



**Auckland  
Emergency Management**

# Auckland Civil Defence Emergency Management Group

## COVID-19 Regional Resurgence Plan 2020

Version .04

13 November 2020



**Unite  
against  
COVID-19**

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## Approval Control

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V.04		Zoe Griffiths	Public Service Lead for Auckland Region	Auckland Regional Leadership Group Chair	

## Section 1 - Introduction and response context

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### Situation

In February 2020, the first case of COVID-19 was confirmed in New Zealand. Since then, New Zealand has been working towards a national strategy of eliminating the virus. This strategy has seen a range of unprecedented actions and control measures put in place to minimize the consequences of COVID-19.

The COVID-19 Public Health Response Act 2020 came into effect on 13 May 2020. This act and the Health Act 1956 are the primary legislation of the COVID-19 resurgence response. Each enable Orders to empower an effective response.

The Auckland COVID-19 resurgence response commenced on 12 August 2020 after the detection of a case of COVID-19 infection in the community. New Zealand had previously been 102 days without a case of community infection. During this period cases of infection were intercepted at the border through isolation and quarantine arrangements for all arrivals at the border. Isolation and quarantine arrangements at the border have been stepped up as a part of the resurgence response. The COVID-19 Public Health Response (Alert Levels 3 and 2) Order 2020 came into effect at 11.59am on 12 August 2020 under which the Auckland region was placed under Alert Level 3 (with corresponding restrictions) and the rest of New Zealand was placed under Alert Level 2 (with corresponding restrictions).

National Agencies and workstreams have developed and implemented their own plans in support of the AOG 'Stamp It Out' Plan, with inter-agency coordination and operationalisation of the plan occurring through the AOG Response Coordination Centre. Subsequently, the National Emergency Management Agency (NEMA) published the Regional Coordination and Leadership COVID-19 Resurgence Plan (Resurgence Plan) August 18, 2020.

The Resurgence Plan is supported by the "Planning for the provision of CDEM Emergency Welfare Services for COVID-19 Resurgence" to support Civil Defence Emergency Management (CDEM) Groups and National and Local Welfare Agencies respond to a resurgence.

### Auckland Context

Auckland faces unique challenges due to the consequences of moving in and out of Alert Levels, exacerbated by:

- population size of Auckland
- scale and complexity of the community needs
- diversity of Auckland's communities
- managed isolation and quarantine coordination
- boundary management with neighbouring CDEM Groups
- scale and complexity of community testing centres
- logistical support required to ensure the continuation of food and essential goods and services to remote geographical areas such as Aotea Great Barrier and Waiheke Island
- complexity of support required for foreign nationals
- maritime issues

- scale and complexity of implementing public health measures on public transportation, and
- the management of regularly planned protest events that are increasing in scale.

In addition, the Auckland CDEM Group is managing emerging risks (such as the ongoing water issues), planning for major events (AC36 – 36<sup>th</sup> America’s Cup) and supporting their own agencies and organisations to ensure the delivery of services to the community. Some of the agencies who form the Auckland CDEM Group are also managing organisational change processes due to the financial impacts of COVID-19.

The consequences of moving in and out of Alert Levels in Auckland has seen an unprecedented level of need in the community for food, essential household goods, shelter, and financial support. Social service and community support organisations (i.e. foodbanks and budgeting services) have reported their observations of these impacts to the Ministry of Social Development (MSD) and Auckland Emergency Management (AEM). These observations include:

- foodbanks and community providers have reported that the reasons for people accessing their services are equally those who; were in hardship before Lockdown, need support due to health reasons, and who have incurred a loss of income or are considering a reduction of income
- across the Auckland region food is being distributed 200-300% more than in February 2020
- requests for financial mentoring during the August/September 2020 Alert Levels 3 and 2.5 saw an increase from the support sort during the initial Alert Levels 4 and 3 earlier in 2020. This has led to an increase in wait times for financial support, which is approximately 2-3 weeks
- the budgeting services organisations and foodbanks have noted that they are supporting increasing numbers of people who have never accessed these services before. These new clients are communicating that they did not know how to access these services and found navigating the information on the many national websites a challenge
- there is an increase in families moving into shared accommodation arrangements to save costs and share the responsibilities of caring for whanau
- anxiety is high amongst the whanau that these services are supporting. The consequences of moving in and out of Alert Levels is creating cycles of trauma and uncertainty. This is reflective of the psychological impacts observed during and after the Christchurch earthquakes and ongoing aftershocks.

There is a sense of collaboration between social service agencies and community support organisations because of their coordinated response to the lockdown in early 2020. This is enabling agencies and organisations to look forward and think about longer term food security solutions as well as collaborate responses to community needs in this immediate space.

AEM and MSD are working closing with community providers to ensure the appropriate support is available for those at need for the longer term and are also focusing on the anticipated needs of the communities as Christmas approaches.

As at the time this plan was written, the Auckland CDEM Group were still working in an Alert Level 2.5 environment. Whilst some agencies and organisations have stood down their response activities, health agencies, social service agencies, New Zealand Police (NZ Police) and AEM continue to work closely together and with the communities to ensure their needs are supported, the border measures and implement are maintained, community testing continues and the COVID-19 All-of-Government (AoG) objectives are met.

## Plan development

This plan has been developed by AEM and the Coordinating Executive Group (CEG) members on behalf of the Auckland CDEM Group (the Group).

In addition, the Group has completed joint CDEM and agency specific planning activities and are well placed to continue to deliver a collaborative multi-agency response to COVID-19. The Group has also continued to work together to identify and plan for emerging risks in the Auckland region including, but not limited to, emerging water issues, weather events and AC36 preparations.

**This plan will be updated over time in accordance with operational requirements.**

## Purpose

This plan provides the overarching mechanisms used to coordinate the Auckland region's response (level 2 and above) to resurgence of COVID-19. The purpose of this plan is to:

1. set out the Auckland region's strategic approach to COVID-19 resurgence in both readiness and response
2. clarify the high-level roles and responsibilities across the Auckland CDEM Group and links to the Auckland Regional Leadership Group and regional and national Civil Defence arrangements
3. outline the intended coordination arrangements required to facilitate a timely and effective response to any resurgence of COVID-19 either within the Auckland region or elsewhere in the country
4. serve as a touchstone for response partner readiness, and for coordinating long term strategies in the Auckland region.

