantine demand.
- Advice will be provided to Ministers by the end of June 2021.

### 5.2 Upcoming Communication Activities

Date	Activity	Lead agency	Comms material	Ministerial involvement
31 May 21	Pro-active release of the Review of the COVID-19 Border Measures – Tranche One (Aviation)*	Border Executive Board	Key messages	N

## 6. New Zealand Customs Service Weekly Report



### 6.1 Pre-Departure Testing

For the period 10 May 2021 to 16 May 2021, no infringements or warnings were issued.

#### Passengers

	Date	10 May	11 May	12 May	13 May	14 May	15 May	16 May	Week Total	%
	Total Passengers	4503	2697	2846	3341	3609	3119	2872	22987	
	Passengers subject to PDT	236	213	154	232	194	206	228	1463	6.3%
Primary Actions (Passport Control)	Test Certificate Verified	228	204	143	217	191	196	210	1389	95.0%
	Exemption Verified	7	4	6	7	2	4	13	43	3.0%
	Referred to Secondary Area	1	5	5	8	1	6	5	31	2.0%
Secondary Area Actions	Compliant	1	5	5	8	1	6	5	31	100%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0%
	Prosecution	0	0	0	0	0	0	0	0	0

#### Crew

	Date	10 May	11 May	12 May	13 May	14 May	15 May	16 May	Week Total	%
	Crew subject to PDT	52	88	56	56	61	65	9	387	
Primary Actions (Passport Control)	Test Certificate Verified	52	88	56	56	61	65	9	387	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0



7. COVID-19 Chief Executives Board COVID-19 Chief Executives Board
- 7.1 Items to Note/Updates
- The COVID-19 Chief Executives Board has not met this week. The next meeting is scheduled for the coming week.
8. COVID-19 Independent Continuous Review, Improvement and Advice Group Continuous Review, Improvement and Advice Group
- 8.1 Items to Note/Updates
- The COVID-19 Independent Continuous Review, Improvement and Advice Group did not meet this past week and a fortnightly meeting cadence is being firmed up. The Group Chair Sir Brian Roche met with Brook Barrington on Monday 17 May to discuss the draft report on the Auckland February 2021 outbreak review.
9. Strategic COVID-19 Public Health Advisory Group Strategic COVID-19 Public Health Advisory Group
- 9.1 Items to Note/Updates
- The Strategic COVID-19 public Health Advisory group meet on Wednesday 19 May 2021, Professor Shaun Hendy presented to the group on the latest a vaccine modelling. The groups next meeting will be on Wednesday 2 June 2021.
10. Business Leaders Forum Business Leaders Forum
- 10.1 Items to Note/Updates
- The Business Leaders Forum last met on 12 May. The next meeting will focus on the vaccination programme and include how many businesses can support the rollout. A meeting date has not yet been scheduled.
11. Government Modelling Group Government Modelling Group
- 11.1 Items to Note/Updates
- Officials briefed you on the initial modelling results on Wednesday 19 May, following the DPMC “Vaccination Modelling” briefing submitted on Friday 14 May.
- Professor Shaun Hendy discussed the initial results with the Strategic COVID-19 Public Health Advisory Group on Wednesday 19 May. The Group noted the key insights arising from the initial work, provided feedback on the approach taken, and thoughts on next steps for the modelling work programme.
- Officials receive a final draft of the initial TPM vaccination modelling report on Tuesday 18 May and will discuss release schedule with Professor Hendy at the regular Modelling Steering

Group meeting on Tuesday 25 May. TPM continue to work through the key messages arising from this initial set of results and finalise a communications plan to support the release.

Officials will provide a further briefing regarding public release of the initial results, including any changes to the results compared with material shared with Ministers to date.

Attention will then turn to the next phase of the modelling work programme, as we look to build on the work done to date and progress work across areas most relevant to choices facing government over the next year.

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## 12. Upcoming Cabinet Papers

s9(2)(f)(iv)



## 13. Official Information Act Requests

### 13.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12-May-21	Chris Bishop	The Ministry of Health paper dated 26 January 2021 referred to in the House; and any related covering report or aide-memoires and updated delivery schedules from Pfizer and referred to in the House.	In progress
24-May-21	s9(2)(a)	Information regarding this fund <a href="https://www.beehive.govt.nz/release/300000-students-benefit-free-mental-health-services">https://www.beehive.govt.nz/release/300000-students-benefit-free-mental-health-services</a> between specific parties	In progress
24-May-21	Chris Bishop	Information relating to the "very high risk" category of overseas countries.	In progress
25-May-21	s9(2)(a)	Information relating to the COVID card trial.	In progress

Date due	Requestor	OIA Request	Status
25-May-21	s9(2)(a)	Information relating to the "very high risk" category of overseas countries.	In progress
28-May-21	s9(2)	Information relating to the Infectious and Notifiable Diseases Order (No2) 2020.	In progress
28-May-21	s9(2)(a)	Advice given to the Minister/Cabinet on the vaccine rollout.	In progress
31-May-21	Chris Bishop	A copy of the full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 Feb 2021. I also request the review referred to ("the most recent review of these Orders later this month") from March and the advice that relates.	In progress
31-May-21	Chris Bishop	The "working group review" of the COVIDCard trial; and the "advice on the preliminary findings from the trial" mentioned in response to WPQ 5517 (2021).	In progress
10-Jun-21	Chris Bishop	Advice on maximising the uptake of the BWTR on 26 February 2021.	In progress
15-Jun-21	s9(2)(a)	Information relating to NZ's purchase of Pfizer's Comirnaty.	In progress

### 13.2 Managed Isolation and Quarantine

*Note: Any OIA highlighted in **bold** is a new addition from the previous report.*

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA.	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc.	Minister's office
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations.	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen.	Drafting
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Under review
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Under review
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro.	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
27 Apr 21	s9(2)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test.	Under review
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Drafting
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Decision on request sent
4 May 21	s9(2)(a)	Newshub	Query regarding COVID card trial in MIQ cost.	Decision on request sent
5 May 21	Christopher Bishop	Opposition	Regarding proposals for purpose built MIQ facilities since COVID.	Minister's office
7 May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand.	Under review
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Drafting
11 May 21	s9(2)(a)	Not applicable	Info relating to the MIQ Allocation System.	Drafting
11 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland.	Under review
11 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months.	Under review
13 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69.	Gathering information
17 May 21	s9(2)(a)	NZ Herald	Advice to Minister's on current testing rates and addressing challenges.	Scoping
19 May 21	s9(2)(a)	TVNZ	Correspondence relating to MIQ exemption applications.	Minister's office
19 May 21	s9(2)(a)	NZME	How many attempts there had been at absconding from MIQ facilities.	Minister's office
20 May 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Scoping
20 May 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs.	Minister's office
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Under review
21 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant.	Drafting
24 May 21	s9(2)(a)	Not applicable	Records for security purposes.	Scoping
24 May 21	s9(2)(a)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Gathering information

Date due	Requestor	Media/Opposition	OIA Request	Status
25 May 21	s9(2)(a)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade.	Under review
25 May 21	s9(2)	Not applicable	Numbers of those choosing hospital over MIQ.	Approved
26 May 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request.	Drafting
27 May 21	s9(2)(a)	Not applicable	Request for copy of investigation report of Grand Mercure in March 2021.	Drafting
27 May 21	s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Under review
27 May 21	s9(2)(a)	Stuff	What is the allocated budget for MIQ alterations and minimal close down fee.	Under review
27 May 21	s9(2)(a)	NZ Herald	Query into regulation of border workers and COVID-19 testing requirements.	Gathering information
28 May 21	Christopher Bishop	Opposition	Request for all copies of ventilation assessments of all MIQ facilities.	Under review
1 Jun 21	s9(2)(a)	RNZ	Query on no. of MIQ workers made redundant due to refusal of vaccination.	Gathering information
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre.	Under review
2 Jun 21	s9(2)(a)	Newshub	Regarding building of purpose built MIQ facilities, including non-hotels.	Under review
3 Jun 21	s9(2)(a)	Not applicable	Regarding connections between MBIE (MIQ) & Stamford hotel group.	Drafting
3 Jun 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs.	Under review
4 Jun 21	s9(2)(a)	Not applicable	Breakdown of MIQ returnees by who paid/didn't pay and from what location.	Scoping
4 Jun 21	s9(2)(a)	Not applicable	Directive from the Minister authorising cancellation of MIQ vouchers.	Under review
4 Jun 21	s9(2)(a)	Not applicable	MIQ transport standard operating procedure.	Scoping
4 Jun 21	s9(2)(a)	Not applicable	Outstanding MIQ fees.	Scoping
4 Jun 21	s9(2)(a)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ.	Scoping
4 Jun 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Under review
8 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities.	Gathering information

Date due	Requestor	Media/Opposition	OIA Request	Status
8 Jun 21	Lobby New Zealand	Not applicable	Information on statement that 90% of MIQ staff had their COVID vaccination.	Scoping
8 Jun 21	s9(2)(a)	NZ Herald	All correspondence relating to DOIA 2021-1194.	Drafting
10 Jun 21	s9(2)(a)	TVNZ	Reviews on MIQ to stop programmes from booking vouchers for other people.	Under review
11 Jun 21	Chris Bishop	Opposition	Papers produced for MBIE workshop held on 20/01/21 with MoH/Private Sector.	Scoping
11 Jun 21	s9(2)(a)	RNZ	How many frontline workers employment terminated due to no vaccine.	Drafting
11 Jun 21	s9(2)(a)	Not applicable	Health approach to MIQ returnees with/out neg test, & Jet Park capacity?	Scoping
11 Jun 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
14 Jun 21	s9(2)(a)	TVNZ	Breakdown of declined emergency MIQ spots.	Scoping
14 Jun 21	s9(2)(a)	Not applicable	Comms etc re Release request of MIQ facilities proposal.	Scoping
16 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility.	Scoping
16 Jun 21	s9(2)	Not applicable	Private Security Providers - breakdown of citizens and non-citizens.	Scoping
21 Jun 21	Chris Bishop	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ.	Minister's office

