











COVID-19 Response Weekly Report

3 June 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
	Purchasing and approvals			МоН	No barriers anticipated.
	Population definition and sequencing			МоН	No barriers anticipated.
	Distribution and inventory management		•	МоН	 There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but this area will remain at Amber until technology is released on 8 June. Medsafe has approved new storage conditions for the Pfizer COVID-19 vaccine. This change extended the refrigerated (2°C to 8°C) shelf life of an unopened vial from 5 days to 31 days, and will allow more flexibility in our distribution model, with particular benefits for distribution to sites in rural and remote locations. The provider portal is on track for release on 8 June 2021. This will streamline distribution and ordering, provide greater visibility of vaccine supply throughout the country and enable scaling for Group 4.
Vaccine and Immunisation Programme	Health workforce			МоН	 At the end of Tuesday 1 June 2021, 6,662 vaccinators have completed vaccine training nationally and 2,531 vaccinators have been active in the programme. There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate additional workforce. These actions are on track for scale in June. The Hands Up database has now gone live. This allows people to register their interest to be vaccinators and DHBs to scale their workforce to meet demand.
	Provider engagement	•		МоН	 Pricing agreed. DHBs continue to deliver against national plan, with cumulative performance of 109% to the week ending 30 May. DHB plans for the period July to October have been reviewed by the Ministry and conversations between the Ministry and DHB Chief Executives and SROs to discuss plans is ongoing.
	Registration, appointment and immunisation			МоН	 The trial of the National Immunisation Booking System in two DHBs has been successfully concluded and the system has now shifted to 'go-live' mode, in order to progressively onboard all remaining DHBs by 30 June. The new "COVID Population Identification and Registration" system is now live and will enable automatic NHI matching for 70% of appointments and greatly streamlining welcoming people at vaccination centres. This item is amber reflecting the challenging implementation time to bring all DHB's online and the criticality of this milestone for overall programme success.

					No benders subtitioned		
	Post event			МоН	 No barriers anticipated. The automated-triage functionality within the COVID-CARM AEFI reporting system will go live on 8 June. 		
	Keep it out		•	МоН	 No barriers anticipated. Trans-Tasman and Cook Island QFT have gone live, and lessons are being learned about management of internation incidents. 		
Elimination	Prepare for it			МоН	 No barriers are anticipated to the broader programme. Risks related to the vaccine programme are outlined above. 		
Strategy	Stamp it out	•	•	МоН	Workforce remains under pressure, work ongoing with DHBs to support including capacity and capability review a development of surge workforce.		
	Manage the impact	•	•	МоН	 No barriers anticipated. Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvementativities being refined. 		
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Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
MIQ Workforce	Vaccination of MIQ workers	•		MBIE MIQ	 As at 1 June 2021, 95% of the MIQ workforce have received their second COVID-19 vaccine dose. MIQ-issued vaccination certificates continue to be issued periodically as vaccination status data is being updated. There were no exceptions for unvaccinated workers requested for the last week. This remains amber while provisions are put in place to check the vaccination status of all workers from 5 June 2021 to ensure existing workers have had two doses. Additionally, new workers will be checked to ensure they have received one dose before starting and have received their second dose within 35 days of first attending an MIQ facility. Further information is included in the report.
	Staff testing	•		MBIE MIQ	 Compliance onsite was 91% for the week 24 May through to 30 May 2021. Compliance figures are still being impacted by the cyber-attack on Waikato DHB (affecting compliance results for the three Hamilton MIQ facilities). Compliance reporting for these facilities is down to 19-20% (previously around 90%). If you remove the Hamilton data, then compliance is at 96% for the rest of the country (in line with previous weeks). Amber while work is underway to determine the approach to implementing saliva testing
Operations	Ventilation systems	•	•	MBIE MIQ	 The MBIE-led onsite testing of ventilation systems is complete for 28 of 31 sites, with the remainder to be complete this week. The Ventilation Work Group (VWG) have reviewed 24 of the reports. Status remains amber as we assess implications on the MIQ system from these reports. Next steps, leading to green, meeting with the MIFs to share the findings from the onsite assessments and to seek proposals on what, if any, work will be completed to address the findings. We have received an additional six proposals, resulting in a total of nine MIFs having provided proposals for ventilation remediation work. These are being reviewed.
	Renewing contracts		14/A	MBIE MIQ	 14 of 31 hotels have agreed to the terms of the agreement. This will remain amber until we close out the terms with the remaining hotels.

r	Reducing Transmission risk – Grand Mercure and Grand Millennium	•		MBIE MIQ	 The Grand Mercure and the Grand Millennium remain empty with no further returnees assigned to these hotels until the ventilation remediation work is complete. The step to take this towards green is completion of the maintenance work: The maintenance work at the Grand Mercure has a new target date with work expected to be completed by mid-June 2021. MBIE has received a maintenance remediation proposal from Grand Millennium. The facility has already commenced the work that is estimated to be complete by mid-June 2021. Once the remediation work is complete MBIE will review the retesting results with a view to reoccupy the facilities as soon as practicable following confirmation that MIQ preferred ventilation conditions have been met.
1	Transition to cohorting	•		MBIE MIQ	 Cohorting has been implemented with the majority of facilities having fully transitioned. The implementation will be monitored, and a review completed during June 2021. We will report back on these findings when available. Indicator will remain amber until the review is complete.
F	RSE workers	•		MBIE MIQ	 This focus area is red as work to contract with industry to cover the additional MIQ costs has not been able to be progressed due to industry reluctance to provide a single counterparty (or reasonable alternative). The first date of arrival has yet to be formally confirmed by industry. Industry continue to progress their planning outside of the stated MIQ operational parameters set and without proper consultation with MIQ. We are now seeing issues arise at a regional level because of the above. MIQ is preparing communication/engagement material for industry to enhance industry understanding of MIQ systems as a foundation for trying to resolve these issues. More information in the report.
	Fees collection / debt recovery	•	ND	MBIE MIQ	 As the new invoicing platform is in place we have shifted this indicator to amber as we resumed invoicing on 31 May 2021. The Finance team is working through these groups of invoices: Arrival date from 31 May onwards – being processed via the new semi-automated invoicing platform. Arrival date from 25 March 2021 - being processed via the new semi-automated invoicing platform. This volume of invoices to be processed may result in returnees receiving invoices several months later, expressing some dissatisfaction publicly. Further information is included in the operational update of the report.

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Focus	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
	Cook Islands quarantine-free travel (two way)	•	•	MFAT	Two-way quarantine free travel is working smoothly, supported by regular communication between NZ Ministry of Health (MOH) and Te Marae Ora (TMO) public health clinicians. s(6)(b)(i), s7(b)(ii) Respective response frameworks will be discussed at a joint Border Easement Taskforce meeting this week (timing tbc).
Quarantine Free Travel	Niue quarantine-free travel (two-way)	•	•	MFAT	 Niue has confirmed its position that two-way QFT should not commence until sometime after its vaccination roll-out is complete, which is scheduled to commence for the general population on 10 June (NZT). \$7(b)(ii) New Zealand officials will work with Niue on developing a joint plan, similar to work done with the Cook Islands, to progress towards two way-QFT commencement at a time Niue is ready to begin. The timing of the switch from 'amber' to 'green' will be able to be better assessed following these discussions.
	Trans-Tasman quarantine-free travel		MD	MFAT	 On 1 June 2021, the Border Exception Ministers Group agreed to refer to Cabinet the creation of a border exception allowing a reciprocal arrangement with Australia, whereby 30 Australians per month (nominated by DFAT) would be allowed to travel through New Zealand and undertake MIQ here in order to return to Australia. They would be required to follow the usual processes, including obtaining an MIQ voucher before travelling. In return, Australia has advised that it is willing to allow up to 30 New Zealanders per month to go through MIQ in Australia en-route to New Zealand. Officials continue to work through operational details. On 25 May 2021, Ministers decided to pause QFT from Victoria and a notice was subsequently issued excluding QFT for travellers who had been in Victoria on or after 7:59pm on 25 May 2021. The decision to pause QFT from Victoria will be reviewed on 3 June 2021.
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2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Singapore and Taiwan Recent Community Outbreak of COVID-19 – Snapshot of Approach

The Insights and Reporting Team in the COVID-19 Group have been analysing Singapore and Taiwan's approach to the recent community outbreaks of COVID-19. This is intended as a brief snapshot, and further analysis is available if required.¹

Singapore

Singapore is experiencing a COVID-19 outbreak in the community, which began on 6 May, ² with approximately 500 active cases at present. ³ This was predominantly linked to the "Indian" variant, B.1.617. ⁴ This variant has been judged by Public Health England to be 40-80% more transmissible than the version of the virus circulating at the start of 2020. ⁵ The outbreak stemmed from Changi Airport when staff working in a high-risk area had meals in the public food court.

Approximately 200 people are currently in hospital; and several people have died.

However, the outbreak is being managed, and Singapore's Prime Minister announced that barring another big cluster, the country should be on track to bring the outbreak under control and relax restrictions in ten days' time.⁷

Singapore has mandatory pre-departure testing (PCR) for travellers entering the country. They also limit passenger numbers from high-risk countries (for example only 25 passengers per day from India are allowed).

As a result of the community outbreak, they have strengthened their border measures, with a 21-day isolation requirement for most arrivals.

Singapore has a widespread double testing approach of individuals who present with acute respiratory symptoms: a rapid antigen test as well as a PCR test. They conduct both tests to enable any positive readings from the rapid test to be immediately isolated.

Contact tracing of close contacts is enabled by Bluetooth technology. Contact tracing begins within half-an-hour of a positive result. This contact tracing has allowed close contacts to be identified, communicated with, and isolated, in many cases, in less than one hour.

COVID-19 vaccinations are progressing. Approximately one-third of the population (2.1 million people) have received at least one dose of a COVID-19 vaccine, and about one-quarter (1.6 million) are fully vaccinated. Singapore has been using the Pfizer-BioNTech and Moderna vacines.⁸

The government had maintained various measures since previous outbreaks, and recently introduced new social measures. Measures include limiting the number of people allowed in shops and attractions (from 65% to 50% of capacity). Two social gatherings are allowed a day: with a limit of 8 visitors a day per household. Employers are also encouraged to allow staff to work from home. Face mask wearing is compulsory in public, and they require public social distancing of 1 metre in places like shops.⁹

Authorities are also reorganising Changi Airport to have fully separate zones, and terminals, for different risk categories of travellers.

¹ This is based on diplomatic-post reporting, unless otherwise stated. Personal communication from Ministry of Foreign Affairs and Trade, 31 May 2021.

² Ministry of Health, COVID-19 Science Updates, 19 May 2021.

³ As at 2 June. Ministry of Health, Singapore, COVID-19 Situation Report, 2 June 2021. https://covidsitrep.moh.gov.sg/. Accessed 3 June 2021.

Ministry of Health, CÓVID-19 Science Updates, 19 May 2021.
 Ministry of Health, COVID-19: Variants Update, 21 May 2021.

⁶ As at 2 June. Ministry of Health, Singapore, COVID-19 Situation Report, 2 June 2021. https://covidsitrep.moh.gov.sg/. Accessed 3 June 2021.

⁷ The Straits Times "S'pore should be able to ease COVID-19 rules after June 13 if community cases fall further: PM Lee". May 31 2021. https://www.straitstimes.com/singapore/health/spore-should-be-able-to-ease-covid-19-restrictions-after-june-13-if-community-cases. Accessed 4 June 2021.

⁸ Ministry of Health, Singapore, COVID-19 Vaccination. https://www.moh.gov.sg/covid-19/vaccination. Accessed 3 June 2021.

⁹ Ministry of Health, Singapore, FAQ's – Safe Distancing Measures During Phase Two. https://www.moh.gov.sg/covid-19/faqs/faqs---safe-distancing-measures-during-phase-two-(heightened-alert). Accessed 3 June 2021.

New technology is being trialled, such as a COVID-19 breathalyser testing machine, which returns test results within 60 seconds, and is being used at the land-border with Malaysia.

The recent COVID-19 community outbreak in Taiwan began on 16 May. 10 Case numbers in Taiwan are approximately 9,000 at present, with the majority of those in the last few weeks. 11 Over 100 people have died. This has predominantly been linked to the "UK" variant, B.1.1.7, 12 and stemmed from airline staff staying at the same hotel as domestic tourists. The B.1.1.7 variant is 40-80% more transmissible than the version of the virus circulating at the start of 2020. 13

Until a few weeks ago, there had been less than 100 cases of community transmission in Taiwan since the start of the pandemic.

Taiwan's quarantine and self-isolation regime requires most arrivals to complete a 14-day quarantine. However, until mid-January, arrivals were able to quarantine at home with other family members provided they had their own room and bathroom. All arrivals are now required to quarantine in either a designated hotel, central facility, or at home if there are no other residents or only with members of a group they arrive with

There are exceptions to the guarantine requirements, such as airline staff, which caused the current outbreak.

Taiwan has social measures, such as facemask wearing, temperature screening on public transport and at building entrances, and social distancing.

Taiwan has progressively increased its alert levels: mask wearing is now required in public, gatherings are limited to 5 people indoors and 10 people outdoors, public venues are closed, 14 and people are being asked to stay at home and only go out for essential items. This will extend until June 14.

There have been approximately 455,000 COVID-19 tests completed since the pandemic began. This is about a quarter of the tests that New Zealand has completed, 15 and Taiwan has a population of approximately 23 million people. The decision not to test widely was based on concerns regarding the impact of false results. The concern was that if a false negative was returned it would lead to complacency and increase the risk of transmission. The cost of widespread testing was also a factor.

Taiwan has recently introduced community testing sites in transmission hot spots. Many of these are 'rapid testing' sites, using the rapid antigen tests which provide an indicative result that must be confirmed by a PCR test. People who test positive in a rapid test are advised to self-isolate at home until their results are confirmed. There are delays due to testing capacity and processing ability.

Contact tracing has also struggled with the number of new cases. New staff are being trained to assist; however, it takes time to upskill people.

Taiwan previously hospitalised all confirmed cases, however now confirmed cases are not being hospitalised due to pressures on the health system. Confirmed cases that are not experiencing severe symptoms have been advised to stay at home until directed to a central quarantine facility or hospital.

Communication regarding the spread of the outbreak and expectations under different alert levels has in some instances created confusion, and misinformation has been spreading.

Approximately 1%

of the population having had a first dose of the Oxford-AstraZeneca vaccine.

Thank you to the Ministry of Foreign Affairs and Trade, the Ministry of Health, and the National Assessments Bureau for contributions to this insights section.

¹⁰ Ministry of Health, COVID-19 Science Updates, 19 May 2021.

¹¹ Taiwan Centers for Disease Control. Confirmed cases. https://www.cdc.gov.tw/En. Accessed 3 June 2021.

Ministry of Health, COVID-19 Science Updates, 19 May 2021.
 Ministry of Health, COVID-19: Variants Update, 21 May 2021.

¹⁴ The Straits Times. Taiwan reports rise in COVID-19 cases, extends raised alert level to June 14. https://www.straitstimes.com/asia/east-asia/taiwan-

reports-rise-in-covid-19-cases-extends-raised-alert-level-to-june-14. Accessed 3 June 2021.

15 Ministry of Health, Testing for COVID-19. https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-data-andstatistics/testing-covid-19. Accessed 2 June 2021.

2.1.2 International Flight Arrivals and Departures

For the period 19 April to 3 June (following the opening of Quarantine Free Travel with Australia) there were a total of 139,735 arrivals to New Zealand, and 135,117 departures. ¹⁶ This is 4,618 more people that arrived into New Zealand than departed. This is illustrated in figure 1.

Figure 1: International Flight Arrivals and Departures - 19 April to 3 June

A breakdown of these is shown below in figure 2 (arrivals) and figure 3 (departures).



Figure 2: International Flight Arrivals – 19 April to 3 June

¹⁶ Commercial Flights. New Zealand Customs Service. Personal Communication. 4 June 2021.

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Figure 3: International Flight Departures - 19 April to 3 June



Thank you to the New Zealand Customs Service for contributions to this insights section.

3. Ministry of Health Weekly Report

3.1 Policy/Programme Updates

MINISTRY OF HEALTH

3.1.1 COVID-19 Vaccine and Immunisation Programme

As of 1 June 2021, 668,115 vaccinations have been delivered, including 235,606 people who are fully vaccinated. Of those fully vaccinated, 9 percent are Māori, 6 percent are Pasifika, and 19 percent are Asian. 356 sites were active on 1 June 2021.

The allocation plan for the next seven days is for 89,930 doses across New Zealand.

DHB planning

The Ministry of Health has received all of the DHB plans for the period of 1 July to early October 2021. The plans have been reviewed by the Ministry of Health and assessed to ensure they demonstrate the DHBs ability to deliver at scale, have an established workforce to meet demand, and focus strongly on equity. Conversations between the Ministry and DHB Chief Executives and Senior Responsible Officers (SROs) to discuss their plans are ongoing and expected to be finalised this week. The plans themselves will be finalised after direction is received from Cabinet on the segmentation for Group 3 and 4 (see the point below for further detail).

Customer experience and segmentation for Group 3 and 4

As the vaccination programme matures, we need to continue to ensure that all New Zealanders are informed of when they can be vaccinated. We have identified four options for segmentation of the population to ensure a clear communication approach for everyone while aligning with critical success factors of the programme. Direction has been sought from Vaccine Ministers and recommendations will be included in the Cabinet paper that is expected to be submitted on 14 June 2021.

General practice and pharmacy rollout

The final service design delivery blueprint for existing community-based vaccination providers has been published. Weekly meetings with pharmacy practice leads will continue, with one attendee at this meeting from the Pharmaceutical Society, who represent all pharmacists. Regular engagement with primary health organisations includes fortnightly community provider programme webinars, a fortnightly newsletter and fortnightly meetings with the President and Clinical Director of Royal New Zealand College of General Practitioners.

Update on engagement plan with ports/wider border workers

Conversations with unions are helping to identify priority areas for engagement, as well as highlighting the extremely wide-ranging levels of uptake across different sites. The Ministry of Health met with union representatives on 27 May 2021 to canvass concerns and explore how the conversations can move from health-policy and compliance conversations to a commercial vaccinated workforce. Following this meeting, the Ministry of Health is waiting on feedback from the union representatives to determine next actions.

Equity

Māori COVID-19 vaccine rollout delivery and investment

42,897 Māori have received their first dose of the COVID-19 vaccine, which represents 10 percent of the total population who have received their first dose as at 1 June 2021.

This week our equity regional leads have begun to inform Māori health providers of two new funding opportunities aiming to improve equity outcomes of the vaccination campaign. The first of these is Māori workforce funding, which will be used to increase the number of Māori vaccinators. The second is Māori Champions funding, which will be used to build trust and confidence in communities by using Champions to promote and advocate the uptake of COVID-19 vaccine amongst Māori.

Disability

The disability supported decision-making and consent guidance and tool has been finalised and circulated to stakeholders, including providers, advocacy groups and DHBs for implementation. The guidance and tool focus decision making on will and preference so that disabled people have control of their life.

Technology

Last week saw a number of technology milestones reached including the go-live of the COVID-19 Population Identification and Registration (CPIR) system, which will enable automatic NHI matching for around 70 percent of vaccination appointments, as well as the "Hands up to join our Vaccination team" portal that will support matching potential workforce with DHBs to rapidly scale the workforce.

The CPIR is a database with artificial intelligence capabilities to match identities and parse the population, as opposed to the CIR which is the general registration system where vaccination events are recorded.

The auto-triage functionality within the COVID-CARM system has now been successfully released to production. This is a significant milestone and final element of system development critical to scale-up operations to monitor and report on adverse events following immunisation.

We remain on track for the release of the new distribution and inventory system on 8 June 2021. This system will streamline distribution and ordering, provide greater visibility of vaccine throughout the country and enable scaling for Group 4.

National Immunisation Booking System (NIBS) readiness

Following a readiness assessment on the pilot sites used, approval was given by the CVIP Steering Group to shift from a 'pilot' phase to 'go-live' on the NIBS. The Ministry of Health is working to finalise the plans for six DHBs that will be onboarded in the first two weeks of June 2021.

The system will be known as "Book my Vaccine"

Workforce

As of 1 June 2021, 6,662 vaccinators have completed COVID-19 vaccinator training and 2,531 vaccinators have actively vaccinated in the programme so far.

From this week, all people with clinical experience who expressed interest in supporting the vaccination programme on the Ministry of Health's Hands Up vaccination team database will be contacted to confirm that they are still ready, willing and available to vaccinate. Those interested in vaccinating will be reconnected to their local DHB for a recruitment discussion.

Distribution and inventory management

As at end of day 1 June 2021, we have made 953 deliveries to sites across the country. This equates to delivery of 113,929 vials or 683,574 doses.

A Logistics and Distribution Technology Planning Day took place on 2 June 2021 with DHB logistics leads, pharmacy managers, and change/training managers. The day showcased the new CIR modules and the rollout plans for June and July 2021. The Ministry of Health will provide all training collateral, including quick guides, eLearns, and Logistics and IT helpdesk support. Using these resources, DHBs will take the lead in training vaccination sites within their region.

Communications

The Ministry of Health continues to work closely with DHBs to plan a consistent and integrated national and regional campaign to support the launch of Group 3. The focus is ensuring DHBs are accurately communicating the "who, when and how" messages relevant to the Group 3 rollout in their regions, to ensure we can meet the expectations of those people in the broad cohort.

Rollout of the vaccine to Polynesia

Cook Islands

Vaccination in the Cook Islands continues with the completion of the first dose administered in Rarotonga. Aitutaki is set to begin later this week. Up to 30 May 2021 a total of 8,045 vaccines have been administered in Cook Islands.

Niue

The initial consignment of vials is set to leave New Zealand on 2 June 2021 to vaccinate their vaccinators. General population rollout is expected to commence on 10 June 2021. The exchange of letters took place on 28 May 2021 between New Zealand and Niue.

Next steps

We will provide you with a further update in the next Weekly Report.

3.2 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 25 May 2021. The key points that were discussed were:

- Research project on BMI and immunogenicity: CVTAG discussed a research proposal to evaluate the effect of Body Mass Index (BMI) and arm size on intramuscular vaccine delivery and immunogenicity. The study will investigate vaccine delivery into the deltoid muscle by using ultrasound to measure the distance from the skin to the muscle. Patient finger prick blood samples will then be analysed for immunogenicity. This will help to understand the appropriate needle length required for people with different BMIs. CVTAG approved the general approach and provided feedback om the need for data on people with extremely high BMIs, the impact of race/ethnicity on the outcomes, and the need for comparing the proposed method with the approach that is currently used. CVTAG requested that the research be shared as it becomes available.
- Decision to use Pfizer for group three: The Ministry of Health sought advice from CVTAG regarding any updates for the decision to use the Pfizer COVID-19 vaccine as New Zealand moves to vaccinating group three (people at high risk of severe outcomes from COVID-19). CVTAG agreed that the safety and effectiveness data, to date, regarding the Pfizer COVID-19 vaccine is consistent with previous evidence, with no new concerns being raised about using this vaccine for the wider rollout to group three. CVTAG confirmed the decision to use the Pfizer COVID-19 vaccine for group three and the wider general population in New Zealand.
- Pregnancy advice: CVTAG reviewed the current recommendations for the use of the Pfizer COVID-19 vaccine during pregnancy. A summary of research and safety data was provided by the Immunisation Advisory Centre, with statements from overseas peak bodies. CVTAG agreed that the current recommendation should be revised to include more clarity. It was noted that this will be followed up with a complex engagement process with various stakeholders. CVTAG recommended that pregnant persons are routinely offered COVID-19 vaccination at any stage of pregnancy.

The COVID-19 Technical Advisory Group (TAG) met on 28 May 2021. The key points that were discussed were:

- TAG was updated on the vaccine rollout, and draft documents on the Elimination Strategy and progress with Reconnecting New Zealand. The key science questions that underpin this discussion were also shared
- TAG provided feedback on the draft documents and issues to consider in terms of vaccination rollout and Reconnecting New Zealand:
 - o TAG encouraged research through serology testing on returnees to assess antibody levels, and a draft proposal is being drawn up by ESR for consideration by the Ministry.
 - o It was noted that the resilience of health workforce needs to be captured within the Reconnecting framework, and that it should incorporate behavioural surveillance. TAG was updated on the

- structural changes in the Science and Insights Group with the new Manager for Behavioural Insights taking a lead on the Insights component of this work.
- It was advised that a broader discussion is needed on therapeutics, where there is a need and role for national clinical guidance.
- The Science and Technical Advisory also shared some of the products and services that it has been developing that are now published on the Ministry's website.
 - TAG encouraged the Ministry to develop a research and development strategy for the response to refine what we are currently doing and ensure there is a legacy for our work.

3.3 74th World Health Assembly

This item updates you on the 74th World Health Assembly (WHA), which took place from 25 May to 1 June 2021. As expected, the global response to COVID-19 was the main focus of this WHA. The key discussion points included:

- the next steps on the Independent Panel for Pandemic Preparedness and Response (IPPR; co-chaired by Rt Hon Helen Clark)
- a call for increased COVID-19 vaccine donation. There were calls for high income countries to donate more doses
- divergent views on the need for a pandemic treaty
- the theory of a COVID-19 leak from a lab was raised again.



New Zealand co-sponsored or delivered statements on a wide range of priority topics per the briefing provided to your office in advice and consistent with our wider global health priorities.

Next steps

The Ministry of Health and the Ministry of Foreign Affairs and Trade are working on joint advice to you, the Minister of Foreign Affairs and the Prime Minister on the proposed New Zealand position and strategy following the IPPR review. This will be completed in the week of 14 June 2021.

3.4 Upcoming Communications Issues and Activities

As at 3 June 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
3-June-2021	Release of MIQ reviews	MBIE	Media stand up with head of MIQ (Megan Main) and Director-General of Health. Press release and website content.	No

Upcoming Publications

	Title	Date	Context
	Proactive release: Qualitative insights from Pacific families and frontline workers' experiences of COVID- 19 (the report)	7 June 2021	The report explores Pacific peoples' lived experiences of the COVID-19 pandemic during the two significant COVID-19 outbreaks in New Zealand in 2020 (namely, the first outbreak on 25 March and the second Auckland outbreak on 11 August), to understand and learn from their knowledge, experiences, attitudes, hopes, and expectations of health and welfare services.
			On 1 April 2021, a briefing outlining these findings was presented to you, with the report attached (HR 20210745). The briefing also noted the Ministry of Health's intent to proactively release the Report shortly after.
			You will receive a memo shortly updating you on next steps regarding the proactive release of the report. The Ministry of Health's assessment is that publishing the report is low risk, and that it is in the public interest to release it.
			The Ministry of Health can support your office if there is any media interest arising from this proactive release.
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4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Staff testing update - compliance statistics for 24-30 May 2021

- The ransomware attack on the Waikato DHB continues to cause delays in swab testing results. This delay has again impacted this week's compliance figures for Waikato based border workers in MIQ.
- Reporting from BWTR shows that 4,010 people undertook work in our facilities last week and of these:
 - 3,578 (91%) were compliant with their obligations;
 - 364 (9%) were overdue;
 - 68 were still to have their NHI-matched with 47 of these workers being set up in the BWTR in the last 7 days;
 - There are just 16 workers recorded as not having previously had a swab.
 - If we exclude the three Hamilton facilities, then compliance sits at 96% with 155 workers (4%) overdue for a swab.
- These compliance figures relate to workers who were on site during the reporting period. This differs to MoH dashboard reporting which captures all MIQ workers in BWTR that are flagged as 'Active'. There were 6,327 'Active' workers in the last MoH report compared to 4,010 workers who were on site last week. Our concern is there are two similar sets of data which may cause confusion. We are meeting with MoH to discuss reporting going forward.
- A 'spot check' was completed to check that sign-in data in Whos-on-Location (WOL) matches who was rostered on to work. FIRST security provided MBIE with its staff work roster for two MIQ facilities from 24-30 May 2021. The roster information was matched against sign-in data from the WOL application and found there was only one instance where an individual hadn't signed in which is being looked into further.

4.2 Vaccination of frontline staff update

Employers are still working through employment processes with eight unvaccinated workers, and these workers are not able to work in the MIQF while this process is occurring.

As at 1 June 2021, 5% of the MIQ Workforce are yet to receive the second dose of the vaccination. We will be receiving an updated report on Friday 4 June 2021, ahead of the Saturday 5 June 2021 deadline for when all MIQ workers must have received their second dose of the vaccine.

According to BWTR, the total number of unvaccinated workers on site was 97 (2% of the workforce). Follow up on these records showed that of these 97 workers, 68 have yet to be NHI matched and have their vaccination status confirmed in BWTR which leaves 29 where their vaccination status is unknown. Follow ups with employers have confirmed these people were vaccinated, but NHI matching issues and integration issues between BWTR and the Covid Inoculation Register (CIR) mean this data is not being pulled through to BWTR to complete assurance reporting.

Automated updates into BWTR of Worker Vaccination status are not yet available, requiring manual updates from MoH staff until this functionality is delivered in early June 2021.

Please note, our vaccination reporting differs to the MoH dashboard reporting. Our reporting is in relation to those workers that are currently working on site at facilities. MoH reporting captures all MIQ workers in BWTR that are flagged as 'Active', which includes a number of people who haven't visited a site for some time, (and might not again any time soon). Our on-site processes continue to focus on proof of vaccination. We have discussed with MoH how we align our reporting moving forward and have agreed a joined up approach for our next report.

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Over the last month there has been regular communication on the need to receive a second dose of the vaccine before 11.59pm 4 June 2021. Workers will need to provide proof they have received both doses of the vaccine or they will not be granted entry. New workers who started after 1 May 2021 will need to have their first dose before starting work, and then have their second dose within 35 days from the date they started work. New workers will also need to confirm they are within those 35 days when signing in to WOL. MIQ Workforce Testing Team will be running regular assurance reports to confirm the vaccination status of all workers who attend an MIQ facility and follow up immediately with any new worker who has not received a second dose within 35 days of commencing employment.

4.2.1 Hui wānanga

- MIQ is hosting a hui wānanga with our Managed Isolation and Quarantine iwi partners from Tamaki Makaurau, Waikato, Te Arawa, Te Whanganui a Tara and Te Waipounamu (all the regions we have facilities operating in).
- The hui wānanga will be held in Wellington on Tuesday 22 June 2021.
- We are working with your office to determine your availability to attend and address the wananga.
- The kaupapa for the hui wānanga is to focus on the future of Managed Isolation and Quarantine in New Zealand, especially the issues and partnering opportunities that arise for Government and iwi.

4.3 Operational update

4.3.1 Capacity update

- From early March 2021 to present, over 80,000 returnees from over 180 countries have secured a voucher to return home during the period of March through to the end of October 2021.
- October rooms were made available in MIAS on 25 May 2021. Over 800 rooms have been booked from an initial tranche of 1,400 rooms.
- As at 9am 1 June 2021, there were over 1,800 rooms available for the period of June through to October 2021, spread across all months.
- The availability in June and July is now limited to a handful of days. The assumption is they are related to low demand days (limited flight options), so there could be a case for spreading that remaining availability into some of the unavailable dates.

4.3.2 Ombudsman update

- The response to the Ombudsman' provisional report for the Novotel Christchurch Airport facilities was submitted to the Ombudsman on 27 May 2021.
- We are preparing a response to the Ombudsman' provisional report for the SO Hotel.
- We have identified the following reoccurring themes in recent Ombudsman reports, which we are addressing:
 - The lack of internal complaints process at a MIF;
 - The rotational nature of the MIF manager role;
 - The privacy of returnees when outdoors;
 - The inadequacy of exercise areas;
 - The need for IPC refresher training for staff.
- These themes are being shared across the MIQ system so that insights from individual facilities can inform practices elsewhere. We would note that solutions may be constrained by facilities' environment, for example, the space available for exercise areas. Additionally, themes are being

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addressed through the forward work programme, for example, we are working on an organisational response to the issue of rotation of MIF manager roles.

4.3.3 Auckland International Airport terminal upgrade

The upgrade for the International to Domestic (I2D) gate lounge for MIQ charter flights was completed as scheduled on 28 May 2021. The I2D Lounge was successfully trialled on 31 May 2021 by the NZ5 flight with 111 passengers transferred to Christchurch.

The new I2D liaison service was also successfully trialled on 31 May 2021. Three Menzies personnel escorted MIQ passengers through Zone B to the I2D gate providing wayfinding and information before their domestic transfer to Christchurch. Feedback was positive and the trial will continue.