## Intent

The intent of this plan is to set the scene and give guidance to the Auckland CDEM Group partner agencies and to ensure the appropriate readiness and response activities and plans are developed in accordance with the following AoG principles:

1. continue to pursue an elimination strategy for COVID-19
2. the core of our response will be personal hygiene, staying home when sick, testing, contact tracing and isolation
3. where this is insufficient, we will seek to control COVID-19 with the least intrusive measures, including tailored local responses, that give us confidence that we will continue to deliver on our strategy of elimination
4. we will seek to avoid going to Alert Levels 3 or 4 if possible, although we will do so if necessary
5. there will be strong national oversight over any response, regardless of whether the response is local or national in scale.

## Context

This plan describes the strategic intent, execution of tasks, and roles and responsibilities to guide the region to prepare for and respond to (level 2 and above) further COVID-19 re-emergence events.

This plan does not include detailed operational direction or specific tasks. This level of detail will continue to be developed in readiness by all members of the Group. The relevant objectives, tasks and

coordination measures will then be confirmed as part of the Action Planning process in response to any resurgence of COVID-19 over time, which could occur within the region or outside it.

This plan recognises that recovery efforts from the first outbreak are already underway at all levels of society. The requirements to respond to a resurgence will likely have an impact on staff and communities and every effort should therefore be made to balance the demands of response to each outbreak and recovery from previous outbreaks. This evaluation should occur during the development of each new Action Plan.

This plan aligns with the following national and regional plans:

1. National Guide to the Civil Defence Emergency Management (CDEM) Plan 2015
2. All-of-Government 'Stamp it Out' Plan 2020
3. Ministry of Health's Aotearoa/New Zealand's COVID-19 elimination strategy 2020
4. National Emergency Management Agencies (NEMA) Regional Coordination and Leadership COVID-19 Resurgence Plan Version 1
5. Planning for the Provision of CDEM Emergency Welfare Services for COVID-19 Resurgence
6. Auckland Emergency Management Concept of Operations – COVID-19
7. Auckland Emergency Management Concept of Operations – COVID-19 Resurgence Response.

## Scenario

The Alert Levels are determined by the Government and specify the public health and social measures to be taken in the fight against COVID-19. The measures may be updated based on new scientific knowledge about COVID-19, information about the effectiveness of control measures in New Zealand and overseas, or the application of Alert Levels at different times (e.g. the application may be different depending on if New Zealand is moving down or up Alert Levels). Different parts of the country may be at different Alert Levels. Essential services including supermarkets, health services, emergency services, utilities and goods transport will continue to operate at any level.



## All-of-Government Response Scenarios

There are four high-level resurgence scenarios that support AOG resurgence planning.

Scenario 1	Only one or two further cases are detected amongst close contacts and there is a connection back to the original source of infection at the border.	Managed within agencies standard operating procedures. Local agency connectivity will be in place. Regional Coordination not required.
Scenario 2	A single cluster of connected cases in the region with no evidence of community transmission in the region and no cases in other regions.	Managed within agencies standard operating procedures. Local agency connectivity will be in place. Regional Coordination may be required – this will be determined and agreed through CEG mechanism.
Scenario 3	Widespread community transmission in the region but no confirmed cases detected in other regions.	Regional Coordination will be established.
Scenario 4	At least one cluster in the region and confirmed cases in other regions.	Regional Coordination will be established.

## Section 2 - Readiness and Response Coordination

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Although COVID-19 is expected to remain a threat for some time to come, it is expected that the level of response activities required will shift between periods of high activity following outbreaks and periods of low activity after outbreaks have been successfully managed.

In periods of low activity, it is intended that this plan be used as a touchstone for improving agency and organisational readiness, and for improving the region's overall level of preparedness to respond to any future outbreaks. Coordination measures for low activity periods will be defined as needed but could draw on several existing regional groups which typically meet quarterly. These include:

- Auckland CDEM Committee, Coordinating Executive Group: Provide governance and strategic direction to the CDEM Group. These groups meet at least four times a year in readiness and, as required, during response and recovery
- Operational CEG sub-group: Supports the development of an integrated response framework for the CDEM Group. Aligns and implements regional operational arrangements and strengthens regional relationships
- Auckland Welfare Coordination Group (AWCG): Led by the Group Welfare Manager (AEM), this group includes regional welfare agency partners. AWCG members work together to facilitate planning at the regional level in support of the Groups response efforts
- Lifeline Utilities (LU): Led by the Lifeline Utilities Coordinator (AEM), this group includes lifeline organisations such as electricity and telecommunication providers, Watercare and Auckland Transport. LU members work together to facilitate planning at the regional level in support of the Groups response efforts.

During periods of high activity, coordination measures will be more clearly defined. High activity could include instances such as an outbreak in the Auckland region, or heightened risk following an outbreak elsewhere in New Zealand. High activity would also follow any direct recommendations from health officials indicating risks to the Auckland region. In these instances, the Auckland CDEM Group Controller will likely activate the regional Emergency Coordination Centre (ECC) and initiate measures as appropriate.

Exact timings and details of these measures will be defined during each activation, but are likely to include the following arrangements:

- ARLG teleconferences: Led by the ARLG chairs and attended by the Auckland CDEM Group Controller, Group Welfare Manager and AEM Recovery Advisor
- Operational CEG sub-group teleconference: Led by the Auckland CDEM Group Controller
- Regional Public Information Management (PIM) teleconference: Led by the Group PIM, primarily attended by Local EOC PIM, and PIM from other regional partners such as DHBs and RPH
- Auckland CDEM Committee, Local Boards and Auckland Council teleconferences: attended by the Auckland CDEM Group Controller and Group Welfare Manager
- Operational schedules: Operational schedules to de-conflict key timings and engagements throughout the response
- AWCG teleconferences: Led by the Group Welfare Manager
- Lifeline Utilities Group teleconferences: Led by the Lifeline Utilities Coordinator
- Inter-agency liaison arrangements as required.

## Civil Defence Emergency Management (CDEM) Group

Auckland Civil Defence Emergency Management (CDEM) Group is responsible for the implementation of Civil Defence Emergency Management in an efficient and effective manner for the Auckland region.

Auckland CDEM Group discharges its responsibilities under the act in conjunction with the CDEM Committee and organisations and agencies that include local government, emergency services and agencies who are all responsible for working in partnership as the CEG. It leads and implements the Group Plan across the emergency management framework known as the 4Rs; Risk Reduction, Readiness, Response and Recovery.