### 13.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 March 2021	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in 2020.	Drafting
12 May 2021	s9(	Information relating to the development of the Governments COVID-19 strategy.	QA
13 May 2021	s9(2)	Information relating to the hiring of Topham Guerin.	QA
17 May 2021	s9(2)	Any and all briefings, reports, emails, or presentations prepared for or to the Director-General, or presented by the Director General of Health Dr Ashley Bloomfield, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months.	Drafting

Date due	Requestor	OIA Request	Status
17 May 2021	s9(2)	Transcripts of speeches at the daily briefings from officials. Details on the amount of time COVID-19 advertisements were played each day on TV and radio and the cost of communication consultants and consultancies for the entire period. Meeting notes and memoranda surrounding COVID-19 response.	Drafting
25 May 2021	s9(	When will the borders will be re-opened? Date or an approximate year?	Drafting
26 May 2021	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	Drafting
31 May 2021	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Drafting
1 June 2021	s9(2)	The four most recent "Weekly Report" documents (as extracted from in this OIA request) delivered to Minister Hipkins.	Scoping
3 June 2021	s9(2)	All communications between MBIE, MOH, NZDF and DPMC relating to or in connection the Stamford Hotel Group.	Scoping
8 June 2021	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas, including from other Nations in the Realms of New Zealand, based on the grounds of Covid-19.	Drafting
8 June 2021	s9(2)	All information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Drafting
8 June 2021	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Drafting
1 June 2021	s9(2)	Documents received by the minister regarding Covid-19 measures, including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Drafting
4 June 2021	s9(2)	COVID-19 vaccination forecasts- specifically numbers or percentages of the population to be vaccinated by dates (or time periods) and actual vaccinations delivered.	Scoping

### 13.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
10 Jun 21	s9(2)	Questions relating to fines for passengers arriving without providing COVID-19 negative tests	In Progress



Appendix A - Weekly updates from the Ministry of Health on Infection Prevention and Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/reviews	IPC Standard Operating Procedures (SOPs), operations frameworks and guidance documents
<b>Managed Isolation and Quarantine Facilities (MIQFs)</b>	<ul style="list-style-type: none"><li>• IPC Audits of the 32 MIQFs have commenced again.</li><li>• Audits of five MIQF in the Auckland region have been completed.</li><li>• Across these five MIQFs there is one high-risk finding.</li><li>• Completion date for this round of IPC audits is scheduled for 9 July 2021.</li><li>• A dedicated IPC Managed Isolation Walk (MIW) audit is being completed on three of the MIQF that operate MIW on 17 May 2021.</li><li>• The last two rounds of audit results and the briefing papers are now published on the Ministry of Health's website.</li></ul>	<p>The new high-risk finding identified at one facility related to communication breakdown within the MIQF multidisciplinary team resulting in returnee hospital discharges not being communicated to the Health team. The following mitigations were put in place on the day of audit to eliminate ongoing risk:</p> <ul style="list-style-type: none"><li>• The RN shift co-ordinator will be telephoned and advised of any changes to returnee activities.</li><li>• The MIF Health team email address will be added to the email distribution list.</li></ul>	<p>The Grand Millennium report has gone to the Minister.</p>	<p>No changes.</p>
<b>Airports</b>				<p>The IPC Guidance for the Air Border (red and green zones) documents are finalised and on the MoH website. Advice from the Ministry of Transport on post landing plane ventilation issues has now been received; and wording of the appropriate sections amended accordingly.</p>
<b>Maritime/ports</b>				<p>Meeting set up with IPC team to finalise changes to PPE guidance. The draft PPE guidance which includes a section on the IPC guidance document is nearing finalisation and awaiting final approval from the Ministry of Health before being published. This should be finalised and posted on Maritime New Zealand's website by next week.</p>



**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
HĪKINA WHAKATUTUKI



**DEPARTMENT OF THE  
PRIME MINISTER AND CABINET**  
TE TARI O TE PIRIMIA ME TE KOMITI MATUA



**MINISTRY OF  
HEALTH**

MANATŪ HAUORA



**NEW ZEALAND  
CUSTOMS SERVICE**  
TE MANA ĀRAI O AOTEAROA



**BORDER EXECUTIVE BOARD**



**NEW ZEALAND  
FOREIGN AFFAIRS & TRADE**  
MANATŪ AORERE



# COVID-19 Response Weekly Report

27 May 2021



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# 1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status 
Vaccine and Immunisation Programme	Purchasing and approvals			MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Population definition and sequencing			MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> </ul>
	Distribution and inventory management			MoH	<ul style="list-style-type: none"> <li>Programme focus on developing processes and technology to scale to more sites.</li> <li>There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but area will remain at Amber until plan is finalised, with co-design wrapping up early May and any further technology and process solutions implemented following that.</li> <li>The provider portal is on track for release on 8 June 2021. This will streamline distribution and ordering, provide greater visibility of vaccine supply throughout the country and enable scaling for Group 4.</li> </ul>
	Health workforce			MoH	<ul style="list-style-type: none"> <li>At the end of Tuesday 25 May, 6,110 vaccinators have completed vaccine training nationally and 2,280 vaccinators have been active in the programme.</li> <li>There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate additional workforce. These actions are on track for scale in June.</li> <li>The amendment to the Medicines Regulations Act 1984 relating to COVID-19 vaccinators was discussed at Cabinet on 24 May. It is expected to be gazetted on 27 May</li> </ul>
	Provider engagement			MoH	<ul style="list-style-type: none"> <li>Pricing agreed.</li> <li>DHBs continue to deliver against national plan, with cumulative performance of 108% to the week ending 23 May.</li> <li>DHB plans for the period July to October were received this week with MoH reviews now ongoing. The reviews will focus on volumes, logistics, equity approaches, workforce plans and ability to maintain clinical standards.</li> </ul>
	Registration, appointment and immunisation			MoH	<ul style="list-style-type: none"> <li>Work continues on national booking system to enable general population onboarding and demand management.</li> <li>Testing of the National Booking System continues with two DHBs, rollouts to further DHBs will happen over the month of June 2021 with some sites available, with further sites to be made available in July 2021</li> <li>The new "COVID Population Identification and Registration" system will go-live by the end of May to enable automatic NHI matching for 70% of appointments and greatly streamlining welcoming people at vaccination centres.</li> </ul>
	Post event			MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvement activities being refined.</li> </ul>

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Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.</li> </ul>
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers are anticipated to the broader programme.</li> <li>Risks related to the vaccine programme are outlined above.</li> </ul>
<b>Focus Area</b>	<b>Sub-Focus Area</b>	<b>Last Week</b> → <b>This Week</b>		<b>Agency</b>	<b>Agency Comment on Status</b>
Elimination Strategy	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> <li>Workforce remains under significant pressure, work ongoing with DHBs to support.</li> <li>Trans-Tasman and Cook Island QFT have gone live, and lessons are being learned about management of international incidents.</li> </ul>
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> <li>No barriers anticipated.</li> <li>Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvement activities being refined.</li> </ul>

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
MIQ Workforce	Vaccination of MIQ workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>As at 19 May 2021, 92% of the MIQ workforce have received their second COVID-19 vaccine dose.</li> <li>MIQ-issued vaccination certificates continue to be issued periodically as vaccination status data is being updated. This includes reissuing permanent certificates for workers who have now had their second dose.</li> <li>There were no exceptions for unvaccinated workers requested for the last week.</li> <li>Further information is included in the report.</li> </ul>
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Compliance was 89% for the week of 17 May through to 23 May 2021.</li> <li>Compliance figures were heavily impacted by the cyber-attack on Waikato DHB (affecting compliance results for the three Hamilton MIQ facilities).</li> <li>If you remove the Hamilton data, then compliance is at 93% for the rest of the country (in line with previous weeks).</li> <li>Workforce advisors continue to proactively follow up on non-compliance with employers.</li> <li>Work is underway to determine the approach to implementing saliva testing</li> </ul>
Operations	Ventilation systems	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The MBIE-led onsite testing of ventilation systems is complete for 28 of 31 sites, with the remainder to be complete next week.</li> <li>The Ventilation Work Group (VWG) are reviewing the reports.</li> <li>Discussions have commenced with the MIFs to share the findings from the assessments and to seek proposals on what, if any, work will be completed to address the findings.</li> <li>Proposals have been received from three MIFs for ventilation remediation work and these are being reviewed.</li> </ul>
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Draft extension and amendment agreements have been sent to all hotels for their review.</li> <li>Lower occupancy levels with the hotels has impacted various hotels however the way in which we can address this will be on a case by case basis. The Accor Group and Grand Millennium have advised that they are able to manage the low occupancy through their unoccupied room rate.</li> </ul>

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	Reducing Transmission risk – Grand Mercure and Grand Millennium	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>The Grand Mercure and the Grand Millennium remain empty with no further returnees assigned to these hotels until the ventilation reviews are finalised and remediation work is complete.</li> <li>The maintenance work at the Grand Mercure is expected to be finished towards the end of May 2021.</li> <li>The Grand Millennium onsite assessment is complete. MBIE is now awaiting a maintenance proposal from the hotel. The facility has already commenced some ventilation maintenance work and is progressively retesting.</li> <li>Further information is included in the report.</li> </ul>
	Transition to cohorting	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Cohorting has been fully implemented for scheduled flights, outside of certain exceptions (e.g. diplomats, unaccompanied minors, short-stay mariners).</li> <li>Work is underway to understand implementation and a briefing will be provided in June 2021.</li> </ul>
Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Operations	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Industry have yet to formally confirm a point of contact for MIQ contracting purposes. They have indicated that a possible counterparty could be a travel agent. MIQ has concerns that this may not be viable as that counterparty may not pass our due diligence test as they will be liable for over \$10 million in fees. MIQ will be unable to recover costs for wasted rooms or wraparound services set up until a contract has been signed.</li> <li>Industry have indicated that they are looking at a 4 July 2021 start date. There are issues with the current proposed flight times as they do not align with the MIQ operational parameters communicated to them. MIQ also has concerns that they may not be able to meet the 4 July 2021 arrival date, which may result in wasted rooms that cannot be cost recovered.</li> </ul>
	Fees collection / debt recovery	●	●	MBIE MIQ	<ul style="list-style-type: none"> <li>Work is underway to implement a new system to streamline and improve the invoicing system. The initial phase of the establishment of the system is on track to be completed by 31 May 2021. This includes a data platform to enable matching of data across multiple data sets and the ability to automatically generate a portion of the invoices.</li> <li>No invoices for people who arrived in MIQ from 14 March 2021 are being generated whilst the data is being moved between invoicing platforms.</li> <li>This may generate media interest (as some people will be receiving invoices several months after leaving MIQ).</li> <li>Further information is included in the policy update of the report.</li> </ul>