The baggage reconciliation process to Auckland, Hamilton and Rotorua MIFs continues to function well. MIQ is currently assessing commercial proposals from Secureflight (incumbent) and Menzies to carry out this function in the long term.

4.3.4 Collection of MIQ fees – further information on invoicing system timeframes

In last week's weekly report, we advised you that the new invoice payment period of 30 days (down from 90 days) would come into effect from 1 September 2021. Responding to your feedback, we are looking to bring this date forward to 20 August 2021, and looking see what else can be done to achieve an earlier date ahead of this, however we will need to provide adequate notice to prospective returnees about how long they will have to pay their MIQ invoices. Additionally, we are seeking to ensure that we are well clear of the shift to the new invoicing platform and issuing of older invoices.

You have asked for further detail on the timeframe for the shift to the new invoicing platform. MBIE has been progressing work on a new invoicing system that will extract INZ data, semi-automate the process to determine fee liability and issue invoices. The transition from the old invoicing platform to the new FMIS invoicing solution was activated on 31 May 2021 which means that MBIE has resumed processing the backlog of invoices. We will keep you updated on the progress of this work via the weekly report and will provide more detailed information about the transition in an aide memoire. This will include the treatment for historical data (pre 25 March 2021). Any potential write offs resulting from this backlog of unissued invoices will be dealt with as part of the 2021 year end processes. These write offs, if any, will require approval from the Minister of Finance.

The Finance and Performance Team has worked out the first lot of MIQ debt that are older than 90 days past their due dates as at 30 April 2021 and are aiming to start referring them to debt collection by 4 June 2021. A total of 254 invoices (worth \$812,000) are due to be sent to debt collection. These invoices are currently undergoing final checks to ensure that the debt is completely accurate and that the returnees have not made any payments.

4.4 Schedule of Reviews

Review	Date commenced	Expected completion date	Current status	Purpose
Rapid Assessment	February 2021	Complete	Preparing for proactive release - TBC	Commissioned by the MBIE Chief Executive to help identify practical recommendations for improvement opportunities across the MIQ system.
Grand Mercure Incident Review	April 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	A joint review after confirmation of a genomic link between returnees at the Grand Mercure Auckland MIF, which indicated in MIF transmission
Grand Millennium Incident Review	April 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	To review the circumstances surrounding two positive cases and determining what, if any, improvements can be made to the MIQ system to reduce the likelihood of cases occurring in MIQ workers in the future.
MIQ First Security Incident Review	April 2021	Complete	Preparing for proactive release – currently scheduled for Thursday 3 Jun 2021	To review the circumstances and actions leading up to the incident and assess the adequacy of First Security's internal processes to ensure that their workers at

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Review	Date commenced	Expected completion date	Current status	Purpose
				MIQFs completed their periodic testing regime for COVID-19.
Sudden Death Critical Incident Review	January 2021	June 2021	In progress	To identify any lessons learnt from the response to the death of a guest in a MIF and determine if any changes should be put in place.
Financial Management Review	May 2021	June 2021	In progress	Identify opportunities for improvement in process and procedures for supplier invoicing, review of financial reporting that is currently in place, review of financial delegations framework.
MIQ Staff Unwell - Health Checks (control hotspot)	May 2021	June 2021	In progress	The purpose of this review is to determine the degree of implementation of published risk, assurance and quality controls and treatments; the capability and effectiveness of the system in ensuring continual application, review and improvement of these controls and treatments for potential improvement of the wider MIQ system integrating continuous improvement and risk-based thinking through evidence-based assurance
MIQ PCBU Health and Safety Obligations Review	April 2021	July 2021	In progress	This review is to identify MBIE's responsibilities as a lead PCBU and assess how well these responsibilities are fulfilled to support other PCBUs meet their health and safety obligations.
Fees and Waiver Review	Scheduled to start June 2021	August 2021	Planning	TBC
MIQ Exemptions Review	Scheduled to start June 2021	August 2021	Planning	To assess consistency, transparency and fairness of the exemptions from managed isolation process for people entering New Zealand.
Onsite Ventilation Assessments	February 2021	Testing: May 2021 Programme of work: August 2021	Grand Mercure ventilation maintenance work will be complete in mid-June 2021. Grand Millennium The MIF completed ventilation maintenance work and retesting that confirmed what further work is required. These findings have been presented in the ventilation maintenance/ remediation proposal with an estimated completion of mid-June 2021. 28 of 31 sites have provided full or provisional onsite test results to MBIE. The Ventilation group (VWG) have reviewed the reports for 24 sites and meetings have been held with 20 MIFs to seek remediation proposals. Some facilities have already commenced maintenance work to address initial findings with detailed remediation proposals received for seven sites.	A comprehensive understanding of MIQF ventilation systems, remediation work completed (if required) to optimise the performance of the systems and additional operational practices implemented to complement the ventilation system operations.
Information Management Assurance Review	Scheduled to start July 2021	September 2021	Planning	The purpose of the review is to analyse the current information management practices within MIQ.
Audit NZ Annual Review: Revenue management - focus on MIQ	TBC - Not sure on start date but will coincide with the annual review audit.	30 September 2021	Planning	The audit of MBIE's 2020/21 Annual report by Audit NZ will also cover MIQ. As a new function and revenue stream for the 2020/21 financial year we would expect it to be an area of audit focus.

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Review	Date commenced	Expected completion date	Current status	Purpose
MIQ Rapid Assessment (Phase 2)	Scheduled to start August 2021	October 2021	Planning	This will be a follow-up review following the MIQ Rapid Assessment which was completed earlier this year.
Rapid review of Border Worker Testing (BEB led)	April 2021	Two-part review. Part one (focused on MIQ) due to be presented to BEB in June. Part two (focused on wider border) still TBC when it will be completed	In progress	To assess the arrangements in place to support compliance with the COVID-19 Public Health Response (Required Testing) Order 2020.
Regular, ongoing reviews				
MoH Infection Prevention Control Audits of MIQ facilities	July 2020	-	Ongoing	The Ministry of Health conducts regular audits into infection prevention and control (IPC) at the managed isolation and quarantine (MIQ) facilities around New Zealand. MIQ facilities are an important part of our border measures to keep COVID-19 out of the community. It's critical to the health of the country that MIQ facilities are well-maintained and any infection brought in by people entering New Zealand cannot spread into the community.
Department of the Prime Minister and Cabinet (DPMC) Systems Assurance Framework	March 2021	-	Ongoing	DPMC are working on a COVID-19 systems assurance framework that will give visibility of the end-to-end COVID-19 response system.
Ombudsman OPCAT Reviews	February 2021	-	Provisional reports received	Aotearoa New Zealand has international human rights obligations under the United Nations Optional Protocol to the Convention against Torture (OPCAT). The purpose is to monitor and carry out such inspections of managed isolation and quarantine facilities to ensure that people are being treated humanely and their human rights are being respected and protected.

4.5 Large Group Arrivals Update

Summary of approved group arrivals as at 2 June 2021

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
Refugees – Cohort 3	24 – 28 May 2021	76	76	28 family groups
Olympic athletes	6 May – 1 Jul 2021	157	44	Returnees from Tokyo Olympic qualifying events. Various return dates. 157 allocated, only 62 used. This is due to some obtaining vouchers through MIAS, events being cancelled and athletes choosing not to travel.
NZDF Operation WHIO	4 Jun 2021	45	45	
RSE	TBC – 4 July 2021 – Mar 2022	150 rolling entry per 16 days	ТВС	Total number of workers will depend on agreed start and end dates, noting a reduction in numbers during Oct 2021 due to high demand for group allocations. These RSE arrivals will be accommodated in Hamilton for duration of the arrivals. Industry have indicated that the start date may be 4 July 2021, but this is still to be confirmed.
Rugby	18 June 2021	47	35	Fijian rugby team arriving from multiple locations, will go into Christchurch. Approval for off-site training is underway. Issues have arisen for the Fiji-based players due to inability to secure flights
Cuislant Blask Comp	18 Jun 2021	11	11	Deturning evidenters no special training requirements
Cricket – Black Caps	26 Jun 2021	22	22	Returning cricketers, no special training requirements.
International	2 Jun 2021	100	4	

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Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
Students	9 Jun 2021	100	11	Arriving on commercial flights. MoE have noted that they experienced difficulty in filling up the flights in early June.
	16 Jun 2021	100	ТВС	Significant underutilisation of allocation space. MIQ notified on
	23 Jun 2021	100	ТВС	24 May 2021 and rooms have been released, but due to close date, there may be rooms wasted.
	Jun 2021	60	0	
Construction Assard	Jul 2021	60	TBC	How confirmed that they will not use the lune 2021 allocation
Construction Accord	Aug 2021	60	TBC	Have confirmed that they will not use the June 2021 allocation.
	Sep 2021	60	TBC	
Winter Games	19 Jul 2021	30	TBC	
Antarctic USAP	16 Jul 2021	34	TBC	Entoring on charter flights direct into Christopyrob
Antarctic USAP	19 Jul 2021	170	TBC	Entering on charter flights direct into Christchurch.
Netball	19 Jul 2021	30	ТВС	English Roses, planning will begin 1 Jun 2021. This will be the first sports team under the new full cost recovery model.
Data and an Olamaia	2 Aug 2021	~200	TBC	Athletes, staff and media returning from the Olympics on three
Returning Olympic Athletes (3 cohorts)	8 Aug 2021	~200	TBC	charter flights. Planning for managing these large returns in
Attiletes (3 Colloi ts)	10 Aug 2021	~200	TBC	Christchurch is underway
Paralympic athletes	Sep 2021	100	ТВС	Athletes and management returning from the Paralympics in Tokyo Returning as multiple smaller groups, MIQ secured via MIAS. Planning to support their arrivals is underway.

RSE

The issues with RSE arrivals continue and are still to be resolved. The three key issues are:

- 1. Work to contract with industry to cover the additional MIQ costs has stalled \$9(2)(g)(i)
- 2. The first date of arrival has not been confirmed \$9(2)(g)(i)
- 3. Industry continue to progress planning outside of the operational planning set by MIQ, s9(2)(g) (i)

We are now seeing issues arise at a regional level because of the above. Uncertainty in timing means that we cannot confirm workforce plans and MIFs are raising concerns about the financial and staffing impact that this uncertainty has on them. MIQ national planning also cannot look at how to maximise capacity in Hamilton at this stage to mitigate some of these risks as there is no start date confirmed to work around.

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MIQ has prepared a response to the industry letter about fees and contracting that reinforces our position. Once guidance has come from Ministers, we can send it on. MIQ is also preparing a comprehensive information pack for industry that provides detailed information about how MIQ operates and why.

Russians mariners

The number of the group of mariners scheduled to enter MIQ on 3 June 2021 have reduced from 26 to 23. This is due to one returning a positive COVID-19 pre-departure test and two not having the correct visas to board. The group are scheduled to go into the Holiday Inn in Auckland. Arrangements are in place for onsite translators to be at the MIF at the cost of the fishing companies. The translator has been fully vaccinated. An agreement letter has also been finalised with the fishing company to ensure any additional costs can be recovered if new situations arise.

Fijian rugby team

Players from the Fijian rugby team are due to enter MIQ on 18 June 2021. Players are coming from the UK, France and Fiji. Those in Europe will congregate in Singapore and get a direct flight to Christchurch from there.

For Fijian based players New Zealand Rugby (NZR) is looking at a flight option out of Fiji, but this flight arrives on 19 June 2021, one day after their approved arrival date. While there is capacity in Christchurch, this will have an impact on their training exemption as the conditions of their entry have changed and they will be on different timetables to the Europe-based players who are still arriving on 18 June 2021. For sports teams that want to train, they are required to enter as a single unit or to arrive within a small window on the same day.

MIQ is working with NZR to work through their issues and provide support where necessary. However, with 2 weeks left before arrival, this is putting pressure on planning and there may be limited options available to them.

4.6 Upcoming Communications Issues and Activities

As at 1 June 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
3 June 2021	Reports on Grand Millennium and Grand Mercure issues	MIQ/MoH	Proactive communications and engagement	N
Jun 2021	Onsite survey of all MIF ventilation followed by remediation work	MIQ	Reactive information	N
5 June 2021	Deadline for full vaccination for MIQ workers	MIQ	Proactive communications	ТВС
6 June 2021	NZ Herald interview with Brig Bliss TBC	MIQ	Proactive communications	N
Early-June 2021	Rapid Assessment of MIQ	MIQ	Proactive PR	N
17 June 2021	Thanks from Iso' exhibition - Rotorua Lakes Council Galleria	Accor / MIQ / Rotorua Lakes Council	Proactive communications	N
23 June 2021	Estimates	MoH/MBIE/MIQ	Preparatory communications	Υ
mid-June 2021	Saliva testing of frontline border workers starts in Christchurch	міQ/мон	Reactive information	N

4.7 Fees

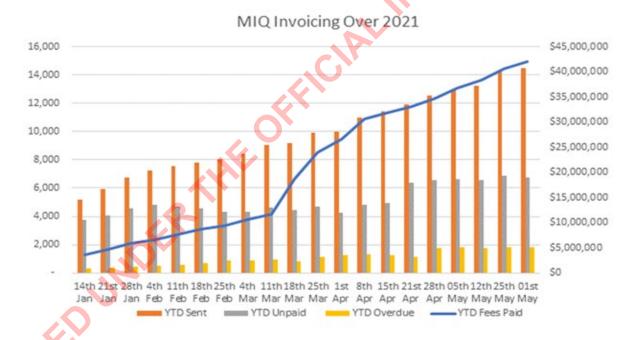
4.7.1 Invoicing

- The table below shows the number of invoices issued up to 30 May 2021. These relate to people
 who arrived in managed isolation up to 16 May 2021, noting that invoices are issued after the twoweek stay.
- Not all of those identified as 'potentially liable' will receive an invoice.

- The 'Invoices to be confirmed' column includes temporary visa holders and others who require
 further contact to confirm their liability. It also includes people who are in contact with us about
 waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days	Overdue 180+ days
Groups	3,058	35	0	0	35	35	\$13,756,659	0	0	0	0
Maritime	1,500	314	0	0	314	184	\$798,005	108	22	6	0
Aircrew	2,482	204	0	0	204	102	\$706,516	83	19	4	0
All other arrivals	39,299	29,738	4,062	11,781	13,653	7,404	\$26,836,847	4,711	1,780	605	32
Total	46,339	30,291	4,062	11,781	14,206	7,725	\$42,098,02	4,902	1,821	615	32

Note: The '90+ days Overdue' and '180+ days Overdue' columns represent the number of invoices from the 'Overdue' column that have been outstanding for 90+ days or 180+ days since they have become overdue, meaning invoices in these columns are issued between 181-270 days and 271+ days previously.



4.7.2 Waivers

The table below breaks down the waiver application information between 11 Aug 2020 and 30 May 2021.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications			ned waiver blications
						Financial Special Hardship Circumstances		Financial Hardship	Special Circumstances
Total	6,892	1,089	5,803	739	5,064	83 4,377		656	687

4.8 Emergency Allocation Applications

- 3,245 applications have been processed since 30 Oct 2020.
- 26 applications were received in the week ending 30 May 2021 and 7 applications were processed.
- From the applications processed in the week ending 30 May 2021, 86% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 24 May 2021 to 30 May 2021	Year to Date Totals 30 Oct 2020 to 30 May 2021
Approved	6	1,804
Declined	1	1,441
Applications processed*	7	3,245

^{*}This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Note: Data integration started on 28 Apr 2021 to import and capture manual applications processed between 04 Dec 2020 and 20 Dec 2020. We have imported 163 out of 216 applications.

Total Rooms Approved	6
Rooms Allocated in MIAS	6
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

4.9 Resolutions Update

 Data from the Complaints and Feedback Customer Management System for the week 25 May to 31 May 2021 is as follows:

Week	Parrie C	A athus Casas	Decelved
25 May 2021 – 31 May 2021	Received	Active Cases	Resolved
Complaints	56	26	62
Improvements	1	0	1
Compliments	2	1	1
Queries	2	1	1
Ombudsman	7	25	1
Parliamentary/OIA	0	0	0
Other	1	0	1
Total	69	53	67

- Average number of complaints received each week since the start of MIQ is 103. For the last 4 weeks
 the average is 66 per week.
- This week we have received 69 new cases and have resolved 67 cases.
- Of these complaints, around two thirds were about facilities and/or fees and charges. Complaints about MIAS/vouchers remained steady from last week with a slight decrease from 23% to 21%. Complaints about exemptions and emergency allocations remained low at 4% and 7% respectively.

5. Ministry of Foreign Affairs and Trade





5.1 COVID-19 Vaccine Donation through COVAX Facility

New Zealand has finalised legal agreements with COVAX for the donation of 1.66 million doses of AstraZeneca vaccine to the COVAX Advance Market Commitment, earmarked to the Pacific region. COVAX will announce the allocation of the first 211,000 doses in a media release on Tuesday 1 June and a New Zealand media statement is also planned.

Vaccine delivery starts this week to Timor Leste and Tuvalu, with other deliveries expected in June. The doses will be distributed to Papua New Guinea (146,400), Timor Leste (24,000), Tonga (4,800), Tuvalu (4,800) and Fiji (2,400).

Jed to Je Officials continue to explore other donation opportunities with the COVAX Facility and are currently seeking legal advice on a template Tripartite Dose Sharing Agreement that could be used to share doses from our

6. Border Executive Board Report



6.1 Key Issues Being Considered by the Board

6.1.1 Border Workforce

- Border employers are following up with the few staff who come under the Vaccinations Order and who
 have not yet had their second COVID-19 vaccination. These workers have until the close of 4 June 2021
 to receive their second dose or they will not be treated as vaccinated.
- Work is underway to coordinate activities that will support PCBUs to ensure that when the Vaccinations
 Amendment Order comes into effect, workers covered by the Order will be fully immunised within the
 required time. This includes communications, engagement with unions, support for those who are
 unable or unwilling to be vaccinated and need to be redeployed, and reporting.

6.1.2 Travel Health Pass

Officials working on the Travel Health Pass Work Programme continue to develop advice for Ministers
on what would be required to stand up a travel health pass and what options the Government could
undertake.

6.1.3 Digital Border

- At its meeting on 27 May, the Board considered the 'digital border' work stream. This is part of the Board's systems improvement work which will implement a border management approach that minimises risk to New Zealand, through reduced biosecurity, commodity, and passenger risk. It will also provide a seamless and efficient entry for no risk passengers and their luggage to ensure the right focus on non-compliance and potential risk.
- A work stream programme brief was approved by the Board.

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7. New Zealand Customs Service Weekly Report



7.1 Pre-Departure Testing

• For the period 24 May 2021 to 30 May 2021, no infringements or warnings were issued.

Passengers

	Date	24 May	25 May	26 May	27 May	28 May	29 May	30 May	Week Total	%
	Total Passengers	3479	2822	2051	2601	2875	2529	2296	18653	
	Passengers subject to PDT	305	266	182	223	214	280	99	1569	8.4%
Primary	Test Certificate Verified	292	252	173	215	202	271	93	1498	95.5%
Actions	Exemption Verified	13	7	4	8	4	6	5	47	3.0%
(Passport Control)	Referred to Secondary Area	0	7	5	0	8	3	1	24	1.5%
	Compliant	0	7	5	0	8	3	1	24	100%
Secondary	Warned	0	0	0	0	0	0	0	0	0
Area Actions	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew

EW										
	Date	24 May	25 May	26 May	27 May	28 May	29 May	30 May	Week Total	%
	Crew subject to PDT	58	87	67	40	58	55	8	373	
Primary	Test Certificate Verified	58	87	67	40	58	55	8	373	100%
Actions	Exemption Verified	0	0	0	0	0	0	0	0	0
(Passport Control)	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
	Compliant	0	0	0	0	0	0	0	0	0
Secondary	Warned	0	0	0	0	0	0	0	0	0
Area Actions	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0
SED	Prosecution									

8. COVID-19 Chief Executives Board

COVID-19 Chief Executives Board

8.1 Items to Note/Updates

The COVID-19 Chief Executives' Board meeting scheduled for 8 June has been cancelled. The next meeting is scheduled for 22 June, after which we will provide you with an update on the outcome of the meeting.

9. COVID-19 Independent Continuous Review, Improvement and Advice Group

Continuous Review Improvement and Advice Group

9.1 Items to Note/Updates

The Group met on Thursday 18 May to discuss fact checking feedback received from the Ministry of Health, Te Kawa Mataaho – Public Service Commission and the Department of the Prime Minister and Cabinet. The feedback was on the Group's draft report which is their review of the Auckland February 2021 outbreak. The report has been updated and the final report, along with a cover letter from the Group Chair Sir Brian Roche, will be sent to you this week.

A fortnightly cadence of meetings and updates to you as a reporting mechanism has been confirmed. Tania Ott, Deputy Commissioner – COVID-19 Response and Recovery, will be invited to the beginning of each fortnightly meeting.

10. Strategic COVID-19 Public Health Advisory Group

Strategic COVID-19
Public
Health Advisory Group

10.1 Items to Note/Updates

The Strategic COVID-19 public health advisory group meet on Wednesday 2 June 2021. Rodney Jones of Wigram Capital Advisors presented to the group on the latest surveillance modelling to predict length of outbreaks and potential resurgence flares. These models are being used overseas and could help inform the response in terms alert levels required to slow resurgence.

The next meeting will be on Wednesday 9 June 2021.

11. Business Leaders Forum

Business Leaders Forum

11.1 Items to Note/Updates

The Business Leaders' Forum is considering actions that they could take to support the vaccine programme. The next meeting will take place this month, date to be confirmed.

12. Government Modelling Group

Government Modelling Group

12.1 Items to Note/Updates

Professor Shaun Hendy briefed Ministers on the initial results from TPM vaccination modelling on Tuesday 1 June.

The COVID-19 Modelling Steering Group is working with Shaun Hendy, and other Te Pūnaha Matatini (TPM) researchers, on modelling which explores COVID-19 dynamics across different vaccination coverage states for the New Zealand population. Interpretation of the results has been discussed with the researchers, and officials have separately been considering policy implications.

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13. Upcoming Cabinet Papers



14. Official Information Act Requests

14.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aides-mémoire from the Ministry relating to it; The "several updated delivery schedules from Pfizer" referred to in the House "the model" the government operates to which was referred to in the House.	In progress
9 June 21	Chris Bishop	Information relating to the "very high risk" category of overseas countries.	At Minister's office
9 June 21	s9(2)(a)	Information relating to the "very high risk" category of overseas countries.	In progress
10 June 21	Chris Bishop	Advice on maximizing the uptake of the BWTR on 26 February 2021	In progress
16 June 21	Chris Bishop	The full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 February 2021, as well as the review referred to from March and the advice that relates.	In progress
18 June 21	s9(2)(a)	List of, and information about, papers about proof of COVID-19 vaccination, and dates of oral briefings on the subject, from 1 November 2020.	In progress

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14.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA.	Overdue
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations.	Under review
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Under review
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Minister's office
22 Apr 21	s9(2)(a)	Stuff	All 2020 correspondence with SeaLord, Independent fisheries & Maruha Nichiro.	Minister's office
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Under review
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Decision on request sent
l May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost.	Decision on request sent
7 May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand.	Minister's office
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Under review
.7 May 21	s9(2)(a)	NZ Herald	Advice to Minister's on current testing rates and addressing challenges.	Under review
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Minister's office
4 May 21	s9(2)	Not applicable	Records for security purposes.	Under review
24 May 21	s9(2)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Gathering information
25 May 21	(a) s9(2) (a)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade.	Gathering information
27 May 21	s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Under review
l Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre.	Minister's office
2 Jun 21	s9(2)(a)	Newshub	RE correspondence regarding building of purpose built MIQ facilities, including non-hotels.	Minister's office
3 Jun 21	s9(2)(a)	Not applicable	Correspondence regarding connections between MBIE (MIQ) & Stamford hotel group.	Drafting
3 Jun 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs.	Under review
1 Jun 21	s9(2)(a)	Not applicable	Directive from the Minister authorising cancellation of MIQ vouchers.	Under review
1 Jun 21	s9(2)(a)	Not applicable	Outstanding MIQ fees.	Approved
Jun 21	s9(2) (a)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ.	Gathering information
l Jun 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Minister's office
3 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities.	Under review
3 Jun 21	Lobby New Zealand	Not applicable	Information on statement that 90% of MIQ staff had their COVID vaccination.	Minister's office
3 Jun 21	s9(2)(a)	NZ Herald	All correspondence relating to DOIA 2021-1194.	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
11 Jun 21	Chris Bishop	Opposition	Papers produced for MBIE workshop held on 20/01/21 with MoH/Private Sector.	Drafting
11 Jun 21	s9(2)(a)	RNZ	How many frontline workers employment terminated due to no vaccine?	Approved
11 Jun 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
14 Jun 21	s9(2)(a)	TVNZ	Breakdown of declined emergency MIQ spots.	Under review
14 Jun 21	s9(2)(a)	Not applicable	Comms etc re Release request of MIQ facilities proposal.	Gathering information
16 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility.	Gathering information
16 Jun 21	s9(2)	Not applicable	Private Security Providers - breakdown of citizens and non-citizens.	Gathering information
17 Jun 21	s9(2)(a)	NZ Herald	MIQ rooms which housed people deported from Australia to NZ since MIQ began.	Under review
21 Jun 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Drafting
21 Jun 21	Chris Bishop	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ.	Minister's office
23 Jun 21	s9(Not applicable	No. of people in quarantine being involuntarily detained by DHBs.	Scoping
24 Jun 21	s9(2)(a)	Not applicable	Percentage of bus drivers operating for MIQ.	Scoping
25 Jun 21	s9(2)(a)	Newshub / Discovery NZ	Queries on SIM cards in MIQ.	Scoping
29 Jun 21	s9(2) (a)	Not applicable	RE copy of offtime maritime workers briefing paper.	Scoping
9 Jul 21	s9(2)(a)	Not applicable	Explanation on MIQ fees waiver.	Approved

14.3 COVID-19 Group

Date due	Requestor	OIA Request	Status				
29 May 20	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organization has been involved in 2020.					
26 May 21	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	QA				
4 May 21	s9(2)(a)	Information relating to the definition and usage of the term 'priorities' in government and questions regarding its specific usage.	Drafting				
24 June 21	s9(2)	Copy of paper taken to cabinet on 29 March 2021: 'Funding for the COVID-19 Post-Pandemic Public Health Advisory Group' received on 9 April 2021.'	Scoping				
25 June 21	s9(Request for marketing material planned for use in the Covid-19 Group 4 rollout.	Request for marketing material planned for use in the Covid-19 Group 4 rollout. Scoping				
23 June 21	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.					
8 June 21	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas, including from other Nations in the Realms of New Zealand, based on the grounds of Covid-19.					
8 June 21	s9(2)	All information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.					
9 June 21	s9	When will the borders will be re-opened? Date or an approximate year?					
June 21	Bishop	Information regarding decisions to restrict entry to New Zealand for people from Very High-Risk Countries. Scoping					
15 June 21	s9(For the COVID-19 Independent Continuous Review, Improvement and Advice Group meeting minutes, advice provided to the Minister for the Covid-19 Response.	Scoping				

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Date due	Requestor	OIA Request	Status
17 June 21	s9(2)	All briefings and reports that have been sent to Minister Hipkins or his office from the Independent Advisory Groups, including for the period March 15 until May 19, 2021.	Scoping
21 June 21	s9(Amount spent on advertising to provide any type of information associated with Covid19 from January 2020 to current date.	QA
25 June 21	s9(Copies of all advice provided to the Minister for the COVID-19 Response.	Scoping

14.4 Border Executive Board

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
24 Jun 21	s9(2)(a)	A copy of the Border Sector Strategy and the BEB work programme. Copies of the minutes of all BEB meetings and copies of all BEB reports submitted to the COVID-19 Response Minister	Scoping













COVID-19 Response Weekly Report

10 June 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals			МоН	No barriers anticipated.
	Population definition and sequencing			МоН	No barriers anticipated.
	Distribution and inventory management	•	•	МоН	 There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but area will remain at amber until plan is finalised, with co-design wrapping up early May 2021 and any further technology and process solutions implemented following that. Changes to the supply chain following Medsafe's approval for new storage conditions for the Pfizer COVID-19 vaccine include new labelling to reflect the new expiry date and gradually increasing volumes of vaccine sent to DHBs and vaccination sites. The provider portal is due to be released on 10 June 2021. This will streamline distribution and ordering, provide greater visibility of vaccine supply throughout the country and enable scaling for Group 4.
	Health workforce	•	•	МоН	 At the end of Tuesday 8 June 2021, 7,141 vaccinators have completed vaccine training nationally and 2,761 vaccinators have been active in the programme. There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate additional workforce. These actions are on track for scale in June. The Hands Up database has now gone live. This is the enhanced surge database and will make it much easier for DHBs to scale their workforce.
	Provider engagement			МоН	Pricing agreed. DHBs continue to deliver against the national plan, with cumulative performance of 110 percent to the week ending 6 June 2021. The Ministry is working with the sector to support the implementation of the planning blueprint for existing healthcare settings.
	Registration, appointment and immunisation	•	JO L	МоН	 The trial of the National Immunisation Booking System in two DHBs has been successfully concluded and the system has now shifted to 'go-live' mode, in order to progressively onboard all remaining DHBs by 30 June. A further two DHBs are being onboarded to the NIBS this week, taking the total number of DHBs to six (Auckland, Canterbury, Taranaki, Wairarapa, Hawkes Bay and Tairāwhiti). Rollout of the NIBS DHB by DHB is a significant exercise and amber rating reflects the criticality of this rollout to Programme success and the tight timeframes for this to take place. Rating will move to green once all DHBs are onboarded, expected by the end of June
	Post event	.81	2.	МоН	 No barriers anticipated. Last week, the automated-triage functionality within the COVID-CARM AEFI reporting system went live.

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Focus Area	Sub-Focus Area	Last _ Week	This Week	Agency	Agency Comment on Status
	Keep it out			МоН	 Trans-Tasman and Cook Island QFT have gone live. Lessons are being learned about management of international incidents. QFT, and ongoing outbreak in Australia has added additional complexity to an already challenging area, learning from recent events will take some time to become embedded into standard practices.
Elimination Strategy	Prepare for it			МоН	 No barriers are anticipated to the broader programme. Risks related to the vaccine programme are outlined above.
Strategy	Stamp it out			МоН	Workforce remains under pressure, work ongoing with DHBs to support including capacity and capability review and development of surge workforce.
	Manage the impact			МоН	 No barriers anticipated. Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvement activities being refined.

Focus Area	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
MIQ Workforce	Vaccination of MIQ workers	O	•	MBIE MIQ	 Site access checks have reported no issues of workers gaining access who do not meet the vaccination requirements. MIQ-issued vaccination certificates continue to be issued periodically as vaccination status data is being updated. An audit of vaccination evidence being presented on-site has shown that the vast majority of workers are using the DHB issued vaccination cards. There were no exceptions for unvaccinated workers requested last week. Further information is included in the report.
Wild Workforce	Staff testing	•	.0	MBIE MIQ	 Compliance on site was 90% for the week 31 May through to 6 June 2021 (down from 91% in the previous week). Compliance figures are still being impacted by the cyber-attack on Waikato DHB (affecting compliance results for the three Hamilton MIQ facilities). Compliance reporting for Hamilton facilities is down to 7-11% (previously around 90%). If you remove the Hamilton data, then compliance is at 94% for the rest of the country (in line with previous weeks, with 96% in the previous week). This indicator will remain amber while work is underway to determine the approach to implementing saliva testing.
Operations	Ventilation systems			MBIE MIQ	 The MBIE-led onsite testing of ventilation systems is complete for all sites. The Ventilation Work Group (VWG) have reviewed 26 of 31 reports. Status remains amber as we assess implications on the MIQ system from these reports. Meetings have been held with 25 of 31 facilities and the results from the Ventilation Working Group have been shared. We have received one remediation proposal this week, bringing the total to 10 remediation proposals received. These are being reviewed. Next steps, leading to green, will be looking across the whole portfolio to schedule the remedial work whilst balancing room capacity.