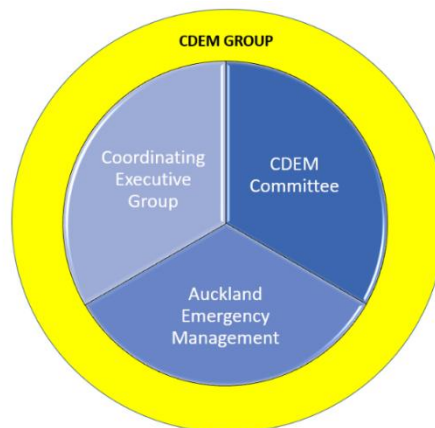
AEM is responsible for administering the functions and duties of the CDEM Group (CDEM Act 2002 Section 64).

The principles underlying the role of the CDEM Group are to:

1. promote the sustainable management of hazards
2. empower communities to achieve acceptable levels of risk
3. provide for planning and preparation for response to, and recovery from, emergencies
4. coordinate programmes and activities, and encourage cooperation and joint action among agencies across the 4Rs framework and resilience
5. provide the basis for the integration of local with national CDEM policies, processes and operations.

During an emergency, the CDEM Group will work together through AEM to coordinate response and recovery activities.

*CDEM Group composition*



## Governance Arrangements

### Regional Leadership Groups - Overview

National guidance distributed to CDEM Groups relating to Regional Leadership Groups (RLG's) outlines arrangements to support social and economic recovery in each of the 16 CDEM regions. This is a key part of the national Caring For Communities (C4C) AoG framework.

In community resurgence planning, the RLG role is one of:

- convening leadership and ensuring the existence of a regional strategy/plan that caters to different communities
- connecting local government, iwi, pasifika, ethnic communities and key central government personnel
- supporting the distribution of key messages and aid to community networks (this would wrap around and support the implementation of the resurgence plan led by CDEM).

### Auckland Regional Leadership Group (ARLG)

#### Purpose

The ARLG was established to support a more joined up approach to support social and economic recovery in Auckland. The ARLG provides governance to maintain oversight and provide guidance on the coordinated recovery effort for Auckland and perform the role assigned by the Regional Coordination and Leadership: COVID-19 Resurgence Plan in a resurgence of COVID-19.

The ARLG will support the distribution of key messages and aid to community networks. This will wrap around and support the implementation of the resurgence plan developed by the Auckland CDEM Group. The Auckland CDEM Group Controller will lead on operational response, and as a member of the ARLG, keep the ARLG abreast of issues and call on its leadership for support. The ARLG is available for the escalation of issues it can assist with that may arise in the CDEM response to a resurgence of COVID-19 in Auckland (or nationally).

#### Membership

The following list represents current (at the time of approval) membership of the Auckland Regional Leadership Group (ARLG):

Co-Chairs	Zoe Griffiths	Ministry of Education / Public Service Lead
	Michael Quinn	Head of Auckland Policy Office (APO) / MBIE
	Phil Wilson	Auckland Council
Members	Nick Hill	ATEED
	Tania Winslade	Auckland Council
	Michelle Wilson	Auckland Council
	Martin Marassiouce	Te Puni Kokiri
	Mark Goldsmith	Ministry of Social Development (MSD)
	Ailsa Claire	Auckland DHB (rep)

Sina Aiolupotea-Aiono	Ministry of Pacific Peoples (MPP)
Glynis Sandland	Oranga Tamariki
Claire Mortimer	Ministry of Business, Innovation and Employment (MBIE)
Don Matheson	Ministry of Health (MoH)
Kate Crawford	Auckland CDEM Group / AEM

The ARLG is supported by the Auckland COVID-19 Coordination and Recovery Group, with a broad membership across public sector agencies supporting the recovery effort.

### Civil Defence Emergency Management Group Committee

For Auckland, the CDEM Committee governs the Auckland CDEM Group. During Alert Levels 3 and 4 the committee will be convened as required. During Alert Levels 1 and 2 the committee will not convene outside of the quarterly schedule unless there is an urgent matter needing escalation. The Committee membership is currently:

Chairperson	Cr Sharon Stewart
Deputy Chair	Cr Wayne Walker
Members	Cr Efeso Collins Cr Tracy Mulholland Cr John Watson
Ex officio	Mayor Deputy Mayor
IMSB	Glenn Wilcox
Lead Officer	Kate Crawford

### Coordinating Executive Group (CEG)

#### Overview

Under the CDEM Act<sup>1</sup>, each CDEM Group is required to establish and maintain a CEG comprising of:

- Chief Executives of the local authority members of the CDEM Group. In the case of Auckland Council as a unitary authority, the membership is the sole responsibility of the Auckland Council Chief Executive Officer
- Chief Executive or senior member of the health and disability services operating in the area
- senior members of New Zealand Police, Fire and Emergency New Zealand and St John.

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<sup>1</sup> Civil Defence Emergency Management Act 2002, s 20(1)

In addition, CEGs can co-opt any other person to allow strategic engagement and contribution to decision-making where those co-opted individuals, or the entities they represent, have a vested interest in CDEM stewardship at the management level.

The Auckland CEG membership comprises of:

*Statutory Members:*

- Auckland Council (Chair)
- Auckland Health Sector (Health CEG) and St John
- New Zealand Police
- Fire & Emergency New Zealand

*Co-opted Members:*

- Auckland Emergency Management Group Manager (AEM) (Deputy Chair)
- Group Recovery Manager (AEM)
- Group Controller (AEM)
- Auckland Welfare Coordinating Group (Group Welfare Manager (AEM))
- Auckland Lifelines Coordinator (AEM)
- Auckland Transport
- Ministry of Social Development
- Harbourmaster
- New Zealand Defence
- National Emergency Management Agency

All members are expected to attend meetings or to send a representative who has the equivalent decision-making authority.

## Coordination Arrangements

### COVID-19 Response Arrangements

For the COVID-19 Response, the Auckland Operational CEG sub-group will convene regularly to ensure regional operational risks, issues and opportunities are managed effectively and to share operational information and guidance.