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Focus	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none"> <li>The first QFT flight arrived in the Cook Islands on Tuesday 18 May carrying 297 tourists, journalists and the first vaccine doses for the Cook Islands.</li> <li>s7(b)(ii)</li> <li>New Zealand's Response Framework for a COVID-19 outbreak in the Cook Islands or New Zealand has been finalised, although work continues on detailed operational planning for different scenarios. New Zealand and Cook Islands will continue to discuss the operationalisation of our respective response frameworks this week to ensure coherence and consistency.</li> </ul>
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none"> <li>Niue has confirmed their official position that two-way QFT should not commence until at least one month after vaccination roll-out is complete, which is scheduled to commence in June. s7(b)(ii)</li> <li>New Zealand officials will work with Niue on developing a joint plan, similar to work done with the Cook Islands, to progress towards two way-QFT commencement at a time Niue is ready to begin.</li> <li>The timing of the switch from 'amber' to 'green' will be able to be better assessed following these discussions.</li> </ul>
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none"> <li>Officials continue to seek a solution for New Zealand travellers from parts of the Pacific who are unable to transit through Australia due to a lack of "red" trans-Tasman flights. We have registered our position well in the Australian system, and we understand that Australian officials are working on the basis of having a solution to deliver in time for the Prime Ministers' meeting at the end of May.</li> </ul>

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## 2. COVID-19 Insights

### 2.1 Insights of Note

#### 2.1.1 Vaccine Hesitancy and Misinformation

The phenomena of **vaccine hesitancy** has existed since vaccination began. The term was defined in the 2000s and refers to a delay in acceptance, or refusal of vaccines despite availability. It sits on the spectrum between **vaccine acceptance** (people who are willing to be vaccinated) and **vaccine refusal** (those who will not be vaccinated).<sup>1</sup>

Vaccine hesitancy has three subcomponents that interrelate but are also separate; vaccine complacency, vaccine confidence, and vaccine convenience, see figure 1.

**Vaccine complacency** relates to the perceived risk of infectious diseases as being low.

**Vaccine confidence** relates to the lack of trust in the vaccine or the institutions that recommend vaccination (e.g. health authorities, governments, or pharmaceutical industry).

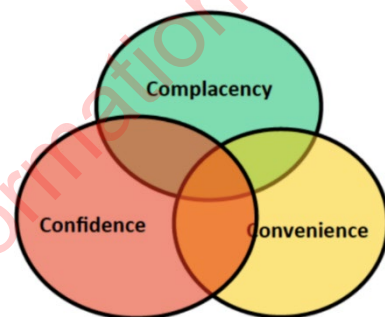
**Vaccine convenience** relates to barriers, which may be real or perceived, in accessing the vaccine.<sup>2</sup>

**Misinformation** and disinformation can contribute to the three areas of vaccine hesitancy. The current narratives of COVID-19 misinformation and disinformation in New Zealand are mostly related to vaccine confidence. Many of these narratives are woven into larger themes centred around mistrust of government, elites,<sup>3</sup> or international businesses, (often referred to as conspiracy theories);<sup>4</sup> or concerns about side effects, medical safety, and long-term effects of the vaccine.<sup>5</sup>

Social media platforms (e.g. Facebook and YouTube) are the most common<sup>6</sup> means of disseminating vaccine misinformation and disinformation in New Zealand.<sup>7</sup>

In New Zealand recent research shows that 46% of people have come across messages encouraging them not to get the COVID-19 vaccine.<sup>8</sup> 60% of these messages came via Facebook.<sup>9</sup> This has led to 13% of people identifying as less likely to get the vaccine due to this exposure.<sup>10</sup>

Figure 1 – Model of Vaccine Hesitancy



<sup>1</sup> World Health Organization, Report of the Sage Working Group on Vaccine Hesitancy - 1 October 2014, [https://www.who.int/immunization/sage/meetings/2014/october/1\\_Report\\_WORKING\\_GROUP\\_vaccine\\_hesitancy\\_final.pdf](https://www.who.int/immunization/sage/meetings/2014/october/1_Report_WORKING_GROUP_vaccine_hesitancy_final.pdf), Accessed 25 May 2021.

<sup>2</sup> Convenience issues can relate to costs incurred that are not only monetary but also transport, inadequate maternity leave or childcare, multiple competing priorities, inconvenient clinic opening times, service or vaccine cost, or lack of vaccine availability. Language barriers, or disabilities can make it difficult for people to interact with care systems or obtain information, some people may also experience judgment or discrimination from providers. World Health Organization, Report of the Sage Working Group on Vaccine Hesitancy - 1 October 2014, [https://www.who.int/immunization/sage/meetings/2014/october/1\\_Report\\_WORKING\\_GROUP\\_vaccine\\_hesitancy\\_final.pdf](https://www.who.int/immunization/sage/meetings/2014/october/1_Report_WORKING_GROUP_vaccine_hesitancy_final.pdf), Accessed 25 May 2021.

<sup>3</sup> US National Library of Medicine, Key Guidelines in Developing a Pre-Emptive COVID-19 Vaccination Uptake Promotion Strategy, <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7459701/>, Accessed 27 May 2021.

<sup>4</sup> Te Punaha Matatini, COVID-19 disinformation in Aotearoa New Zealand social media – 6 September 2020, [https://www.tepunahamatatini.ac.nz/2020/09/06/covid-19\\_disinformation-in-aotearoa-new-zealand-social-media/](https://www.tepunahamatatini.ac.nz/2020/09/06/covid-19_disinformation-in-aotearoa-new-zealand-social-media/), Accessed 25 May 2020.

<sup>5</sup> Virality Project, Virality Project Weekly Briefing #22 – May 18 2021. <https://www.viralityproject.org/weekly-briefings>, Accessed 27 May 2021.

<sup>6</sup> However, a platform with the most message numbers may not be the most trusted, believed or influential as less prominent platforms can rank higher in these indices (and therefore have a greater overall influence) with a targeted audience. For example a general YouTube misinformation video could be pitched to the general public and not come from a source that is respected by those who are vaccine resistant while a smaller, but more trusted source can exert an influence out of proportion to the scope of its delivery with a message targeted to a specific audience.

<sup>7</sup> Ministry of Health and Ipsos, COVID Vaccine Tracker: Wave 2 4 May – 9 May 2021, Accessed 25 May 2021.

<sup>8</sup> Ministry of Health and Ipsos, COVID Vaccine Tracker: Wave 2 4 May – 9 May 2021, Accessed 25 May 2021.

<sup>9</sup> Ministry of Health and Ipsos, COVID Vaccine Tracker: Wave 2 4 May – 9 May 2021, Accessed 25 May 2021.

<sup>10</sup> Ministry of Health and Ipsos, COVID Vaccine Tracker: Wave 2 4 May – 9 May 2021, Accessed 25 May 2021.



The recent Ministry of Health Horizon poll<sup>11</sup> indicates that the main concerns of New Zealanders regarding the COVID-19 vaccine are safety concerns, long-term effects, and side effects;<sup>12</sup> and misinformation can target such concerns.

Misinformation and disinformation must be appropriately targeted. Official engagement can be counterproductive if the message, and those delivering it, are not trusted by the recipients; or the circumstances are not culturally, or socially appropriate.<sup>13</sup> People who are hesitant to take a vaccine can become **vaccine acceptant** if their issues and concerns regarding vaccination are addressed.

There is ongoing work across government on these topics. Further information is available if required.

This insights section has been compiled by the Insights and Reporting Team in the COVID-19 Group.

Thank you to the Ministry of Health, National Assessments Bureau, and the wider COVID-19 Group for contributions to this insights section.

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<sup>11</sup> Ministry of Health, COVID-19: Vaccine research insights, <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-vaccines/covid-19-vaccine-strategy-planning-insights/covid-19-vaccine-research-insights>, Accessed 27 May 2021.

<sup>12</sup> This is consistent with research. Journal of Health Communication, The Persistence of Vaccine Hesitancy: COVID-19 Vaccination Intention in New Zealand, <https://www.tandfonline.com/doi/full/10.1080/10810730.2021.1899346>, Accessed 27 May 2021.

<sup>13</sup> Royal United Services Institute, Assessing Communications-Based Activities to Prevent and Counter Violent Extremism, <https://rusi.org/commentary/assessing-communications-based-activities-prevent-and-counter-violent-extremism>, Accessed 27 May 2021.

## 3. Ministry of Health Weekly Report



### 3.1 Policy/Programme Updates

#### 3.1.1 COVID-19 Vaccine and Immunisation Programme

As at 25 May 2021, 562,149 vaccinations have been delivered, including 191,106 people who are fully vaccinated. Of those fully vaccinated, nine percent are Māori, six percent are Pasifika, and 19 percent are Asian. 108 sites were active on 25 May 2021.

The allocation plan for the next seven days is for 82,679 doses across New Zealand.

#### **General practice and pharmacy rollout**

Implementation planning across the entire end to end process is well underway with a tabletop exercise held with the primary care sector this week to discuss milestones and receive feedback. The payments solution is due to be ready at the end of June 2021. DHBs are tasked with engaging primary care providers to ensure access across their area and to assist in vaccination distribution planning.

#### **Office of the Auditor General report**

The Office of the Auditor General released its report on preparations for the nationwide rollout of the COVID-19 Vaccine on 18 May 2021. The report made six recommendations. The Ministry of Health has responded to those recommendations and issued a media release and a more detailed response document following the release of the final report. Two of the six recommendations have already been implemented, while four are currently in progress.