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Focus Area	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
	Renewing contracts	•		MBIE MIQ	 We have been working through agreeing extended terms to take the facilities out to April 2022. All contracts have been extended to 31 July 2021 under their existing terms. Note, that should we still be working through these extended terms we have the ability to extend the existing terms of contracts for another three months. 15 of 31 hotels have agreed to the extended terms of the agreement (last week 14 of 31 hotels). The Rydges Auckland have issued their notice of termination as at 31 October 2021. Further information is included in the report. This indicator will remain amber as we close out the terms with the remaining hotels.
	Reducing Transmission risk – Grand Mercure and Grand Millennium	•		MBIE MIQ	 The Grand Mercure and the Grand Millennium remain empty with no further returnees assigned to these hotels until the ventilation remediation work is complete. The step to take this towards green is completion of the maintenance work expected to be complete this week. Following, we will receive an update on test results expected from both facilities within the next week. Once the Independent Qualified Persons (IQP) retest results for these facilities have been received they will be reviewed and, if satisfactory, we will commence reoccupation as soon as practicable.
Operations	Transition to cohorting	•	•	MBIE MIQ	 No change from last week. Cohorting has been implemented with the majority of facilities having fully transitioned. The implementation will be monitored and a review completed during June 2021. We will report back on these findings when available. The indicator will remain amber until the review is complete.
	RSE workers	•		MBIE MIQ	 This focus area remains red as work to contract with industry to cover the additional MIQ costs has not progressed. A letter has been sent from the Minister to industry reconfirming the need for a single counterparty and industry has requested a meeting with officials to discuss this letter. Industry have confirmed in writing a start date of 4 July 2021 and arranged flights for this date. There remains uncertainty on if they will meet MIQ deadlines. Industry continue to challenge MIQ operational parameters set for flight arrival times. Issues at a regional level have become increasingly difficult for iwi, DHB, and other regional partners because of the above. MIQ has prepared communication/engagement material for employers to enhance understanding of MIQ systems. MIQ has reconfirmed that industry cannot recover any MIQ-related costs from their workers under the terms of this border exception. More information is included in the report.
	Fees collection / debt recovery	•		MBIE MIQ	 The new invoicing platform went live 31 May 2021. The post 25 March 2021 invoices are being processed at pace. In the initial week (4 working days) of operation 1,650 invoices were generated with a value of \$6.4m. These invoices are for the period 25 March To 2 April 2021. Finance and Operations team are working together on the handover of weekly reporting functions. A more detailed update on the invoicing project was provided in an aide memoire provided to your office this week.
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Focus	Sub-Focus Area	Last Week	This Week	Agency	
	Cook Islands quarantine- free travel (two way)	•	•	MFAT	 Officials have provided you with advice on a potential response planning/response management visit to the Cook Islands by officials. This would enable New Zealand and Cook Islands officials to further coordinate their response planning and to conduct scenario-testing. In the meantime, officials continue to work with the Cook Islands on the details of a response to an outbreak, including on deploying personnel to the Cook Islands and managing the return or shelter-in-place of travellers. Of note, on 6 June the Cook Islands notified their first COVID-19 case. This was deemed a historical case initially identified in New Zealand with low public health risk for transmission, and the Cook Islands appropriately and rapidly managing testing and identifying contacts.
Quarantine Free Travel	Niue quarantine-free travel (two-way)	•	•	MFAT	 Niue has confirmed its position that two-way QFT should not commence until sometime after its vaccination roll-out is complete, which is scheduled to commence for the general population on 10 June (NZT). Officials are currently considering a prospective timeline towards commencement, on which they will consult Niue when the details have been worked through. The timing of the switch from 'amber' to 'green' will be able to be better assessed following these discussions.
	Trans-Tasman quarantine-free travel	•	•	MFAT	 In response to ongoing community cases of COVID-19 centred in the greater Melbourne area, the Government extended a pause on travel from Victoria to New Zealand until at least 7.59pm (NZT) on Thursday 10 June. People who have been in a location of interest may not travel to New Zealand from anywhere in Australia for 14 days after exposure, while those who were in Victoria from 25 May can fly to New Zealand provided they have a negative pre-departure test (and they have not been in the Greater Melbourne lockdown area after 27 May) and meet all other QFT travel requirements. The New Zealand Government has also announced that from 9 June, travellers will be able to return from Melbourne on 'green' flights if they meet eligibility criteria, have a negative pre-departure test, have completed travel and health declarations and have confirmed they have not visited a location of interest. Travellers are responsible for covering the costs of these flights and should speak directly to their airlines about arrangements.
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2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Israel - Snapshot of COVID-19 Approach

The Insights and Reporting Team in the COVID-19 Group, have analysed Israel's response to COVID-19. This is intended as a brief snapshot. Further information is available if required.

Israel has a population of approximately 8.6 million people. There have been approximately 840,000 cases of COVID-19, (about 9% of the population), resulting in approximately 6,000 fatalities.

Israel has a tradition of emergency preparedness exercises that includes a well-established community based primary health care system. ³ The Israeli Ministry of Health indicated the system was key to combating COVID-19. All residents are required to be a member of one of four Health Maintenance Organisations ("HMO's"), and appoint a primary care physician. The HMO's provide most public health services, including specialty services, and in-home care. The Ministry of Health oversees the provision of service and treatment by the HMO's, and in early 2021 the operational management of Israel's pandemic response was shifted to HMO's.

s6(a)

Israel has a highly developed electronic health

record system capable of both identifying high-risk persons and reaching out to them. 56(a)

Israel informed individuals of the benefits of vaccination, and the freedoms it provided from COVID-19 restrictions.⁷ Approximately 63% of the population (5.4 million people) have received at least one dose of a COVID-19 vaccine, and about 59% (5.1 million) are fully vaccinated.⁸

In early June Israel extended vaccine eligibility to children aged from 12 to 15.9 Parents wanted children to be vaccinated to avoid home quarantine after international travel. An unvaccinated child who returns from overseas must quarantine at home for two weeks even if the parents are fully vaccinated.

Israel requires travellers to have a PCR test on entering the country, at the travellers expense. They have a 14-day isolation requirement for unimmunised travellers, or those that have not had, and recovered from, COVID-19. This can be shortened to 10 days if the results of two tests taken at set intervals are negative. They have a 14-day isolation requirement for all arrivals from 'high risk' countries, currently including Argentina, Brazil, Ethiopia, India, Mexico, Namibia, Russia, South Africa, Turkey, and Ukraine. This isolation is either at home, or in a motel. Recovered and vaccinated passengers who have valid certification of this, and who have not visited a 'high risk' country in the 14-day period before arrival, are exempt from isolation upon entry.

Until recently, there were restrictions on entry to foreign tourists. However, as of late May the government is allowing entry to small groups of tourists from countries that are using vaccines it has approved. ¹⁴ They need to show a negative PCR test before flying, and also submit to a further PCR test on arrival.

Within Israel, confirmed COVID-19 cases are required to go into isolation, until declared recovered by a doctor or certified nurse.¹⁵



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Until the beginning of June, Israel utilised a 'Green Pass' which individuals had to show to obtain entry to businesses to prove they did not have COVID-19.16 To obtain a pass, individuals had to be vaccinated, recovered, or pass a PCR swab test within a specific time-period.

Israel is conducting both PCR and rapid tests, ¹⁷ as well as serological tests. They are conducting approximately 100,000 PCR tests a day. ¹⁸ Israel appears to be testing adequately, with a daily test positivity rate of approximately 0.08%, identifying approximately 16 cases a day (compared to 0.04% for New Zealand, with two cases a day). ¹⁹ A low percent positive means the level of COVID-19 transmission, relative to amount of testing, is low. ²⁰

Rapid testing, until recently was occurring at the entrance of venues as part of the Green Pass system. If a person tested positive, they were required to go into isolation, and take a PCR test to confirm the results. If they tested positive in the PCR test, they were required to complete isolation. If they tested negative in the PCR test, they were exempt from the isolation requirement. If the person failed to take the PCR test, they were required to complete the isolation period, even if they tested negative later.

Recently many restrictions have been removed, with the government retiring its 'Green Pass' system at the beginning of June,²¹ and both vaccinated and unvaccinated citizens can access venues. Restrictions on the sizes of gatherings, and social distancing requirements have also been lifted. The remaining restriction is a requirement to wear masks in closed public spaces.²² Israel's Health Minister indicated at the beginning of June that this will be lifted on June 15.²³ Future COVID-19 restrictions will be determined by local councils, using a traffic light system based on new cases, positive test results, and the infection rate.²⁴

Israel has an app, "HaMagen", which is used by individuals to tell whether they have been in the presence of anyone who has been diagnosed with COVID-19.25 The individual can review, confirm, or reject the notification based on the time and location. If confirmed, the individual is referred to the Ministry of Health website and can report the exposure to the Ministry. The app crosschecks the GPS history of the mobile phone with historical geographic data of patients from the Ministry of Health that is sent to the individual. The GPS data does not leave the mobile phone.

New technology is being trialled, such as tracking bracelets for travellers, to exempt them from a quarantine hotel, and instead allow them to quarantine at home. The system includes an electronic bracelet, a smartphone, and wall mounted tracker, and alerts authorities if someone removes the bracelet or goes too far from home. Bracelets have been produced, however there are some government procedures that are required before roll-out.

There is also a trial of an antiviral nasal spray, "NONS" (Nitric Oxide Nasal Spray) by SaNOtize, to help prevent the transmission of the COVID-19 virus.²⁷ It is designed to kill viruses in the upper airways, preventing them from incubating and spreading to the lungs. Manufacturing has begun, and it is expected to be on sale soon. The company is also seeking approval to distribute the product in New Zealand.²⁸

Israel has noted that many individuals who have had COVID-19 are requiring long-term medical support, including those who initially did not display any major symptoms, as their immune system has deteriorated.²⁹

Further, as a result of lockdowns, many citizens avoided accessing medical treatment, and now are reporting with other diseases, and late stage diagnoses is making it difficult to provide treatment, meaning health outcomes are less positive than prior to COVID-19.30

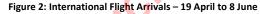
Thank you to the Ministry of Foreign Affairs and Trade, and the National Assessments Bureau for contributions to this insights section.

2.1.2 International Flights Arrivals and Departures

For the period 19 April to 8 June (following the opening of Quarantine Free Travel with Australia) there were a total of 153,197 arrivals to New Zealand, and 150,302 departures. This is 2898 more people that arrived in New Zealand than departed. This is illustrated in figure 1 and a breakdown of these is shown below in figure 2 (arrivals) and figure 3 (departures).



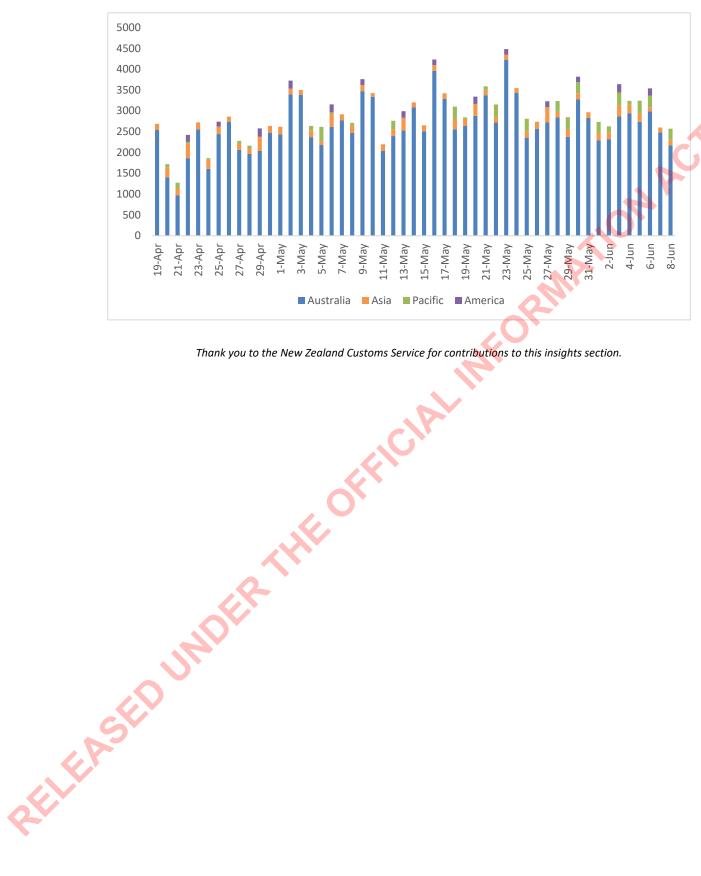
Figure 1: International Flight Arrivals and Departures - 19 April to 8 June





¹ Commercial Flights. New Zealand Customs Service. Personal Communication. 9 June 2021.

Figure 3: International Flight Departures – 19 April to 8 June



Thank you to the New Zealand Customs Service for contributions to this insights section.

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1 Populations Division of the United Nations cited in Our World in Data, Frequently Asked Questions. https://ourworld vaccinations#frequently-asked-questions. Accessed 10 June 2021.

2 World Health Organisation. Global: Israel. https://covid19.who.int/region/euro/country/il. Accessed 9 June 2021.

3 Formal message, Ankara, 9 June 2021. RESTRICTED.

4 Formal message, Ankara, 9 June 2021. RESTRICTED.

5 Formal message, Ankara, 9 June 2021. RESTRICTED.

6 Formal message, Ankara, 9 June 2021. RESTRICTED.

7 Formal message, Ankara, 9 June 2021. RESTRICTED.

8 Our World in Data. https://ourworldindata.org/covid-vaccinations. Accessed 10 June 2021.

9 Formal message, Ankara, 9 June 2021. RESTRICTED.

10 Israeli Government, Ministry of Health, COVID-19 Air Transport, Israel International Travel. https://www.gov.il/en/Departments/israel-guidlines. Accessed 9 June 2021.

11 Israeli Government, Ministry of Health, COVID-19 Air Transport, Israel International Travel. https://www.gov.il/en/Departments/israel-guidlines?chapterIndex=3. Accessed 9 June 2021.

12 Israeli Government, Ministry of Health, COVID-19 Air Transport, Israel International Travel. https://www.gov.il/en/Departments/

israel-guidlines?chapterIndex=3. Accessed 9 June 2021.

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3. Ministry of Health Weekly Report



3.1 Items to Note/Updates

3.1.1 Publication of fortnightly COVID-19 disease indicator summary report

The Ministry of Health plans to release the most recent fortnightly COVID-19 disease indicator summary report (the indicator report) on the Ministry's website covering the period from 7 May 2021 to 20 May 2021.

This report was developed based on recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand. It provides an end-to-end view of the public health response to COVID-19 for cases and close contacts.

The key points of interest for this indicator report are:

- This period involves no community cases and associated contacts. Consequently, all metrics for community cases in this reporting period have no available data.
- There were 23 cases in managed isolation and quarantine facilities during this period.

Next steps

The indicator report will be released on the Ministry of Health's website in the week of 22 June 2021.

3.1.2 Community managed isolation and quarantine

The Ministry of Health has sent out contracts to all district health boards for the provision of enhanced support for cases and higher needs contacts isolating/quarantining in the community.

Community managed isolation and quarantine (MIQ) is intended to augment and integrate with current community options for isolation/quarantine if a region experiences a small outbreak of COVID-19 or needs to manage a higher needs contact.

Community MIQ includes the provision of wrap-around services and alternative accommodation if required.

3.2 Policy/Programme Updates

3.2.2 COVID-19 Vaccine and Immunisation Programme

As at 11:59 pm on 8 June 2021, 775,444 vaccinations have been delivered, including 276,774 people who are fully vaccinated. Of those fully vaccinated, nine percent are Māori, six percent are Pasifika, and 18 percent are Asian.

129 sites were active on 8 June 2021.

The allocation plan for the next seven days is for 84,641 doses across New Zealand.

Pfizer delivery

A total of 1.25 million doses of the Pfizer vaccine will have been delivered to New Zealand by the end of Quarter 2. The size of weekly shipments will increase in two steps throughout July 2021, with a further 1 million doses expected during this month. Despite the increases in delivery, vaccine supply is expected to remain constrained until the second half of July 2021. Pfizer is still only able to provide detailed delivery allocations four weeks in advance, but a total of 4.25 million doses are expected to be delivered across Quarter 3.

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Group 3 notification

Vaccination of Group 3 is underway throughout New Zealand and will steadily ramp up in line with the sequencing framework. All DHBs started Group 3 by May 2021, but there is variation in rate of progress across the country. Some DHBs are well underway with mass invitations to people in Group 3, others are vaccinating smaller numbers with mass invitations planned in July 2021. It is anticipated that by the end of July 2021 DHBs will have provided all people in Group 3 with an invitation to book a vaccination appointment. The majority of DHBs are using their primary health organisations and primary care communities to support this.

Highly localised campaigns (regional print, social media and radio) will commence in each region this week to communicate how Group 3 is being activated in the area.

'Book My Vaccine' (National Immunisation Booking System) – DHB dates for being brought onboard

A further two DHBs (Hawke's Bay and Tairāwhiti) are being brought onboard to Book my Vaccine this week. This will bring the number of DHBs onboard to six, with the remaining DHBs expected to be brought onboard throughout mid-late June 2021.

Segmentation for Group 4

We propose managing the move into Group 4 general population via a staged rollout by age bands. The age bands are still to be agreed, however it would start with an age band from 65 and below (for example 65 to-60).

This option is preferred over alternative segmentation approaches as the categories are clear and easily communicated, and it will provide protection to older people with the highest risk of severe disease from COVID-19 first. This is consistent with the tested approach used by Australia and the United Kingdom.

Equity will be built into this approach through the range of delivery settings that are available, and by enabling priority populations to include their whānau in their vaccination experience where appropriate.

Additional detail on this will be provided in the Cabinet paper that is expected to be submitted on 14 June 2021.

General practice and pharmacy rollout

The programme has appointed a Change Manager to support the implementation of the planning blueprint for existing healthcare settings developed in collaboration with the sector. Our focus continues to be on ensuring that we can support primary care to participate in the programme while maintaining business as usual.

Māori COVID-19 vaccine rollout delivery and investment

48,650 Māori have received their first dose of the COVID-19 vaccine, which represents ten percent of the total population who have received their first dose as at 8 June 2021.

Funding to Māori and Pacific providers for vaccine readiness (Tranche 1) has been released to 77 Māori health providers and 23 Pacific health providers. Each of the 77 Tranche 1 Māori health providers will also receive funding for two community champions.

Contracts have been sent to DHBs for Māori (\$17.5 million) and Pacific vaccination (\$10.5 million) co-ordination and navigator roles as part of vaccine support services funding (Tranche 2). This money will also be used to support Māori and Pacific health providers.

Māori workforce

The Ministry will run a closed procurement process with the Māori health providers that it is currently supporting as part of the rollout of the COVID-19 vaccine programme. The application form on workforce funding will be sent to the Tranche 1 Māori health providers by 5 June 2021 for completion by 14 June 2021. The Ministry of Health intends to process the applications, allocate and contract the funding by 30 June 2021.

Disability

Applications have opened for specific funding for disabled persons communication, with the objective of increasing access, uptake, support informed consent and information dissemination to New Zealand's disabled community. A total pool of \$2 million has been made available for these purposes and applications are being invited for grants of up to \$50,000. Applications close on 11 June 2021 and recipients will be determined by a funding panel that consists of disabled people experts, communication experts and representatives from the Ministry and the Ministry of Social Development.

Workforce

As of 8 June 2021, 7,141 vaccinators have completed COVID-19 vaccinator training and 2,761 vaccinators have actively vaccinated in the programme so far.

The Ministry has prepared material for the announcement by Ministers of the new COVID-19 vaccinators. In the interim, the Ministry has continued engaging with the sector to ensure that they understand the parameters of the new role and plan and forecast for this new vaccination workforce.

We continue working with the DHBs on their workforce planning forecast with a focus on the period to 1 August 2021. The new COVID-19 vaccinators, Hands Up database enhancements, workforce planning and management will support the increase in the DHBs access to vaccination workforces.

Distribution and inventory management

As at end of day 8 June 2021, we have made 1,031 deliveries to sites across the country. This equates to delivery of 134,844 vials or 809,064 doses.

Last week changes were put in place following Medsafe's approval on 27 May 2021 of an extension to the storage time from five days to 31 days for unopened vials of Pfizer-BioNTech COVID-19 vaccine at normal fridge temperatures (2º Celsius to 8º Celsius). Changes to the supply chain include new labelling to reflect the new expiry date and gradually increasing volumes of vaccine sent to DHBs and vaccination sites. The Ministry of Health has asked sites to submit orders for a week's worth of stock. This gradual increase to order will ensure enough controls remain in place to reduce vaccine wastage.

Rollout of the vaccine to Polynesia

Cook Islands

Vaccination in the Cook Islands continues, with the administration of first doses in Rarotonga and Aitutaki both now finished. Attention has now shifted to the remaining islands around Aitutaki in the Southern Region, before Phase 3 in the Northern Region begins.

As of 8 June 2021, a total of 9,567 vaccines have been administered in the Cook Islands.

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Niue

Vaccination of vaccinators in Niue took place last week, with general population rollout commencing this week following a consignment sent from New Zealand on 9 June 2021. As of 8 June 2021, a total of 32 vaccines have been administered in Niue.

Tokelau

Work is ongoing to address the logistics challenges in transporting the vaccine to Tokelau. A better idea of approximate vaccine rollout date in Tokelau should be available by the end of this week.

Next steps

We will provide you with a further update in the next Weekly Report.

3.3 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 31 May 2021. The next CVTAG meeting is scheduled for 8 June 2021.

The COVID-19 Technical Advisory Group (TAG) did not meet in the week commencing 31 May 2021. The next TAG meeting is scheduled for 28 June 2021.

3.4 Upcoming Communications Issues and Activities

As at 10 June 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
9-Jun-21	Air Border Order for quarantine-free travel between New Zealand and Victoria	Health	New order published to Ministry of Health website, referenced in Ministry press release	No
O-Jun-21	Decision on QFT pause with Victoria	Health	Ministerial press release, website content	Yes
	OFF			
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4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Staff testing update - compliance statistics for 31 May to 6 June 2021

The ransomware attack on the Waikato DHB continues to cause delays in swab testing results. This delay has again impacted this week's compliance figures for Waikato based border workers in MIQ.

From now on we will be reporting all 'active' workers in BWTR, in line with MoH's reporting, as well as a subset of this which we usually report on, that is, the workers who were on site last week. As at 8 June 2021, there are 6,063 active MBIE MIQ workers. Of that, 4,030 (66%) worked on site during the week of Monday 31 May to Sunday 6 June 2021.

The definition of 'Active' workers in BWTR covers:

- those who have recently done work at the border (in the last 14 days); or
- those who have not fulfilled their last testing requirement; or
- those recently added as a new worker (who then become inactive if they don't work in their next testing period); or
- those added to the border worker testing register who are awaiting their NHI to be matched (these are not included in the percentage compliance in the table above, as compliance can't be determined until NHI-matched).

Active workers	Total	Percentage of active	No swab
Compliant NHI-matched workers	4,483	76%	
Overdue NHI-matched workers	1,428	24%	173
Total active workers with NHI match	5,911	100%	
Need NHI-match	152		•
Total active workers	6,063		

Workers on site 31 May – 6 June 2021	Total	Percentage of total NHI-matched workers on site
Compliant NHI-matched workers	3,577	90%
		(94% if Hamilton excluded)
Overdue NHI-matched workers	403	10%
	(205 if Hamilton excluded)	(6% if Hamilton excluded)
Need NHI-match	50	
Workers on site with NHI match	4.030	

Caveat – the number of total 'active' workers will continually fluctuate; workers will become
inactive or active depending on how they fit in the criteria above. The numbers included in
our report are as at the time the report was run, 8 June 2021.

It is worth noting that the 'active' category includes instances:

- where a worker may have two or more NHI numbers and test results are uploading against an NHI number that is not linked to the BWTR profile;
- where workers who were signed-in on location didn't actually enter a facility;
- where workers have not been on site in some time (in some cases months) but are considered 'active' as they are awaiting a test to make them compliant. As previously reported, from following up with employers, it became evident that many employers and employees were unaware they were required to have a final test after their last shift. New

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communications material for 'off-boarding' workers as well as regular follow-ups with employers should reduce these type of non-compliant workers going forward.

Another 'spot check' was completed to check that sign-in data in Whos-on-Location (WOL) matches who was rostered on to work. NZ Police provided MBIE with its staff work roster for two MIQ facilities from 31 May to 6 June 2021. The roster information was matched against sign-in data from the WOL application and found there was only two instances where an individual hadn't signed in, which is being looked into further.

4.1.2 Vaccination of frontline staff update

Employers are still working through employment processes with 11 unvaccinated workers, and these workers are not able to work in the MIQF while this process is occurring. The total workers unable/unwilling to be vaccinated has increased as a small number (7) of workers have chosen not to have their second dose, some due to their reaction to the first dose.

There were a very small number of workers who were unable to secure their second vaccination prior to 5 June 2021 (sick leave, annual leave, appointment availability) who are required to receive it and provide proof before they are granted site entry. Employers have indicated these workers are not unable/unwilling to be vaccinated.

According to BWTR, the total number of unvaccinated workers on site was 95 (2% of the workforce). Follow up on these records showed that of these 95 workers, 50 have yet to be NHI matched and have their vaccination status confirmed in BWTR which leaves all 45 where their vaccination status is unknown. Follow ups with employers have confirmed these people were vaccinated, but NHI matching issues and integration issues between BWTR and the Covid Inoculation Register (CIR) mean this data is not being pulled through to BWTR to complete assurance reporting.

Automated updates into BWTR of Worker Vaccination status are not yet available, requiring manual updates from MoH staff until this functionality is delivered in early June 2021.

We're continuing to work with MoH on aligning our reporting moving forward.

4.2 Operational update

4.1.1 Capacity update

On 9 June 2021, a total of 1,340 rooms were released into MIAS. These rooms were split across the months with 730 rooms released for August, 300 rooms released for September and 310 rooms released for October 2021.

As at 7am 10 Jun 2021, there are a total of 320 rooms remaining available in MIAS. Almost all of the remaining rooms are for the months of August and September 2021 with no current availability in June or July 2021.

We anticipate that with the expected return of the two Auckland facilities that we will be able to provide some further capacity in July once they are back online.

4.1.2 Renewing Hotel Contracts

• s9(2)(g)(i)

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•	s9(2)(g)(i)		

4.1.3 Dedicated MIF for overseas aircrew

In March 2021, you agreed that direct invoicing arrangements between six airlines (Emirates, Cathay Pacific, Qatar Airways, Singapore Airlines, Malaysian Airlines, Korean Air) and hotels functioning as Managed Isolation Facilities (MIFs) should be phased out. As a result, all airlines must pay the relevant MIQ fee of \$3100 (\$221.43 per day, pro-rated).

Since that time, we have undertaken work to transition the M Social MIF into a dedicated, short-stay MIF for all overseas aircrew. This has a number of operational advantages:

- Enabling more efficient use of existing MIQ capacity;
- Enhancing our ability to give effect to cohorting measures;
- Reducing need for health and security resource;
- Providing for ease of enforcement of MIQ requirements.

We have advised the six affected airlines of both changes, alongside the Board of Airline Representatives New Zealand.

Having worked through a number of concerns raised by these airlines, alongside the Ministry of Transport, we have advised airlines that both changes will take effect on 10 July 2021.

4.2 Schedule of Reviews

Review	Date commenced	Expected completion date	Current status	Purpose
Rapid Assessment	February 2021	Complete	Preparing for proactive release - TBC	Commissioned by the MBIE Chief Executive to help identify practical recommendations for improvement opportunities across the MIQ system.
Sudden Death Critical Incident Review	January 2021	June 2021	Complete	To identify any lessons learnt from the response to the death of a guest in a MIF and determine if any changes should be put in place.
Financial Management Review	May 2021	June 2021	In progress	Identify opportunities for improvement in process and procedures for supplier invoicing, review of financial reporting that is currently in place, review of financial delegations framework.
MIQ Staff Unwell - Health Checks (control hotspot)	May 2021	June 2021	In progress	The purpose of this review is to determine the degree of implementation of published risk, assurance and quality controls and treatments; the capability and effectiveness of the system in ensuring continual application, review and improvement of these controls and treatments for potential improvement of the wider MIQ system integrating continuous improvement and risk-based thinking through evidence-based assurance
MIQ PCBU Health and Safety Obligations Review	April 2021	July 2021	In progress	This review is to identify MBIE's responsibilities as a lead PCBU and assess how well these responsibilities are fulfilled to support other PCBUs meet their health and safety obligations.
MIQ KPI Review	Scheduled to start June 2021	July 2021	Planning	The purpose of this review is to test the accuracy, completeness and validity of the calculation and supporting data for the Estimates Performance Measures that reported by Managed Isolation and Quarantine (MIQ) in MBIE's 2020/21 Annual Report.

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Review	Date commenced	Expected completion date	Current status	Purpose
Fees and Waiver Review	Scheduled to start June 2021	August 2021	Planning	ТВС
MIQ Exemptions Review	Scheduled to start June 2021	August 2021	Planning	To assess consistency, transparency and fairness of the exemptions from managed isolation process for people entering New Zealand.
Onsite Ventilation Assessments	February 2021	Testing: May 2021 Programme of work: August 2021	All 31 sites have provided full or provisional onsite test results to MBIE. The Ventilation group (VWG) have reviewed the results of 26 facilities and meetings have been held with 25 facilities with remediation proposals requested from these facilities. Some facilities have already commenced maintenance/ remediation work to address initial findings with detailed remediation proposals received for 10 sites.	A comprehensive understanding of MIQF ventilation systems, remediation work completed (if required) to optimise the performance of the systems and additional operational practices implemented to complement the ventilation system operations.
Information Management Assurance Review	Scheduled to start July 2021	September 2021	Planning	The purpose of the review is to analyse the current information management practices within MIQ.
Audit NZ Annual Review: Revenue management - focus on MIQ	TBC - Not sure on start date but will coincide with the annual review audit.	30 September 2021	Planning	The audit of MBIE's 2020/21 Annual report by Audit NZ will also cover MIQ. As a new function and revenue stream for the 2020/21 financial year we would expect it to be an area of audit focus.
MIQ Rapid Assessment (Phase 2)	Scheduled to start August 2021	October 2021	Planning	This will be a follow-up review following the MIQ Rapid Assessment which was completed earlier this year.
Rapid review of Border Worker Testing (BEB led)	April 2021	Two part review. Part one (focused on MIQ) due to be presented to BEB in June. Part two (focused on wider border) still TBC when it will be completed	In progress	To assess the arrangements in place to support compliance with the COVID-19 Public Health Response (Required Testing) Order 2020.
Regular, ongoing reviews				
MoH Infection Prevention Control Audits of MIQ facilities	July 2020	-	Ongoing	The Ministry of Health conducts regular audits into infection prevention and control (IPC) at the managed isolation and quarantine (MIQ) facilities around New Zealand. MIQ facilities are an important part of our border measures to keep COVID-19 out of the community. It's critical to the health of the country that MIQ facilities are well-maintained and any infection brought in by people entering New Zealand cannot spread into the community.

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Review	Date commenced	Expected completion date	Current status	Purpose
Department of the Prime Minister and Cabinet (DPMC) Systems Assurance Framework	March 2021	-	Ongoing	DPMC are working on a COVID-19 systems assurance framework that will give visibility of the end-to-end COVID-19 response system.
Ombudsman OPCAT Reviews	February 2021	-	Provisional reports received	Aotearoa New Zealand has international human rights obligations under the United Nations Optional Protocol to the Convention against Torture (OPCAT). The purpose is to monitor and carry out such inspections of managed isolation and quarantine facilities to ensure that people are being treated humanely and their human rights are being respected and protected.