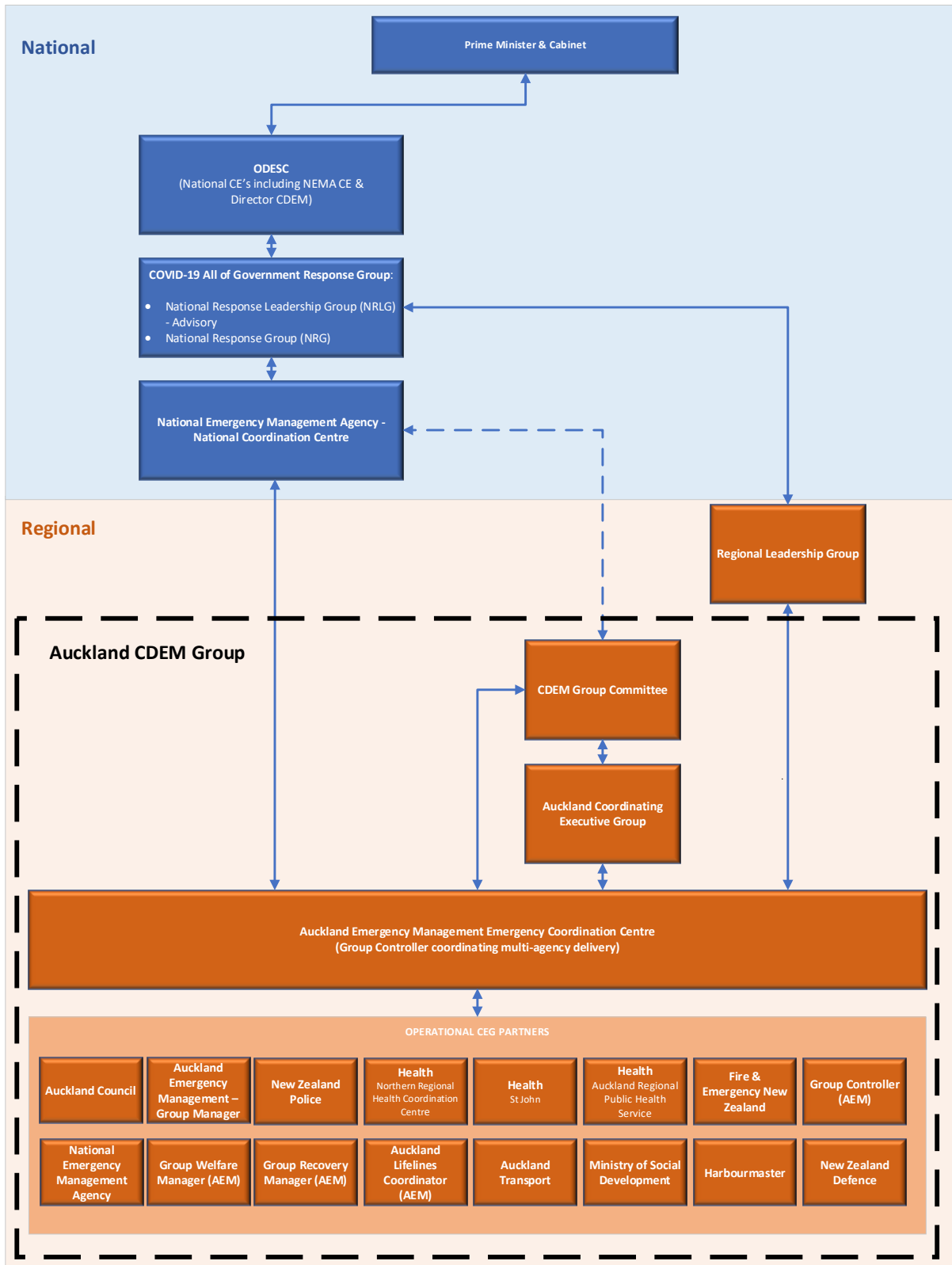
The Auckland Operational CEG sub-group response principles are:

- each partner agency is individually responsible for planning its own continuity arrangements for continued service delivery
- all responding CEG partner agencies have the capability to carry out response and recovery tasks that are the responsibility of their agency

- the CEG will have an agreed coordination arrangement that enables each agency to fulfil its function within the integrated regional response
- the response principles and coordination methodology are developed cooperatively between all partners
- Auckland Emergency Management, through the Group Controller and Group Manager, is responsible for the coordination of the multi-agency response.

For operational purposes, Chief Executives have delegated their agency representation to their most appropriate highest-ranking operational leaders to enable the coordination of regional response delivery. It is the responsibility of their representatives to ensure that all operation response decisions and joint planning arrangements are communicated within their organisation and approved by their Chief Executive.

Diagram 1: Auckland Regional Coordination, Leadership and Governance Structure





## Mission

To work together in a collaborative and coordinated manner to minimise the impacts and manage the consequences of COVID-19 resurgence on community health, safety and wellbeing and to ensure:

- a) Effective regional coordination mechanisms, processes and structures are in place with partner agencies to support:
  - i. enforcement and compliance of Alert Level Restrictions
  - ii. local government & community outreach
  - iii. coordination and communication with essential Businesses & Workplaces
  - iv. infrastructure and supply chain requirements.
- b) Welfare and social service agencies have plans to identify and meet community needs where there are no other means of support
- c) The Auckland CDEM Group response arrangements adhere to Legal & Regulatory Requirements and operational response outcomes are achieved with the appropriate application of the COVID-19 Public Health Response Act 2020, Civil Defence Emergency Management Act 2002, and wider supporting legislation
- d) The flow of information through the CDEM Group and agreed AOG reporting processes, including, where necessary, other agencies, allows efficient sharing of information and intelligence
- e) AoG COVID-19 Communications and local implementation of Public Information Management requirements delivers cohesive and joined-up messaging across national agencies, and from national to local level, supplemented by the public information needs specific to any localised response.

## Objectives

As part of this response, the COVID-19 AoG Unit has established three high level objectives for COVID-19 resurgence:

1. Minimise the number of people infected with and potentially exposed to COVID-19
2. Minimise the negative health outcomes for those infected with COVID-19
3. Minimise the economic and social impacts of any control measures.

### Current Auckland Regional Response Objectives

The Auckland CDEM Group has established regional response objectives for COVID-19 resurgence:

- a) enable effective decision-making and governance; provide representation to and support the operation of governance and decision-making structures as appropriate:
  - i. NEMA will represent CDEM on the National Response Leadership Group and the COVID-19 National Response Group
  - ii. CDEM Groups will work with respective Regional Leadership Groups (RLG).
- b) enable effective and coordinated support to the Health System: Support the Ministry of Health, District Health Boards, Public Health Units and community providers to achieve the health outcomes associated with national objectives 1 and 2