#### **Mass vaccination events**

The Northern Regional Health Co-ordination Centre is in the planning phase for its first mass vaccination event, which will be held at the Vodafone Events Centre in South Auckland from 2 to 4 July 2021, with a further event planned for late July 2021 to administer the second doses of the vaccine. A mass vaccination event is defined as having 5,000+ throughput per day.

#### **Equity**

##### **Māori COVID-19 vaccine rollout delivery and investment**

Over 36,387 Māori have received their first dose of the COVID-19 vaccine, which represents 10 percent of the total population who have received their first dose as at 25 May 2021.

The applications to the Ministry of Health's Māori Communications Fund have now closed. Fifty-seven applications were received, representing 140 organisations, requesting a total of \$3,749,500.

##### **Disability**

Tātou Whaikaha, the disability advisory group to the programme, met last week. The Group discussed feedback on the workforce programme and reviewed feedback on externally developed training and tools to support individuals with anxiety, phobias and other behaviours which might preclude or reduce likelihood of a safe and effective vaccination experience.

##### **Technology**

The new "COVID Population Identification and Registration" system will go-live by the end of May 2021 to enable automatic NHI matching for 70 percent of appointments and greatly streamlining welcoming people at vaccination centres.

The new distribution and inventory system is on track for release on 8 June 2021. This will streamline distribution and ordering, provide greater visibility of vaccine supply throughout the country and enable scaling for Group 4.

The new Centre for Adverse Reaction Monitoring workflow application to assess adverse events following immunisation is on track to automatically match and merge duplicate records and to prioritise reports for

assessment. These new features will dramatically reduce manual effort without jeopardising assessment quality.

The new system “Hands up to join our Vaccination team” is forecast to go-live by early June 2021. This system will make it easier to match potential workforce with providers, making it faster and simpler to scale the workforce.

### **Workforce**

As of 25 May 2021, 6,110 vaccinators have completed COVID-19 vaccinator training and 2,280 vaccinators have actively vaccinated in the programme so far.

On 24 May 2021, Cabinet discussed amendments to the Medicines Regulations Act 1984 in order to enable the creation of the new workforce of COVID-19 vaccinators. The amendments are planned to be gazetted on 27 May 2021.

For every 1.0 FTE administering the vaccine, the programme’s aim is to have three trained COVID-19 vaccinators available. At this stage plans show we will need approximately 6,000 Vaccinators.

### **Distribution and inventory management**

As at end of day 25 May 2021, we have made 849 deliveries to sites across the country. This equates to delivery of 95,844 vials or 575,064 doses.

To mitigate the key risks of the current manual business processes and to enable functions to scale, the Ministry is commissioning two additional salesforce modules – a location module and an order and inventory module – within the COVID Immunisation Register (CIR).

The location module will automate the registering and onboarding of new vaccination sites while the order and inventory module will automate the order fulfilment and inventory management functions to ensure safe and efficient management of the vaccine at scale.

### **Communications**

This week we undertook proactive media to mark the 500,000th vaccination milestone and release of key insights from the latest Horizon research. It has been pleasing to see social media insights indicating that there is a high degree of positive experiences after receiving the vaccine and a lot of praise for the vaccination teams within the community.

### **Recent activities and engagement with ports**

Conversations between the Ministry of Health and unions are helping to identify priority areas for engagement and highlight extremely wide-ranging levels of uptake across different sites.

While being mindful of the individual and collective employment relationships, the Ministry met with unions on Thursday 27 May to canvass concerns and agree to a shared forward plan.

The Ministry is also beginning to explore framing the conversation differently, shifting it from a health-policy and compliance conversation to a commercial one with a vaccinated workforce as a potential commercial advantage. We will continue to refine these strategies. In the meantime, improved measures to address access issues are well underway in key sites as outlined below.

- **Hawkes Bay:** the DHB ran vaccination sites at Napier Port in March 2021 and April 2021 to vaccinate the port workers under a testing order. Any additional port workers are able to be vaccinated at a “The Doctors Napier” clinic which is a practice sub-contracted to provide COVID-19 swabbing and who partnered with HBDHB for the on-port vaccination centre. This clinic is approximately 2km from the port.
- **Southern DHB:** estimate over 80% coverage at clinics for port workers. Household contacts of this cohort were completed at Wakari site (Dunedin) and Murihiku Marae (Invercargill) during the same period. In Southland all port workers have access to public vaccination clinics and are having their vaccines prioritised. South Port (and Tiwai) are 27km from the Victoria Rooms vaccination clinic in Central Invercargill and Port Otago is 13km from the Meridian Mall clinic in central Dunedin.

- **Taranaki DHB:** Port workers are able to ring the DHB booking centre and are a continuing priority for the DHB. Taranaki are currently vaccinating at the DHB site on David Street, New Plymouth which is approximately 3.5 km from the port.
- **Bay of Plenty DHB:** Further engagement and Q&A sessions have been scheduled with the Port of Tauranga for next Friday (4 June), at multiple time slots to cover shift changes. These sessions are being collectively supported by stevedore employers, union reps, and the local DHB clinical team.

## Rollout of the vaccine to Polynesia

### Cook Islands

Vaccination in the Cook Islands started last week with the first delivery of Pfizer 'Comirnaty' vaccine flown in on Air New Zealand's first two-way 'quarantine-free travel' flight to Rarotonga on 18 May 2021.

### Niue

Plans are well under way for Niue to commence its vaccination from 9 June 2021. Formal approval for Pfizer dose donation to Niue is now sought from Vaccine Ministers.

### Tokelau

Delivery of vaccine to Tokelau is a difficult logistical exercise. Logistics and planning experts from the New Zealand Defence Force (NZDF) are conducting the tactical planning to explore a number of entry points into Tokelau, such as Samoa, American Samoa and the Cook Islands. This may involve tasking naval and air assets from NZDF to ensure we are able to transport the vaccine to Tokelau.

### Next steps

We will provide you with a further update in the next Weekly Report.

## 3.2 Technical Advisory Group: Update

The COVID-19 Technical Advisory Group (TAG) did not meet in the week commencing 17 May 2021. The next TAG meeting is scheduled for 25 May 2021.

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 17 May 2021. The next CVTAG meeting is scheduled for 25 May 2021. New Zealand was in listening mode and did not deliver any statements during the meeting.

## 3.3 33rd Commonwealth Health Ministers Meeting (20-21 May 2021)

This item updates you on the **Commonwealth Health Ministers' Meeting**, which was held on 20 to 21 May 2021. As previously advised, New Zealand was represented by the Ministry of Health (an approach that is consistent with Australia and other countries).

The meeting was chaired by India's Minister for Health and Family Welfare. The theme of the meeting was "*Commonwealth Response to COVID-19: Ensuring Equitable Access to Vaccines and Building Resilience for Health Systems and Emergencies*". During the meeting Fiji provided a statement on behalf of the Pacific region in which it thanked Australia and New Zealand (along with countries who had contributed to COVAX) for their assistance with vaccine supply.

Other notable comments during the meeting were made by Australia and Canada:

- Australia called for countries to work through "globally appropriate multilateral mechanisms" – naming the World Health Organisation (WHO) as the premier vehicle to carry pandemic preparedness programmes forward. (This was in reference to the challenges the Commonwealth has in remaining focused on a role that complements/does not duplicate the WHO. The Ministry supports this comment.)
- Canada spoke on the need to strengthen the International Health Regulations, and said that the "hugely important" International Panel on Pandemic Preparedness and Response would help countries learn the lessons that need to be learned, and try to ensure that this is the last pandemic (the Ministry also supports Canada in this respect).

Overall, the meeting went as planned with no significant issues. s6(a)

Your office has received a copy of the outcomes statement from the meeting.

#### Next steps

We will provide further information on the meeting if requested. As the Commonwealth Health Ministers Meeting tends to be a low priority for New Zealand, no further substantive engagement is planned.

### 3.4 Publication of fortnightly COVID-19 Disease Indicator Summary Report

The Ministry of Health plans to release the most recent fortnightly COVID-19 disease indicator summary report (indicator report) on the Ministry's website covering the period 23 April 2021 to 6 May 2021.

The indicator report was developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand. It provides an end-to-end view of the public health response to COVID-19 for cases and close contacts.

Key points of interest for this indicator report are:

- this period involves no community cases and associated contacts. Consequently, all metrics for community cases in this reporting period have no available data
- there were 33 cases in managed isolation and quarantine facilities during this period.

#### Next steps

The report will be released on the Ministry of Health's website during the week of 24 May 2021.

### 3.5 Upcoming Communications Issues and Activities

As at 26 May 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
Week commencing 24 May 2021	Updated testing guidance for border workforce	Health	PR, social media, website content	Optional
Week commencing 24 May 2021	Announcement saliva testing will be rolled out to frontline border workers, less invasive and part of mandatory testing requirement	Health	PR, talking points	Yes
27 May 2021	Release of Managed Isolation and Quarantine (MIQ) reviews	MBIE	Media stand up with Head of MIQ (Megan Main) and Director-General of Health Press release and website content	No

## 4. Managed Isolation and Quarantine Weekly Report

### 4.1 Top Items to Note

#### 4.1.1 Staff testing update – compliance statistics for 17-23 May 2021

- As noted in last week's report, following the ransomware attack on the Waikato DHB, there have been delays in swab testing impacting the results of border workers in MIQ. This delay has impacted

this week's compliance figures as Waikato based workers may not have their swab data updated in the Border Worker Testing Register (BWTR).

- Reporting from BWTR shows that 4,432 people undertook work in our facilities last week and of these:
  - 3,901 were compliant with their obligations;
  - 481 were overdue (this figure reduces to 279 if you exclude the data for workers at Hamilton facilities, who may be compliant but due to the ransomware attack on the Waikato DHB that data hasn't uploaded into BWTR yet); and
  - 50 were still to have their NHI-matched with 39 of these workers being set up in the BWTR in the last 7 days.
- Of those that were NHI-matched, 89% were compliant and 11% were overdue. However, if you exclude workers from Hamilton MIQ facilities from this data then compliance for the rest of the country is at 93% and 7% are non-compliant.
- Of the 11% of workers (481) that were non-compliant, the majority (454) have had a previous swab and 27 were recorded as not having had a swab. It is likely that some of them have been swabbed but it is not showing up in BWTR at this time.
- Of the 481 non-compliant workers, 193 are overdue by 6 to 9 days, 164 are overdue by 10+ days.
- Workforce Testing Advisors are now getting more detailed reports showing workers who are non-compliant; it includes detail on what the non-compliance looks like (e.g. overdue swab by number of days, no swab, or no NHI match). This allows the team to prioritise follow ups with employers and PCBUs based on the public health risk. For example, the team are focussing on those workers overdue for a swab by 10+ days, rather than those only 0-2 days overdue (as those workers may have been swabbed but the data is still being uploaded into BWTR).