4.3 Large Group Arrivals Update

Summary of approved group arrivals as at 8 June 2021

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments		
Refugees – Cohort 3	24 – 28 May 2021	76	34	A family of five did not arrive due to testing positive for COVID-19. This reduced the total arrivals for Cohort 3 from 76 pax to 71 (26 family groups utilising 34 rooms). This is the Final refugee arrival for the 2020/21 financial year.		
Olympic athletes	6 May – 1 Jul 2021	157	43	These are returnees from Tokyo Olympic qualifying events, with various return dates. 157 allocated, only 45 pax using allocation. This is due to some obtaining vouchers through MIAS, events being cancelled and athletes choosing not to travel.		
	4 Jun 2021	45	45			
NZDF Operation WHIO	26 Jul 2021	35	35			
	29 Jul 2021	16	16			
RSE	4 Jul 2021 – Mar 2022	150 rolling entry per 16 days	ТВС	Industry have a confirmed 4 July 2021 start date. This now sets the schedule for a group arrival every 16 days to March 2022. This includes a reduction in numbers in October 2021 as directed by Ministers. The start date of the October 2021 reduction will depend on Industry maintaining the schedule cadence from 4 July 2021. These RSE arrivals will be accommodated at two MIFs in Hamilton for duration of the arrivals.		
Rugby Fiji	18 Jun 2021	47	35	The Fijian rugby team will be arriving from multiple locations and will go into Christchurch. An exemption to train has been approved. The Fijian based contingent (10 pax) will be arriving one day after the rest of the contingent due to constraints around flights. This will not impact the exemption to train however it does increase the operational complexity of the group.		
Cricket Block Cons	18 Jun 2021	11	11	These are returning cricketers with no special training		
Cricket – Black Caps	26 Jun 2021	22	22	requirements.		
	2 Jun 2021	100	4			
International	9 Jun 2021	100	12	MoE have experienced difficulty in filling up the flights but		
Students	16 Jun 2021	100	7	expect numbers to increase for the 23 June 2021 arrival.		
	23 Jun 2021	100	TBC			
Refugees – Intake 1	24 Jun – 2 Jul 2021	115	67	Refugee families will arrive across 8 intakes for the 2021/22 financial year. All intakes will be accommodated at the Holiday Inn. Intake 1 will arrive from 24 June 2021 from Thailand, Malaysia, Lebanon, Ecuador, Iran, Ethiopia, and Cambodia. Onsite interpreter services will be extended to include the first four days and the final three days at the MIF.		
	Jun 2021	60	0			
Construction Accord	Jul 2021	60	TBC	Confirmed that they will not use the June 2021 allocation.		
	Aug 2021	60	TBC	The state and the same 2022 direction.		

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Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
	Sep 2021	60	TBC	
Winter Games	19 Jul 2021	30	ТВС	Major Events advised that there are non-MIQ related obstacles that may prevent this event proceeding.
Antarctic USAP	16 Jul 2021	34	TBC	This group will be entering on charter flights direct into
Antarctic USAP	19 Jul 2021	170	TBC	Christchurch.
Netball – English Roses	19 Jul 2021	30	ТВС	Planning to begin for this group on 11 June 2021. This will be the first sports team under the new full cost recovery model.
But with Ol with	2 Aug 2021	~200	TBC	This will be athletes, staff and media returning from the
Returning Olympic Athletes (3 cohorts)	8 Aug 2021	~200	TBC	Olympics on three charter flights. Planning for managing
Atmetes (3 conorts)	10 Aug 2021	~200	TBC	these large returns in Christchurch is underway
Paralympic athletes	Sep 2021	100	ТВС	This is athletes and management returning from the Paralympics in Tokyo. They are returning as multiple smaller groups, with the majority of MIQ secured via MIAS. The remaining group allocation is to be reviewed on 11 June 2021. Planning to support their arrivals is underway.

4.3.1 RSE

The issues with RSE arrivals continue and are still to be resolved. The key issues are:

- Work to contract with industry to cover the additional MIQ costs has resumed. A letter has been sent from your office to industry reconfirming the need for a single counterparty and industry has requested a meeting with officials to discuss this letter. The lack of a signed contract continues to be a risk to MIQ for the costs associated with continued planning for RSE arrivals. The first date of arrival has been confirmed in writing by industry, but it is still uncertain as to whether Industry will be able to meet the INZ processing deadlines required for arrivals to actually enter on 4 July 2021. There is a risk that rooms currently reserved in Hamilton for RSE will be wasted if dates shift continuously and cannot be filled with other returnees. There is also limited ability to recover the costs of those wasted rooms.
- Industry continue to challenge the operational planning requirements set by MIQ, \$9(2)(g)(i)
- There continues to be issues at a regional level because of the above. Ongoing uncertainty of Industry's ability to meet 4 July 2021 arrival means that the confirmation of workforce plans, translators, and support services at MIFs are entering a phase which has financial implications to MIQ and delivery partners.

MIQ has prepared a comprehensive information pack for industry that provides detailed information about how MIQ operates and why. We continue to respond to operational questions via the MBIE point of contact in order to maintain planning momentum.

MIQ have been advised that 43 applications have been received by Immigration, with a remaining 102 due next week.

4.3.2 Russian mariners

Twenty-three mariners entered MIQ on 3 June 2021. This group has been well behaved and strictly followed MIQ rules. The fishing company has voluntarily supplied a translator who has greatly helped the MIF staff.

One of the mariners tested positive on day 3 and has been transferred to Jet Park. The fishing company are continuing to support with interpreting over the phone.

As at June 2021, we have identified a total of 362 mariners from Russia and Ukraine have booked vouchers in MIAS, including those currently in isolation. The majority of the mariners are booked to arrive in MIQ from mid-September through to early October 2021. The mariners will be arriving in small groups, ranging anywhere between 15 to 50 people, every couple of days. We have identified these bookings as mariners by the Ocean Law email address used. If there are other smaller groups of mariners, we have not been able to capture them in our total.

Planning is underway, alongside fishing companies, to ensure that any risks posed by these groups are managed effectively through the MIQ system. This includes ensuring the availability of translators and reviewing cohorting options within suitable facilities.

4.3.3 Fijian rugby team

Players from the Fijian rugby team are coming from the UK, France and Fiji. Those in Europe will congregate in Singapore and take a direct flight to Christchurch together, arriving 18 June 2021.

New Zealand Rugby (NZR) have been unable to get Fiji-based players out of Fiji in time for the approved 18 June 2021 arrival date. Currently no commercial flights operate in/out of Fiji and the players have received a special exemption from the Fijian Government for them to be able to leave the country.

NZR have organised a cargo flight from Fiji to Auckland and MIQ (paid for by NZR) from Auckland to Christchurch for the Fiji-based members of the team. They will arrive on 19 June 2021, one day later than the rest of the team. Although this has posed significant challenges for both MIQ and the MoH, this change has been accommodated and it will have no impact on their training exemption. It has been noted that this is an exception and all teams going forward will be required to arrive as a single unit.

4.3.4 Expressions of Interest for Group Allocation

The window for agencies to submit expressions of interest for group allocations for groups arriving from November 2021 through to the end of March 2022 closes on 11 June 2021. The window for the Operational and Health assessment has been condensed so the Group Allocation package can be prepared for the SOG and BEMG, with decisions expected early July.

Upcoming Communications Issues and Activities

/./	4.4 Upc As at 8 June	oming Communications 2021	Issues and Acti	vities	
	Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
	Jun 2021	Onsite survey of all MIF ventilation followed by remediation work	MIQ	Reactive information	N
	9 June 2021	Expected publication in NZ Herald of 6 June interview with Brig Bliss	MIQ	Proactive communications	N
	Mid-June 2021	Rapid Assessment of MIQ	MIQ	Proactive PR	N

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Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
17 June 2021	Thanks from Iso' exhibition - Rotorua Lakes Council Galleria	Accor / MIQ / Rotorua Lakes Council	Proactive communications	N
Late June 2021	Saliva testing of frontline border workers prototype starts in Canterbury	MIQ/MOH	Reactive information	N
23 June 2021	Estimates	MoH/MBIE/MIQ	Preparatory communications	Υ

4.5 Fees

4.5.1 Invoicing

The table below shows the number of invoices issued up to 6 June 2021. These relate to people who arrived in managed isolation up to 23 May 2021, noting that invoices are issued after the two-week stay.

Not all of those identified as 'potentially liable' will receive an invoice.

The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.

Invoices are due 90 days from the date on the invoice and are sent 'per room'.

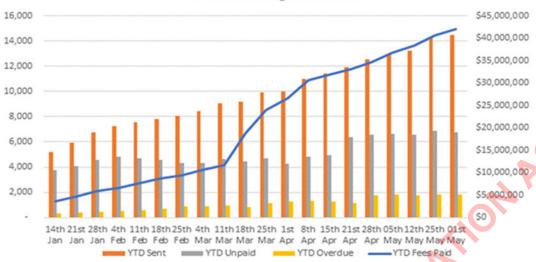
	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	90+ days Overdue	180+ days Overdue
Groups	3,155	35	0	0	35	35	\$13,756,659	0	0	0	0
Maritime	1,523	331	0	0	331	186	\$802,876	125	20	5	0
Aircrew	2,517	209	0	5	204	102	\$706,516	38	64	4	0
All other arrivals	39,757	30,153	4,292	11,989	13,872	7,726	\$27,964,013	4,228	1,918	606	84
Total	46,952	30,728	4,292	11,994	14,442	8,049	\$43,230,064	4,391	2,002	615	84

Note: The '90+ days Overdue' and '180+ days Overdue' columns represent the number of invoices from the 'Overdue' column that have been outstanding for 90+ days or 180+ days since they have become overdue, meaning invoices in these columns are issued between 181-270 days and 271+ days previously.

Note: These figures do not include the invoices generated from the new invoicing platform. Since the platform went live on the 31 May 2021, 1,650 invoices were generated with a value of \$6,494,820.

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4.5.2 Waivers

The table below breaks down the waiver application information between 11 Aug 2020 and 6
Jun 2021.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial	Special	Financial	Special
						Hardship	Circumstances	Hardship	Circumstances
Total	6,892	1,089	5,803	739	5,064	83 4,377		656	687

4.6 Emergency Allocation Applications

- 3,250 applications have been processed since 30 October 2020.
- 37 applications were received in the week ending 6 June 2021 and 5 applications were processed.
- From the applications processed in the week ending 6 June 2021, 80% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 31 May 2021 to 6 Jun 2021	Year to Date Totals 30 Oct 2020 to 6 Jun 2021
Approved	4	1,808
Declined	1	1,442
Applications processed*	5	3,250

This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	4
Rooms Allocated in MIAS	4
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

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4.7 Resolutions Update

• Data from the Complaints and Feedback Customer Management System for the week 1 June to 7 June 2021 is as follows:

Week 1 Jun 2021 – 7 Jun 2021	Received	Active Cases	Resolved
Complaints	51	34	43
Improvements	0	0	0
Compliments	3	0	3
Queries	5	0	5
Ombudsman	8	22	11
Parliamentary/OIA	0	0	0
Other	0	0	0
Total	67	56	62

- The average number of complaints received each week since the start of MIQ is 102. For the last 4 weeks the average is 69 per week.
- This week we have received 67 new cases and have resolved 62 cases.
- We have observed a decrease in complaints about facilities, while numbers for other areas remain steady. Of these complaints, fee waivers were the highest, featuring in 33% of all complaints, with facilities dropping to 27% from being in two thirds of all complaints in the previous week.

5. Border Executive Board Report



5.1 Key Issues Being Considered by the Executive Board

5.1.1 Border Workforce

Staff who are included in the Vaccinations Order are only working at the border if they have had two doses of the COVID-19 vaccination (unless they became an affected person on or after 1 May 2021 in which case they have 35 days to have received their second vaccination).

On-boarding of new border staff and rotation of border personnel continues with clear processes and guidelines.

5.1.2 Travel Health Pass

On 15 April 2021, the Ministry of Transport briefed you on the scope of the Travel Health Pass Work Programme. It advised at the time that it would aim to provide you with more substantive advice on the design of a travel health pass in end June 2020.

Agencies continue to investigate options for a travel health pass, and the Ministry of Transport intends to provide you with a report back on progress in early July. A few more weeks will be necessary to finalise the advice to you. The briefing will provide indicative options for a Travel Health Pass for outbound and inbound travel, identify potential resourcing and operational impacts for agencies, and indicative timeframes where known.

As you are aware, the International Air Transport Association (IATA) is working on a mobile app to help travellers store and manage their certifications for COVID-19 tests or vaccines. 9(2)(b)(ii), 89(2)(f)(iv), 89(2)(g)(i)

The Board and agencies' view, informing work to date, is that the way in which New Zealand might operate a travel health pass:

should be agnostic to the software solution / service, which allows an individual to transact their vaccination or testing certificate;

the software solution / service must be able to operate within the existing border ecosystem.

Critically, government agencies must be able to be assured of the certificates validity and confirm the connection between the certificate holder and their identity prior to departure.

Agencies also note that in its current format, the IATA travel pass does not enable the traveller to share a vaccine certificate with border agencies prior to departure which is one of the principles/criteria that agencies have for the use of a travel pass.

s9(2)(b)(ii)

Greg Foran from Air New Zealand is scheduled to meet with the Border Executive Board on 8 July 2021, to discuss the IATA trial.

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The Ministry of Transport will keep you updated through the weekly report on its ongoing engagement with Air New Zealand and IATA, \$9(2)(b)(ii)

5.1.3 Very High Risk Countries

Travel pathways from Very High Risk countries (India, Pakistan, Brazil, and Papua New Guinea) remain very limited with no direct flights available.

Although Dubai had previously been the transit point for most passengers travelling between India and New Zealand, this has been closed off as Emirates has suspended all flights from India (until at least 30 June 2021). Travel via Doha on Qatar Airways is now the preferred route for passengers travelling from India or Brazil.

Travel from Papua New Guinea is also generally not possible as there are no "red" (quarantine) flights for connecting passengers on the Tasman although some travel by New Zealand citizens has occurred from Papua New Guinea via Singapore.

Airline check-in staff are required to take all reasonable steps to ensure that passengers due to depart from one of the flight routes currently available are;

- aware that they are prohibited from arriving in New Zealand if they have been in a very high
 risk country within the 14 days immediately before the date of their arrival in New Zealand;
 and
- not allowed to board the flight unless they have verbally stated that they have not been in a very high risk country within that period.

Airline staff continue to check with Immigration NZ's Border Officers regarding any concerns over a non-New Zealand citizen's eligibility to travel from a Very High Risk country.

Passengers may also be referred for further interaction with Customs Officers on arrival in New Zealand if there are concerns over travel routes.

5.1.4 Border Clearance Levy – Consultation

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The NZ Customs Service and the Ministry for Primary Industries (MPI) have begun public consultation on options for resetting Border Clearance Levy rates to fully recover border processing costs. Consultation started this week and includes one-on one consultation with key stakeholders.

Submissions close on 2 July 2021. Customs and MPI will then consider the feedback and provide advice to the Minister of Customs and the Minister for Biosecurity.

6. New Zealand Customs Service Weekly Report



6.1 Items to Note/Updates

- For the period 31 May 2021 to 6 June 2021, one infringement was issued.
 - s6(c

Passengers

	Date	31 May	1 June	2 June	3 June	4 June	5 June	6 June	Week Total	%
	Total Passengers	2593	2484	2061	2756	2786	2443	2421	17544	
	Passengers subject to PDT	327	237	120	266	193	235	262	1771	10.1%
Primary	Test Certificate Verified	303	222	115	249	178	224	251	1666	94.0%
Actions	Exemption Verified	15	6	3	13	4	10	5	57	3.2%
(Passport Control)	Referred to Secondary Area	9	9	2	4	11	1	6	48	2.7%
	Compliant	9	9	2	4	11	1	5	47	98.0%
Secondary Area Actions	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	1	1	2.0%
	Prosecution	0	0	0	0	0	0	0	0	0

Crew

	Date	31 May	1 June	2 June	3 June	4 June	5 June	6 June	Week Total	%
	Crew subject to PDT	51	64	64	48	57	72	3	359	
Primary	Test Certificate Verified	51	64	64	48	57	72		359	100%
Actions	Exemption Verified	0	0	0	0	0	0	0	0	0
(Passport Control)	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
	Compliant	0	0	0	0	0	0	0	0	0
Secondary	Warned	0	0	0	0	0	0	0	0	0
Area Actions	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

6.2 Passenger Numbers – Cook Islands

• Cook Island passenger arrival and departure numbers for the period 25 May 2021 to 8 June 2021 (flights are not daily).

Date	25 May	29 May	30 May	1 June	3 June	5 June	6 June	8 June	тота
Arrival	152	172	140	182	137	181	202	285	1451
Departure	303	293	265	266	287	306	278	265	2263

7. COVID-19 Chief Executives Board

7.1 Items to Note/Updates

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The COVID-19 Chief Executives' Board meeting scheduled for Tuesday 8 June was cancelled. The next meeting is scheduled for 22 June, after which we will provide you with an update on the outcome of the meeting.

8. COVID-19 Independent Continuous Review, Improvement and Advice Group

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8.1 Items to Note/Updates

The Group's review of the Auckland February 2021 outbreak has been finalised and sent to your office on Friday 4 June , accompanied by a letter from Sir Brian Roche, Group Chair. You are reporting back to Cabinet on Monday 14 June on the high-level findings of the review and on the future focus and forward work programme of the Group. The Group's high-level forward work programme has been sent to the Chief Executives of the Ministry of Health, Te Kawa Mataaho – Public Service Commission, the Department of the Prime Minister and Cabinet, New Zealand Customs Service, and the Ministry of Business, Innovation and Employment for feedback and it will be finalised and sent to your office by the end of this week. The Group is meeting on Tuesday 15 June as the first of its regular fortnightly meetings to discuss initial priorities in the delivery of its work programme.

9. Strategic COVID-19 Public Health Advisory Group

VwdwhjlffRYIG04<#sxedf# Khdok#Dgylvru|#Jurxs#

9.1 Items to Note

The Group met with Dr Ian Town, Chief Science Advisor, at the Ministry of Health. Dr Town provided the Group with insight into the organisational structure of the Ministry's COVID- 19 response. The Group discussed the value of its ability to take a longer-term, strategic view of the system's response and requirements. The members agreed that they would meet weekly for the next two weeks to finish considering and providing advice on the Reconnecting New Zealand document. They will then move back to fortnightly meetings unless situations demand otherwise. The next meeting is on Wednesday 16 June.

Exvlphvv#Dhdqhuv#Iruxp#

10. Business Leaders Forum

10.1 Items to Note/Updates

The Business Leaders' Forum is meeting with the Prime Minister and yourself on Friday 11 June. The agenda includes discussion of the vaccination rollout and planning for border reopening.

11. Government Modelling Group

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11.1 Updates

The Modelling Steering Group officials met with Professor Hendy on Tuesday 8 June. We discussed:

the next module of modelling work, which builds on the initial results, and explores the
potential frequency and severity of outbreaks, given different assumptions about policy
settings at the border and in the community. Officials will provide a further update to

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Ministers on the likely conclusions and implications of this work once the material has been further refined.

Release plans for the initial modelling results, where Professor Hendy indicated that the
publication date is likely to be later than previously advised. We will update Ministers
when we have further information on publication plans.

Members of the Modelling Steering Group met with Rodney Jones (Wigram Capital) to discuss the international outlook and impacts of vaccination programmes. In summary, there is significant divergence in outcomes observed in other countries, even amongst the subset of countries with the highest rates of vaccination, such as the UK, USA and Israel. This indicates that a number of key questions regarding the impacts of vaccination can't yet be answered fully. DPMC officials will incorporate insights from this discussion into the forthcoming briefing which will discuss the initial TPM/ESR modelling results in respect of this international context.

tw.
ther in.
ow more. The Modelling Steering Group is due to meet with ESR modellers next week. They discussed their work with Ministry of Health officials last week. We will seek further information on when this



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13. Official Information Act Requests

13.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aides-mémoire from the Ministry relating to it; the "several updated delivery schedules from Pfizer" referred to in the House, and "the model" the government operates to that was referred to in the House.	In progress
9 Jun 21	Chris Bishop	Information relating to the "very high risk" category of overseas countries.	At Minister's office
9 Jun 21	s9(2)(a)	Information relating to the "very high risk" category of overseas countries.	In progress
10 Jun 21	Chris Bishop	Advice on maximising the uptake of the BWTR on 26 February 2021	In progress
16 Jun 21	Chris Bishop	The full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 February 2021. I also request the review referred to from March and the advice that relates to it.	In progress
18 Jun 21	s9(2)(a)	List of, and information about, papers about proof of COVID-19 vaccination, and dates of oral briefings on the subject, from 1 November 2020.	In progress
25 Jun 21	s9(2)(a)	Annexes to the December 18, 2020 briefing "Supply agreement for purchase of COVID-19 vaccines from Pfizer New Zealand Ltd." Information relating to the "Decision to Use Framework". Questions and information in relation to New Zealand's purchase and receipt of COVID-19 vaccinations through the COVAX initiative.	In progress
29 Jun 21	Chris Bishop	Briefings/reports/aides-mémoire to you and your office from the Ministry of Health relating to saliva testing in 2021	In progress
30 Jun 21	s9(2)(a)	Advice received by the Minister concerning validation of vaccinations for those vaccinated overseas, or for Kiwis vaccinated here travelling overseas.	In progress
1 Jul 21	Chris Bishop	Information relating to feedback received from Pfizer, specifically containing the phrase "lock-step".	In progress

13.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status	
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA.	Overdue	
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review	
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent	
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Under review	
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Minister's office	
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Under review	
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Decision on request sent	
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost.	Decision on request sent	
7 May 21	s9(2)(a)	ŔNZ	Info RE establishing purpose-built quarantine facility in New Zealand.	Minister's office	
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Under review	
17 May 21	s9(2)(a)	NZ Herald	Advice to Minister's on current testing rates and addressing challenges.	Under review	

	Requestor	Media/Opposition	OIA Request	Status
1 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Minister's office
1 May 21	s9(2)	Not applicable	Records for security purposes.	Under review
4 May 21	s9(2)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Gathering information
5 May 21	(a) s9(2) (a)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade.	Gathering information
7 May 21	s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Under review
lun 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non-hotels.	Minister's office
Jun 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Decision on request sent
Jun 21	s9(2)(a)	NZ Herald	RE all corr relating to DOIA 2021-1194.	Under review
Jun 21	s9 (2)	Not applicable	Explanation on MIQ fees waiver.	Minister's office
l Jun 21	Chris Bishop	Opposition	Papers produced for MBIE workshop held on 20/01/21 with MoH/Private Sector.	Under review
1 Jun 21	s9(Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
4 Jun 21	s9(2)(a)	TVNZ	Breakdown of declined emergency MIQ spots.	Under review
4 Jun 21	s9(2)(a)	Not applicable	Comms etc re Release request of MIQ facilities proposal.	Gathering information
6 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility.	Gathering information
5 Jun 21	s9(2)	Not applicable	Private Security Providers - breakdown of citizens and non-citizens.	Minister's office
7 Jun 21	s9(2)(a)	NZ Herald	MIQ rooms which housed people deported from Australia to NZ since MIQ began.	Minister's office
' Jun 21	s9(2)(a)	Not applicable	RE corr regarding connections between MBIE (MIQ) & Stamford hotel group.	Drafting
Jun 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Drafting
3 Jun 21	s9(Not applicable	RE no. of people in quarantine being involuntarily detained by DHBs.	Scoping
4 Jun 21	s9(2)(a)	Not applicable	Percentage of bus drivers operating for MIQ.	Scoping
5 Jun 21	s9(2)(a)	Newshub / Discovery NZ	Queries on SIM cards in MIQ.	Drafting
5 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities.	Under review
9 Jun 21	s9(2)(a)	Not applicable	Information related to MIQ operations since start of pandemic.	Scoping
9 Jun 21	s9(2)(a)	Not applicable	RE copy of off time maritime workers briefing paper.	Scoping
Jul 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs.	Under review
Jul 21	s9(2)(a)	RNZ	complaints made by MIQ facilities about first security.	Scoping
Jul 21	s9(2)(a)	RNZ	corr from MIQ facilities enquiring no longer being a MIQ facility.	Scoping
Jul 21	s9(2)(a)	Not applicable	data on no. of children & demographics that have stayed in MIQ facility.	Scoping
Jul 21	s9(2)(a)	Stuff	All correspondence received and sent by C-RIQ staff between 20/9-20/11/20.	Scoping
Jul 21	s9(2) (a)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ.	Gathering information

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13.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 May 20	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organization has been involved in 2020.	Drafting
24 June 21	Doocey	Copy of paper taken to cabinet on 29 March 2021: 'Funding for the COVID-19 Post-Pandemic Public Health Advisory Group' received on 9 April 2021.'	Scoping
25 June 21	s9(Request for marketing material planned for use in the Covid-19 Group 4 rollout.	Scoping
15 June 21	s9(2)	Info and data relating to Managed Quarantine.	Drafting
15 June 21	s9(For the COVID-19 Independent Continuous Review, Improvement and Advice Group meeting minutes, advice provided to the Minister for the Covid-19 Response.	Scoping
17 June 21	s9(2)	All briefings and reports that have been sent to Minister Hipkins or his office from the Independent Advisory Groups, including for the period March 15 until May 19, 2021.	Scoping
25 June 21	s9(Copies of all advice provided to the Minister for the COVID-19 Response.	Scoping
29 June 21	s9(Marketing and PR data for COVID-19 messaging.	Scoping
29 June 21	s9(2)(a)	Details regarding COVID recovery programs.	Scoping
30 June 21	s9(2)	Request for an audio recording and transcript of the Ministry of Health's COVID vaccine advertisement that aired on Spotify during April/May 2021.	Scoping

13.4 Border Executive Board

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
24 Jun 21	s9(2)(a)	A copy of the Border Sector Strategy and the BEB work programme Copies of the minutes of all BEB meetings and copies of all BEB reports submitted to the COVID-19 Response Minister	In Progress

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14. Appendix – Ministry of Health Weekly Updates on Infection Prevention and Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/reviews	IPC Standard Operating Procedures (SOPs), Operations Frameworks and guidance documents
Managed Isolation and Quarantine facilities (MIQFs)	 IPC audit (no.4) of MIQFs continues. Audit schedule has required date amendments due to several MIFs undergoing maintenance. The end date for completion remains 7 July 2021. No high-risk findings identified from completed IPC audits. 		AA	
Airports	Quarterly airport IPC assurance walk-through scheduled for July 2021. Dates for these audits are dependent on International flight schedules Proposed dates:	INFOR	1	A draft memo on the enforcement of face coverings at QFT airports has been sent to PHUs for comment.
Maritime/ports	 Planning underway to commence IPC assurance walk-throughs at maritime ports. The assurance walk-through will review IPC practices against the current: Maritime New Zealand COVID-19 guidance for NZ PCBUs and their workers aboard affected ships. Draft assurance walk-through audit tool awaiting Ministry IPC feedback. 	-	-	The PPE / IPC guidance is currently posted on Maritime New Zealand's website and no further changes have been made to this document.













COVID-19 Response Weekly Report

17 June 2021

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1. Status Summary

Key		7					
Symbol	Colour	Meaning					
	Green	On track, no roadblocks, no significant delays anticipated					
	Amber	Slow progression, some delays, some roadblocks present					
	Red	Not progressing, on hold, significant delays					

Focus Area	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
	Purchasing and approvals			МоН	No barriers anticipated.
	Population definition and sequencing			МоН	No barriers anticipated.
	Distribution and inventory management	•	•	МоН	 There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but the area will remain at amber until the plan is finalised. The provider portal was released last week and will streamline distribution and ordering, provide greater visibility of vaccine supply throughout the country and enable scaling for Group 4. On 9 June the Government announced the development of a South Island hub and 17 new ultra-low temperature freezers which arrived in New Zealand on 27 May. The freezers are currently being tested and accredited, to be available for use from end of June.
Vaccine and Immunisation Programme	Health workforce	•	•	МоН	 At the end of Tuesday 15 June 2021, 7,666 vaccinators have completed vaccine training nationally and 3,018 vaccinators have been active in the programme. There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate additional workforce. These actions are on track to ensure sufficient vaccinators are available for anticipated peak demand during the general population rollout. Calls to cleanse the existing surge workforce database are ongoing, with details of all people who confirm they are still able to participate in rollout being migrated into new 'Hands Up' system for DHBs to access.
	Provider engagement	•		МоН	 Pricing agreed. DHBs continue to deliver against the national plan, with cumulative performance of 107 percent to the week ending 13 June 2021. The Ministry is working with the sector to support the implementation of the planning blueprint for existing healthcare settings.
	Registration, appointment and immunisation	•	•	МоН	 Progressive onboarding of all DHBs to Book My Vaccine (National Booking System) is anticipated to be completed by 30 June, with five DHBs expected to be onboarded this week. Rollout of the NIBS DHB by DHBs is a significant exercise and the amber rating reflects the criticality of this rollout to Programme success and the tight timeframes for this to take place. The rating will move to green once all DHBs are onboarded, which is expected by the end of June.
	Post event			МоН	No barriers anticipated.
Elimination	Keep it out		18/	МоН	 No barriers anticipated. Trans-Tasman and Cook Island QFT have gone live. Lessons are being learned about management of international incidents. Given the current situation in Australia the Ministry continues to work across government on managing NZ's response to these outbreaks.
Strategy	Prepare for it			МоН	 No barriers are anticipated to the broader programme. Ongoing readiness planning and exercises are occurring, next health readiness work is across Lakes and Waikato DHBs. Risks related to the vaccine programme are outlined above.

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Focus Area	Sub-Focus Area	Last	This	Agonou	Agency Comment on Status
		Week	Week	Agency	Agency Comment on Status
Elimination	Stamp it out	•	•	МоН	Workforce remains under pressure; work is ongoing with DHBs to support including capacity and capability review and development of a surge workforce.
Strategy	Manage the impact			МоН	 No barriers anticipated. Process for embedding, tracking and reporting on reviews, recommendations, learning and continuous improvement activities is being refined.

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
	Vaccination of MIQ workers	•		MBIE MIQ	 Site access checks have reported no account of workers gaining access who do not meet the vaccination requirements. MIQ-issued vaccination certificates continue to be issued periodically as vaccination status data is being updated. An audit of vaccination evidence being presented on-site has shown that the vast majority of workers are using the DHB issued vaccination cards. There was one exception granted last week, on the 9 June 2021 at the Commodore hotel in Christchurch allowing an unvaccinated worker to repair the fridge. Due to issues with BWTR reporting this indicator has shifted to amber to reflect the limitations of BWTR information. Further information is included in the report.
MIQ Workforce	Staff testing	•	•	MBIE MIQ	 Compliance on site was reported as 90% for the week 7 June through to 13 June 2021 (same as the previous week). Compliance figures are still being impacted by the cyber-attack on Waikato DHB (affecting compliance results for the three Hamilton MIQ facilities). Compliance reporting for Hamilton facilities is down to an average of 17% (previously around 90%). If you remove the Hamilton data, then compliance reporting is at 96% for the rest of the country (in line with previous weeks, up from 94% in the previous week). We are working with MoH to improve alignment of reporting. MoH are currently finalising the mechanisms that will enable us to report the same data covering the same period. This indicator will remain amber while work is underway to resolve the ransomware attack.
	Saliva testing	.0	78D	MBIE MIQ	 MoH are introducing the option of saliva testing for frontline border workers who have to undergo regular testing. MoH will be leading a phased roll out, starting with a prototype to workers on a seven-day cycle in Canterbury with an estimated start date of late June/ early July 2021. A full implementation will commence once we fully understand and can mitigate impacts to our service to ensure we do not compromise the existing testing that is being undertaken. This indicator will remain amber while we learn from the prototype.