- c) establish effective regional coordination mechanisms: Group Controllers establish effective coordination mechanisms, processes and structures with partner agencies to support:
  - i. enforcement and compliance of Alert Level Restrictions
  - ii. local government and community outreach
  - iii. coordination and communication with essential businesses and workplaces
  - iv. infrastructure and Supply Chain requirements.
- d) lead, coordinate and deliver emergency welfare services: in partnership with support agencies, have plans to identify and meet community needs where there are no other means of support
- e) ensure the Auckland CDEM Group response adheres to Legal and Regulatory Requirements: Operational response outcomes are achieved with the appropriate application of the COVID-19 Public Health Response Act 2020, Civil Defence Emergency Management Act 2002, and wider supporting legislation
- f) support and contribute to Intelligence processes: Facilitate the flow of information through CDEM and agreed AOG reporting processes, including, where necessary, supporting other agencies in the efficient sharing of information
- g) support AoG COVID-19 Communications and local implementation of Public Information Management requirements: Ensuring cohesive and joined-up messaging across national agencies, and from national to local level, supplemented by the public information needs specific to any localised response
- h) implement and manage roadblocks, checkpoints and boundary closures: Operational response outcomes are achieved with the appropriate application of the COVID-19 Public Health Response Act 2020, Civil Defence Emergency Management Act 2002, and wider supporting legislation
- i) implement and manage community testing centres: Operational response outcomes are achieved with the appropriate application of the COVID-19 Public Health Response Act 2020, Civil Defence Emergency Management Act 2002, and wider supporting legislation
- j) distribute masks when requested by the Ministry of Health, through coordinated and collaborative distribution methods
- k) continue the coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36).

Detailed information outlining the roles and responsibilities of Auckland CDEM Group agencies against these objectives is in Section 3 – Regional Roles and Responsibilities.

## Readiness and Response Phases

The use of phases in this overarching regional plan provides an indicative pathway for response planning, coordinated delivery of response activities, and de-escalation from response and a return to ongoing readiness.

To facilitate an efficient transition into and out of response, and align with the AoG Resurgence Plan, there are four high-level phases to support readiness activities:

### **Preliminary Phase: Readiness**

- understand current response capabilities and capacities of key regional partner agencies

- strengthen relationships and coordination arrangements between the Group, other responding organisations, community organisations and the community
- identify gaps between current COVID-19 recovery arrangements and future response requirements
- review any after-action reviews and learnings collected from previous COVID-19 responses
- put in place appropriate plans and arrangements to deliver a timely and effective response to COVID-19 resurgence.

### **Phase 1: Immediate Response**

- establish appropriate unified coordination structures and facilities as required, with appropriate public-health mitigation measures in place
- ensure community impacts are identified, communicated, and addressed leveraging community capability where appropriate
- implement and maintain appropriate communication flows to enable shared situational awareness, coordinated planning and inter-agency support mechanisms
- work with neighbouring regions to ensure cross border issues are managed, particularly those related to implications of roadblocks (if relevant)
- understand the potential impacts of decision-making on recovery initiatives.

### **Phase 2: Sustained response**

- maintain response levels (escalate capacity/capability if required) in line with the required capacity and capability
- proactively engage and coordinate with all key partner agencies and communities involved or required to be involved
- pro-actively provide guidance and support where the need is most likely or most required.
- establish and maintain a common operating picture by bringing all key parties together to enable sharing of information and joint approaches to the response
- manage and mitigate the impact of the event on recovery programmes.

### **Phase 3: De-mobilisation**

- transition from a response focus to a recovery focus, ensuring continuity of programs and actions noting that a transition into a new Business as Usual (BAU) or back into response may be possible as well
- maintain coordination of transition activities to ensure continued alignment and awareness of these in BAU and/or Recovery
- implement wellbeing initiatives for response staff to enable them to integrate back into BAU or recovery
- carry out after-action reviews and act on potential improvements, to be ready for future responses.

## **Endstate**

The characteristics of a successful end state of any response to COVID-19 in our region or another part of New Zealand are:

- a) a coordinated response is delivered in a timely and effective way in accordance with pre-existing plans, arrangements, and learnings from the Group's response to the first outbreak
- b) regional and local actions are rapidly implemented to control any outbreaks and minimise all health, safety, and wellbeing impacts on the region's communities
- c) effective and coordinated support to the health system is in place, with District Health Boards, Public Health Units and community providers supported to achieve health outcomes

- d) effective decision making and governance of readiness and response requirements has been established between RLG's, CDEM and regional stakeholders
- e) responders and the community are kept well informed with timely and accurate information to support decision making, educate and reassure people
- f) sharing of information is undertaken in an enabler, collaborative and collegial manner to help inform decisions and create a regional common operating picture
- g) the Auckland CDEM Group completes an After-Action Review (AAR) process to identify any opportunities for improvement and puts plans in place to be better prepared for any future resurgence of COVID-19 in the region or elsewhere in New Zealand.

## Information Management

Situation Reports (SitReps) and other data collection:

**Agency SitReps:** Auckland CEG agencies will produce and share their SitReps with other each member agency.

**Regional Status Updates:** Auckland Emergency Management Regional Status Updates will contain all relevant regional information and will be submitted to NEMA as per the agreed reporting cycle. These updates will provide an overview of key response actions, objectives, risks and opportunities.

**Quantitative Metrics:** Auckland Emergency Management on behalf of the Auckland CDEM Group will compile and send quantitative metrics to NEMA to inform national status updates.

Auckland CDEM Group Single Point of Contact (SPoC)

Auckland Emergency Management is the SPoC for the Auckland CDEM Group. All communications should be sent to [AKGEOCManager@aucklandcouncil.govt.nz](mailto:AKGEOCManager@aucklandcouncil.govt.nz)

NEMA will send correspondence directly to the Auckland Emergency Management Group Manager at [Kate.Crawford@aucklandcouncil.govt.nz](mailto:Kate.Crawford@aucklandcouncil.govt.nz)

ARLG, Auckland CDEM Committee, CEG and Operational CEG sub-group SPoC

A comprehensive contact list is held by Auckland Emergency Management and is available upon request.

## Section 3 – Regional Roles and Responsibilities

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### Overview

The following roles and responsibilities apply to the members of the Auckland CDEM Group and ARLG. Auckland CDEM Group members have limited, if any, COVID-19 resurgence response obligations in Alert Level 1 (Prepare) and Alert Level 2 (Reduce). This plan outlines the roles and responsibilities that apply to the members of the Auckland CDEM Group following a national or Auckland specific implementation of Alert Level 3 (Restrict) or Alert Level 4 (Lockdown).

These roles and responsibilities are not exhaustive and should be exercised in accordance with existing legislative frameworks, plans, procedures, and processes.

Each agency or organisation is responsible for developing more detailed plans to be able to deliver on their responsibilities either as the lead or in a supporting capacity. Where lead or support roles have been identified, this is because the agency or organisation has a statutory role under an Act, a role defined within a National Level Plan such as the New Zealand Influenza Pandemic Plan (NZIPAP), through national directives or agreement at the national or regional level.