#### 4.1.2 Vaccination of frontline staff update

- Employers are still working through employment processes with 15 unvaccinated workers, and these workers are not able to work in the MIQF while this process is occurring.
- As at 26 May 2021, 8% of the MIQ Workforce are yet to receive the second dose of the vaccination.
- According to BWTR, the total number of unvaccinated workers on site was 99 (2% of the workforce). Follow up on these records showed that all 99 workers were vaccinated, but NHI matching issues and integration issues between BWTR and CIR mean this data is not being pulled through to BWTR to complete assurance reporting.
- Automated updates into BWTR of Worker Vaccination status are not yet available, requiring manual updates from MoH staff until this functionality is delivered in early June 2021.

## 4.2 Operational update

### 4.2.1 Capacity update

- From early March to present, over 76,822 returnees from over 180 countries have secured a voucher to return home during the period of March through to the end of October 2021.
- On 25 May 2021 an initial tranche of 1,400 rooms were released in October 2021.
- As at 8am 26 May 2021, there were over 3,285 rooms available for the period of May through to October 2021, spread across all months.
- In the first 24 hours of availability, 350 rooms were secured in October 2021.
- Our operational capacity is currently 3,527 rooms, due to two facilities being offline and scheduled maintenance.

### 4.2.2 Ombudsman update

- The response to the Ombudsman's final report for the Four Points Auckland facility was submitted to the Ombudsman on Friday 21 May 2021.
- Responses for the Ombudsman's provisional report for the Commodore Christchurch and Grand Mercure Wellington facilities were submitted to the Ombudsman on Monday 24 May 2021.
- We are preparing the responses to the Ombudsman's provisional reports for the SO Hotel and Novotel Christchurch Airport facilities.

#### 4.2.3 Auckland International Airport terminal upgrade

- The upgrade for the International to Domestic (I2D) gate lounge for MIQ charter flights is on track to be completed on time and within budget on 28 May 2021. The first flight through will be the NZ5 with approximately 125 pax on Monday 31 May 2021.
- The new I2D lounge increases pax numbers on charters from 70 to 135. This means we are able to transfer a higher number of returnees to our regions, further maximising the capacity in these locations.
- A trial for the new I2D liaison service will also start on 31 May 2021. This will involve two Menzies personnel escorting MIQ passengers through Zone B to the I2D gate. This is intended to provide for a much smoother air transfer experience for returnees travelling to Wellington and Christchurch MIFs and mitigate the increased complaints that we have received for this service.
- The baggage reconciliation process to Auckland, Hamilton and Rotorua MIFs is going well with minor refinements being introduced. This new process has greatly reduced the passenger dwell time on buses, which could have been as high as 1.5 – 2 hours sitting static at Auckland Airport while they waited for their bags to be cleared. Instead returnees are able to depart for their MIFs as soon as their coach is full, with their bags to follow for reconciliation at their MIF.

### 4.3 Policy update

#### 4.3.1 New timeframe to pay MIQ fees – implementation

- On 17 May 2021 you agreed to progress the following changes to the MIQ fees settings [briefing 2021-3261 refers]:
  - a) Reduce the payment period for MIQ invoices from 90 to 30 days
  - b) Enable MBIE to issue invoices any time after a person enters MIQ (under current settings invoices can only be issued on or after the date a person leaves MIQ)
  - c) Enable MBIE to charge fees to families on the basis of their travel group as registered in MIAS, irrespective of how many rooms they occupy
- Decisions (b) and (c) will require amendments to the MIQ Charges Regulations. We will provide you with further advice on the process and timeline for giving effect to these changes by 11 June 2021. The 11 June 2021 briefing will also provide you with recommendations on additional minor and technical changes to support the smooth application and durability of the fees settings.
- Reducing the payment period for MIQ invoices from 90 to 30 days does not require regulatory change. It is an operational decision enacted by the Chief Executive of MBIE.
- We propose that the new 30-day payment timeframe will apply to MIQ invoices issued on or after 1 September 2021. This date has been selected for the following reasons:
  - It will allow MBIE to provide adequate (three months') notice to prospective returnees about how long they will have to pay their MIQ invoices.

- Work is underway to increase the range of payment options available to returnees. A supplier has been engaged to produce a credit card payment platform, and we have also been working to get MIQ set up as an online banking bill payment option. We expect these new payment options to be live by 1 September 2021.
- MBIE is currently progressing work on a new invoicing system that will semi-automate the processes to determine liability and issue invoices. At the same time Immigration New Zealand is providing data that will fill gaps in the information needed to determine fee liability. No invoices for people who arrived in MIQ from 14 March 2021 are being generated whilst the data is being moved between invoicing platforms. The initial phase of the establishment of the system is on track to be completed by 31 May 2021. When invoicing goes back online, it may generate media interest as some people will be receiving invoices several months after leaving MIQ.
- The 1 September 2021 implementation date will allow time for the backlog of older invoices to be cleared (with the original 90 day payment terms).
- We will prepare communications to ensure that there is widespread awareness of the new 30 day invoice payment terms.

#### 4.4 Schedule of Reviews

Review	Date commenced	Expected completion date	Current status	Purpose
Rapid Assessment	February 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	Commissioned by the MBIE Chief Executive to help identify practical recommendations for improvement opportunities across the MIQ system.
Grand Mercure Incident Review	April 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	A joint review after confirmation of a genomic link between returnees at the Grand Mercure Auckland MIF, which indicated in MIF transmission
Grand Millennium Incident Review	April 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	To review the circumstances surrounding two positive cases and determining what, if any, improvements can be made to the MIQ system to reduce the likelihood of cases occurring in MIQ workers in the future.
MIQ First Security Incident Review	April 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	To review the circumstances and actions leading up to the incident and assess the adequacy of First Security's internal processes to ensure that their workers at MIQFs completed their periodic testing regime for COVID-19.
Sudden Death Critical Incident Review	January 2021	June 2021	In progress	To identify any lessons learnt from the response to the death of a guest in a MIF and determine if any changes should be put in place.
Financial Management Review	May 2021	June 2021	In progress	Identify opportunities for improvement in process and procedures for supplier invoicing, review of financial reporting that is currently in place, review of financial delegations framework.



Review	Date commenced	Expected completion date	Current status	Purpose
MIQ Staff Unwell - Health Checks (control hotspot)	May 2021	June 2021	In progress	The purpose of this review is to determine the degree of implementation of published risk, assurance and quality controls and treatments; the capability and effectiveness of the system in ensuring continual application, review and improvement of these controls and treatments for potential improvement of the wider MIQ system integrating continuous improvement and risk-based thinking through evidence-based assurance
MIQ PCBU Health and Safety Obligations Review	April 2021	July 2021	In progress	This review is to identify MBIE's responsibilities as a lead PCBU and assess how well these responsibilities are fulfilled to support other PCBUs meet their health and safety obligations.
Fees and Waiver Review	Scheduled to start June 2021	August 2021	Planning	TBC
MIQ Exemptions Review	Scheduled to start June 2021	August 2021	Planning	This review is to assess consistency, transparency and fairness of the exemptions from managed isolation process for people entering New Zealand.
Onsite Ventilation Assessments	February 2021	<p><b>Testing:</b> May 2021</p> <p><b>Programme of work:</b> August 2021</p>	<p>Grand Mercure ventilation maintenance work will be complete end of May 2021.</p> <p>Grand Millennium The MIF is undertaking ventilation maintenance work and retesting in order confirm what further work is required and will be preparing a ventilation maintenance/ remediation proposal (the MIF is aiming to provide the proposal by Friday 28 May 2021).</p> <p>28 of 31 sites have provided full or provisional onsite test results to MBIE.</p> <p>The Ventilation group (VWG) have reviewed the reports for 20 sites and meetings have been held with 10 MIFs to seek remediation proposals. Some facilities have already commenced maintenance work to address initial findings with detailed remediation proposals received for three sites.</p>	A comprehensive understanding of MIQF ventilation systems, remediation work completed (if required) to optimise the performance of the systems and additional operational practices implemented to complement the ventilation system operations.
Information Management Assurance Review	Scheduled to start July 2021	September 2021	Planning	The purpose of the review is to analyse the current information management practices within MIQ.

Review	Date commenced	Expected completion date	Current status	Purpose
Audit NZ Annual Review: Revenue management - focus on MIQ	TBC - Not sure on start date but will coincide with the annual review audit.	30 September 2021	Planning	The audit of MBIE's 2020/21 Annual report by Audit NZ will also cover MIQ. As a new function and revenue stream for the 2020/21 financial year we would expect it to be an area of audit focus.
MIQ Rapid Assessment (Phase 2)	Scheduled to start August 2021	October 2021	Planning	This will be a follow-up review following the MIQ Rapid Assessment which was completed earlier this year.
Rapid review of Border Worker Testing (BEB led)	April 2021	Two-part review. Part one (focused on MIQ) due to be presented to BEB in June. Part two (focused on wider border) still TBC when it will be completed	In progress	To assess the arrangements in place to support compliance with the COVID-19 Public Health Response (Required Testing) Order 2020.
<b>Regular, ongoing reviews</b>				
MoH Infection Prevention Control Audits of MIQ facilities	July 2020	-	Ongoing	The Ministry of Health conducts regular audits into infection prevention and control (IPC) at the managed isolation and quarantine (MIQ) facilities around New Zealand. MIQ facilities are an important part of our border measures to keep COVID-19 out of the community. It's critical to the health of the country that MIQ facilities are well-maintained and any infection brought in by people entering New Zealand cannot spread into the community.
Department of the Prime Minister and Cabinet (DPMC) Systems Assurance Framework	March 2021	-	Ongoing	DPMC are working on a COVID-19 systems assurance framework that will give visibility of the end-to-end COVID-19 response system.
Ombudsman OPCAT Reviews	February 2021	-	Provisional reports received	Aotearoa New Zealand has international human rights obligations under the United Nations Optional Protocol to the Convention against Torture (OPCAT). The purpose is to monitor and carry out such inspections of managed isolation and quarantine facilities to ensure that people are being treated humanely and their human rights are being respected and protected.