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
	Ventilation systems	•	•	MBIE MIQ	 The Ventilation Working Group (VWG) have reviewed another report, bringing the total to 27 of 31 reports. Status remains amber as we assess implications on the MIQ system of delivering the remedial programme. No further meetings have been held since the last report, with the total meetings at 25 of 31 facilities. We have received a further two remediation proposals this week, bringing the total to 12 remediation proposals received. These are being reviewed. Next steps, leading to green, will be looking across the whole portfolio to schedule the remedial work whilst balancing room capacity.
	Renewing contracts	•	•	MBIE MIQ	 Bay Plaza management were advised on Friday 11 June 2021 of our intention to decommission their facility. They acknowledged that this information is embargoed and not to be shared with staff until we have finalised the decommissioning process and timeframes. 15 of 31 hotels have agreed to the extended terms of the agreement. We have issued execution copies of the contract to the Waipuna for signature and continue to hold discussions with the remaining hotels to agree adjustments to rates. This indicator will remain amber as we close out the terms with the remaining hotels.
Operations	Reducing Transmission risk – Grand Mercure and Grand Millennium	•	•	MBIE MIQ	 The maintenance work is complete at both facilities. The final test results have been received for Grand Mercure. The test results have been reviewed by the independent HVAC engineer and MBIE staff to confirm that MIQ preferred conditions have been met. Reoccupation of the facility will be initiated this week with a flight scheduled to arrive on Saturday 19 June 2021. The Grand Millennium remains empty with no further returnees assigned to this hotel. We are still awaiting final test results which are due this week. If results are favourable, reoccupation will be initiated. This indicator will remain amber until the facilities are re-designated.
	Transition to cohorting	•	•	MBIE MIQ	 No change from last week. Cohorting has been implemented with the majority of facilities having fully transitioned. On the 7 June 2021 there was an incident when cohorting was broken in Christchurch. There is further information on this incident included in the report. The implementation will continue to be monitored and a review completed during June 2021. We will report back on these findings when available. The indicator will remain amber until the review is complete.
	RSE workers	•		MBIE MIQ	 It remains uncertain whether Industry will be able to consistently meet MIQ deadlines beyond the first flight on a 16-day arrival cycle. There is already a scheduling issue for the arrival of flight four, which has not been resolved by Industry. The process to secure a contract covering the additional MIQ costs is progressing but has not yet been finalised. This indicator will remain red until we have confidence the two points above have been resolved. Industry has verbally agreed that \$9(2)(a) from Horticulture NZ will act as the single counterparty. They have nominated a third party as point of contact for payment of invoices. Issues at a regional level have been resolved now that the first arrivals have been confirmed. More information is included in the report.
	Fees collection / debt recovery		5	MBIE MIQ	 In the initial two weeks (9 working days) of operation, the new invoicing platform has generated over 4,000 invoices with a value of over \$16m. These invoices are for the period 25 March 2021 through to mid-May 2021 and we are on track to be up to date by 30 June 2021. This indicator will remain amber while working through the backlog of invoices. The Finance and Operations team are working together on the handover of weekly reporting functions this week.
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Focus	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status			
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)		•	MFAT	 New Zealand agencies continue to work at pace together and with Cook Islands officials to finalise operational SOPs for a return process from the Cook Islands and for the sheltering-in-place of New Zealanders in the Cook Islands. This will form of a scenario-based planning workshop with the Cook Islands next week. s6(a) The Cook Islands received its first positive test result on 4 June, which was determined to be a historical case. s7(b)(ii) he traveller was prosecuted and fined for a false declaration. 			
	Niue quarantine-free travel (two-way)		•	MFAT	 Niue has confirmed its position that two-way QFT should not commence until sometime after its vaccination roll-out is complete, which commenced to the general population on 10 June (NZT). Officials are meeting this week to confirm next steps towards commencement, including a proposed timeline and the possibility of a technical mission to Niue. The timing of the switch from 'amber' to 'green' will be able to be better assessed following these discussions. 			
	Trans-Tasman quarantine-free travel	•	•	MFAT	 In response to ongoing community cases of COVID-19 centred in the greater Melbourne area, the Government extended a pause on travel from Victoria to New Zealand until at least 11.59pm (NZT) on Thursday 17 June. From 9 June, travellers have been able to return from Melbourne on 'green' flights if they meet eligibility criteria, have a negative pre-departure test, have completed travel and health declarations and have confirmed they have not visited a location of interest. Travellers are responsible for covering the costs of these flights and should speak directly to their airlines about arrangements. For the period 9 June – 15 June, 1966 passengers have arrived across twelve green flights from Melbourne. 			

2. COVID-19 Insights

COVID-19 Insights

2.1 Insights of Note

2.1.1 Snapshot of Iceland's COVID-19 Response

The Insights and Reporting Team in DPMC's COVID-19 Group, have analysed Iceland's response to COVID-19. This is intended as a brief snapshot. Further information is available if required.

Context

Iceland has a population of approximately 341,000 people¹ and has had less than 7,000 cases of COVID-19 (approximately 1.9% of the population).^{2 3} This resulted in 29 deaths,^{4 5} the lowest rate of COVID-19 related deaths in Europe.⁶

Pandemic Response

Iceland reacted quickly to COVID-19, enacting the Icelandic Pandemic and Influenza Preparedness Plan (IPIPP), in January 2020 well before the first case was confirmed there on February 28 2020. The IPIPP sets out the roles each government department will undertake in responding to a pandemic.⁷

Pandemic response is led by the Ministry for Health, under which the Chief Epidemiologist operates, and the Ministry of Justice, under which the Civil Protection Department operates. The Civil Protection Department and the Chief Epidemiologist implement the pandemic response plan jointly.

The Health Security and Communicable Diseases Act grants the Chief Epidemiologist decision making authority, such as announcing lockdowns without the requirement to consult the Minister. Meanwhile the Civil Protection Department is responsible for managing the impact of the pandemic has on social infrastructure. Both departments are responsible for the organisation of education, training and dissemination of information for the purpose of clarifying the situation to the public.⁸

Iceland decided to implement a test and trace and isolate strategy, with the testing part of the plan carried out by the National University Hospital of Iceland, which subsequently ran out of testing capacity. Part of Iceland's subsequent strategy was to partner with locally based human genomics company deCODE, who were able to set up testing labs within five days 10 and by 13 March 2020 were offering free screening to volunteers to enable the government to measure the spread of the virus. 11

Decode also carry out genomic sequencing of positive tests in Iceland, allowing them both the ability to identify new variants and the ability to trace the source of infections by following mutation patterns of the virus. The ability to track the source of infections is used by nurses and police officers as part of contact

¹ United Nations, Department of Economic and Social Affairs, Population Division (2019). World Population Prospects 2019, Online Edition. Rev. 1. Accessed 15 June 2021

² United Nations, Department of Economic and Social Affairs, Population Division (2019). World Population Prospects 2019, Online Edition. Rev.

^{1.} Accessed 15 June 2021

³ Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening. RESTRICTED.

⁴ Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening. RESTRICTED.

⁵ Our World in Data. https://ourworldindata.org/coronavirus-data?country=~ISL Accessed 15th June 2021

⁶ Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening. RESTRICTED.

⁷ COVID-19 Health System Response Monitor

https://www.covid19healthsystem.org/countries/iceland/livinghit.aspx?Section=5.%20Governance&Type=Chapter. Accessed 15 June 2021 lceland Department of Civil Protection and Emergency Management. https://www.almannavarnir.is/english/pandemic-influenza/pandemic-response-plan/. Accessed 15 June 2021

⁹ Nature. How Iceland hammered COVID with science. https://www.nature.com/articles/d41586-020-03284-3. Accessed 15 June 2021 ¹⁰ Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening. RESTRICTED.

¹¹ deCODE Genetics. https://www.decode.com/iceland-provides-a-picture-of-the-early-spread-of-covid-19-in-a-population-with-a-cohesive-public-health-response/. Accessed 15 June 2021

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tracing efforts, and to show chains of infection from person to person. ¹² Iceland has submitted genome sequences for 76.6% of its COVID-19 cases since 10 January 2020. ¹³

Testing Regime

Iceland appears to primarily conduct PCR tests although the lateral flow based CLINITEST Rapid COVID-19 Antigen Test, produced by Siemens Healthineers, is also available at Keflavik airport for departing travellers. Testing data in Iceland is recorded as either diagnostic testing, border screening testing or quarantine and random screening. For the period between 7 to 14 June 2021, Iceland carried out a daily average of 353 diagnostic tests, 2,092 border screening tests, and 984 quarantine and random screening tests. As an example, test results reported for tests taken on the 13 June 2021, reported positive COVID-19 results in 0.25% of border testing and 0.28% positive results from quarantine and random screening tests. A low test positivity rate suggests that Iceland is testing enough people to have an adequate understanding of its' case numbers. 16

Contact Tracing

Another innovation is the Rakning C-19 app, which was launched in April 2020 and uses GPS data to monitor the movements of app users. Location data is stored for 14 days before deletion and can only be accessed after permission is granted by the user. In the event of an app user testing positive for COVID-19, a message is sent via SMS with a request to view the stored location data. Access is only granted by the user entering in their National ID number, ensuring data privacy. ¹⁷ Uptake of the Rakning C-19 app was reported to be around 40% as of June 2020, although it is unclear how effective the app has been in tracing infection. ¹⁸

Vaccination

Iceland initially ran a priority-based vaccination program, however, as of the 1 June 2021, this has been replaced by a randomised system. A study conducted by deCODE and presented on 29 April 2021 suggested that vaccinating younger people first would limit the spread of COVID-19 more effectively than vaccinating older people. One of the scientists behind the study stated that a similar goal could be achieved through random vaccination. ¹⁹ As of 7 June 2021, 188,209 individuals, or 52% of the population, had received their first vaccine dose, with 101,713 fully vaccinated. ²⁰

There are currently four different vaccines in use in Iceland: Astra Zeneca, Janssen, Moderna and Pfizer/BioNTech. Currently the Pfizer/BioNTech vaccine is the only vaccine permitted for use in children aged 16-18 in Iceland. Studies on the vaccine's use in children aged 12 - 16 are currently under review by the European Medicines Agency.²¹

Border Measures

A number of border controls have been in place throughout the pandemic and these have been frequently reviewed.²² The current requirement is that international travellers who have a certificate of full vaccination, i.e. have received both doses of a two dose vaccine, or have a certificate of previous infection, can visit Iceland regardless of their country of origin.²³ Travellers who meet this requirement do not need

¹² Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening. RESTRICTED.

¹³ GISAID Initiative website: https://www.gisaid.org/index.php?id=208 accessed 16 June 2021

¹⁴ Keflavik airport COVID-19 rapid antigen testing website. https://www.oryggi.is/is/oryggislausnir/avior/covid-19. Accessed 17 June 2021

¹⁵ Iceland Government, COVID-19 data. https://www.covid.is/data. Accessed 16 June 2021

¹⁶ David Dowdy and Gypsyamber D'Souza, August 10, 2020, COVID-19 Testing: Understanding the "Percent Positive".

https://www.jhsph.edu/covid-19/articles/covid-19-testing-understanding-the-percent-positive.html. Accessed 16 June 2021

 ¹⁷ Iceland Government, COVID-19 Tracing App data. https://www.covid.is/app/en. Accessed 15 June 2021
 ¹⁸ Exploring User-Uptake of Digital Contact Tracing Apps – A Practitioner Guide – Full Guide Version 2

https://figshare.com/articles/book/Exploring_User-Uptake_of_Digital_Contact_Tracing_Apps_-_A_Practitioner_Guide_-_Full/14423861.
Accessed 17 June 2021

¹⁹ Iceland Review. COVID-19 in Iceland: Randomise Vaccination to Achieve Herd Immunity Sooner.

https://www.icelandreview.com/society/covid-19-in-iceland-randomise-vaccination-to-achieve-herd-immunity-sooner/. Accessed 17 June 2021 ²⁰ Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening. RESTRICTED.

²¹ Iceland Government. COVID-19 vaccination. data https://www.covid.is/covid-19-vaccine. Accessed 16 June 2021

²² Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening.

²³ Icelandair. https://www.icelandair.com/blog/iceland-is-open-faq/#who-can-visit-iceland-. Accessed 15 June 2021

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to have a PCR test before boarding a flight to Iceland, but will, upon arrival in Iceland, be required to take a PCR test. Travellers are required to isolate at home, which in this context can refer to a home, hotel or other accommodation that fulfils certain requirements for at home quarantining, until a negative result is received. Test results currently take around five to six hours to be processed. It has been announced that by 1 July 2021, there will no longer be a requirement for testing upon arrival for passengers that can show either a vaccination certificate or a certificate of previous infection.

Vaccine certificates must comply with the Chief Epidemiologist's requirements, which include vaccination with a European Medicines Agency (EMA), or World Health Organisation (WHO), approved vaccine. There are further requirements regarding the language of the document, name of traveller, date of vaccination, number of doses, interval between doses, and type of vaccine also apply. Vaccine certificates can be presented in either a paper or electronic form to border control.²⁴

For travellers to Iceland who do not currently hold either a vaccine or previous infection certificate, further restrictions still apply. Visitors from European Economic Area (EEA)/European Free Trade Association (EFTA) countries and those on the exemption list can visit Iceland, however there are restrictions on travellers from most other countries. New Zealand is included on the list of exempted countries meaning travel from New Zealand to Iceland is permitted.²⁵ For those permitted to travel to Iceland but who do not hold the required vaccine or previous infection certification, there will be a requirement for a negative PCR test, taken 72 hours before travel. Travellers within this category are also required to take a COVID-19 test upon arrival and a second test after five to six days, with the intervening time spent in quarantine, either at home or in suitable accommodation. Arrivals must also pre-register an address at which they intend to quarantine before travel.²⁶

There are several remaining domestic public health restrictions in Iceland. As with border restrictions, domestic measures are under frequent review. An outbreak of the Alpha variant, (also known as the UK variant or B.1.1.7) in March 2021 led to a tightening of restrictions, which were gradually relaxed from 15 April 2021.²⁷ The current domestic restrictions were put in place on 15 June 2021 and Iceland has indicated they will remain in place until 29 June 2021. Restrictions include limits on gatherings to less than 300 people, face masks to be worn where social distancing of one metre is not possible such as in taxis, and a limit of 150 guests in restaurants, night clubs and gambling establishments.²⁸

Tourism Sector

In 2019 the tourism sector accounted for around 8% of Iceland's GDP making it an important contributor to the nation's economy. ²⁹ In comparison, the combination of direct and indirect contributions to New Zealand's economy from tourism in the year to March 2019 totalled 10% of GDP. ³⁰ As a result of COVID-19 restrictions Iceland's tourism sector saw a decline in income initially estimated to be around 60% over the first nine months of 2020. ³¹ Early restrictions included a ban on all non-essential travel from outside the EU, UK, or EEA/EFTA, imposed on 22 April 2020, as well a 14 day quarantine requirement on all international arrivals. ³²

Iceland has seen some recovery in passenger numbers travelling to and from the country, with departures of foreign visitors leaving Keflavik airport up 1,291% in May 2021 compared to May 2020, with 14,395

²⁴ Iceland Directorate of Health. https://www.landlaeknir.is/um-embaettid/greinar/grein/item44162/Certificate-of-vaccination-against-COVID-19-accepted-at-the-border. Accessed 17 June 2021

 ²⁵ Iceland Police. https://www.logreglan.is/english/regarding-travel-restrictions-to-iceland-as-a-result-of-covid-19/. Accessed 15 June 2021
 ²⁶ Iceland Directorate of Health. https://www.landlaeknir.is/um-embaettid/greinar/grein/item43539/Instructions-for-persons-under-home-based-guarantine. Accessed 15 June 2021

quarantine. Accessed 15 June 2021

7 Formal Message: Covid-19: Iceland: The "New Zealand Of The Nordics" – Iceland's Successful Covid Response And Reopening RESTRICTED.

²⁸ Iceland Government, COVID-19 restrictions. https://www.covid.is/categories/effective-restrictions-on-gatherings. Accessed 15 June 2021

²⁹ Statistics Iceland. https://www.statice.is/publications/news-archive/tourism/tourism-satellite-accounts-2018-2019/. Accessed 16 June 2021

³⁰ Stats NZ. https://www.stats.govt.nz/information-releases/tourism-satellite-account-2019. Accessed 16 June 2021

³¹ Working Group of the Minister of Finance and Economic Affairs. The Economic Impact of the Pandemic and Containment Measures - https://www.government.is/library/Files/Efnahagsleg%20%c3%a1hrif%20fars%c3%b3ttar%20og%20s%c3%b3ttvarna%20-ENG.pdf. Accessed 15. June 21

³² Iceland Government. https://www.government.is/news/article/2020/04/22/Iceland-Introduces-Temporary-Schengen-Border-Controls-and-14-day-Quarantine-for-International-Arrivals/. Accessed 17 June 2021

passengers. This is still well below the 120,918 departures recorded in January 2020, the last month before COVID-19 was detected in Iceland.33

Thank you to the Ministry of Foreign Affairs and Trade and the Ministry of Health for contributions to this insights section.

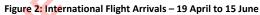
2.1.2 Flight Arrivals and Departures

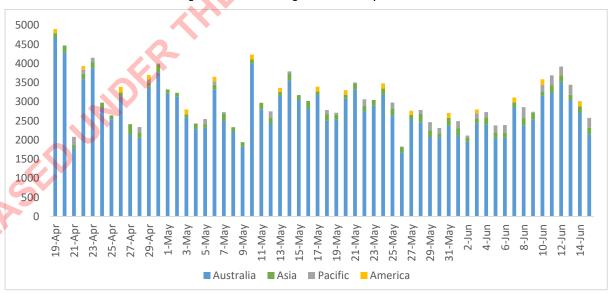
For the period 19 April to 15 June (following the opening of Quarantine Free Travel with Australia) there were a total of 176,155 arrivals to New Zealand, and 171,459 departures. 34 This is illustrated in figure 1 and a breakdown of these is shown below in figure 2 (arrivals) and figure 3 (departures).

There were 4,696 more people arriving in New Zealand than departed. For travel between Australia and New Zealand there were more arrivals than departures. For the Asia, Pacific and America regions there have been more departures than arrivals.



Figure 1: International Flight Arrivals and Departures - 19 April to 15 June





³³ Icelandic Tourist Board. https://www.ferdamalastofa.is/en/recearch-and-statistics/numbers-of-foreign-visitors. Accessed 16 June 2021

³⁴ Commercial Flights. New Zealand Customs Service. Personal Communication. 9 June 2021.

5000 4500 4000 3500 3000 2500 2000 1500 1000 500 0 1-May 7-Мау 9-Мау 11-May 13-May 3-Мау 5-May 15-May 19-May

Figure 3: International Flight Departures - 19 April to 15 June

Thank you to the New Zealand Customs Service for contributions to this insights section.

3. Ministry of Health Weekly Report



3.1 Policy/Programme Updates

3.1.1 COVID-19 Vaccine and Immunisation Programme

As at 11:59 pm 15 June 2021, 891,702 vaccinations have been delivered, including 324,514 people who are fully vaccinated. Of those fully vaccinated, 9 percent are Māori, 6 percent are Pasifika, and 17 percent are Asian.

155 vaccination sites were active on 15 June 2021.

55,000 Māori have received their first dose of the COVID-19 vaccine, which represents 10 percent of the total population who have received their first dose as at 15 June 2021.

The allocation plan for the next seven days is for 106,026 doses across New Zealand.

Eligibility to COVID-19 vaccination

The COVID-19 Vaccine Eligibility Direction 2021 (the 2021 Direction) was created to expand access to publicly funded COVID-19 vaccines to everyone in New Zealand regardless of their immigration status. The 2021 Direction is due to expire on 31 December 2021.

Following the recent establishment of quarantine free travel zones (and the understanding that similar arrangements may be established for other jurisdictions), the Ministry of Health has undertaken an interim review of the COVID-19 vaccine eligibility settings.

At this time the Ministry is not recommending any amendments to the 2021 Direction, as changes could undermine our efforts to maximise update of the COVID-19 vaccination. However, the Ministry will develop operational tools (communication and operational guidance) to:

- actively discourage short-term visitors from being vaccinated in New Zealand; and
- make it clear that the Ministry recommends they are vaccinated in their home countries.

The Ministry of Health will submit advice on the eligibility settings in November 2021, ahead of the 2021 Direction (or earlier should border settings change significantly).

'Book My Vaccine' (National Immunisation Booking System): DHB onboarding dates

As of 14 June 2021, Book My Vaccine is operational across 20 sites and has been used to make 19,954 bookings.

Mass vaccination events

Planning continues for the first mass vaccination event being held at the Vodafone Events Centre in South Auckland. Bookings will open to Manukau Institute of Technology staff, students and their whanāu following the decision to proceed and the Ministers' announcement.

The invitation strategy will target Māori and Pacific students first through the targeted learner programme. Booking numbers will be tracked daily and the invitation strategy will be amended if required.

Segmentation for Group 4

A Cabinet paper including a proposed segmentation approach for the general population rollout was submitted for consideration by Cabinet on 14 June 2021. A public announcement on this topic is expected on 17 June 2021.

Workforce

As of 15 June 2021, 7,666 vaccinators have completed COVID-19 vaccinator training and 3,018 vaccinators have actively vaccinated in the programme so far.

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The Ministry of Health partner, CBG, has completed calls to 9,000 people on the Hands Up vaccination team database (previously known as the 'surge workforce' database) to confirm that they are still ready, willing and available to vaccinate. We are working to upload this information into the new Hands Up database later this month for district health boards (DHBs). For those DHBs that require the information over the coming days to identify and target key groups, skills, and competencies we will provide this information to them with an approach to update the Hands Up database to keep the information up to date for all DHBs.

Distribution and inventory management

As at end of day 15 June 2021, we have made 105 deliveries to sites across the country. This equates to delivery of 159,474 vials or 956,844 doses.

Last week the Ministry of Health reached a big milestone by completing user acceptance testing and launching the new CIR Ordering and Inventory Management module. The new module automates the order fulfilment and inventory management processes, and gives the Ministry a more accurate national view, and DHBs a more accurate regional and local view, of vaccine orders, consumption, waste, and stock on hand. This module is a critical part for enabling the programme to scale safely and effectively.

This week the Ministry of Health also held the first drop-in session to train the first group of ten DHB logistics superusers. The transition to the new system will see Ministry Clinician Vaccine Integrated Platform Logistics staff entering orders from DHB and vaccination sites into the system this week, before switching to DHBs entering the orders themselves from 14 June 2021.

Rollout of the vaccine to Polynesia

Cook Islands

Vaccine rollout is on track in the Cook Islands. The Cook Islands have started administering the second dose in Rarotonga.

As of 15 June 2021, a total of 14,800 vaccines have been administered in Cook Islands. Forty-seven percent of the population is fully vaccinated.

Niue

A consignment of vaccines was delivered to Niue on 9 June 2021 to support the general vaccination rollout that commenced on 10 June 2021.

As of 13 June 2021, a total of 530 vaccines have been administered in Niue.

Tokelau

The New Zealand Defence Force is preparing its ship to transport the Pfizer vaccine in a frozen state to Tokelau and the remote Cook Islands. This requires the purchasing, installation and certification of cold chain storage on board.

It was communicated to Tokelau that given the logistics and regulatory challenges the vaccine rollout will commence no earlier than 18 July 2021.

Next steps

We will provide you with a further update in the next Weekly Report.

3.2 Technical Advisory Group: Update

COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 8 June 2021. The key points that were discussed were:

Research prioritisation framework: The post-event workstream presented the proposed prioritisation
framework for research on surveillance questions of importance to New Zealand. CVTAG generally
supported the prioritisation framework and recommended that equity considerations be weaved into all
criteria in the framework.

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- Decision to use Pfizer for 12 to 15-year olds: The policy team sought advice from CVTAG regarding the decision to use the Pfizer COVID-19 vaccine for 12 to 15-year-olds. CVTAG discussed the results from the Phase 3 trials in children aged 12 to 15 years for the Pfizer vaccine. CVTAG will provide recommendations to inform the decision to use the Pfizer vaccine for 12 to 15-year-olds, including an evaluation of the risks and the benefits. CVTAG noted that it would like to review any conditions recommended by Medsafe, prior to finalising its recommendations.
- Upcoming decisions on Janssen and AstraZeneca: The policy team noted that Medsafe decisions on the AstraZeneca and Janssen vaccines are expected shortly and CVTAG will be consulted for advice on a decision to use both of these vaccines.
- Update on use of COVID-19 vaccines in pregnancy: CVTAG was notified that the Ministry of Health has been working with The Royal Australian and New Zealand College of Obstetricians and Gynaecologists (RANZCOG) to update the recommendations for pregnancy. The recommendations from RANZCOG are consistent with that of the Ministry of Health, IMAC, and Australian authorities, and state that the Pfizer vaccine can be administered at any stage during pregnancy.

The COVID-19 Technical Advisory Group (TAG) did not meet in the week commencing 7 June 2021. The next TAG meeting is scheduled for 25 June 2021.

3.3 Upcoming Communications Issues and Activities

As at 17 June 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
16 June 2021	Quarantine free travel – current pause expires at 11.59 Thursday	Ministry of Health	Press release, web content	Yes
18 June 2021	Ministry of Business Innovation and Employment (MBIE) rapid review of managed isolation facilities	MBIE	Press release, web content, Reactive lines	No

3.4 Upcoming Publications

	Title	Date	Context
	Publication: The National Telehealth Service Annual Plan 2020/2021	No later than 18 June 2021	This 2020/21 annual plan is the fifth for the National Telehealth Service. The 2020/21 plan centres around three key focus areas that collectively see the National Telehealth Service deliver integrated solutions across the physical, mental and social health sectors, while continuing to provide more equitable and sustainable health outcomes for every New Zealander. These focuses will enable the National Telehealth Service to extend the reach to New Zealand's most inequitable areas of health – priority populations, children, mental health, primary care – while also continuing to adapt and enhance their services and experiences.
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4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Staff testing update - compliance statistics for 31 to 6 June 2021

The ransomware attack on the Waikato DHB continues to cause delays in swab testing results. This delay has again impacted this week's compliance reporting for Waikato based border workers in MIQ.

As at 14 June 2021, there are 5,955 active MBIE MIQ workers in BWTR. Of that, 4,133 (70%) worked on site during the week of Monday 7 June to Sunday 13 June 2021.

We are working with MoH to improve alignment of reporting. MoH are currently finalising the mechanisms that will enable us to report the same data covering the same period. Until we have those tools, we will continue to report on 'active' workers in BWTR and workers who were on site for the previous week (as below). The number of total 'active' workers will continually fluctuate as previously reported.

Note, our data shows 90% compliance for workers on site last week compared to 87% reported in the MoH dashboard. This is because MoH have reported on the seven days up to 16 June 2021 where we focus on the work week of 7 to 13 June 2021

Active workers	Total	Percentage of active	No swab
Compliant NHI-matched workers	4,469	77%	
Overdue NHI-matched workers	1,368	23%	157
Total active workers with NHI match	5,837	100%	
Need NHI-match	118		
Total active workers	5 955		

Workers on site 7 – 13 June 2021	Total	Percentage of total NHI-matched workers on site
Compliant NHI-matched workers	3,687	90% (96% if Hamilton excluded)
Overdue NHI-matched workers	419 (144 if Hamilton excluded)	10% (4% if Hamilton excluded)
Need NHI-match	27	
Workers on site with NHI match	4,133	

The number of workers who had not had a swab has reduced from 173 to 157 since last week. Those workers who needed an NHI match has also reduced from 152 to 118.

The Workforce Testing Team continue to actively follow up with employers regarding overdue workers and where more information is needed to make an NHI-match.

It is worth noting that the active category includes instances:

- where a worker may have two or more NHI numbers and test results are uploading against an NHI number that is not linked to the BWTR profile;
- where workers who were signed-in on location didn't actually enter a facility;
- where workers have not been on site in some time (in some cases months) but are considered 'active' as they are awaiting a test to make them compliant. As previously reported, from following up with employers, it became evident that many employers and employees were unaware they were required to have a final test after their last shift. New communications material for 'off-boarding' workers as well as regular follow-ups with employers should reduce these type of non-compliant workers going forward.

4.1.2 Vaccination of frontline staff update

According to BWTR, the total number of unvaccinated workers on site last week was 78 (2% of the workforce). Of these 78 workers, 27 have yet to be NHI matched and have their vaccination status confirmed in BWTR which leaves 51 where their vaccination status is unknown. Security Personnel completing on-site access checks reported no issue of workers gaining access who do not meet the vaccination requirements. Due to a lag in data uploading into BWTR and NHI issues, we will follow up with the employers of those 51 workers to confirm their vaccine status.

Four workers who were unable to secure their second vaccination prior to 5 June 2021 (due to sick leave, annual leave, appointment availability) who are required to receive it and provide proof before they are granted site entry. Employers have indicated these workers are not unable/unwilling to be vaccinated. We continue to check with employers to see if these workers have received their second vaccine dose in order to update our register.

Eleven workers have indicated they are unable/unwilling to get fully vaccinated. Employers are still working through employment processes with these unvaccinated workers and these workers are not able to work in the MIQF while this process is occurring. Of these, five are MIQF hotel workers and the remaining six are non-hotel workers. Of these workers unable/unwilling to be vaccinated, seven are workers who have chosen not to have their second vaccine dose, some based on medical advice due to their reaction to the first dose.

We are continuing to work with MoH on aligning our reporting moving forward.

4.2 Operational update

4.2.1 Capacity update

As at 16 June 2021, there is currently no availability in MIAS for June through to October 2021. Further rooms will be released at the start of July 2021.

The rolling India travel suspension, particularly for NZ citizens and permanent residents from India, is creating a rollover impact from month to month. MIQ are actively validating room bookings to minimise multiple bookings.

Last week a total of 430 rooms were released into MIAS in accordance with the Voucher Release Framework. All rooms released last week have been taken. MIQ has released 1,700 rooms over the past two weeks across August through to October 2021.

4.2.2 Breaking cohorting in Christchurch facility

On 7 June 2021, a direct international flight landed in Christchurch. The returnees on this flight were intended to go to the Commodore MIF as part of a cohort, however the returnees were instead directed to the Crowne Plaza MIF. This meant that the cohorting arrangements in this facility, the Crown Plaza, were broken as there were returnees from a different cohort already late in their stay (Day 12+) at the facility.

The decision to break cohorting occurred following consideration of a possible health risk. When the flight was on the tarmac, MIQ were advised by a Medical Officer of Health that, due to a number of positive cases and close contacts at the Commodore MIF, the flight should be redirected elsewhere. There were no other facilities in Christchurch which could house this flight within cohorting timeframes.

The decision to break the cohorting model was implemented by MIQ based on this advice and the risk to the health of the returnees and staff inside the Commodore MIF.

Situations in which cohorting may need to be suspended/broken is being considered as part of the current review of the implementation of cohorting and further advice will be provided to you in early July 2021.

4.2.3 De-designation and re-designation of facilities

The temporary de-designation of the Jet Park facility in Hamilton has been approved for the period 13 to 18 June 2021. The Jet Park has been de-designated over this period in order to carry out maintenance to maintain Building Warrant of Fitness Standards.

The Grand Mercure ventilation remediation work is complete. Following protocol and final checks, the hotel will be re-designated and is set to receive returnees with a flight scheduled to arrive on Saturday 19 June 2021. The facility will go back online with cohorting, with a view to fill the facility over the weekend.

4.2.4 Ombudsman update

An inspection of the Bay Plaza Wellington occurred on 15 June 2021 and we are now awaiting a report.

We received the final report on the Grand Mercure Wellington. We are reviewing the report and preparing our response.

We have received a follow up in relation to the implementation of recommendations arising from the inspections of the Sudima Rotorua, Rydges Rotorua and Four Points Auckland, which occurred in October and December 2020. We are working with the relevant teams to provide comment and information to the Ombudsman on these.

4.2.5 Managed Isolation Walk

MIQ is reviewing the practice of MIWs (which involves bussing returnees to a designated exercise area).

After a review, prompted by the Grand Mercure incident and others we are considering options to eliminate MIWs and provide on-site access to fresh air for returnees. We are currently finalising this review and expect to have a decision made early next week, taking into account public health, operational, and legal advice.

This will mean the level of space provided for returnees is more limited than currently offered and "exercise" will not be possible. Rather, time to get fresh air for the returnees will be available. Once we have made a final decision, we will inform you of this via the Weekly Report.

Four Auckland facilities provide returnees with access to fresh air by transporting individuals from the Managed Isolation Facility (MIF), to an outdoor area, via bus. The process is known as 'Managed Isolation Walks' (MIWs). Maintaining physical distancing and IP&C for the transit period is a complex, choreographed activity relying on well trained staff, good procedures and compliant returnees.

The Grand Mercure Auckland is due to re-open on 19 June 2021 and MIQ will introduce on-site access to fresh air on re-opening as we are confident that the space identified is appropriate to meet requirements. We will monitor this closely during the first cohort of returnees.

4.2.6 Filming at Grand Millennium MIF

While the Grand Millennium is empty for remediation work, we are taking the opportunity to do some filming.

The purpose of this is to get footage for the usual processes which occur in a managed isolation facility such as arrival, departure, food delivery and health checks.

These will then be used for online videos for returnees so they can understand what happens in a MIF and what their obligations are when they arrive. Where possible, they will also be used for staff induction purposes.