## Roles and Responsibilities by Objectives

The purpose of this section is to provide a consolidated overview of each agency's **lead** and **support** against the response objectives in section 2 - Readiness and Response Coordination: Current Auckland Regional Response Objectives.

**Response Objective A:** Establish effective decision-making and governance arrangements.

<b>Problem Statement:</b> <i>The response to a resurgence of cases will require effective and efficient governance across a range of local and central government agencies, Iwi, community and other stakeholders within the affected region.</i>	
<b>Response Concept:</b> <i>Existing governance arrangements for emergencies will be strengthened to provide a scalable response to an outbreak. This will include traditional response partners but needs to be broadened to include effective representation and engagement in particular with Iwi mandated representatives, community groups and businesses.</i>	
<b>Agency</b>	<b>Critical Role</b>
<i>Auckland Regional Leadership Group (ARLG)</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, Iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans)</li> </ul> </li> </ul>
<i>AEM</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> regional resurgence planning with agency partners</li> <li>• <b>Lead</b> regional coordination efforts by sharing information, hosting and providing liaisons, and contributing to and when required lead planning as appropriate</li> <li>• Coordinate CEG and Operational CEG sub-group meetings</li> <li>• <b>Support</b> response objective by establishing an elected member and governance advisor role in ECC structure</li> <li>• <b>Support and liaise</b> with the Auckland Regional Leadership Group</li> <li>• <b>Represent</b> Auckland CDEM Group at the Auckland Regional Leadership Group.</li> </ul>
<i>New Zealand Police</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on standing up and establishing Police District Incident Management Team's to plan and respond to the resurgence</li> <li>• <b>Lead</b> on embedding a Police liaison at Auckland Emergency Management</li> <li>• <b>Support</b> CEG decision making meetings/conferences</li> <li>• <b>Support</b> regional and local inter-agency partnerships and Auckland Emergency Management, sharing information and establish good relationships.</li> </ul>

Northern Region Health Coordination Centre	<ul style="list-style-type: none"> <li>• <b>Lead</b> effective decision-making and governance arrangement for necessary health decision making including the public health response and associated testing requirements</li> <li>• <b>Support</b> regional and local level coordination efforts by sharing information, providing liaison officers and contributing to planning as appropriate</li> <li>• <b>Support</b> by contributing to regional decision-making forums as agreed.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Support</b> regional and local level coordination efforts by sharing information, providing liaison officers and contributing to planning as appropriate</li> <li>• <b>Support</b> by contributing to regional decision-making forums as agreed</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>Lead</b> prehospital life sustaining service delivery in the Auckland District</li> <li>• <b>Support</b> the national activation and operation of the National Ambulance Crisis Coordination Centre (NCCC) on request and as resource allows</li> <li>• <b>Support</b> - AK GEOC ECC – St John CEG members will attend strategic CEG meetings and/or provide St John liaison officer where possible.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> Auckland Emergency Managements response coordination efforts by providing staff resources</li> <li>• <b>Support</b> response objective by establishing elected member and iwi engagement liaisons into AEM response structure</li> <li>• <b>Support</b> and liaise with the Auckland Regional Leadership Group.</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> regional and local level coordination efforts by sharing information, providing liaison officers and contributing to planning as appropriate</li> <li>• <b>Support</b> by contributing to regional decision-making forums as agreed.</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• <b>Support</b> all Health led all-of-Government planning, either in the capacity as a social partner or via intersectoral national and local forums such as those through the Auckland Welfare Coordination Group.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Lead</b> on promoting fire safety, including providing guidance on the safe use of fire as a land management tool</li> <li>• <b>Lead</b> on fire prevention, response, and suppression services</li> <li>• stabilise or render safe incidents that involve hazardous substances</li> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances</li> <li>• <b>Lead</b> on the rescue of persons who are trapped as a result of transport accidents or other incidents</li> <li>• <b>Lead</b> on providing urban search and rescue services</li> <li>• <b>Support</b> responding to medical emergencies</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> responding to maritime incidents</li> <li>• <b>Support</b> performing rescues, including high angle line rescues, rescues from collapsed buildings, rescues from confined spaces, rescues from unrespirable and explosive atmospheres, swift water rescues, and animal rescues</li> <li>• <b>Support</b> providing assistance at transport accidents (for example, crash scene cordoning and traffic control)</li> <li>• <b>Support</b> responding to severe weather-related events, natural hazard events, and disasters</li> <li>• <b>Support</b> responding to incidents in which a substance other than a hazardous substance presents a risk to people, property, or the environment</li> <li>• <b>Support</b> promoting safe handling, labelling, signage, storage, and transportation of hazardous substances</li> <li>• <b>Support</b> responding to any other situation, if FENZ has the capability to assist.</li> </ul>
NZDF	<ul style="list-style-type: none"> <li>• <b>Support</b> existing decision making and governance arrangements e.g. CEG participation</li> <li>• <b>Support</b> MoH guidance for management of facilities</li> <li>• <b>Support</b> to Operations and Coordination Centres with personnel.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Act</b> in accordance with Te Tiriti o Waitangi including Maori health equity.</li> <li>• <b>Lead</b> the identification, control, and elimination of any COVID-19 outbreaks/clusters in the Auckland Region.</li> <li>• <b>Establish</b> an Emergency Operations Centre and incident Management Team to manage the coordinated equitable response.</li> <li>• <b>Provide</b> public health expertise to partners and stakeholders</li> <li>• <b>Share</b> appropriate intelligence and information across the CEG Group.</li> </ul>



## Response Objective B: Enable effective and coordinated support to the Health System

<p><b>Problem Statement:</b> A resurgence will result in significant pressure on local health resources, including contact tracing, enhanced surveillance including community testing and clinical care, requiring multi-agency coordination to support the Health response.</p>	
<p><b>Response Concept:</b> The DHB, public health service, and community providers will be supported to continue to deliver essential services and surge to provide health services needed for the response to the outbreak.</p>	
Agency	Critical Role
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> regional coordination efforts by sharing information, hosting and providing liaisons, and contributing to and when required lead planning as appropriate</li> <li>• <b>Lead, coordinate, and deliver</b> emergency welfare services (as required) in partnership with support agencies and have plans to identify and meet community needs where there are no other means of support</li> <li>• <b>Coordinate</b> the Auckland Welfare Coordinating Group</li> <li>• <b>Support</b> DHBs and PHUs by establishing effective liaison into or out of the health system</li> <li>• <b>Support</b> health system coordination by facilitating conversations and meetings between Auckland Transport, agency partners and PHUs / DHBs regarding traffic management for Community Testing Centres.</li> </ul>