#### 4.5 Large Group Arrivals Update

Summary of approved group arrivals as at 25 May 2021

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
Refugees – Cohort 3	24 – 28 May 2021	76	76	26 family groups
Olympic athletes	6 May – 1 Jul 2021	157	44	Returnees from Tokyo Olympic qualifying events. Various return dates. 157 allocated, only 62 used. This is due to some obtaining vouchers through MIAS, events being cancelled and athletes choosing not to travel.
NZDF Operation WHIO	4 Jun 2021	45	45	



## Russians mariners

- A group of 26 mariners are scheduled to enter MIQ on 2 June 2021. Arrangements are in place for onsite translators to be at the MIF at the cost of the fishing companies. The translator has been fully vaccinated. The fishing companies will work with MIQ Operations to provide services to support where necessary at their own expense. An agreement letter has also been sent to the fishing companies to ensure any additional costs can be recovered if new situations arise.

## Fijian rugby team

- Players from the Fijian rugby team are due to enter MIQ on 18 June 2021. Players are coming from the UK, France and Fiji. Those in Europe will congregate in Singapore and get a direct flight to Christchurch from there. The Fijian-based players are still to confirm flight arrangements but are looking at chartering a direct flight into Christchurch and align arrival time as much as possible with the European-based players.
- A public health risk assessment has been completed. Final bubble arrangements are yet to be determined and approved. Planning has been delayed due to the late arrival of information from the group, but no other issues have arisen.

s9(2)(g)(i)

- s9(2)(g)(i)

## Manual allocation

- In the last package, a number of groups were approved through manual allocation. These groups were not groups in the traditional sense, but rather a series of individual travellers all entering New Zealand for a common purpose. These included: returning Olympians, students and the Construction Accord. All of these groups requested high numbers of manual allocation, based on what they communicated was the need. In practice, all groups have only confirmed small numbers and, in one case, have not used their allocation at all. Further, some agencies continue to request that they confirm numbers at the last minute, which means that there is a high chance that those rooms will be wasted with no way for MIQ to recover those costs. MIQ requests that, at a minimum, final names and numbers be received at least 10 working days before travel. This allows for the MIAS team to release the rooms back into the system and sufficient time for a member of the public to be able to feasibly book and undertake all necessary pre-departure requirements (e.g. a COVID-19 test 72 hours before departure). A summary of allocation for these groups is set out below:

Group name	Allocation approved	Final allocation
Returning Olympians	157	44
Students	100 (for 2 June 2021)	4
Construction Accord	60 (for June 2021)	0

## 4.6 Upcoming Communications Issues and Activities

As at 26 May 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
25 May 2021	Saliva testing announcement	MoH	Proactive communications	N
28 May 2021	MIQ/Accor exhibition as PRINZ finalist	Accor	Proactive communications	N
3 June 2021	1pm press conference with Brig Bliss and Dr Bloomfield covering release of 5 x reports <ul style="list-style-type: none"> <li>4 x reports into COVID-19 cases in workers and returnees at the Grand Millennium and Grand Mercure managed isolation facilities</li> <li>Rapid Assessment Review on MIQ</li> </ul>	MoH/MIQ	Press release, press conference, reports	N
TBC	Staff testing audit	MIQ	Proactive communications	N
Jun 2021	Onsite survey of all MIF ventilation	MoH	Reactive information	N
5 June 2021	All MIQ workers have second vaccine dose	MIQ	Proactive communications	TBC
TBC early/mid-June 2021	Estimates	MoH/MBIE/MIQ	Preparatory communications	Y

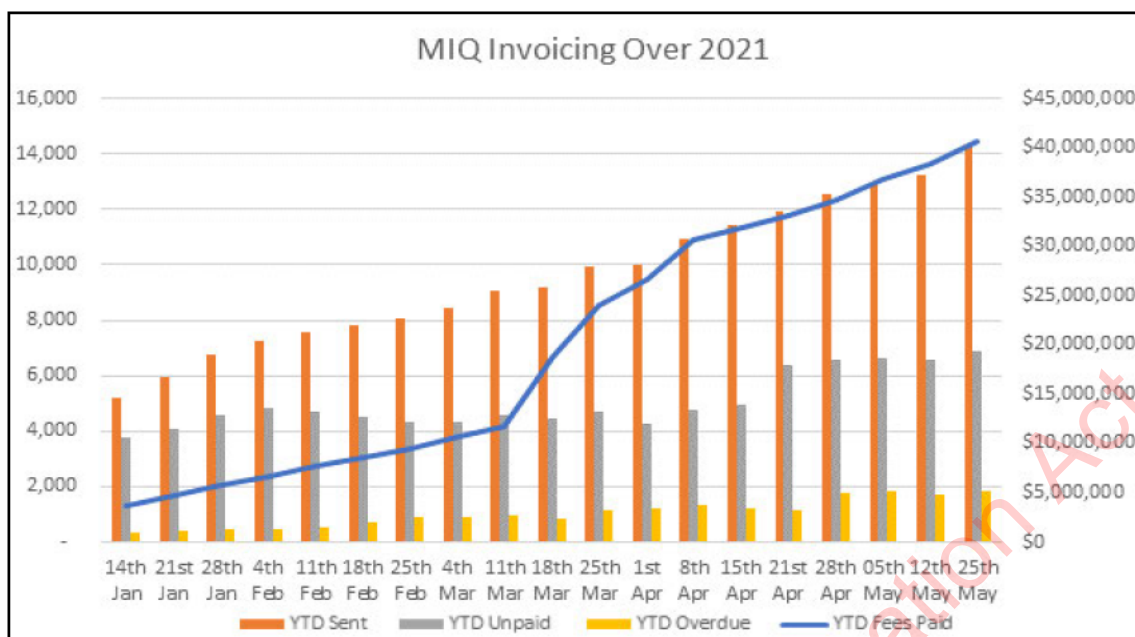
## 4.7 Fees

### 4.7.1 Invoicing

- The table below shows the number of invoices issued up to 23 May 2021. These relate to people who arrived in managed isolation up to 2 May 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

Groups	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	3,058	35	0	0	35	35	\$13,756,659	0	0	0
Maritime	1,478	314	0	0	314	179	\$760,140	113	22	6
Aircrew	2,433	204	0	0	204	102	\$706,516	83	19	4
All other arrivals	37,789	28,560	4,004	10,903	13,653	6,993	\$25,422,274	4,876	1,784	647
<b>Total</b>	<b>44,758</b>	<b>29,113</b>	<b>4,004</b>	<b>10,903</b>	<b>14,206</b>	<b>7,309</b>	<b>\$40,645,590</b>	<b>5,072</b>	<b>1,825</b>	<b>657</b>

Note: The 'Overdue 90+ days' column represents the number from the 'Overdue' column that have been outstanding for 90 days or more.



#### 4.7.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 23 May 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
<b>Total</b>	<b>6,685</b>	<b>1,006</b>	<b>5,679</b>	<b>722</b>	<b>4,957</b>	<b>83</b>	<b>4,293</b>	<b>639</b>	<b>664</b>

#### 4.8 Emergency Allocation Applications

- 3,238 applications have been processed since 30 Oct 2020.
- 27 applications were received in the week ending 23 May 2021 and 9 applications were processed.
- From the applications processed in the week ending 23 May 2021, 78% of the applications were approved.

Emergency Allocation Applications	Weekly Totals	Year to Date Totals
	17 May 2021 to 23 May 2021	30 Oct 2020 to 16 May 2021
Approved	7	1,798
Declined	2	1,440
Applications processed*	9	3,238

\*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Note: Data integration started on 28 Apr 2021 to import and capture manual applications processed between 04 Dec 2020 and 20 Dec 2020. We have imported 163 out of 216 applications.

<b>Total Rooms Approved</b>	<b>7</b>
-----------------------------	----------

Rooms Allocated in MIAS	7
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

### Approvals by Category

- **New categories came into force after the 1 Apr 2021:**

1a - NZ citizen or resident with serious risk to health

1b - To provide care and protection to a child

2a - NZ citizen or resident to provide critical care for a dependant

2b - Critical worker for delivering a critical public or health service

2c - NZ citizen or resident unable to legally remain in their current location

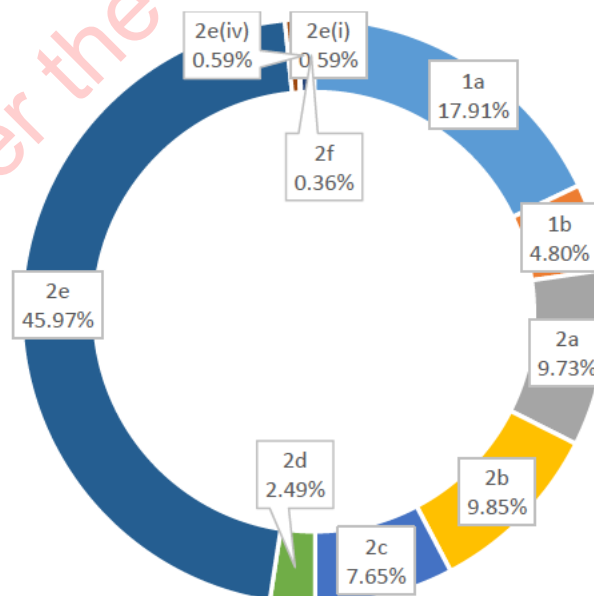
2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a live expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

**Chart 1: Breakdown of approvals by the different categories within emergency allocation.**



### 4.9 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 18 May to 24 May 2021 is as follows:

Week	Received	Active Cases	Resolved
18 May 2021 – 24 May 2021			
Complaints	52	32	51
Improvements	0	0	0
Compliments	1	0	1
Queries	2	0	2
Ombudsman	20	19	6
Parliamentary/OIA	1	0	1
Other	1	0	1
<b>Total</b>	<b>77</b>	<b>51</b>	<b>62</b>

- Average number of complaints received each week since the start of MIQ is 104. For the last 4 weeks the average is 62 per week.
- This week we have received 77 new cases and have resolved 62 cases.
- Of these complaints 36% were about facilities, 32% were about fees and charges and we received twice as many complaints about MIAS/vouchers this week increasing from 12% to 23%. Complaints about exemptions and emergency allocation remained low at 6% each.



