

# Corporate Services



1 September 2021

Health Justice

Email: [fyi-request-15561-79bfcd70@requests.fyi.org.nz](mailto:fyi-request-15561-79bfcd70@requests.fyi.org.nz)

Dear Health Justice

## **YOUR OFFICIAL INFORMATION ACT (1982) REQUEST HBDHB REF: OIA2021095**

I refer to your Official Information Act request ref: H202108929 transferred by the Ministry of Health on 12 August 2021. Your questions and Hawke's Bay DHBs response is provided below:

***"We also seek clarification as to how much funding, if any, HealthCare NZ Limited receives from Hawke's DHB for missed care."***

Hawke's Bay DHB uses a bulk funding methodology for its Home Based Support Services; the cost model calculation does not include funding missed visits. For the remaining contracts Hawke's Bay DHB uses a fee for service model and missed visits are not funded.

I trust this information meets your needs. If you would like any further information or clarification please phone me. If you are not satisfied with this response you may contact the Office of the Ombudsman, phone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Hawke's Bay DHB website after your receipt of this response.

Yours sincerely

A handwritten signature in black ink, appearing to be "ef", is written over a light blue horizontal line.

Emma Foster

Executive Director – Planning, Funding & Performance

cc: *Ministry of Health via email: [SectorOIAs@moh.govt.nz](mailto:SectorOIAs@moh.govt.nz)  
[oia@hbdhb.govt.nz](mailto:oia@hbdhb.govt.nz)*