New Zealand Police	<ul style="list-style-type: none"> <li>• <b>Lead</b> on proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> Health services <b>Support</b> the effective operation of the Managed Isolation Facilities, supporting those at the facility, including Health, NZDF and AVSEC.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification, control, and elimination of any COVID-19 outbreaks in the Region</li> <li>• <b>Lead</b> the coordination the health sector's response to COVID-19 and ensure the Director-General of Health, appropriate Government Ministers and regional/local response partners are kept informed and updated on existing and emerging issues</li> <li>• <b>Lead</b> regional testing efforts by establishing and maintaining Community Testing Centres (CTCs)</li> <li>• <b>Lead</b> the provision of psychosocial support for the region</li> <li>• <b>Lead</b> the health response at the air and maritime borders</li> <li>• <b>Lead</b> the health response in the region's Managed Isolation &amp; Quarantine Facilities (MIFs)</li> <li>• <b>Support</b> the effective operation of the region's Managed Isolation Facilities (MIFs).</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Lead</b> the establishment of a coordinated response for regional staff and resources</li> <li>• <b>Support</b> the identification, control, and elimination of any COVID-19 outbreaks in the Auckland Region</li> <li>• <b>Support</b> the effective operation of the region's Managed Isolation Facilities (MIFs).</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing a St John Liaison Officer where possible if requested</li> <li>• <b>Lead</b> on providing Triage Treatment and Transporting patient services to Auckland/ Northshore/ Waitakere/Middlemore Hospital Emergency Departments and/or managed isolation and/or quarantine health care facilities as directed by the Auckland Regional Public Health Service's Medical Officer of Health and/or Ministry of Health</li> <li>• <b>Support</b> the Northern Regional Health Coordination Centre (NRHCC) as a HCEG member</li> <li>• <b>Support</b> - Auckland Regional Public Health Service (ARPHS) Respond to air and maritime border ill passengers and transport patients to Auckland/ Northshore/Waitakere/Middlemore Hospital Emergency Departments and/or managed isolation and/or quarantine health care facilities as directed by the Medical Officer of Health/Ministry of Health</li> <li>• <b>Support</b> and Maintain currency of border management response planning with ARPHS Medical Officers of Health and NRHCC DHBs.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> DHBs and PHUs by providing contact tracing staff where available and required.</li> </ul>

<i>Auckland Transport</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing public transport for essential workers at all Alert Levels.</li> </ul>
<i>MSD</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> all of government response</li> </ul>
<i>FENZ</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the assessment of fire protection and fire prevention systems within Mandatory Isolation and Quarantine Facilities</li> <li>• <b>Lead</b> on promoting fire safety</li> <li>• <b>Lead</b> on providing fire prevention, response, and suppression services</li> <li>• <b>Lead</b> on stabilising or rendering safe incidents that involve hazardous substances</li> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances</li> <li>• <b>Support</b> responding to medical emergencies (where we have the capability and capacity to do so).</li> </ul>
<i>NZDF</i>	<ul style="list-style-type: none"> <li>• No role.</li> </ul>

## Response Objective C: Establishment of effective regional coordination mechanisms

<p><b>Problem Statement:</b> <i>The response to a significant outbreak will require coordination across local, regional and national agencies and stakeholders. These will need to be effective even with physically distancing or other public health interventions restrict how agencies would normally work together in a response.</i></p>	
<p><b>Response Concept:</b> <i>Group Controllers establish effective coordination mechanisms, processes and structures with partner agencies to support:</i></p> <ol style="list-style-type: none"> <li>a. <i>enforcement and compliance of Alert Level Restrictions,</i></li> <li>b. <i>local government &amp; community outreach,</i></li> <li>c. <i>coordination and communication with essential Businesses &amp; Workplaces,</i></li> </ol>	
<b>Agency</b>	<b>Critical Role</b>
<p><i>Auckland Regional Leadership Group (ARLG)</i></p>	<ul style="list-style-type: none"> <li>• <b>Support</b> <i>social and economic recovery in Auckland region</i></li> <li>• <b>Support</b> <i>and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including:</i> <ul style="list-style-type: none"> <li>○ <i>convening leadership and ensuring a regional strategy/plan that caters to different communities</i></li> <li>○ <i>connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</i></li> <li>○ <i>supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</i></li> </ul> </li> </ul>
<p><i>AEM</i></p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> <i>on the provision of multi-agency coordination within the Auckland Region</i></li> <li>• <b>Lead</b> <i>on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</i></li> <li>• <b>Lead</b> <i>on the operational response coordination through the ECC and the Incident Management Team</i></li> <li>• <b>Lead</b> <i>the daily Operational CEG incident meetings</i></li> <li>• <b>Lead</b> <i>the CEG meetings</i></li> <li>• <b>Inform</b> <i>governance – ARLG and CDEM Committee</i></li> <li>• <b>Support</b> <i>the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream</i></li> <li>• <b>Support</b> <i>DHB/PHUs in achieving health outcomes by establishing a liaison with those partners</i></li> <li>• <b>Support</b> <i>NZ Police in the coordination, establishment and operation of roadblocks, checkpoints &amp; boundary closures where required</i></li> <li>• <b>Support</b> <i>Fast Moving Consumer Goods operations particularly regarding supply chain assurance.</i></li> </ul>