BORDER EXECUTIVE BOARD

## 5. Border Executive Board Report

### 5.1 Key Issues Being Considered by the Board

#### 5.1.1 Border Workforce

- Border employers are following up on the few staff who come under the Vaccinations Order and have not had their second COVID-19 vaccination. These have until the close of 4 June 2021 to receive their second dose or they will not be treated as vaccinated.
- Agencies, including Ministry of Health, continue working closely together to identify and resolve barriers to vaccination.

#### 5.1.2 Travel Health Pass

- Officials working on the Travel Health Pass Work Programme continue to develop advice for Ministers on what would be required to stand up a travel health pass and what options the Government could undertake.
- Last week, the NZ Customs Service led an inter-agency session on the different component parts of the Travel Health Pass work. The interagency group agreed to each component part and who would be the respective lead. During that session, there were also initial discussions on different scenarios for how a travel health pass could be operated.

### 5.2 Upcoming Communication Activities

Date	Activity	Lead agency	Comms material	Ministerial involvement
31 May 21	Pro-active release of the Review of the COVID-19 Border Measures – Tranche One (Aviation)*	Border Executive Board	Key messages	N



## 6. New Zealand Customs Service Weekly Report



### 6.1 Pre-Departure Testing

For the period 17 May 2021 to 23 May 2021, one infringement was issued:

- 22 May 21 – Infringement issued as PDT documentation did not specify type of test taken.

#### Passengers

	Date	17 May	18 May	19 May	20 May	21 May	22 May	23 May	Week Total	%
	Total Passengers	2344	2720	2712	3335	3374	3162	2996	20643	
	Passengers subject to PDT	276	175	121	254	257	140	152	1375	6.6%
Primary Actions (Passport Control)	Test Certificate Verified	268	167	115	233	241	131	137	1292	94.0%
	Exemption Verified	4	2	1	6	7	6	9	35	2.5%
	Referred to Secondary Area	4	6	5	15	9	3	6	48	3.5
Secondary Area Actions	Compliant	4	6	5	15	9	2	6	47	98.0%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	1	0	1	2.0%
	Prosecution	0	0	0	0	0	0	0	0	0

#### Crew

	Date	17 May	18 May	19 May	20 May	21 May	22 May	23 May	Week Total	%
	Crew subject to PDT	73	68	41	57	72	40	5	356	
Primary Actions (Passport Control)	Test Certificate Verified	73	68	41	57	72	40	5	356	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

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## 7. New Zealand Customs Service and Ministry of Business Innovation and Employment Update on VHRC

NZ Customs  
and MBIE

### 7.1 Pathways for People out of Very High-Risk Countries to New Zealand

On 24 April 2021, the New Zealand Government announced its' intent to temporarily suspend entry into New Zealand for passengers who have been in **Very High-Risk Countries** ("VHRCs") within the previous 14 days. There are four countries currently on the VHRC list: Brazil, India, Pakistan, and Papua New Guinea.<sup>14</sup>

The suspension does not apply to New Zealand citizens and their immediate family; and other exempt persons (those with diplomatic privileges, NZDF members, aircrew, and humanitarian exemptions).<sup>15</sup>

Immigration New Zealand has advised that its border staff are enforcing this through airline check in referrals.<sup>16</sup> As regards New Zealand residents, this is implemented by reminding airlines of their obligations as Immigration New Zealand does not have legislative power to prevent New Zealand residents from entering New Zealand.

There are three airlines with connections from VHRCs. Qatar Airways, and Emirates Airlines, carry passengers from India, Pakistan, and Brazil.<sup>17</sup> Singapore Airlines carries passengers from Singapore who may have arrived from Papua New Guinea, with a connection from Air Niugini.<sup>18</sup>

The main route to from India to New Zealand<sup>19</sup> is on Qatar Airways via Doha.

The main routes from Brazil to New Zealand are on Qatar Airways, or Emirates, and passengers may be able to get an Electronic System for Travel Authorization (ESTA) to transit through Los Angeles in the United States without a visa; or have a valid United States visa.

The main routes from Pakistan to New Zealand are either Emirates via Dubai; or Qatar Airways via Doha.

The main route from Papua New Guinea to New Zealand is via Singapore Airlines with a connection from Papua New Guinea via Air Niugini.

Qatar Airways<sup>20</sup> arrives three times per week (Tuesday, Thursday, and Saturday).

Emirates Airlines<sup>21</sup> arrives six times per week (Monday, Tuesday, Wednesday, Thursday, Friday, Saturday).

Singapore Airlines<sup>22</sup> arrives six times per week (Monday, Tuesday, Wednesday, Thursday, Friday, Saturday).

People from VHRCs could travel to other interim countries prior to departing for New Zealand, which may enable them to travel to New Zealand via different routes. Passengers that may have been in a VHRC but who have travelled to another country prior to departing for New Zealand may not necessarily be captured by airline data as this data is dependent on how that person travelled and/or was ticketed. Examples of this would be if the passenger did not travel by air between some countries before their final point of embarkation or had split ticketing.

## 8. COVID-19 Chief Executives Board

COVID-19 Chief  
Executives Board

### 8.1 Items to Note/Updates

The COVID-19 Chief Executives Board met on Tuesday 25 May 2021 at the Ministry of Health.

<sup>14</sup> COVID-19 Public Health Response (Air Border) Order (No 2) Amendment Order (No 3) 2021. Accessed 28 May 2021.

<sup>15</sup> COVID-19 Public Health Response (Air Border) Order (No 2) Amendment Order (No 3) 2021. Accessed 28 May 2021.

<sup>16</sup> Personal communication, Senior Advisor, Border Executive Board Secretariat, and Immigration New Zealand National Manager, Border, 27 May 2021.

<sup>17</sup> Personal communication, Senior Advisor, Border Executive Board Secretariat, 27 May 2021.

<sup>18</sup> Personal communication, Senior Advisor, Border Executive Board Secretariat, 27 May 2021.

<sup>19</sup> Emirates flights are suspended up to 14 June.

<sup>20</sup> EK448

<sup>21</sup> QR898

<sup>22</sup> SQ297; SQ281; and SQ285.

- Sir Brian Roche and Rob Fyfe provided an update on the work programme of the Independent Continuous Review, Improvement and Advice Group and on the Business Engagement Forum.
- Cheryl Barnes provided an update on the Reconnecting New Zealand Strategy.
- Graham MacLean provided an update on the forward work programme for readiness scenario planning.
- The Immunisation Programme at the Ministry of Health gave the CCB a walk-through of the programme and provided an update.

The next CCB meeting will be held on Tuesday 22 June 2021.

## 9. COVID-19 Independent Continuous Review, Improvement and Advice Group

Continuous Review, Improvement and Advice Group

### 9.1 Items to Note/Updates

The Group met on Thursday 18 May to fact check and discuss feedback on the COVID-19 Independent Continuous Review, Improvement and Advice Group's draft report on their findings from a review into the Auckland February 2021 outbreak. This report has been received from the Ministry of Health, Te Kawa Mataaho Public Service Commission and the Department of the Prime Minister and Cabinet.

The Group Chair Sir Brian Roche is meeting with the Chief Executive of DPMC and other COVID-19 system Chief Executives on the morning of Friday 29 May.

The Group's draft forward work programme is under active consideration by Sir Brian Roche and the Minister's office.

## 10. Strategic COVID-19 Public Health Advisory Group

Strategic COVID-19 Public Health Advisory Group

### 10.1 Items to Note/Updates

The Strategic COVID-19 public health advisory group will meet on Wednesday 2 June 2021. There are two areas of focus for this meeting:

- Presentation from Rodney Jones (Special Advisory to the Group) on modelling work completed.
- The commissioning from Minister Verrall on the Reconnecting NZ Framework programme of work.

## 11. Business Leaders Forum

Business Leaders Forum

### 11.1 Items to Note/Updates

Phil Love, from Business NZ, has been appointed as the Business Liaison to the vaccine programme and commences this week. The Business Leaders' Forum are considering the appropriate next agenda including actions they could take to support the vaccine programme. The next meeting will be in a fortnight (date to be confirmed).

## 12. Government Modelling Group

Government Modelling Group

### 12.1 Items to Note/Updates

Officials have received the final version of TPM's initial report on vaccination modelling. The paper will be published in mid-June and sets out a model structure with some initial results. This will then be adapted and refined through a number of future 'add-on' reports, showing the impact of doing things differently, applying more granularity and varying different assumptions.

Professor Shaun Hendy will present the initial modelling results to a group of Ministers next week and officials on the Modelling Steering Group and Modelling Governance Group are supporting preparations for that session. A DPMC briefing to Ministers will be provided at the end of this week, which will give an update on

the final draft of the initial results, discuss comparability with modelling undertaken by ESR, and outline the key themes for ongoing modelling and analytical work.

The Modelling Steering Group comprises officials of Ministry of Health, DPMC, Treasury, MBIE, StatsNZ and MSD. They work closely with TPM researchers to interpret modelling work and guide future outputs. The Modelling Governance Group provides strategic oversight of the work programme, meeting monthly, and includes Dr Ian Town (Ministry of Health), Professor Dame Juliet Gerrard (PM's Chief Science Advisor) and a number of other senior officials from across the agencies of the Modelling Steering Group.