RECTRICTED

4.3 Schedule of Reviews

Review	Date commenced	Expected completion date	Current status	Purpose
Rapid Assessment	February 2021	Complete	Preparing for proactive release – Friday, 18 June 2021	Commissioned by the MBIE Chief Executive to help identify practical recommendations for improvement opportunities across the MIQ system.
Sudden Death Critical Incident Review	January 2021	June 2021	Complete – We are in the process of preparing a paper for your office.	To identify any lessons learnt from the response to the death of a guest in a MIF and determine if any changes should be put in place.
Financial Management Review	May 2021	June 2021	In progress	Identify opportunities for improvement in process and procedures for supplier invoicing, review of financial reporting that is currently in place and review of financial delegations framework.
MIQ Staff Unwell - Health Checks (control hotspot)	May 2021	June 2021	In progress	The purpose of this review is to determine the degree of implementation of published risk, assurance and quality controls and treatments; the capability and effectiveness of the system in ensuring continual application, review and improvement of these controls and treatments for potential improvement of the wider MIQ system integrating continuous improvement and risk-based thinking through evidence-based assurance.
MIQ PCBU Health and Safety Obligations Review	April 2021	July 2021	In progress	This review is to identify MBIE's responsibilities as a lead PCBU and assess how well these responsibilities are fulfilled to support other PCBUs meet their health and safety obligations.
MIQ KPI Review	Scheduled to start June 2021	July 2021	Planning	The purpose of this review is to test the accuracy, completeness and validity of the calculation and supporting data for the Estimates Performance Measures that reported by Managed Isolation and Quarantine (MIQ) in MBIE's 2020/21 Annual Report.
Fees and Waiver Review	Scheduled to start June 2021	August 2021	Planning	ТВС
MIQ Exemptions Review	Scheduled to start June 2021	August 2021	Planning	To assess consistency, transparency and fairness of the exemptions from managed isolation process for people entering New Zealand.
Onsite Ventilation Assessments	February 2021	Testing: May 2021 Programme of work: August 2021	In progress. The Ventilation group (VWG) have reviewed the results of 27 facilities and meetings have been held with 25 facilities with remediation proposals requested from these facilities. Some facilities have already commenced maintenance/ remediation work to address initial findings with detailed remediation proposals received for 12 sites.	A comprehensive understanding of MIQF ventilation systems, remediation work completed (if required) to optimise the performance of the systems and additional operational practices implemented to complement the ventilation system operations.
Information Management Assurance Review	Scheduled to start July 2021	September 2021	Planning	The purpose of the review is to analyse the current information management practices within MIQ.
Audit NZ Annual Review: Revenue management - focus on MIQ	TBC - Not sure on start date but will coincide with the annual review audit.	30 September 2021	Planning	The audit of MBIE's 2020/21 Annual report by Audit NZ will also cover MIQ. As a new function and revenue stream for the 2020/21 financial year we would expect it to be an area of audit focus.

Review	Date commenced	Expected completion date	Current status	Purpose
MIQ Rapid Assessment (Phase 2)	Scheduled to start August 2021	October 2021	Planning	This will be a follow-up review following the MIQ Rapid Assessment which was completed earlier this year.
Rapid review of Border Worker Testing (BEB led)	April 2021	Two part review. Part one (focused on MIQ) due to be presented to BEB in June. Part two (focused on wider border) still TBC when it will be completed	Draft report for phase one has been received. Phase two in progress.	To assess the arrangements in place to support compliance with the COVID-19 Public Health Response (Required Testing) Order 2020.
Regular, ongoing reviews				ZIO.
MoH Infection Prevention Control Audits of MIQ facilities	July 2020	-	Ongoing	The Ministry of Health conducts regular audits into infection prevention and control (IPC) at the managed isolation and quarantine (MIQ) facilities around New Zealand. MIQ facilities are an important part of our border measures to keep COVID-19 out of the community. It is critical to the health of the country that MIQ facilities are well-maintained and any infection brought in by people entering New Zealand cannot spread into the community.
Department of the Prime Minister and Cabinet (DPMC) Systems Assurance Framework	March 2021	-	Ongoing	DPMC are working on a COVID-19 systems assurance framework that will give visibility of the end-to-end COVID-19 response system.
Ombudsman OPCAT Reviews	February 2021	AE OFF	Provisional reports received	Aotearoa New Zealand has international human rights obligations under the United Nations Optional Protocol to the Convention against Torture (OPCAT). The purpose is to monitor and carry out such inspections of managed isolation and quarantine facilities to ensure that people are being treated humanely and their human rights are being respected and protected.

4.4 Large Group Arrivals Update

Summary of approved group arrivals as at 16 June 2021

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
Olympic athletes	6 May – 1 Jul 2021		46	These are returnees from Tokyo Olympic qualifying events, with various return dates. 157 allocated, only 48 pax using allocation (in 46 rooms). This is due to some obtaining vouchers through MIAS, events being cancelled and athletes choosing not to travel.
NZDF Operation WHIO	26 Jul 2021	35	35	
WZDI Operation Willo	29 Jul 2021	16	16	
RSE	4 Jul 2021	021 150	116 (150 pax) TBC	Industry have a confirmed 4 July 2021 start date, with RSEs arriving every 16 days concluding March 2022. This includes a reduction in numbers in October 2021 as directed by
	21 Jul 2021	150	TBC	Ministers. The start date of the October 2021 reduction will depend on Industry maintaining the schedule cadence from 4 July 2021.
	7 Aug 2021	150	ТВС	RSE arrivals will be accommodated at two MIFs in Hamilton in a mix of single and twin rooms – a minimum of 116 rooms for 150 pax will be utilised.

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Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
				The total number of rooms allocated to RSE workers for the duration of the Border Exception 2 will be a minimum of 1,740 and maximum of 2,250.
Rugby Fiji	18 Jun 2021	47	35	The Fijian rugby team will be arriving from multiple locations and will go into Christchurch. An exemption to train has been approved. The Fijian based contingent (10 pax) will be arriving one day after the rest of the contingent due to constraints around flights. This will not impact the exemption to train however it does increase the operational complexity of the group.
Cricket – Black Caps	18 Jun 2021	6	6	These are returning cricketers with no special training
	26 Jun 2021	20	20	requirements.
	2 Jun 2021	100	4	
International	9 Jun 2021	100	12	
Students	16 Jun 2021	100	6	MoE have experienced difficulty in filling up the flights.
	23 Jun 2021	100	29	211
Refugees – Intake 1	24 Jun – 2 Jul 2021	115	93	Refugee families will arrive across 8 intakes for the 2021/22 financial year. All intakes will be accommodated at the Holiday Inn. Intake 1 will arrive from 24 June 2021 from Thailand, Malaysia, Lebanon, Ecuador, Iran, Ethiopia, and Cambodia. Onsite interpreter services will be extended to include the first four days and the final three days at the MIF.
	Jun 2021	60	0	The Construction Sector Accord have confirmed that they will
Construction Accord	Jul 2021		0	not be using the 60 approved June or July 2021 allocations.
Refugees – Intake 1 Construction Accord Winter Games Antarctic USAP	_		TBC	These unused vouchers have been released back into MIAS.
Winter Games	19 Jul 2021	30	TBC TBC	Major Events advised that there are non-MIQ related obstacles that may prevent this event proceeding.
Antorotic LICAD	16 Jul 2021	34	TBC	This group will be entering on charter flights direct into
Sep 2021 115	170	TBC	Christchurch.	
Netball – English Roses	19 Jul 2021	30	ТВС	This will be the first sports team under the new full cost recovery model.
	2 Aug 2021	~200	ТВС	This group are athletes, staff and media returning from the
· · · · · · · · · · · · · · · · · · ·	8 Aug 2021	~200	ТВС	Olympics on three charter flights. If within allocation limits, SportNZ and NZOC will facilitate some Pacific Island Olympic
(* 555)	10 Aug 2021	~200	TBC	athletes to return as part of the group.
Paralympic athletes	Sep 2021	100	5	This is athletes and management returning from the Paralympics in Tokyo. They are returning as multiple smaller groups, with the majority of MIQ secured via MIAS.

4.4.1 RSE

s9(2)(g)(i)

A flow on effect of consistent schedule delays means that fewer RSE workers will be able to enter by the end of March 2022. Additional flights cannot be added to the end of the schedule as this will exceed the entry conditions of Border Exemption 2. The maximum estimated total RSE arrivals, based on a 4 July 2021 start, is now 2,250.

RECTRICTED

Regional issues have been resolved and teams on the ground are on track to receive RSE arrivals on 4 July 2021.

MIQ has been advised that as at 14 June 2021, 112 applications have been received by Immigration, with a remaining 38 due by Thursday 17 June 2021. INZ are processing visa applications as they arrive and the final number of visas issued for the first flight will be known on Friday 25 June 2021.

4.4.2 Expressions of Interest for Group Allocation

Fifteen Expressions of Interest were received for group allocations for groups arriving from November 2021 through to the end of March 2022. The EOIs are undergoing assessment and the Group Allocation package is being prepared for the Border Exception Senior Officials Group and Border Exception Ministers Group, with decisions expected early July 2021.

4.4.3 Time Sensitive Travel

The next submission window for Time Sensitive Travel opens 1 July 2021 for the October period. The online application form is undergoing user testing and the expected release date is 30 June 2021 to coincide with the next submission window.

4.5 Upcoming Communications Issues and Activities

As at 15 June 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Mid-late June 2021	Rapid Assessment of MIQ	MIQ	Proactive PR	N
17 June 2021	Thanks from Iso' exhibition - Rotorua Lakes Council Galleria	Accor / MIQ / Rotorua Lakes Council	Proactive communications	N
Late June 2021	Saliva testing of frontline border workers prototype starts in Canterbury	міо/мон	Reactive information	N
22 June 2021	Hui wānanga	MIQ	Working with partners	Υ
23 June 2021	Estimates (Health Select Committee)	MoH/MBIE/MIQ	Preparatory communications. Supporting material has been provided to your office.	Υ

4.6 Fees

4.6.1 Invoicing

The table below shows the number of invoices issued up to the 13 June 2021.

Invoices have various repayment terms depending on whether they are a sports group (10 days), critical worker (30 days) or standard returnee/maritime crew/aircrew (90 days).

Grou	ıping	Invoices issued (net of credit notes)	Paid	Issued not due	Issued overdue	Invoices issued (\$)	Paid (\$)	Issued not due (\$)	Issued overdue (\$)	90+ days overdue	90+ days overdue (\$)
Grou	ıps¹	53	18	33	2	\$13,964,589	\$13,704,763	\$252,770	\$7,056	0	\$0
Mari	itime	321	193	107	21	\$1,397,174	\$888,246	\$460,813	\$48,115	5	\$3,986
Aircr	ew	204	106	38	60	\$1,088,205	\$716,781	\$118,751	\$252,673	4	\$53,197
Othe	er	17,638	8,065	7384	2189	\$62,555,693	\$29,848,630	\$26,065,602	\$6,641,461	694	\$2,113,909
Total	_	18,216	8,382	7,562	2,272	\$79,005,661	\$45,158,420	\$26,897,936	\$6,949,304	703	\$2,171,091

DECEDICATED

¹Please note that this previously only included large groups. However going forward, this now includes critical workers and critical health workers.

Note: The '90+ days Overdue' column represents the number of invoices from the 'Issued overdue' column that have been outstanding for 90+ day.



4.6.2 Waivers

The table below breaks down the waiver application information between 11 Aug 2020 and 13 Jun 2021.

Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined	waiver applications
			\$		Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
7,314	1,242	6,072	776	5,296	84	4,558	692	738

4.7 Emergency Allocation Applications

- 3,273 applications have been processed since 30 Oct 2020.
- 62 applications were received in the week ending 13 June 2021 and 23 applications were processed.
- From the applications processed in the week ending 13 June 2021, 78% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 6 Jun 2021 to 13 Jun 2021	Year to Date Totals 30 Oct 2020 to 13 Jun 2021		
Approved	18	1,826		
Declined	5	1,447		
Applications processed*	23	3,273		

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	18
Rooms Allocated in MIAS	14
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	4

4.8 Resolutions Update

Data from the Complaints and Feedback Customer Management System for the week 8 June to 14 June
 2021 is as follows:

Week 8 Jun 2021 – 14 Jun 2021	Received	Active Cases	Resolved
Complaints	64	32	67
Improvements	0	0	0
Compliments	0	0	0
Queries	7	2	5
Ombudsman	16	24	14
Parliamentary/OIA	0	0	0
Other	0	0	0
Total	87	58	86

- The average number of complaints received each week since the start of MIQ is 102. For the last 4 weeks the average is 75 per week.
- This week we have received 87 new cases and have resolved 86 cases.
- We have observed a decrease in complaints about facilities, while numbers for other areas remain steady. Of these complaints, fee waivers were the highest, featuring in 40% of all complaints, with facilities dropping to 20%. We saw a decrease in complaints about emergency allocations, but an increase in complaints about isolation exemptions.

5. Border Executive Board Report



5.1 Key Issues Being Considered by the Executive Board

5.1.1 Border Sector Scenarios Updated

The cross-agency Border Sector Forecasting Team (the Forecasting Team) recently updated the border sector scenarios for the recovery of international air passenger travel, cruise passenger travel, and cargo volumes. This May 2021 update focused on updating the scenarios to reflect the start date of trans-Tasman Quarantine-Free Travel (QFT).

The Border Executive Board agreed that following some clarification of the cargo scenarios, the 'moderate' scenarios should be used as the basis for performance and planning activities of border and transport agencies.

Previously, border and transport agencies have used these scenarios to form the basis of Cabinet papers and budget bids relating to the financial sustainability issues caused by the reduction in cargo and travellers crossing the border.

The Department of the Prime Minister and Cabinet (DPMC) and the Treasury were consulted on the updated scenarios. DPMC noted that the assumptions were broadly consistent with its approach. The Treasury noted that the date to open the border was later in the border sector scenarios than in the Treasury 'main forecast' for the Budget Economic and Fiscal Update 2021. However, the Forecasting Team agreed to not change the dates at this time due to the uncertainty around factors such as the vaccine rollout.

The Forecasting Team will, before the end of this calendar year, update these scenarios and report back to the Border Executive Board. More data about QFT volumes, and the potential for additional decisions around the re-opening of the border, may mean this next update is more significant.

5.1.2 Review of Border Worker Testing – Phase One (MIQ)

ELEAS

This independent review assessed existing arrangements, along with planned improvements, to ensure that all people requiring testing are being tested under the Required Testing Order.

The review is near completion; the draft report was discussed at the Border Executive Board meeting on 10 June 2021.

The first phase of the review focused on MIQ; it concluded that the border worker testing arrangements to support compliance with the Order have progressively improved since the Order first came into effect. It noted that further improvements are needed to provide a more accurate view of, and better support, compliance with the Order. Ten recommendations directly related to the testing arrangements and one to the process for design and implementation of control measures.

The second phase of the review will consider workers at affected airports and affected ports.

6. New Zealand Customs Service Weekly Report



6.1 Items to Note/Updates

6.1.1 Maritime

The New Zealand Customs Service (Customs) is maintaining oversight on a small craft of interest which The vessel is said to have one New Zealander on board.

At this stage all paperwork for vessel's entry has been completed; however there appears to be discrepancies in what the person on board has declared to Customs regarding their journey to New Zealand.

s6(c)		(L)	
	The vessel will be met upon arrival and further risk	assessed	by
Customs.			

6.1.2 Pre-Departure Testing

For the period 7 June 2021 to 13 June 2021, two infringements and one warning were issued.

•	s6(c)	
•	s6(c)	
•	s6(c)	

Passengers

		June	Total						
	Total Passengers	3110	2811	2742	3625	3686	3822	3370	23166
	Passengers subject to PDT	262	271	223	238	194	258	167	1613
Primary	Test Certificate Verified	251	256	209	224	243	243	145	1517
Actions	Exemption Verified	5	12	5	6	8	8	9	48
(Passport Control)	Referred to Secondary Area	6	3	9	8	7	7	13	48
	Compliant	5	2	8	8	7	7	13	45
Secondary	Warned	1	0	0	0	0	0	0	1
Area Actions	Infringement	0	1	1	0	0	0		2
SED	Prosecution	0	0	0	0	0	0	0	0

Crew

RELEASE

	Date	7 June	8 June	9 June	10 June	11 June	12 June	13 June	Week Total	%
	Crew subject to PDT	69	75	94	36	62	71	7	415	
Primary	Test Certificate Verified	69	75	94	36	62	70	7	414	99.7%
Actions	Exemption Verified	0	0	0	0	0	0	0	0	0
(Passport Control)	Referred to Secondary Area	0	0	0	0	0	1	0	0	0.3%
	Compliant	0	0	0	0	0	1	0	0	100%
Secondary	Warned	0	0	0	0	0	0	0	0	0
Area Actions	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

6.2 Passenger Numbers – Arrivals from Melbourne



6.3 Passenger Numbers Cook Islands



7. COVID-19 Chief Executives Board

COVID-19 Chief **Executives Board**

7.1 Items to Note/Updates

The next meeting for the COVID-19 Chief Executives' Board is scheduled for 22 June, after which we will provide you with an update on the outcome of the meeting.

8. COVID-19 Independent Continuous Review, Improvement and Advice Group

Continuous Review Improvement and Advice Group

8.1 Items to Note/Updates

The Group met on 15 June as the first of their regular fortnightly meetings. The key focus of the meeting was to discuss the forward work programme and initial priorities for the Group. The priorities that were provisionally agreed to will be provided to your office as part of the forward work programme within the coming week.

The report back to Cabinet on the findings of the Group's review of the Auckland February 2021 outbreak and their forward work programme has been deferred to either 21 or 28 June. Following the report to Cabinet, your office intends to publish the first proactive release package that will include (inter alia) the review report, the two letters from Sir Brian Roche (the Chair) to you and your letter to Chief Executives and the Chair in response.

Strategic COVID-19 Public Health Advisory Group Health Advisory Group 9.

Strategic COVID-19 Public

9.1 Items to Note/Updates

The Group met on 16 June to discuss the modelling commissioned and the next report due to Ministers. The report will cover testing and feedback on reconnection New Zealanders. The Group also discussed the schedule of its work programme and the potential of moving to a fortnightly meeting cadence in the near term. The next meeting for the Group is currently scheduled for 23 June.

Business Leaders Forum 10.

Business Leaders Forum

10.1 Items to Note/Updates

The Business Leaders' Forum met on 11 June with the Prime Minister. The meeting included discussions regarding:

- emerging findings from COVID-19 vaccine modelling
- options regarding traveller restrictions as New Zealand reconnects its people with the world
- the COVID-19 vaccination programme, particularly including options regarding workplace-based
- technologies that may assist risk management and mitigation at the border.

The next Business Leaders' Forum is likely to focus on how the business community can reinforce public health behaviours.

11. Government Modelling Group

Government Modelling
Group

11.1 Items to Note/Updates

The COVID-19 Modelling Steering Group is working with Shaun Hendy, and other Te Pūnaha Matatini (TPM) researchers, on modelling which explores COVID-19 dynamics across different vaccination coverage states for the New Zealand population. The next meeting of the group is 22 June.

arately are next prometry and the sents, in Interpretation of the results has been discussed with the researchers, and officials have separately been considering policy implications. The board expects to schedule a specific meeting for their next project, which is investigating the risk mitigation achieved by different settings and arrangements, in the near



13. Official Information Act Requests

13.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aides-mémoire from the Ministry relating to it. The "several updated delivery schedules from Pfizer" referred to in the House. "The model" the government operates to which was referred to in the House.	At Minister's office
16 Jun 21	Chris Bishop	The full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 February 2021 and the review referred to from March and the advice that relates.	At Minister's office
18 Jun 21	s9(2)(a)	List and information about, papers about proof of COVID-19 vaccination, and dates of oral briefings on the subject, from 1 November 2020.	At Minister's office
29 Jun 21	Chris Bishop	Briefings/reports/aide memoires to you and your office from the Ministry of Health relating to saliva testing in 2021	In progress
30 Jun 21	s9(2)(a)	Annexes to the December 18, 2020 briefing "Supply agreement for purchase of COVID-19 vaccines from Pfizer New Zealand Ltd." Information relating to the "Decision to Use Framework" Questions and information in relation to New Zealand's purchase and receipt of COVID-19 vaccinations through the COVAX initiative.	In progress
30 Jun 21	s9(2)(a)	Advice received by the Minister concerning validation of vaccinations for those vaccinated overseas, or for Kiwis vaccinated here travelling overseas.	In progress
1 Jul 21	Chris Bishop	Information relating to feedback received from Pfizer, specifically containing the phrase "lock-step".	In progress
7 Jul 21	s9(2)(a)	Information regarding if MIQ is necessary or changing the MIQ requirements for people who are vaccinated against Covid-19.	In progress

13.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA.	Overdue
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Under review
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Response sent
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Under review
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Under review
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost.	Decision on request sent
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Under review
17 May 21	s9(2)(a) s9(2)(a)	NZ Herald	Advice to Minister's on current testing rates and addressing challenges.	Under review
24 May 21	s9(2)	Not applicable	Records for security purposes.	Under review
24 May 21	s9(2) (a)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Gathering information

Date due	Requestor	Media/Opposition	OIA Request	Status
25 May 21	s9(2)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade.	Gathering information
7 May 21	(a) s9(2)(a)	NZ Herald	Request for paper on assessment of proposals for sport MIQ.	Under review
Jun 21	s9(2)(a)	NZ Herald	RE all corr relating to DOIA 2021-1194.	Under review
1 Jun 21	Chris Bishop	Opposition	Papers produced for MBIE workshop held on 20/01/21 with MoH/Private Sector.	Under review
1 Jun 21	s9(Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	Under review
4 Jun 21	s9(2)(a)	TVNZ	Breakdown of declined emergency MIQ spots.	Under review
4 Jun 21	s9(2)(a)	Not applicable	Comms etc re Release request of MIQ facilities proposal.	Gathering information
6 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility.	Gathering information
6 Jun 21	s9(2)	Not applicable	Private Security Providers - breakdown of citizens and non-citizens.	Packaging
7 Jun 21	s9(2)(a)	Not applicable	RE corr regarding connections between MBIE (MIQ) & Stamford hotel group.	Packaging
Jun 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21.	Drafting
3 Jun 21	s9(Not applicable	RE no. of people in quarantine being involuntarily detained by DHBs.	Scoping
4 Jun 21	s9(2)(a)	Not applicable	Percentage of bus drivers operating for MIQ.	Approved
5 Jun 21	s9(2)(a)	Newshub / Discovery NZ	Queries on SIM cards in MIQ.	Drafting
8 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities.	Under review
Jul 21	s9(̇2)(̇a)	Not applicable	Number of people through MIQ and cost to government.	Scoping
Jul 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs.	Under review
Jul 21	s9(2)(a)	TVNZ	corr regarding NZ citizen from Melbourne travelling to see sick relative.	Gathering information
Jul 21	s9(2)(a)	NZME	complaints made by MIQ facilities about first security.	Scoping
Jul 21	s9(2)(a)	NZME	corr from MIQ facilities enquiring no longer being a MIQ facility.	Scoping
Jul 21	s9(2)(a)	Not applicable	data on no. of children & demographics that have stayed in MIQ facility.	Scoping
Jul 21	s9(2)(a)	Not applicable	Complaints procedure and the process followed once this is initiated.	Scoping
Jul 21	s9(2)(a)	Stuff	All correspondence received and sent by C-RIQ staff between 20/9-20/11/20.	Gathering information
Jul 21	s9(2)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ.	Gathering information
2 Jul 21	s9(2)(a)	Not applicable	How many people have passed through MIQ 1/1/2020 to 28/5/2021.	Scoping
2 Jul 21	s9(2)(a)	Not applicable	MIQ policy for vaccinated Residents, consideration for isolating at home.	Scoping

DECEDICATED

13.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 May 20	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organization has been involved in 2020.	Drafting
25 June 21	s9(T	Request for marketing material planned for use in the Covid-19 Group 4 rollout.	Scoping
15 June 21	s9(2)	Info and data relating to Managed Quarantine.	Drafting
15 June 21	s9(For the COVID-19 Independent Continuous Review, Improvement and Advice Group meeting minutes, advice provided to the Minister for the Covid-19 Response.	Scoping
24 June 21	Doocey	Copy of paper taken to cabinet on 29 March 2021: 'Funding for the COVID-19 Post-Pandemic Public Health Advisory Group' received on 9 April 2021.'	Scoping
25 June 21	s9(Copies of all advice provided to the Minister for the COVID-19 Response.	Scoping
29 June 21	s9(Marketing and PR data for COVID-19 messaging.	Scoping
29 June 21	s9(2)(a)	Details regarding COVID recovery programs.	Scoping
30 June 21	s9(2	Request for an audio recording and transcript of the Ministry of Health's COVID vaccine advertisement that aired on Spotify during April/May 2021.	Scoping
6 July 2021	s9(2	communications between the Prime Minister's Office and the Ministry of Health concerning the communication plans for the COVID-19 vaccine rollout in calendar year 2021 to date.	Scoping

13.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
28 Jun 21	s9(2)(a)	 A copy of the Border Sector Strategy and the BEB work programme. Copies of the minutes of all BEB meetings and copies of all BEB reports submitted to the COVID-19 Response Minister. 	In Progress
6 July 21	s9(2)(a)	Copies of all briefings, aides memoire, emails, memos and Cabinet Papers (including draft Cabinet Papers) developed by the Border Sector Governance Group (BSGG) which in relation to maritime crew for the period 1 March 2020 to 1 June 2021.	Scoping

DECEDICATED

14. Appendix - Ministry of Health Weekly Updates on Infection Prevention and Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/Reviews	IPC Standard Operating Procedures (SOPs), operations frameworks and guidance documents
Managed Isolation and Quarantine Facilities (MIQFs)	IPC audits of MIQFs ongoing. No high-risk findings identified for completed IPC audits.	-	AATI	-
Airports	Quarterly airport IPC assurance walk-through scheduled for July 2021. Dates for these audits are dependent on International flight schedules. Proposed dates: Auckland 12 July (Red and QFTZ) Wellington 13 July (QFTZ) Rongotai 13 July (Red) Christchurch 14 July (Red and QFTZ) Queenstown 19 July August (QFTZ)	-	ORIN	Revised QFT Health Operations Framework is with IPC sub TAG for review. Work has started on a Red Health Operations Framework.
Maritime/Ports	Planning continues to commence IPC assurance walk-throughs at maritime ports. Draft assurance walk-through audit tool completed. Awaiting IPC review.	- Clar	-	No changes to the PPE – IPC document that is currently posted on Maritime New Zealand's website.













COVID-19 Response Weekly Report

24 June 2021

RECTRICTED

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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Border

Border			
Agency	Last Week	This Week	Agency Comment
МоН		•	 Work continues on preparing for the roll out of saliva testing to border workers. Saliva testing will complement the existing tests (nasopharyngeal or oropharyngeal anterior nares swab), to provide the assurances we need at the border while reducing the level of discomfort among frontline staff. The Ministry of Health is working with border workers in Canterbury to run a prototype for saliva testing. This will involve private and public sector PCBUs who want to participate in the prototype, to ensure any issues are resolved before a phased roll out to a wider group of border workers across New Zealand.
BEB	•	•	• \$9(2)(g)(i) The indicator will likely remain amber until the border is operating in a steady state and the reopening border measures are in place and embedded. Current adaptations include QFT pauses, changes to PDT requirements (eg from Melbourne), mitigations for travellers from very high risk countries and a suite of exceptions and exemptions.
МоН		•	 As of 27 April 2021, the Border Worker Testing Register (BWTR) became mandatory for all border facing PCBUs (person conducting business or undertaking). The BWTR is a vital tool used by the Ministry of Health to ensure PCBUs are correctly applying the vaccine and required testing orders for all frontline and border workers to be regularly tested and vaccinated. As at 23 June 2021, there were 228 Persons Conducting a Business or Undertaking (PCBU) covering 12,437 active workers in the BWTR. This is an increase of 152% per cent since the announcement to make use of the BWTR mandatory was made. Of those border workers currently active in the BWTR on 23 June: 83 per cent have had two doses of the COVID-19 vaccine 3 per cent have had one dose of the COVID-19 vaccine The remaining 14 per cent represent workers in the BWTR that have not been vaccinated yet or have not been matched to their vaccination record due to the absence of NHI-matching in the CIR.
MBIE	•		 Staff testing: Compliance reporting is at 96% for the week 14 June through to 20 June 2021 when adjusted for the Hamilton issue. Compliance figures continue to be impacted by the cyber-attack on Waikato DHB (affecting compliance results for the three Hamilton MIQ facilities). Compliance reporting for Hamilton facilities is down to an average of 12% (previously around 90%). We are working with MoH to improve alignment of reporting on full 'active' workers in BWTR. MoH are currently finalising the mechanisms to enable us to do so. For saliva testing, MoH are leading a phased roll out, starting with a prototype to workers on a seven day cycle in Canterbury with an estimated start date of late June/ early July 2021 A full implementation will commence once we fully understand and can mitigate impacts to our service to ensure we do not compromise the existing testing that is being undertaken. Vaccinations: Vaccination follow-ups for those with an 'unknown' status in BWTR identified two accounts of workers gaining access who did not meet the vaccination requirements. Both workers had received one dose of the vaccine but had not received their second dose within 35 days of becoming an affected person as per the vaccination order. More information is in the weekly report. MIQ-issued vaccination certificates continue to be issued periodically as vaccination status data is being updated. There were two exceptions granted last week, on the 15 and 18 June 2021, at the IBIS Rotorua and Commodore hotel in Christchurch. These allowed urgent repairs to an elevator and on-going repairs to a walk-in fridge. Where we identify issues with missing data (e.g. vaccine status) in a BWTR profile we are regularly in contact with MoH so that it can be fixed. This indicator will remain amber while work is underway to resolve the ransomware attack, learn from the saliva testing prototype

Border (continued)

	Agency	Last Week	This Week	Agency Comment
	BEB		•	Workshop held 22 June to prepare to support vaccination requirements of the remainder of the border workforce; there are 12 work streams and the work involves 11 agencies. The indicator is amber due to a number of risks. Achieving a green indicator will require clarity on which work comes under the amendment Order; PCBUs being able to access vaccination information on all their affected or potentially affected or potentially affected employees being able to access vaccination in a convenient and timely manner; and tracking showing that affected workers will be vaccinated or redeployed by the required date. Wraparound support includes planning for engagement with PCBUs, unions and workers; information and educational material; and employment support for unvaccinated workers who cannot be redeployed. The impact on workforces is not yet understood. Much of the work is being undertaken by border agencies who are also involved in responding to other COVID-19 border issues.
with	МоН			 On 19 April 2021, QFT commenced for passengers between Australia and New Zealand. Commencing QFT carries a level of risk. Since commencement with Australia, pauses have occurred due to locally acquired cases in Australia. The status remains as amber due to the current pause in QFT from New South Wales to New Zealand, effective from 11.59pm NZT 22 June, for an initial 72 hours.
Two-way QFT with Australia	MFAT			Australia has now provided a proposal to provide viable routes home for New Zealanders stranded in the Pacific by their inability to transit Australia under QFT. New Zealand's Cabinet has approved the creation of a new border exception category to enable Australians to enter New Zealand and undertake MIQ here. Officials plan to meet with Australian counterparts this week to work through both proposals and agree final details.
Two	BEB			 Operationalising QFT pauses, including checking of PDT documentation. Further advice being prepared on QFT maritime. Likely to move to green once pauses/suspensions become a routine process rather than the current bespoke process.
λFT e	МоН			Agencies have commenced planning discussions for two-way travel with Niue. These discussions are being led by the Ministry of Foreign Affairs and Trade with close support from the Ministry of Health.
Two-way QFT with Niue	MFAT			Officials are currently preparing a submission on steps towards two-way quarantine-free travel with Niue, taking its vaccination rollout into account. This is expected to be completed by the end of this week.
Two	BEB			A joint submission being prepared by MFAT/BEB for the Minister (for referral) \$9(2)(g)(i) to assessing health and border readiness that is appropriately scaled for Niue's vaccination status and small size. This advice has been requested by 25 June 2021.
Reopening new travel pathways - Pacific Islands	МоН	•	•	Conversations are now centred around the management of return of travellers, if a request was made by the Cook Islands Government.
Country Risk Assessments	МоН	•	•	 Victoria, Australia A Ministry of Health public health risk assessment review was undertaken on Monday 21 June to review the previous recommendation. It was deemed the public health risk from Victoria, Australia to be low and that the recommencement of flights from 2359 Tuesday 22 June could proceed. Queensland, Australia The Ministry of Health public health risk assessment for Queensland, Australia is deemed to be low with no required travel pause or suspension between Queensland and New Zealand. The assessment will be updated if required as more information becomes available, with the Ministry undertaking a daily review of the situation. New South Wales, Australia An assessment completed on Tuesday 22 June considers the public health risk from Sydney, Australia to be low, but increasing. The Minister announced a pause in QFT from New South Wales to New Zealand, effective from 11.59pm NZT 22 June, for 72 hours initially. As with previous pauses, this will be under constant review.

