

RESPONSES TO QUESTIONS re: RFP 39726
Regional and National Services to Prevent and Minimise Gambling Harm
1 August 2013

Q1: Clarify the Problem Gambling Service Purchase Unit FTE sessions in the Indicative Service Specification.

Answer:

The Indicative Service Specification records the total sessions per FTE based on contracting 1.0 FTE of each purchase unit line. Actual contracts are pro-rated – so 0.5FTE Brief Interventions will be contracted to deliver 60 sessions per month.

Q2: Clarify the indicative scale of services per region as defined in the RFP.

Answer

Appendix D of the RFP document provides an indicative list of the scale of services by region. The indicative scale of services is based on the 2012 Needs Assessment data alongside other sources of information about the current gambling environment. Due to a range of factors, including demography and changes to the gambling environment, the indicative need for services in each region may differ from the previous levels of services that have been contracted for in each region.

Q3: Will the Ministry consider proposals that cover only designated localities within the regions identified in the RFP.

Answer

The RFP allows scope for providers to submit proposals to deliver services to prevent and minimise gambling harm that limit the localities within the regions defined for services. Potential providers are advised to consider paragraph 70 of the RFP, where the Ministry note that we will, wherever practicable, seek to ensure a comprehensive range and mix of services within any given region. Paragraph 71 of the RFP notes that providers are required to identify the scale of the service the organisation is capable of providing in each region. The proposal evaluation criteria in Part D of the RFP also notes that the Ministry will analyse providers ability to deliver all purchase units within a region.

RESPONSES TO QUESTIONS re: RFP 39726
Regional and National Services to Prevent and Minimise Gambling Harm
7 August 2013

Q4: What is the proposed process for procuring Helpline services?

Answer

As indicated in the RFP (Gets Ref: 39726), there will be a separate procurement process relating to Helpline and Information Services. Helpline and Information Services procurement details will be made available via the GETS website.

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

RESPONSES TO QUESTIONS re: RFP 39726
Regional and National Services to Prevent and Minimise Gambling Harm
15 August 2013

Q5: Has the Ministry included the provision for National and / or Regional Multi Venue Exclusion Coordinator roles in the RFP?

Answer

The RFP does not define any dedicated roles or activities. Multi Venue Exclusion activities include activity that sits under full intervention (PGCS – 03), facilitation services (PGCS – 04), follow-up (PGCS – 05) and public health safe gambling environments (PGPH – 02) purchase units. The Ministry will accept and consider proposals relating to any mix of intervention services submitted by providers. Proposals should include relevant service level responses and identify details of activity proposed for inclusion and / or exclusion within each purchase unit as appropriate.

RELEASED UNDER THE
OFFICIAL INFORMATION ACT

RESPONSES TO QUESTIONS re: RFP 39726
Regional and National Services to Prevent and Minimise Gambling Harm
20 August 2013

Q6: Can the Ministry provide any information on who is to be involved with the evaluation panel for the RFP?

Answer

The procurement process for this RFP is still in progress. The Ministry is unable to release the names of individuals or other identifiable information about individual members on the evaluation panel for the RFP at this time. This is to enable the Ministry to carry on, without prejudice or disadvantage negotiations. Nonetheless the Ministry can provide additional clarity on the expected composition of the evaluation panel.

The evaluation panel will include a mixture of internal Ministry and external representatives. Representation will include members with specialist knowledge and expertise relating to gambling harm minimisation research, public health and clinical, with Māori and Pacific Peoples'.

The Ministry will be represented by membership from the Minimising Gambling Harm team, a Ministry procurement specialist, and at least one other Ministry representative from the wider Ministry staff external to the Minimising Gambling Harm team.

External representation will incorporate members with skills and experience that complement Ministry representatives from a broad range of organisations. The overall size of the evaluation panel is expected to be between 6-8 members with at least 50% from outside the Ministry of Health.

RELEASED UNDER THE
OFFICIAL INFORMATION ACT