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13. Upcoming Cabinet Papers

s9(2)(f)(iv)



14. Official Information Act Requests

14.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aide-memories from Ministry officials relating to it; The "several updated delivery schedules from Pfizer" referred to in the House "the model" the government operates to which was referred to in the House.	In progress
24 May 21	Chris Bishop	Information relating to the "very high risk" category of overseas countries.	At Minister's office
25 May 21	s9(2)(a)	Information relating to the COVID card trial.	At Minister's office
27 May 21	s9(2)	Information regarding this fund <a href="https://www.beehive.govt.nz/release/300000-students-benefit-free-mental-health-services">https://www.beehive.govt.nz/release/300000-students-benefit-free-mental-health-services</a> between specific parties	In progress
28 May 21	s9(2)(a)	Advice given to the Minister/Cabinet on the vaccine rollout.	In progress

31 May 21	Chris Bishop	The "working group review" of the COVIDCard trial; and the "advice on the preliminary findings from the trial" mentioned in response to WPQ 5517 (2021).	At Minister's office
9 Jun 21	s9(2)(a)	Information relating to the "very high risk" category of overseas countries.	In progress
10 Jun 21	Chris Bishop	Advice on maximising the uptake of the BWTR on 26 February 2021	In progress
18 Jun 21	s9(2)(a)	List of, and information about, papers about proof of COVID-19 vaccination, and dates of oral briefings on the subject, from 1 November 2020.	In progress

## 14.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	<b>Stuff/Dom Post</b>	<b>MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc</b>	<b>Response sent</b>
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations	Under review
23 Dec 20	s9(2)(a)	<b>Stuff</b>	<b>Complaints lodged by residents of managed isolation facilities</b>	<b>Under review</b>
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Under review
18 Mar 21	s9(2)(a)	<b>NZ Herald</b>	<b>Subsequent advice from meetings with iwi about MIQ facilities</b>	<b>Decision on request sent</b>
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
20 Apr 21	s9(2)(a)	<b>Stuff</b>	<b>What advice was given/research conducted regards alternative MIQ options</b>	<b>Under review</b>
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro	Under review
27 Apr 21	s9(2)	<b>Not applicable</b>	<b>Info/evidence re decisions to hold MIQ returnee &amp; 6-month baby for test</b>	<b>Response sent</b>
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ	Drafting
30 Apr 21	s9(2)(a)	<b>RNZ</b>	<b>All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20</b>	<b>Decision on request sent</b>
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost	Decision on request sent
7 May 21	s9(2)(a)	<b>RNZ</b>	<b>Info RE establishing purpose-built quarantine facility in New Zealand</b>	<b>Under review</b>
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Drafting
11 May 21	s9(2)(a)	<b>Not applicable</b>	<b>Info relating to the MIQ Allocation System.</b>	<b>Drafting</b>
13 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69.	Minister's office
17 May 21	s9(2)(a)	<b>NZ Herald</b>	<b>Advice to Minister's on current testing rates and addressing challenges.</b>	<b>Gathering information</b>
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Under review

21 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant.	Drafting
24 May 21	s9(2)	Not applicable	Records for security purposes.	Gathering information
24 May 21	s9(2)(a)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Gathering information
25 May 21	s9(2)(a)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade.	Under review
25 May 21	s9(2)(a)	Not applicable	Numbers of those choosing hospital over MIQ.	Approved
26 May 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request.	Drafting
27 May 21	s9(2)(a)	Not applicable	Request for copy of investigation report of Grand Mercure in March 2021.	Drafting
27 May 21	s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Under review
27 May 21	s9(2)(a)	Stuff	What is the allocated budget for MIQ alterations and minimal close down fee?	Under review
27 May 21	s9(2)(a)	NZ Herald	Query into regulation of border workers and COVID-19 testing requirements.	Under review
28 May 21	Chris Bishop	Opposition	request for all copies of ventilation assessments of all MIQ facilities.	Packaging
1 Jun 21	s9(2)(a)	RNZ	query on no. of MIQ workers made redundant due to refusal of vaccination.	Drafting
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre.	Under review
2 Jun 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non-hotels.	Under review
3 Jun 21	s9(2)(a)	Not applicable	RE corr regarding connections between MBIE (MIQ) & Stamford hotel group.	Drafting
3 Jun 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs.	Under review
4 Jun 21	s9(2)(a)	Not applicable	Breakdown of MIQ returnees by who paid/didn't pay and from what location.	Drafting
4 Jun 21	s9(2)(a)	Not applicable	Directive from the Minister authorising cancellation of MIQ vouchers.	Under review
4 Jun 21	s9(2)(a)	Not applicable	MIQ transport standard operating procedure.	Drafting
4 Jun 21	s9(2)(a)	Not applicable	Outstanding MIQ fees.	Scoping
4 Jun 21	s9(2)(a)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ.	Scoping
4 Jun 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Under review
8 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities.	Gathering information
8 Jun 21	Lobby New Zealand	Not applicable	Information on statement that 90% of MIQ staff had their COVID vaccination.	Under review
8 Jun 21	s9(2)(a)	NZ Herald	RE all corr relating to DOIA 2021-1194.	Drafting
10 Jun 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop programmes from booking vouchers for other people.	Minister's office
11 Jun 21	Chris Bishop	Opposition	Papers produced for MBIE workshop held on 20/01/21 with MoH/Private Sector.	Gathering information
11 Jun 21	s9(2) art	RNZ	How many frontline workers employment terminated due to no vaccine?	Drafting
11 Jun 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
14 Jun 21	s9(2)(a)	TVNZ	Breakdown of declined emergency MIQ spots.	Gathering information

14 Jun 21	s9(2)(a)	Not applicable	Comms etc re Release request of MIQ facilities proposal.	Scoping
16 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility.	Gathering information
16 Jun 21	s9(2)	Not applicable	Private Security Providers - breakdown of citizens and non-citizens.	Gathering information
17 Jun 21	s9(2)(a)	NZ Herald	MIQ rooms which housed people deported from Australia to NZ since MIQ began.	Scoping
17 Jun 21	s9(2)(a)	RNZ	Documents prepared for Covid-19 Response Minister Chris Hipkins.	Scoping
21 Jun 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Scoping
21 Jun 21	Chris Bishop	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ.	Minister's office

### 14.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 Ma 20	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in 2020.	Drafting
26 May 21	s9(	Information relating to the development of the Governments COVID-19 strategy.	QA
26 May 21	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	QA
31 May 21	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Drafting
31 May 21	s9(2)	Any and all briefings, reports, emails, or presentations prepared for or to the Director-General, or presented by the Director General of Health Dr Ashley Bloomfield, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months.	Sign-out
31 May 21	s9(2)	Transcripts of speeches at the daily briefings from officials. Details on the amount of time COVID-19 advertisements were played each day on TV and radio and the cost of communication consultants and consultancies for the entire period. Meeting notes and memoranda surrounding COVID-19 response.	QA
1 June 21	s9(2)	The four most recent "Weekly Report" documents (as extracted from in this OIA request) delivered to Minister Hipkins.	Scoping
2 June 21	s9(2)	Information relating to the hiring of Topham Guerin.	QA
8 June 21	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Drafting
8 June 21	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas, including from other Nations in the Realms of New Zealand, based on the grounds of Covid-19.	Scoping
8 June 21	s9(2)	All information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Scoping
9 June 21	s9	When will the borders will be re-opened? Date or an approximate year?	QA
9 June 21	Bishop	Information regarding decisions to restrict entry to New Zealand for people from Very High-Risk Countries.	Scoping
15 June 21	Steve	For the COVID-19 Independent Continuous Review, Improvement and Advice Group meeting minutes, advice provided to the Minister for the Covid-19 Response	Scoping
15 June 2021	s9(2)	Information relating to Managed Quarantine.	Scoping
15 June 2021	s9(	Copy of speech notes for Auckland Future Now, Testing and Vaccination information, specific medical information regarding blood clots and overseas medical advice.	Scoping



Date due	Requestor	OIA Request	Status
<b>17 June 2021</b>	s9(2)	All briefings and reports that have been sent to Minister Hipkins or his office from the Independent Advisory Groups, including for the period March 15 until May 19, 2021.	Scoping
<b>21 June 2021</b>	s9(	amount spent on advertising to provide any type of information associated with Covid19 from January 2020 to current date.	QA
<b>31 June 2021</b>	s9(2	Any documents, including but not exclusive to briefings, papers, aide memories, weekly bullets and memos, received by the Minister regarding Covid-19 measures, including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	QA

#### 14.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
<b>10 Jun 21</b>	s9(2)	Questions relating to fines for passengers arriving without providing COVID-19 negative tests	In Progress

#### 14.5 Border Executive Board

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
24 Jun 21	s9(2)	<b>A copy of the Border Sector Strategy and the BEB work programme, meetings and copies of all reports submitted to the COVID-19 Response Minister</b>	<b>Scoping</b>

15. Appendix – Ministry of Health Weekly Updates on Infection Prevention and Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/reviews	IPC Standard Operating Procedures (SOPs), operations frameworks and guidance documents
Managed Isolation and Quarantine Facilities (MIQFs)	<ul style="list-style-type: none"><li>• IPC audits of MIQFs are ongoing.</li><li>• Three Christchurch MIQF audits have been completed this week.</li><li>• Across these three MIQFs there were no high-risk findings.</li><li>• An IPC audit of the Managed Isolation Walks (MIW) was conducted on the two MIFs that have MIWs on 17 April 2021.</li><li>• The MIW IPC Audit identified a total of ten findings:<ul style="list-style-type: none"><li>• Four moderate risk findings related to waste management, IPC principles associated with hand hygiene and PPE use, cleaning staff not having had COVID-19 vaccinations, and daily staff health checks for the cleaning staff.</li><li>• Six low risk findings related to cohorting bookings, personal items brought to MIW, loading of returnees on the coach, number of security staff supervising MIW activity and staff PPE, coach cleaning processes, and two metre bubble breaches of returnees during the MIW activity).</li></ul></li></ul>			
Airports				Border Ops is preparing guidance for health teams about whether travellers are required to provide evidence they are exempt from wearing a face covering in airport green zones, and enforcement of the wearing of face coverings. Both are currently unclear.
Maritime/ports				The PPE guidance was reviewed and endorsed by the IPC team. Maritime New Zealand is in the process of posting this document on its website.