AFSTRICTED

Managed Isolation and Quarantine and Return to the Community

	Agency	Last Week	This Week	Agency Comment
	MoH			On 3 June, MBIE and the Ministry of Health (the Ministry) proactively released the recently conducted reviews of the Grand Millennium and Grand Mercure managed isolation facilities.
	IVION			Both facilities were reviewed following instances of in-facility transmission. In total, 11 recommendations were made across the two reviews, the majority of which are completed or underway.
Transmission prevention	MBIE	•	•	 Ventilation systems: The Ventilation Working Group (VWG) are scheduled to meet twice this week to review the last four onsite assessment reports. A further two meetings have been held with MIF's to share the results of the onsite assessments bringing the total to 27 of 31 facilities (last week 25 of 31). The total number of remediation proposals received to date remains at 12. A number of facilities have already commenced remediation work in advance of submitting their formal remediation proposal. Our independent HVAC engineer has reviewed and provided feedback on eight of the remediation proposals received to date. The first three plans, along with the HVAC engineer's feedback, were reviewed for three facilities by MIQs Ventilation Remediation Advisory Group (VRAG) last week. The VRAG endorsed the work proposed noting the intent is to complete the work whilst the facilities remains occupied. The VRAG are scheduled to meet this week to review a further three remediation proposals. The status will remains amber as we assess implications on the MIQ system of delivering the remedial programme. Next steps, leading to green, will be looking across the whole portfolio to schedule the remedial work whilst balancing room capacity. Reducing Transmission risk The Grand Mercure was reoccupied on 19 June 2021. Remediation work for the Grand Millennium Auckland is now successfully completed, tested and independently reviewed. As such, with the remediation of the Grand Millennium now successfully complete, MIQ intends to bring this facility back on-line. Details on timing as to when the facility will once again accept returnees is being worked through. This indicator will remain amber until we have assessed the implications on the MIQ system of delivering the remedial programme and until the Grand Millennium is re-designated.
Place and conditions of stay	MBIE	•		Renewing contracts: We have concluded our first signed extension agreement, extending the Naumi hotel to April 2022. Conversations have progressed with the Rydges Auckland and we are looking to contract them through to April 2022. During contract discussions a number of hotels have raised the issue of visas. Many asked if there is the ability for INZ to have a specific pathway for MIQ frontline workers to have their visas fast-tracked or extended longer than the existing 6 months, due to their struggle to find hospitality workers in New Zealand. These are existing hotel staff who are well versed in the MIQ protocols and are critical to the MIQ operation. We have issued contract extension notices to the remaining hotels, extending them through until 31 October 2021, whilst we finalise the extended terms and conditions. Cohorting: Cohorting has been implemented with facilities all transitioned (excluding special purpose facilities) The implementation continues to be monitored and a review completed next week Analysis of the first two rounds of cohorting indicate that the impact is at the higher end of the initial predictions of 10-15% loss of utilisation. Work is underway to analyse this in more detail and advice will be provided to you in early July. This indicator will remain amber while we finalise the extended terms and conditions with hotels and until the cohorting review is complete.
Post-managed isolation processes	MBIE	•	•	 Fees collection / debt recovery: The new invoicing platform, in its initial three weeks of operation, has generated almost 5,000 invoices with a value of almost \$20m. These invoices are for the period 25 March 2021 through to end of-May 2021 and we are on track to be up to date by 30 June 2021. Communications were sent out on 21 June 2021 to advise returnees of invoices that were issued with incorrect due dates, impacting just under 4,000 returnees. A work around has been put in place to solve the issue going forward. This indicator will remain amber while working through the backlog of invoices.

DECTRICTED

Community Protection

	Agency	Last Week	This Week	Agency Comment on Status of Focus Area
Case investigation, surveillance and testing	МоН	-		 With the advent of winter and more people likely to present with respiratory complaints and other COVID-like symptoms, the Ministry of Health is working with DHBs to reinforce the need for the public to get tested if symptomatic. The Ministry will also be promoting this message across its communication platforms and will work with the Department of Prime Minister and Cabinet (DPMC). Regular wastewater testing has commenced in the Queenstown area. This is now part of the regular wastewater testing programme which is already in place in Auckland, Wellington, Christchurch, Rotorua and Hamilton. Contact Tracing Further contact tracing and testing of identified contacts, associated with a confirmed case that travelled to Wellington from Sydney on 18 June, is being followed up by relevant Public Health Units and the Ministry of Health's National Investigation and Tracing Centre (NITC
Public health measures	МоН	-		Providing public health advice in response to the confirmed case that travelled to Wellington from Sydney on 18 June.

Vaccination and Immunisation

Agency	Last Week	This Week	Agency Comment on Status of Focus Area
МоН		•	 We continue to remain above our vaccination targets, with the most recent data showing that we are delivering at 107% against DHB plans up to 13 June 2021. DHBs have been asked to manage their planned numbers until the end of June, and to modify their planning for early July, in order to align with the confirmed Pfizer delivery schedule. Workplace vaccinations for populations in Groups 1, 2 and 3 are currently being undertaken. Pfizer has scheduled delivery of an estimated 1 million doses of vaccine to New Zealand during July.

Resurgence Planning and Response

	Agency	Last Week	This Week	Agency Comment on Status of Focus Area
Resurgence planning including review of the response	DPMC	-	•	 Active QFT and domestic response underway, daily cadence has been established to manage both aspects and live capture of lessons identified, and timeline is being developed to track key decisions. Currently Wellington has been moved to Alert Level 2 until 11:59pm Sunday 27 June while contact tracing of a visiting positive case from NSW are traced. Increased surveillance and testing are underway. Agencies report multiple staff isolating at home awaiting testing due to being at a location of interest. These staff are working from home and public sector Business continuity is not impacted. \$9(2)(f)(iv)
	МоН	-	•	MoH planning updates underway in alignment with DPMC with specific evaluation across all function areas inclusive of changes in:
-	MFAT	-	-	No Update
	DPMC	-		The first of the National system scenario exercise was run on the 15 June with a Queenstown positive case scenario. A linked regional scenario engagement in Queenstown is planned for 30 June, linking into regional communications engagement on 29 June.
Readiness planning	МоН	-	•	 New Zealand and Cook Islands health officials have undertaken considerable work to maximise the Cook Islands' health system preparedness for QFT, which commenced on 17 May. This has focused on public health capability, contact tracing, case management, and testing capacity. Readiness planning in regions is being supported by IMT, recently completed in Tauranga and Waikato, as part of an ongoing schedule of site visits to strengthen and support regional response capability.
	DPMC	-		Flights from NSW are Paused until 11:59 Friday 25 June due to their community cases of the Delta variant. Engagement and planning with the Cook Islands is underway to support joint improvements in system response planning and readiness
QFT response	МоН	•		 Victoria, Australia A Ministry of Health public health risk assessment review was undertaken on Monday 21 June to review the previous recommendation. It was deemed the public health risk from Victoria, Australia to be low and that the recommencement of flights from 2359 Tuesday 22 June could proceed. Queensland, Australia The Ministry of Health public health risk assessment for Queensland, Australia is deemed to be low with no required travel pause or suspension between Queensland and New Zealand. The assessment will be updated if required as more information becomes available, with the Ministry undertaking a daily review of the situation. New South Wales, Australia An assessment completed on Tuesday 22 June considers the public health risk from Sydney, Australia to be low, but increasing. The Minister announced a pause in QFT from New South Wales to New Zealand, effective from 11.59pm NZT 22 June, for 72 hours initially. As with previous pauses, this will be under constant review. Cook Islands New Zealand and Cook Islands health officials have undertaken considerable work to maximise the Cook Islands' health system preparedness for QFT, which commenced on 17 May. This has focused on public health capability, contact tracing, case management, and testing capacity. Conversations are now centred around the management of return of travellers, if a request was made by the Cook Islands Government
	MFAT			New Zealand officials plan to meet with Cook Island counterparts shortly for a scenario-based workshop to test systems for responding to a COVID outbreak under QFT.

DEPARTMENT OF THE PRIME MINISTER AND CABINET

2. Department of the Prime Minister and Cabinet

2.1 COVID-19 Response System Assurance Update

This is a new section produced by the System Assurance and Continuous Improvement Group in the COVID-19 Group in the Department of the Prime Minister and Cabinet, following the request from your office, to provide comment on the system. We are taking an iterative approach, and any feedback would be gratefully received.

2.1.1 System Collaboration



2.1.2 System Workforce



3. COVID-19 Insights

3.1 Insights of Note

Introduction

The Insights and Reporting Team in DPMC's COVID-19 Group is considering the development and application of technology, both in New Zealand and internationally, in managing COVID-19 and reconnecting people and countries in the wake of the COVID-19 pandemic. This insight focuses on three COVID-19 related technological developments in therapeutics, testing, and information management. These insights are part of a larger report that summarises a wide range of COVID-19 related innovations including wearables devices; sniffer dogs that can detect symptoms of COVID-19; portable testing devices; robot laboratory machines; the use of Artificial Intelligence (AI) in detection and testing; and digital documentation to support international travel.

Therapeutics - COVID-19 Nasal Sprays

Nasal sprays that vaccinate against COVID-19, boost antibodies (the cells that fight infection), and help prevent infection are being developed internationally. ^{1 2} COVID-19 related nasal sprays eliminate the need for needles and syringes (lowering costs for any vaccination rollout) and can secure a broader immune response at the site of the infection (usually the nose). ³ These are being developed in Israel, ⁴ Finland, ⁵ India, ⁶ and Australia. ⁷ These products remain in the development stage, have yet to be given approval by authorities, and in some cases are still seeking investment to facilitate mass production.

COVID-19 Testing - COVID-19 Breathalyzers

Breathalyzers designed to detect COVID-19 are being developed and tested in a wide range of range of countries such as Indonesia, Finland, Australia, Canada, Canada, Canada, Canada, Singapore, Australia, Canada, Canada, Canada, Singapore, Australia, Canada, Cana

COVID-19 Testing – Antibody Testing

Antibody Rapid Diagnostic Tests are tests to detect COVID-19 antibodies, from a blood sample, such as a finger prick, to determine whether the person has developed antibodies against the virus from having been infected with COVID-19. The tests can be at the point of care. It gives rapid results (less than 20 minutes).

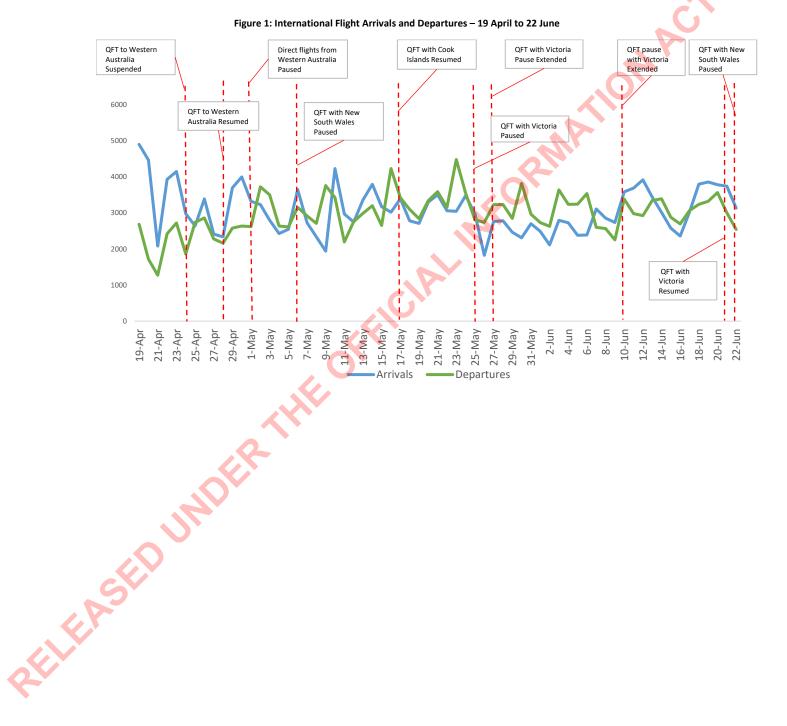
Antibody testing is only done in limited cases in New Zealand. It does not diagnose a COVID-19 infection²¹ ²² as the body only produces antibodies days or weeks after infection has occurred and antibodies can stay in the blood for several weeks after recovery. However, antibody testing can be useful for determining who has had COVID-19²³ and may give an indication of immunity.²⁴

Thank you to the following teams who contributed to this report: the Ministry of Foreign Affairs and Trade and the Department of Internal Affairs.



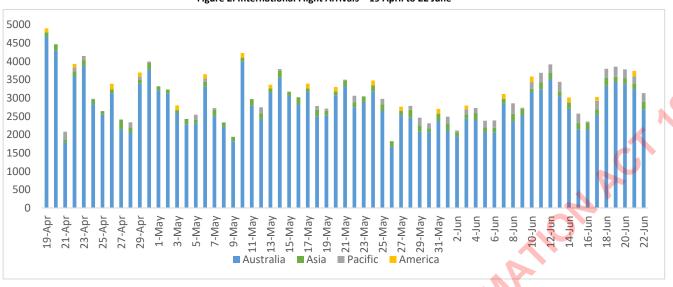
3.2 Flight Arrivals and Departures

For the period of 19 April to 22 June (following the opening of Quarantine Free Travel with Australia) there were a total 199,855 arrivals into New Zealand, and 192,891 departures. There were 6,964 more arrivals into New Zealand over this period than departures. Total arrivals and departures are illustrated in figure 1 below with a breakdown of these arrivals and departures by port given in figure 2 (arrivals) and figure 3 (departures).



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Figure 2: International Flight Arrivals - 19 April to 22 June



Arrivals to New Zealand by previous port were as follows:

Australia: 91%Asia: 5%Pacific: 3%America: 1%

Figure 3: International Flight Departures - 19 April to 22 June



Departures from New Zealand by next port were as follows:

Australia: 88%Asia: 6%Pacific: 4%America: 2%

Thank you to the New Zealand Customs Service for contributions to this insights section

4. Ministry of Health Weekly Report



4.1 Items to Note/Updates

4.1.1 Publication of fortnightly COVID-19 Disease Indicator Summary Report

The Ministry of Health plans to release the most recent fortnightly COVID-19 disease indicator summary report (the indicator report) on the Ministry of Health's website covering the period 21 May 2021 – 3 June 2021.

This report was developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand. It provides an end-to-end view of the public health response to COVID-19 for cases and close contacts.

The key points of interest for this report are:

- This period involves no community cases and associated contacts. Consequently, all metrics for community cases in this reporting period have no available data.
- There were 20 cases in managed isolation and quarantine facilities during this period.

Next Steps

The report will be released on the Ministry of Health's website on the week of 5 July 2021.

4.1.2 COVID-19 National Outbreak Response Team

The National Investigation and Tracing Centre (NITC) provided advice to you on 9 April 2021 (HR 20210762) that the Ministry of Health intends to establish the COVID-19 National Outbreak Response team (the team) by May 2021. We are providing further advice on the change in the timelines for the formal establishment of the team.

The NITC has been working on the cross-agency mechanisms to establish the team to support the lead public health unit (PHU) in its case investigation and contact tracing activity, by enabling access to additional PHU staff from other regions during a community outbreak.

Ensuring comprehensive engagement across a range of agencies and groups (including PHUs, District Health Boards and unions) has not been achieved in our initial timeframes. We are confident that there is a robust and inclusive engagement process that will deliver a sustainable model, but we do need to ensure we have the appropriate mechanisms in place to satisfy stakeholder and employment requirements.

While this work to formalise the team is being carried out, an interim agreement is in place with all PHUs. This ensures that in the event of a substantive outbreak, the lead PHU will be supported by both virtual and physical deployments from other regions.

The implementation timelines are as follows:

- 18 June 2021 anticipated conclusion of sector engagement process
- 21 June 2021 invite expressions of interest from PHU staff
- 5 July 2021 expressions of interest process close

- 9 July 2021 team selection process completed
- 12 July 2021 formal establishment of the team

Next steps

We will provide you an update on the outcomes of sector engagement and the subsequent establishment of the team by the end of July 2021.

4.1.3 Payment to Home and Community Support Services and Disability Supported Living Support Workers for the COVID-19 vaccine rollout

This item informs you that the Director-General of Health has approved one-off funding of up to \$2.5 million to the employers of Home and Community Support Services (HCSS) and Disability Supported Living services to enable them to pay support workers for time taken to be vaccinated as well as a contribution to travel costs.

Payment will be made to employers after workers have received their second vaccine. The claim will cover a worker's time and travel for both vaccinations, which includes a return trip of 10 kilometres per vaccination. At this stage the timeline for claims to be submitted to the Ministry of Health is 30 September 2021.

The Public Service Association (PSA) and E tū (the unions) support this initiative and have stated that this is the only workforce that they are advocating for because they believe other frontline workers have the opportunity to be vaccinated and paid during work time. The Ministry of Health's assessment supports this view.

The unions also requested that employers are funded for additional special leave so that workers can take leave if they had an adverse reaction to the vaccine. The Ministry of Health did not approve funding for this initiative because the likelihood of workers needing to take leave due to an adverse reaction is low, and that the decision to fund this request could undermine the confidence in the vaccine rollout.

Employment issues related to HCSS worker vaccinations

The Ministry of Health is working with the Ministry of Business, Innovation and Employment to enhance the guidance for the HCSS sector in relation to COVID-19 vaccination, and to identify opportunities to allay clients' fears about unvaccinated workers working in an environment without community transmission. This is in response to a request for more guidance from HCSS providers, the PSA and E tū.

The Ministry of Health plans to hold a workshop with relevant stakeholders to establish how best to support clients, providers, HCSS and Disability Supported Living support workers. The goal of this is to create further guidance to the HCSS sector regarding unvaccinated workers.

Next steps

We are developing a one-off claim process for providers to reimburse HCSS and Disability Supported Living support workers for their time and travel on completion of their second vaccination. We are drafting a confirmation form that employees and employers will sign as proof that both vaccines were received.

DECEDICATED

We will update you through the Weekly Report on the work being done to address unvaccinated workers, once the workshops with the sector have been finalised.

4.2 Policy/Programme Updates

4.2.1 COVID-19 Vaccine and Immunisation Programme

As at 11:59 pm 22 June 2021, 1,019,364 vaccinations have been delivered, including 381,517 people who are fully vaccinated. Of those fully vaccinated, 10 percent are Māori, 6 percent are Pasifika, and 17 percent are Asian.

61,288 Māori have received their first dose of the COVID-19 vaccine, which represents 10 percent of the total population who have received their first dose as at 22 June 2021.

159 sites were active on 22 June 2021.

The allocation plan for the next seven days is for 106,356 doses across New Zealand.

Māori community communications fund

The Māori Communications Fund, which supports tailored regional and local Māori communication for Māori, iwi, whānau, hapū, and hapori as part of the COVID-19 Vaccine and Immunisation Programme national rollout, received 57 applications for funding. The assessment panel has recommended funding be provided to 47 applicants. Applicants included iwi/Māori social services and health providers, Whānau Ora entities, iwi collectives, iwi rūnanga and Māori trusts. A further \$0.5 million has been set aside for the iwi Communications Collective.

Mandatory use of Book My Vaccine by primary care

Vaccine Ministers agreed to the approach to mandating the use of "Book My Vaccine" (National Booking System) in general practice (GP)/haurora and community pharmacies who do not have an electronic booking system in place, however primary care will be encouraged to transition wherever possible.

Technology

As of 22 June 2021, Book My Vaccine is operational across 32 sites and has been used to make 36,833 bookings.

Other enhancements across the technology workstream include updated features in the COVID-19 Immunisation Register such as a new and enhanced GP notification system, a clinical quality control feature that will warn of potential underage vaccination in advance and pay-per-dose functionality that would allow for transaction-based payments.

Mass vaccination events

The first mass vaccination event being planned in Auckland has now been rescheduled to take place from 30 July to 1 August 2021 at the Vodafone Events Centre. The second dose event will be held six weeks later from 10 to 12 September 2021.

The Auckland-based events company is nearing completion of the mass vaccination event blueprint, which will be available to all District Health Boards (DHBs) by the end of June 2021 to help inform planning considerations and decision making for large scale events. A team from the Ministry will head this work.

Segmentation for Group 4

The Prime Minister and the Director-General of Health announced the rollout of Group 4 (general population) will be staggered by age group. New Zealanders over 60 will be offered a vaccination from 28 July 2021 and those over 55 from 11 August 2021. The rollout of Group 4 will continue to be staggered through other age bands, with those aged under 35 anticipated to be eligible from October 2021.

Workforce

As of 22 June 2021, 8,107 vaccinators have completed COVID-19 vaccinator training and 3,291 vaccinators have actively vaccinated in the programme so far.

The "Hands Up" database replaced the COVID-19 surge workforce database and was launched on 27 May 2021. As part of the transition, CBG (a contract tracing call centre provider) was engaged to call over 9,000 people registered on the surge database to confirm their interest, availability and capture any updated registration details.

The Ministry of Health is currently working with DHBs to provide them with direct access to the Hands Up database. The Ministry of Health is holding initial twice weekly drop-in sessions to provide advice and support for DHBs regarding how to use the system. We expect the cleansed data migration to be complete and the full database available to DHBs from 23 June 2021.

Distribution and inventory management

As at the end of the day 22 June 2021, we have made 1,165 deliveries to sites across the country. This equates to delivery of 178,999 vials or 1,073,994 doses.

Last week the Ministry of Health reached another big milestone, onboarding 10 DHBs who are now using the CIR Ordering & Inventory Management module to place vaccine orders, receipt deliveries, and recording vial consumption and waste.

Rollout of the vaccine to Polynesia

Cook Islands

As of 20 June 2021, a total of 16, 960 vaccines have been administered in Cook Islands. Sixty-six percent of the population is fully vaccinated.

Niue

As of 16 June 2021, a total of 698 vaccines have been administered in Niue.

Next steps

We will provide you with a further update in the next Weekly Report.

4.3 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 14 June 2021. The next CV TAG meeting is scheduled for 22 June 2021.

The COVID-19 Technical Advisory Group (TAG) did not meet in the week commencing 14 June 2021. The next TAG meeting is scheduled for 25 June 2021.

4.4 Upcoming Communications Issues and Activities

As at 24 June 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
23 June 21	Quarantine free travel – current pause with NSW extended to 11.59pm 27 June 2021.	МоН	Press release, web content	Yes
23 June 21	Alert Level change – Wellington region at Alert Leve 2 from 6pm 23 June to 11.59pm 27 June 2021.	МоН	Press release, web content	Yes
23 June 21	Locations of interest from COVID-19 positive NSW traveller.	МоН	Press release, media interviews, web content	no
23 June 21	Call to action for people who may have been exposed to the NSW traveller to be tested for COVID-19.	МоН	Press release, media interviews, web content	Yes

4.5 Petitions

	Petition	Торіс	Input (written or oral submission)	Date required by select committee	ELT contact	Minister
	Petition of Tobias Tahi: no mandatory vaccinations	Changes to the BORA and COVID-19 legislation to remove ability for employers to take any action against people who choose not to receive vaccinations	Written	25 June 2021	Maree Roberts, Deputy Director-General, System Strategy and Policy, 021 539 738	Hon Chris Hipkins
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5. Managed Isolation and Quarantine Weekly Report



5.1 Top Items to Note

5.1.1 Staff testing update - compliance statistics for 14 to 20 June 2021

To avoid duplication, please see MOH's BEB dashboard for latest compliance figures for the MBIE total 'active' workers.

We are reporting on a subset of that full data separately here, which focuses on the compliance of workers on site for the previous work-week. This way we ensure we have data for a full 7 day cycle, drawn from the Whos-on-Location system.

While we look at the total 'active' workforce measure as part of our follow up work, we also want to understand the compliance of our workers on site in the last week.

Workers on site 14 – 20 June 2021	Total	Percentage of total NHI-matched workers of site
Compliant NHI-matched workers	3,717	90%
		(96% if Hamilton excluded)
Overdue NHI-matched workers	407	10%
	(161 if Hamilton excluded)	(4% if Hamilton excluded)
Need NHI-match	44	
Workers on site with NHI match	4,168	

- Of the 44 that still need an NHI-match, 28 were created in the last 7 days.
- The Workforce Testing Team continue to actively follow up with employers regarding overdue workers and where more information is needed to make an NHI-match.

5.1.2 Vaccination of frontline staff update

Vaccine follow-ups for those with 'unknown' status in BWTR identified two accounts workers gaining access in two Christchurch facilities who did not meet the vaccination requirements.

Both had one dose of the vaccine but had not had their second dose within 35 days of becoming an affected person as per the vaccination order. The workers were security guards who had been working regularly in MIQ.

With the change to the Vaccination Order coming into effect on 5 June 2021, these workers needed their second dose to come on site. Both workers had been incorrectly granted access five and eight times, respectively.

Since the change to the Order there have been ongoing communications about vaccination entry requirements. A quick reference guide has been produced and is visible at the entry point to each MIF. On 21 June 2021, the Operations and Security Managers instituted a mandatory briefing for all security staff on the vaccination entry requirements. Staff are required to sign a register that they have been briefed and understand the vaccination entry requirements.

As part of our Security Enhancement programme of work, all hotel contracted security will cease their employment in all Christchurch MIFs as of 25 June 2021, as we move to an MBIE Security workforce.

DECEDICATED

According to BWTR, the total number of workers on site last week with vaccination status 'unknown' was 65 (1.6% of the workforce). Of these 65 workers, 44 have yet to be NHI matched and have their vaccination status confirmed in BWTR which leaves 21 where their vaccination status is unknown. Due to a lag in data uploading into BWTR and NHI issues, we will follow up with the employers of those 21 workers to confirm their vaccination status.

We are yet to hear back from one non-hotel employer about two workers who were unable to secure their second vaccination prior to 5 June 2021 (due to sick leave and appointment availability) and their three workers who indicated they were unable/unwilling to get fully vaccinated. The vaccination status and/or redeployment to non-MIQF roles of these workers is being actively managed by their employer and they are required to provide proof of vaccination before they are granted site entry to an MIQF, therefore we do not have any compliance concerns and will no longer report on these workers

We now have four hotel workers who are unable/unwilling to get fully vaccinated. Hotel employers are still working through employment processes with these four unvaccinated workers and they are not able to work in the MIQF while this process is occurring. We will continue following up with these employers until these cases are resolved.

We are continuing to work with MoH on aligning our reporting moving forward.

5.1.3 Hui wānanga

On Tuesday 22 June 2021, MIQ hosted a hui wānanga with our Managed Isolation and Quarantine iwi partners. The hui began reflecting on the past and how MIQ did not engage with Māori and iwi all that well in the beginning. There is now a focus on moving forward, we shared some initial thinking on the future of MIQ nationally, and with consideration of local impacts for iwi and Māori communities. Our iwi partners reaffirmed and invigorated commitment to supporting MIQ going forward, but advised that they must be allowed to engage with MIQ policy and decision making processes sooner.

One of the actions arising from the hui agreement to form a working party from the among the iwi partners group, to support and inform the unfolding MIQ futures work programme. There was strong support for ongoing hui, and participants will discuss this with MIQ regional leaders including frequency and mode, and report back to the centre once agreed.

5.2 Operational update

5.2.1 Capacity update

On Wednesday 23 June 2021, MIQ released a small number of rooms up to the approved levels of 60% for August and 40% for September 2021, to maintain availability in MIAS. Further rooms will be released as planned at the start of July 2021 for August through to October 2021.

The rolling India travel suspension, particularly for NZ citizens and permanent residents from India, is creating a rollover impact from month to month. MIQ are actively validating room bookings to minimise multiple bookings. MIQ are working with airlines to ensure valid bookings match flights held in MIAS for July and identify duplicates to free up rooms.

5.2.2 Grand Mercure Auckland

The Grand Mercure was re-designated on 18 June 2021 following the completion of the ventilation remediation work.

Returnees were received at the facility from a flight that arrived on Saturday 19 June 2021 and the facility will be occupied in line with the cohorting arrangements.

5.2.3 Grand Millennium Auckland

Remediation work for the Grand Millennium Auckland has now been successfully completed, tested and independently reviewed. As such with the remediation of the Grand Millennium now successfully completed, MIQ intends to bring this facility back on-line as soon as is practical, likely 29 June 2021.

5.2.4 Commodore Christchurch

The MIQ Technical Advisory Group (TAG) met on Thursday 17 June 2021 to discuss the recent positive cases in the Commodore facility in Christchurch.

Because of suspected in-MIF transmission to Case 4, the TAG advised that we should reduce occupancy of a wing of interest in the facility, increase surveillance to reduce likelihood of person-to-person transfer due to breaches of IP&C protocols, and direct occupants of this wing to leave room extraction systems permanently 'on' (where practicable).

At the TAG meeting on 22 June 2021, it was noted that the evidence did not support in-MIF transmission and MIQ Ops suggested the Commodore facility could return to 'normal' occupancy. The TAG strenuously recommended that we retain the measures implemented. MIQ agreed, however we may be required to review occupancy rates if there was a pressing need for rooms in Christchurch.

5.2.5 De-designation and re-designation of facilities

The Jet Park Hamilton has been re-designated, as at 18 June 2021, following the completion of the maintenance work undertaken.

5.2.6 Ombudsman update

We are working on the follow ups in relation to the implementation of recommendations arising from the inspections of the Sudima Rotorua, Rydges Rotorua and Four Points Auckland, which occurred in October and December 2020.

We are preparing our responses to the final report on the Grand Mercure Wellington and a provisional report on Naumi Hotel Auckland.

This week we have received the final report for the Novotel Christchurch and the provisional report for Ramada Auckland.

There were no inspections this week.

5.2.7 MIAS update

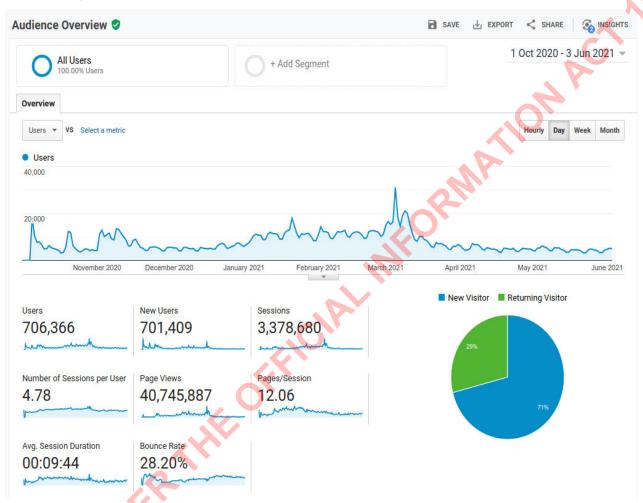
The Managed Isolation Allocation System (MIAS) was implemented in October 2020 to manage demand for entering New Zealand by ensuring all returnees secured a place in an MIQ facility before

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arrival. This replaced the previous manual and reactive system which involved a flight quota and close-to-time passenger arrival data.

Since launch last year 104,798 vouchers have been issued through MIAS, allowing 147,720 passengers to return to New Zealand. There is an average of 5,000 users on the site each day.

5.2.8 Key statistics:

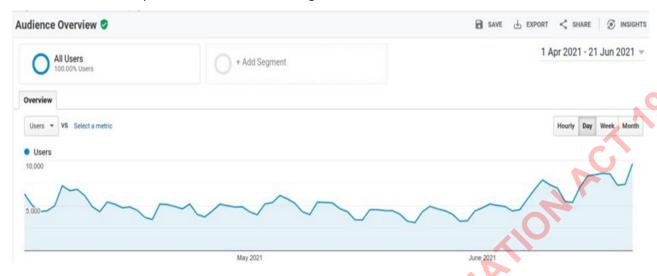


User traffic and views peaked in March 2021, which related to the publicised release of vouchers, and led to the website becoming inaccessible for 10 minutes. This is the only Priority 1 incident that the system has experienced since January 2021.

MIQ opted to move away from a publicised release model to avoid creating undesirable user behaviours. Per the Voucher Release Framework which you agreed to earlier this year, MIQ releases a portion of rooms over time. At present, there are still vouchers to be released between August and October. Once we have reliable flight schedules for the summer months, these will be loaded (likely towards the end of July).

We are considering how we better publicise that not all vouchers are released at one time.

User numbers for the past three weeks due to heightened demand is shown in table 2:



5.2.9 MIAS Security and bot activity

Bot activity has considerably dropped since early this year, in line with good voucher availability. However, activity has markedly increased in the last three weeks since there is no availability. Sixteen of the top 25 IP addresses right now on the site appear to be bots, automated page refreshers, scripts or the like, monitoring for available days.

The development team continues to block bots that may have an impact on the general MIAS user experience. There are currently 100 IP addresses blocked but not all are active. Bots which cause undue load on the system are blocked, e.g. scanning more often than once every three seconds.

5.2.10 MIAS system enhancements completed

We have made a number of enhancements to MIAS, these are outlined in the table below:

Item	Description
Front Calendar	Inclusion of a quick look view of the MIAS calendar for passengers to identify availability of MIF spaces/dates to plan their journey, without having to log in to the portal
Flight Checker	Allows passengers to check what flights are listed in MIAS for a date before booking flights, without having to log in to the portal (we only accept pax on confirmed flights)
Customer Portal Integration	Integration with Customer Portal for validating passenger identity through passport/visa information with DIA or INZ. This enables data to be shared with MoH to retrieve or generate NHI number for the expected passengers
'Buckets'	Functionality to prioritise inventory available for returning New Zealanders alongside temporary visa holders, as MIAS operates on a 'first in first served' basis
Email reminders	Reminders sent to passengers 30, 7 and 3 days from their date of arrival, around travel requirements and to cancel voucher in case of change of circumstance
Re-captcha	Additional Re-captcha at registration and within the booking stage preventing bots or automated scripts securing vouchers
Duplicates	Series of enhancements in MIAS to notify and deter passengers from booking additional vouchers within 30 days of current voucher

5.2.11 Upcoming MIAS system enhancements

We are planning the following enhancements to MIAS outlined in the table below:

Item	Description	Due date
Bulk Planner Tool	Introducing the ability to plan the destination MIF for entire flights	June
Security enhancements	Numerous enhancements including restricting a user to being able to log in to only one	July
	device at a time; displaying the last time a user logged in; reducing the days of inactivity from	
	60 to 30 for deactivating an account	
Unaccompanied Minors	Interactive messaging for people booking vouchers for unaccompanied minors to ensure	July
	they understand the requirements and complete all required tasks	
Performance enhancements	Given uptake of voucher booking has been much higher than anticipated, hosting and server	July
	changes are being made to improve system performance	

Schedule of Reviews

Review	Date commenced	Expected completion date	Current status	Purpose
Sudden Death Critical Incident Review	January 2021	June 2021	Complete – We are in the process of preparing a paper for your office.	To identify any lessons learnt from the response to the death of a guest in a MIF and determine if any changes should be put in place.
Financial Management Review	May 2021	July 2021	In progress	Identify opportunities for improvement in process and procedures for supplier invoicing, review of financial reporting that is currently in place, review of financial delegations framework.
MIQ Staff Unwell - Health Checks (control hotspot)	May 2021	June 2021	In progress	The purpose of this review is to determine the degree of implementation of published risk, assurance and quality controls and treatments; the capability and effectiveness of the system in ensuring continual application, review and improvement of these controls and treatments for potential improvement of the wider MIQ system integrating continuous improvement and risk-based thinking through evidence-based assurance
MIQ PCBU Health and Safety Obligations Review	April 2021	July 2021	In progress	This review is to identify MBIE's responsibilities as a lead PCBU and assess how well these responsibilities are fulfilled to support other PCBUs meet their health and safety obligations.
MIQ KPI Review	June 2021	July 2021	In progress	The purpose of this review is to test the accuracy, completeness and validity of the calculation and supporting data for the Estimates Performance Measures that reported by Managed Isolation and Quarantine (MIQ) in MBIE's 2020/21 Annual Report.
Fees and Waiver Review	Scheduled to start September 2021	October 2021	Planning	ТВС
MIQ Exemptions Review	June 2021	July 2021	In progress	To assess consistency, transparency and fairness of the exemptions from managed isolation process for people entering New Zealand.

DECEDICATED

	5.1.	F		
Review	Date commenced	Expected completion date	Current status	Purpose
Onsite Ventilation Assessments	February 2021	Testing: May 2021 Programme of work: August 2021	In progress. The Ventilation group (VWG) have reviewed the results of 27 facilities and meetings have been held with 25 facilities with remediation proposals requested from these facilities. Some facilities have already commenced maintenance/ remediation work to address initial findings with detailed remediation proposals received for 12 sites.	A comprehensive understanding of MIQF ventilation systems, remediation work completed (if required) to optimise the performance of the systems and additional operational practices implemented to complement the ventilation system operations.
Information Management Assurance Review	Scheduled to start July 2021	September 2021	Planning	The purpose of the review is to analyse the current information management practices within MIQ.
Audit NZ Annual Review: Revenue management - focus on MIQ	TBC - Not sure on start date but will coincide with the annual review audit.	30 September 2021	Planning	The audit of MBIE's 2020/21 Annual report by Audit NZ will also cover MIQ. As a new function and revenue stream for the 2020/21 financial year we would expect it to be an area of audit focus.
MIQ Rapid Assessment (Phase 2)	Scheduled to start August 2021	October 2021	Planning	This will be a follow-up review following the MIQ Rapid Assessment which was completed earlier this year.
Rapid review of Border Worker Testing (BEB led)	April 2021	Two part review. Part one (focused on MIQ) due to be presented to BEB in June. Part two (focused on wider border) still TBC when it will be completed	Draft report for phase one has been received. Phase two in progress.	To assess the arrangements in place to support compliance with the COVID-19 Public Health Response (Required Testing) Order 2020.
Regular, ongoing reviews	~	***		
MoH Infection Prevention Control Audits of MIQ facilities	July 2020	-	Ongoing	The Ministry of Health conducts regular audits into infection prevention and control (IPC) at the managed isolation and quarantine (MIQ) facilities around New Zealand. MIQ facilities are an important part of our border measures to keep COVID-19 out of the community. It is critical to the health of the country that MIQ facilities are well-maintained and any infection brought in by people entering New Zealand cannot spread into the community.
Department of the Prime Minister and Cabinet (DPMC) Systems Assurance Framework	March 2021	-	Ongoing	DPMC are working on a COVID-19 systems assurance framework that will give visibility of the end-to-end COVID-19 response system.

Review	Date commenced	Expected completion date	Current status	Purpose
Ombudsman OPCAT Reviews	February 2021	-	Provisional reports received	Aotearoa New Zealand has international human rights obligations under the United Nations Optional Protocol to the Convention against Torture (OPCAT). The purpose is to monitor and carry out such inspections of managed isolation and quarantine facilities to ensure that people are being treated humanely and their human rights are being respected and protected.

5.3 Large Group Arrivals Update

Summary of approved group arrivals as at 23 June 2021

Group	Date of Arrival	Allocation Approved	Final number of rooms	Comments
NZDF Operation	26 Jul 2021	35	allocated 35	35 personnel arriving on a commercial flight and 16 on a
WHIO	29 Jul 2021	16	16	military flight.
	4 Jul 2021	150	116 (150 pax) TBC	Industry have a confirmed 4 July 2021 start date, with RSEs arriving every 16 days concluding March 2022. This includes a reduction in numbers in October 2021 as directed by Ministers.
RSE	21 Jul 2021	150	ТВС	The start date of the October 2021 reduction will depend on Industry maintaining the schedule cadence from 4 July 2021. RSE arrivals will be accommodated at two MIFs in Hamilton in a
	7 Aug 2021	150	TBC	mix of single and twin rooms – a minimum of 116 rooms for 150 pax will be utilised. The total number of rooms allocated to RSE workers for the duration of the Border Exception 2 will be a minimum of 1,740 and maximum of 2,250.
Rugby Fiji	18 Jun 2021	47	31	The Fijian men's rugby team arrived successfully on Friday and Saturday last week. They have settled into the MIF well and no breaches have been reported. Day 0/1 tests for all members of the team have returned negative. Day 3 testing results for those ex France and the UK is due on Tuesday 22 June 2021 and for those ex Fiji on Wednesday 23 June 2021.
Cricket – Black Caps	26 Jun 2021	20	20	The remaining 20 Black Caps returning on the 26 July.
	2 Jun 2021	100	4	MoE have experienced difficulty in filling up the flights. 42 youchers were used out of the 400 allocated.
International	9 Jun 2021	100	12	One student's visa was not approved in time for the 16 June 2021 arrival. For the 23 June 2021 arrival there were 9 last
Students	16 Jun 2021	100	6	minute cancellations for various reasons. In two separate cases, students had independently booked MIAS vouchers outside of the manual allocation and chose to cancel the vouchers manually allocated for them. As MoE were unable to fill the
0	23 Jun 2021	100	20	allocation promised, this resulted in significant room wastage.
	24 Jun 2021	25	13 (25 pax)	
	25 Jun 2021	20	11 (20 pax)	The first intake of refugee families is due to begin arriving this
	26 Jun 2021	52	28 (52 pax)	week. One family of 3 will not be ready for arrival on 28 June
Refugees – Intake 1	28 Jun 2021	13	8 (13 pax)	2021 and will be replaced with another family. Note that as refugees tend to arrive in family groups, the number of rooms
	2 Jul 2021	7	4 (7 pax)	allocated are determined close to arrival.
	8 Jul 2021	6	4 (6 pax)	
Construction Accord	Jun 2021	60	0	The Construction Sector Accord have confirmed that they will
Construction Accord	Jul 2021	60	0	not be using the 60 approved June or July 2021 allocations.

DECEDICATED

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
	Aug 2021	60	TBC	
	Sep 2021	60	TBC	
Winter Games	19 Jul 2021	30	0	(CONFIDENTIAL) Major Events advised that there are non-MIQ related obstacles that have prevented this event proceeding and that it has been postponed to 2022.
Antarctic USAP	16 Jul 2021	34	TBC	This group will be entering on charter flights direct into
Antarctic USAP	19 Jul 2021	170	TBC	Christchurch.
Netball – English Roses	19 Jul 2021	30	ТВС	This will be the first sports team under the new full cost recovery model. Engagement with Netball New Zealand regarding this group has begun.
Returning Olympic	2 Aug 2021	~200	ТВС	This group are athletes, staff and media returning from the Olympics on three charter flights. If within allocation limits,
Athletes (3 cohorts)	8 Aug 2021	~200	TBC	SportNZ and NZOC will facilitate some Pacific Island Olympic
	10 Aug 2021	~200	TBC	athletes to return as part of the group.
Paralympic athletes	Sep 2021	100	5	This is athletes and management returning from the Paralympics in Tokyo. They are returning as multiple smaller groups, with the majority of MIQ secured via MIAS. Detailed planning is underway to ensure those with increased needs are well cared for in MIQ.

5.3.1 RSE

Industry indicated they may not be able to meet a delivery cadence of arrivals every 16 days citing difficulty to secure landing slots on the scheduled arrival day. This is a risk as MIQ approaches a peak demand period and will have a negative impact on people who do want to come home with up to 116 rooms sitting empty for any period. It also presents a financial risk for MIQ if a quota of rooms are held but not used, in part or whole, by Industry. Industry are only financially liable for confirmed spaces 10 working days out from arrival.

A flow on effect of consistent schedule delays means that fewer RSE workers will be able to enter by the end of March 2022. Additional flights cannot be added to the end of the schedule as this will exceed the entry conditions of Border Exemption 2. The maximum estimated total RSE arrivals, based on a 4 July 2021 start, is now 2,250.

The Crown Services Agreement is currently being reviewed by Industry. They have raised a number of issues which are being considered and addressed by MIBIE where possible. Industry have been advised that the Crown Services Agreement must be signed by Friday 25 June 2021. If the contracting process is not completed by this date, Industry have been advised that MBIE reserves the right to push back the first cohort to the next available scheduled entry on Wednesday 21 July 2021.

MIQ has been advised that as at 21 June 2021, 149 visa applications have been received by Immigration. However, 66 of these applications are incomplete and there is uncertainty if these incomplete visa applications will be resolved and issued by Friday 25 June 2021. This presents a risk to MIQ as receiving notification of low numbers close to the arrival date will result in empty rooms and financial costs incurred.

5.3.2 Expressions of Interest for Group Allocation

Sixteen different groups submitted an Expressions of Interest (EOIs) for group allocations for groups arriving from November 2021 through to the end of March 2022. Note that some groups submitted multiple EOIs for the multiple teams within their request (eg, Women's World Cup Cricket, Summer Series of Cricket). The EOIs are undergoing assessment and the Group Allocation package is being prepared for the Border Exception Senior Officials Group and Border Exception Ministers Group, with decisions expected early July 2021.

5.3.3 Time Sensitive Travel

Preparations are underway for the next submission window of Time Sensitive Travel that opens on 1 July 2021 for the travel period of 1 September to 31 October 2021.

Testing on the online application form has been completed and the expected release date is 30 June 2021 to coincide with the next submission window.

Communications will be provided to Agencies by COB Wednesday 23 June 2021 to inform them of the change in process to the online application form.

5.4 Upcoming Communications Issues and Activities

As at 21 June 2021

	Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
	26 June 2021 TBC	Grand Millennium Auckland reclassification/opening as a MIF	MIQ	Proactive communications	N
	28 June 2021 TBC	Decision on three Managed Isolation Walks	MIQ	Proactive communications	N
	Late June 2021	Saliva testing of frontline border workers prototype starts in Canterbury	міо/мон	Reactive information	N
	30 June 2021 TBC	150,000 people have been through MIQ	MIQ	Proactive communications	ТВС
	June/July 2021	Venter report on MIQ testing	BEB	Proactive communications	Υ
	4 July 2021	RSE workers arrive and go to Hamilton	MIQ	Proactive communications	ТВС
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5.5 Fees

5.5.1 Invoicing

The table below shows the number of invoices issued up to the 20 June 2021.

Invoices have various repayment terms depending on whether they are a sports group (10 days), critical worker (30 days) or standard returnee/maritime crew/aircrew (90 days).

Grouping	Invoices issued (net of credit notes)	Paid	Issued not due	Issued overdue	Invoices issued (\$)	Paid (\$)	Issued not due (\$)	Issued overdue (\$)	90+ days overdue	90+ days overdue (\$)
Groups ¹	62	22	38	2	\$14,045,499	\$13,743,186	\$295,257	\$7,056	0	\$0
Maritime	320	205	91	24	\$1,391,195	\$952,904	\$375,341	\$62,950	5	\$3,986
Aircrew	204	128	16	60	\$1,088,205	\$759,074	\$76,458	\$252,673	4	\$53,197
Other	19,046	8,616	8,141	2,289	\$68,058,238	\$32,023,103	\$29,111,871	\$6,923,265	810	\$2,454,908
Total	19,632	8,971	8,286	2,375	\$84,583,137	\$47,478,267	\$29,858,926	\$7,245,944	819	\$2,512,091

¹Please note that this previously only included large groups. However going forward, this now includes critical workers and critical health workers.

Note: The '90+ days Overdue' column represents the number of invoices from the 'Issued overdue' column that have been outstanding for 90+ day.

5.5.2 Weekly Average Invoicing and Debt Recovery %

The table below reflects the weekly average of invoicing from 11 August 2020.

The increase in average invoicing the past week is due to the introduction of the new invoicing platform which went live on 31 May 2021.

Bucket	Average invoicing per week (\$)
Past week	\$5,577,476
2-4 weeks	\$5,112,622
5-8 weeks	\$1,452,260
9+ weeks	\$1,368,281

As noted in the *Estimates of Appropriations 2021/22 - Vote Building and Construction*, one of the performance measures in relation to the *Managed Isolation and Quarantine* multi-category appropriation is debt recovery as a percentage of debt recovered against invoices raised. Debt recover is calculated as the percentage of repayments against invoices issued.

5.5.3 Waivers

The table below breaks down the waiver application information between 11 August 2020 and 20 June 2021.

Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications		
					Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances	
7,613	1,418	6,195	791	5,404	84	4,637	707	767	

5.6 Emergency Allocation Applications

3,311 applications have been processed since 30 October 2020.

156 applications were received in the week ending 20 June 2021 and 38 applications were processed.

From the applications processed in the week ending 20 June 2021, 66% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 14 Jun 2021 to 20 Jun 2021	Year to Date Totals 30 Oct 2020 to 20 Jun 2021		
Approved	25	1,851		
Declined	13	1,460		
Applications processed*	38	3,311		

^{*}This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	38
Rooms Allocated in MIAS	37
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	1

5.7 Resolutions Update

Data from the Complaints and Feedback Customer Management System for the week 15 June to 21 June 2021 is as follows:

Week 15 Jun 2021 – 21 Jun 2021	Received	Active Cases	Resolved
Complaints	100	26	106
Improvements	3	1	2
Compliments	1	1	0
Queries	5	0	7
Ombudsman	12	31	5
Parliamentary/OIA	3	0	3
Other	0	0	0
Total	124	59	123

The average number of complaints received each week since the start of MIQ is 103. For the last four weeks the average is 81 per week.

This week we have received 124 new cases and have resolved 123 cases.

We have observed an increase in complaints this week about MIAS, particularly about being unable to book a voucher for travel to New Zealand. The number of complaints about facilities, fee waivers, isolation exemptions and emergency allocations remain steady.

6. Border Executive Board Report



6.1 Key Issues Being Considered by the Executive Board

6.1.1 Mandatory Vaccination for Border Workers - Phase 2

A multi-agency workshop was held on 22 June 2021 to prepare to support vaccination requirements of the remainder of the border sector; there are 12 work streams and the work includes 11 agencies.

The workshop provided an opportunity for representatives from the key government agencies involved in Phase 2 of the mandatory vaccination work programme to meet and connect, and to ensure they all have an overview of the complete pipeline of work for Phase 2.

6.1.2 Reconnecting New Zealand with the World

The Board is planning an inter-agency session with Chief Executives on 13 July 2021 and invites have also been sent to the Chief Executives of Auckland International Airport and Air New Zealand amongst others. The session will also include presentations on the work that organisations have been doing towards having a border which is safe and smart enough to enable us to restart overseas travel more

7. New Zealand Customs Service Weekly Report



7.1 Items to Note/Updates

As noted in last week's report, the New Zealand Customs Service (Customs) was maintaining oversight on a small craft of interest s9(2)(a)

The vessel concerned, 89(2)(a) after it was intercepted and escorted by the Customs' vessel $Hawk\ V$ into port. The master of the vessel explained his unusual travel route to New Zealand by stating that he was trying to find wind to be able to sail.

In regards to the vessel's unauthorised stop in Rarotonga, the master had initially intended to recruit a New Zealand national to assist in sailing the vessel back to New Zealand but was unable to. The master was fatigued and had not even considered obtaining the required approval to enter Rarotonga. Upon arrival at Opua, the Customs' Maritime Unit staff searched the vessel with nothing of interest located.

7.1.1 Pre-Departure Testing

- For the period 14 June 2021 to 20 June 2021, one infringement issued.
- s6(c)

Passengers

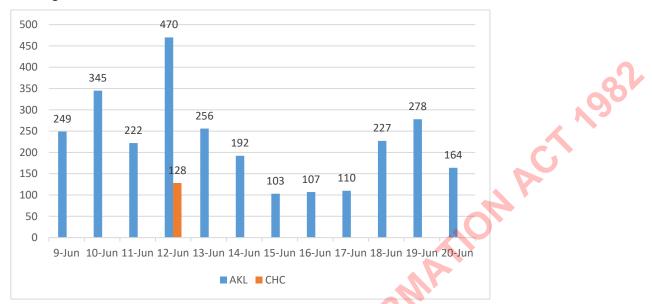
gara and a same and a same										
	Date	14 June	15 June	16 June	17 June	18 June	19 June	20 June	Week Total	%
	Total Passengers	3050	2610	2342	3145	3631	3964	3780	22522	
	Passengers subject to PDT	308	255	183	305	312	192	171	1726	7.6%
Primary	Test Certificate Verified	299	245	173	290	291	185	161	1644	95.2%
Actions	Exemption Verified	4	6	4	8	6	5	3	36	2.1%
(Passport Control)	Referred to Secondary Area	5	4	6	7	15	2	7	46	2.7%
	Compliant	5	4	6	7	14	2	7	45	97.8%
Secondary Area Actions	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	1	0	0	1	2.2%
Actions	Prosecution	0	0	0	0	0	0	0	0	0

Crew

	Date	14 June	15 June	16 June	17 June	18 June	19 June	20 June	Week Total	%
	Crew subject to PDT	64	75	55	51	88	57	3	393	
Primary	Test Certificate Verified	64	75	55	51	88	57	3	393	100%
Actions (Passport	Exemption Verified	0	0	0	0	0	0	0	0	0
Control)	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
	Compliant	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
Actions	Prosecution	0	0	0	0	0	0	0	0	0

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7.1.2 Passenger Numbers – Arrivals from Melbourne



7.1.3 Passenger Numbers – Cook Islands



8. COVID-19 Chief Executives Board

8.1 Items to Note/Updates

The COVID-19 Chief Executives' Board met on Tuesday 22 June. The key agenda items for the Board's meeting were: an update from the business community (led by Rob Fyfe), and a presentation on vaccination modelling from Professor Shaun Hendy followed by a discussion on the implications to the Reconnecting New Zealanders strategy. The Board was updated on the system-level focus areas that have been raised through the System Assurance Framework and was updated on the progress of the COVID Review Stocktake.

The next fortnightly meeting for the Board will take place on 6 July.

COVID-19 Independent Continuous Review, Improvement and Advice Group

9.1 Items to Note/Updates

The COVID-19 Independent Continuous Review, Improvement and Advice Group have not met in the last week and are next scheduled to meet on Tuesday 29 June. The date for the report back to Cabinet on the review of the Auckland February 2021 and the Group's forward work programme is still not confirmed but is expected to be either on 28 June or 5 July depending on whether the paper will go to the Cabinet Social Wellbeing Committee prior. The initial priorities for delivery of the Group's work programme were provided to your office last week for feedback.

10. Strategic COVID-19 Public Health Advisory Group

10.1 Items to Note/Updates

The Strategic COVID-19 Public Health Advisory Group met to discuss the content of their next report to the Minister. The group discussed proposed advice around options for quarantine free travel in the future, as well as issues around health system capacity and testing regimes in the event of large outbreaks. The group will meet again on Wednesday 30 June, after which they will return to fortnightly meetings.

11. Business Leaders Forum

11.1 Items to Note/Updates

The Business Leaders' Forum is engaging with the COVID-19 Vaccination Programme on options to pilot workplace vaccinations. The Forum members have also facilitated offers of resources to support the vaccination contact centre.

The next likely engagement for the Forum will be on options to encourage businesses to support the use of public health measures. The next meeting is yet to be scheduled.

12. Government Modelling Group

12.1 Items to Note/Updates

Officials continue to work with researchers on scoping further modelling and analysis. A significant piece of work currently in development relates to the effectiveness of different control measures at the border, exploring the COVID-19 impacts we accrue the benefits of increasing vaccination. We anticipate that this piece will reach maturity towards the end of July.

We will bring this future work to Ministers' attention as it matures, seeking to share final draft material with the Strategic COVID-19 Public Health Advisory Group at an appropriate time. We are developing a work programme which maps out the modules of modelling and will share a high-level summary in a future weekly report.

Regarding initial vaccination modelling already undertaken:

- The Modelling Steering Group met with ESR researchers to discuss their initial vaccination modelling on Wednesday 23rd June. The headline results of this work broadly align with TPM results, as previously advised. They anticipate publication of their results in mid-July.
- Te Punaha Matatini are expecting to publish results next Wednesday (30th June).
- DPMC COVID-19 group are coordinating a briefing which compares international outcomes with vaccination modelling results. This will be shared next Tuesday.

Additionally, the Modelling Steering Group have been engaging with statisticians who have been considering the risks presented in different groups of travellers. This analysis will be incorporated into the concurrent Ministry of Health-led work on country risk assessments, subject to further testing and quality assurance.

13. Upcoming Cabinet Papers





14. Official Information Act Requests

14.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aide-memories from the Ministry relating to it; the "several updated delivery schedules from Pfizer" referred to in the House "the model" the government operates to which was referred to in the House.	At Minister's office
16 Jun 21	Chris Bishop	The full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 February 2021 and the review referred to from March and the advice that relates.	At Minister's office
18 Jun 21	s9(2)(a)	List of, and information about, papers about proof of COVID-19 vaccination, and dates of oral briefings on the subject, from 1 November 2020.	At Minister's office
29 Jun 21	Chris Bishop	Briefings/reports/aide memoires to you and your office from the Ministry of Health relating to saliva testing in 2021.	In progress
30 Jun 21	s9(2)(a)	Annexes to the December 18, 2020 briefing "Supply agreement for purchase of COVID-19 vaccines from Pfizer New Zealand Ltd." Information relating to the "Decision to Use Framework" Questions and information in relation to New Zealand's purchase and receipt of COVID-19 vaccinations through the COVAX initiative.	In progress
30 Jun 21	s9(2)(a)	Advice received by the Minister concerning validation of vaccinations for those vaccinated overseas, or for Kiwis vaccinated here travelling overseas.	In progress
1 Jul 21	Chris Bishop	Information relating to feedback received from Pfizer, specifically containing the phrase "lock-step".	In progress
7 Jul 21	s9(2)(a)	Information regarding if MIQ is necessary or changing the MIQ requirements for people who are vaccinated against COVID-19.	In progress

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14.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities	Under review
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
.9 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
0 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options	Response sent
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Under review
l May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost	Decision on request sent
.1 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility	Under review
7 May 21	s9(2)(a)	NZ Herald	Advice to Minister's on current testing rates and addressing challenges	Drafting
4 May 21	s9(2)	Not applicable	Records for security purposes	Under review
4 May 21	s9(2) (a)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs	Gathering information
5 May 21	s9(2) (a)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade	Gathering information
Jun 21	s9(2)(a)	NZ Herald	RE all corr relating to DOIA 2021-1194	Under review
.1 Jun 21	s9(Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021	Gathering information
.6 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility	Gathering information
1 Jun 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21	Drafting
3 Jun 21	s9(Not applicable	RE no. of people in quarantine being involuntarily detained by DHBs	Scoping
!5 Jun 21	s9(2)(a)	Newshub / Discovery NZ	Queries on SIM cards in MIQ	Drafting

Date due	Requestor	Media/Opposition	OIA Request	Status
28 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities	Under review
1 Jul 21	s9(2)(a)	Not applicable	Number of people through MIQ and cost to government	Under review
1 Jul 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs	Minister's office
2 Jul 21	s9(2)(a)	TVNZ	Corr regarding NZ citizen from Melbourne travelling to see sick relative	Gathering information
2 Jul 21	s9(2)(a)	NZME	Complaints made by MIQ facilities about first security	Drafting
. Jul 21	s9(2)(a)	NZME	Corr from MIQ facilities enquiring no longer being a MIQ facility	Drafting
Jul 21	s9(2)(a)	Not applicable	Data on no. of children & demographics that have stayed in MIQ facility	Gathering information
Jul 21	s9(2)(a)	Not applicable	Complaints procedure and the process followed once this is initiated	Gathering information
5 Jul 21	s9(2)(a)	Stuff	All correspondence received and sent by C-RIQ staff between 20/9-20/11/20	Gathering information
5 Jul 21	s9(2) (a)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ	Gathering information
2 Jul 21	s9(2)(a)	NZ Herald	Information around fee waivers which have been granted to MIQ stayers	Gathering information
2 Jul 21	s9(2)(a)	Not applicable	How many people have passed through MIQ 1/1/2020 to 28/5/2021	Under review
3 Jul 21	s9(2)(a)	NZ Herald	Copy of 2021-2426 Managing the movement of returnees during and after MIQ®	Gathering information
4 Jul 21	s9(2) (a)	Not applicable	Papers re; Offshore maritime workers - challenges accessing space in MIQ	Under review
5 Jul 21	s9(2)(a)	s9(2)(a)	MIQ policy for space tourism	Scoping
6 Jul 21	s9(2)(a)	Not applicable	All reports to the Minister and Cabinet on the voucher allocation system	Scoping
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14.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 March 21	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organization has been involved in 2020.	Drafting
24 June 21	Doocey	Copy of paper taken to cabinet on 29 March 2021: 'Funding for the COVID-19 Post-Pandemic Public Health Advisory Group' received on 9 April 2021.'	Scoping
29 June 21	s9(Marketing and PR data for COVID-19 messaging.	Scoping
29 June 21	s9(2)(a)	Details regarding COVID recovery programs.	Scoping
5 July 2021	s9(2	Communications between the Prime Minister's Office and the Ministry of Health concerning the communication plans for the COVID-19 vaccine rollout in calendar year 2021 to date.	Scoping
July 2021	s9(2)	Request for legislative instrument/order that set the eligibility requirements for the March 2020 Wage Subsidy.	Scoping
12 July 21	s9(2	Request for an audio recording and transcript of the Ministry of Health's COVID vaccine advertisement that aired on Spotify during April/May 2021.	Scoping
13 July 2021	s9(Meeting minutes of the two advisory groups and advice provided to the two ministers for the period between 18 May to 15 June. Copies of COVID-19 Response Weekly Reports for the period between February to 15 June.	Scoping
13 July 2021	s9(2)	Advice, briefings, reports, aides memoire and memos sent and/or received by the Minister relating to re-opening New Zealand's border.	Scoping
4 July 2021	s9(2)	Advice, briefings, reports, aides memoire and memos sent and/or received by the Prime Minister relating to re-opening New Zealand's border from January 2021.	Scoping
4 July 2021	Bishop	All papers/letters/advice/correspondence received by the COVID19 Group from each group since they were established.	Scoping
14 July 2021	s9(2)	All information regarding COVID-19 advertisements, (including cost breakdown of advertisements). Specifically include information on Ka Kite advert.	Scoping
4 July 2021	S	External proposals detailing an overhauled COVID-19 alert level system sent to the government in 2021.	Scoping
4 July 2021	S S	Copy of television advertising produced for the 'Unite against COVID-19' campaigns from November 2020 onwards.	Scoping
.6 July 2021	S	All information regarding Covid-19 communications response between Clemenger BBDO and OMD, with DPMC between March 8th and March 24th 2020.	Scoping
16 July 2021	s9(All information (including correspondence and advice) to ministers regarding vaccinated NZ residents/Citizens returning from overseas and their need to isolate in an MIQ facility.	Scoping

14.4 Border Executive Board

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
19 July 21	s9(2)(a)	 A copy of the Border Sector Strategy and the BEB work programme. Copies of the minutes of all BEB meetings and copies of all BEB reports submitted to the COVID-19 Response Minister 	In Progress (Extended)
6 July 21	s9(2)(a)	Copies of all briefings, aides memoire, emails, memos and Cabinet Papers (including draft Cabinet Papers) developed by the Border Sector Governance Group (BSGG) in relation to maritime crew for the period 1 March 2020 to 1 June 2021.	Scoping

Appendix – Ministry of Health Weekly Updates on Infection Prevention and Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/Reviews	IPC Standard Operating Procedures (SOPs), operations frameworks and guidance documents
Managed Isolation and Quarantine Facilities (MIQFs)	 IPC audits of MIQFs are ongoing. The completion date for Audit 4 is currently 9 July 2021. Scheduling audits has been hampered by facility maintenance closures. One high-risk finding was identified. 	 15/6/2021 MIQF IPC Audit (4) Crowne Plaza Auckland high-risk finding relating to three high risk returnee bubble breaches, including unmasked and symptomatic returnees, congregating in hallways for a period of 15 to 45 minutes. The breaches were observed by a housekeeping staff member who appropriately escalated this to the MIQF Manager. The high-risk bubble breaches have resulted in isolation for 18 returnees until negative COVID-19 swab results. Immediate mitigation Affected returnees in isolation. Day 3 swabs conducted. 24-hour CCTV monitoring. Recommendations Ensure interpreters are available to communicate IPC requirements in a face to face capacity. 	-	-
Airports	 Quarterly airport IPC assurance walk-through scheduled for July 2021. The dates for these audits are dependent on International flight schedules. Proposed dates Auckland 12 July (Red and QFTZ) Wellington 13 July (QFTZ) Rongotai 13 July (Red) Christchurch 14 July (Red and QFTZ) Queenstown 19 July August (QFTZ) 	- OF The state of	-	IPC has provided feedback, which is being incorporated into the revised QFT Health Operations Framework. Work is progressing on the Red Zone Health Operations Framework.
Maritime/Ports	 Planning continues to commence IPC assurance walk-throughs at maritime ports. Draft assurance walk-through audit tool completed. Awaiting IPC review. 	-	-	No changes to the PPE – IPC document, which is currently posted on Maritime New Zealand's website.

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³ News18, Bharat Biotech Submits Phase-1 Trial Data of 'Game Changer' Intranasal Covid Vaccine, https://www.news18.com/news/india/bharat-biotech-submits-phase-1-trial-data-of-intranasal-covid-vaccine-3881258.html, Accessed 24 June 2021.

⁴ Reuters. Israel, NZ give interim approval for sale of virus nasal spray, company says. https://www.reuters.com/article/health-coronavirus-spray-int-idUSKBN2BE267. Accessed 9 June 2021.

⁵ Uutiset, Future of Finland's Covid nasal spray uncertain, https://yle.fi/uutiset/osasto/news/future of finlands covid nasal spray vaccine uncertain/11921318, accessed 24 June 2021.

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