New Zealand Police	<ul style="list-style-type: none"> <li>• <b>Lead</b> on establishing a Police liaison member in AEM, providing input, co-operation and SOPs</li> <li>• <b>Lead</b> proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Lead</b> proactive reassurance visits to Managed Isolation Facilities/Ports</li> <li>• <b>Support</b> CEG meetings</li> <li>• <b>Support</b> and reassurance with partner agencies in Managed Isolation Facilities</li> <li>• <b>Support</b> work within the Ports/Maritime space.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• <b>Lead</b> the coordination of health activity across the northern region inclusive of DHBs, PHUs, PHOs, primary care and other health sector partners</li> <li>• <b>Support</b> the Regional Isolation &amp; Quarantine Coordination Cell (RIQCC)</li> <li>• <b>Support</b> other regional coordination functions as agreed.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification, control, and elimination of any COVID-19 outbreaks/clusters in the Auckland Region</li> <li>• <b>Lead</b> the establishment of an Emergency Operations Centre and incident Management Team to manage the coordinated equitable response</li> <li>• <b>Support</b> the regional response and provide intelligence and reporting for stakeholders.</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>Support</b> the CEG by attending CEG meetings</li> <li>• <b>Support</b> AEM by providing a St John Liaison Officer as required.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> Auckland CDEM Group single shared coordination location with ICT and corporate property support</li> <li>• <b>Support</b> AEM by providing staffing resource where needed.</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> NZ Police in the coordination, establishment and operation of roadblocks, checkpoints &amp; boundary closures where required</li> <li>• <b>Support</b> NRHCC establish community testing centres through traffic management processes</li> <li>• <b>Support</b> on the provision of multi-agency coordination within the Auckland Region through operational meetings and Operational CEG subgroup meetings.</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• <b>Support</b> as required all Health led all-of-Government planning, either in the capacity as a social partner or via intersectoral forums, nationally and regionally, such as those through the Auckland Welfare Coordination Group.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Lead</b> fire prevention, response, and suppression services; and</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances</li> <li>• <b>Support</b> by providing liaison staff to partner agencies as requested.</li> <li>• <b>Support</b> by providing assessment of fire protection and fire prevention systems within Mandatory Isolation and Quarantine Facilities.</li> <li>• <b>Support</b> by promoting fire safety and fire prevention.</li> </ul>
NZDF	<ul style="list-style-type: none"> <li>• <b>Support</b> MBIE and MoH in the coordination and staffing of facilities as required and within available capacity.</li> </ul>

## Response Objective D: Lead, coordinate and deliver emergency welfare services

<p><b>Problem Statement:</b> <i>Public health interventions may physically restrict access to a range of services, while restrictions on businesses and subsequent economic impacts will have financial impacts on people. These may affect people beyond the immediate geographical area.</i></p>	
<p><b>Response Concept:</b> <i>For COVID-19 resurgence the enhanced service delivery under the Caring for our Communities programme will provide the primary mechanism for emergency welfare support. The majority of emergency welfare issues are likely to be related to food security and MSD will lead on this issue with CDEM prepared to support Household Goods and Services as a contingency. Existing Welfare Coordination Groups and C4C RLGs may provide useful mechanisms for operational coordination and governance.</i></p>	
<b>Agency</b>	<b>Critical Role</b>
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> on the establishment and management of an 0800 number (including email/online access) for the public to contact AEM for welfare assistance</li> <li>• <b>Lead</b> on conducting needs assessments to understand the welfare needs of Auckland communities</li> <li>• <b>Lead</b> on tasking of welfare needs</li> <li>• <b>Lead</b> the Auckland Welfare Coordination Group in collaboration with the National Welfare Coordination Group</li> <li>• <b>Lead</b> on engagement with welfare agencies and coordinate assistance, if required, on behalf of those welfare agencies</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> key welfare and partner agencies by sharing intelligence and advice</li> <li>• <b>Support</b> community groups, especially those directly affected by the outbreak by: <ul style="list-style-type: none"> <li>○ establishing and maintaining a liaison role</li> <li>○ the provision of advice and information</li> <li>○ making referrals.</li> </ul> </li> </ul>
<i>New Zealand Police</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> inter-agency response by providing a liaison and contributing to the planning and support as required, including engaging with partners.</li> </ul>
<i>NRHCC</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the psychosocial aspects of welfare support</li> <li>• <b>Support</b> other regional welfare activity as a key participant and liaison point with affected families.</li> </ul>
<i>ARPHS</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> the regions response to community and cultural welfare concerns.</li> </ul>
<i>St John Ambulance</i>	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
<i>Auckland Council</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM response by providing staffing resource where needed.</li> </ul>
<i>Auckland Transport</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> NZ Police in the coordination, establishment and operation of roadblocks, checkpoints &amp; boundary closures where required</li> <li>• <b>Support</b> NRHCC establish community testing centres through traffic management processes</li> <li>• <b>Support</b> on the provision of multi-agency coordination within the Auckland Region through operational meetings and Operational CEG subgroup meetings.</li> </ul>
<i>MSD</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> agency for provision of financial assistance (national and regional level)</li> <li>• <b>Support</b> agency for needs assessment, temporary accommodation, and psychosocial support.</li> </ul>
<i>FENZ</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
<i>NZDF</i>	<ul style="list-style-type: none"> <li>• No role.</li> </ul>



## Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements

<p><b>Problem Statement:</b> <i>There are a range of legislative instruments that provide complimentary but potentially overlapping functions and powers.</i></p>	
<p><b>Response Concept:</b> <i>The COVID-19 Public Health Response Act 2020 provides bespoke legislation for population wide interventions, while more targeted interventions on individuals or groups can still be applied under the Public Health Act 1956. The CDEM Act provides broad functions for coordination and all-hazards emergency management and it is not anticipated that its powers are required to implement COVID-19 public health interventions. Non COVID-19 Local Emergencies can still be declared and a declaration to manage the wider consequences of COVID-19 under the CDEM Act can be made with the approval of the Minister of Civil Defence.</i></p>	
<b>Agency</b>	<b>Critical Role</b>
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification of, and adherence to, CDEM Act 2002 communicate requirements with partners</li> <li>• <b>Execute</b> directives received if under a National Declaration</li> <li>• <b>Support</b> legislative, regulatory, and statutory requirements by establishing legal and risk sub-functions within the ECC to ensure compliance.</li> </ul>
New Zealand Police	<ul style="list-style-type: none"> <li>• <b>Lead</b> the maintenance of the public health response order and legislation through the Police graduated response model</li> <li>• <b>Lead</b> proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> the legal powers as provided by the Minister of Health and contribute to preventing the spread of COVID-19.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification of, and adherence to, relevant health sector legislation and communicate requirements with partners</li> <li>• <b>Support</b> adherence to appropriate legal and regulatory standards as advised.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Lead</b> the public health advice and Medical Officer of Health powers under the Health Act.</li> </ul>

<i>St John Ambulance</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> - St John will follow Ministry of Health and ARPHS medical officer of health statutory directions as part of BAU service delivery.</li> </ul>
<i>Auckland Council</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by embedding legal and risk expertise in the ECC.</li> </ul>
<i>Auckland Transport</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on ensuring that all transport operations, building sites and public transport adhere to the government requirements at all Alert Levels.</li> </ul>
<i>MSD</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on MSD's roles and responsibilities as defined by the CDEM Act 2002.</li> </ul>
<i>FENZ</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on FENZ's duties in accordance with legal requirements.</li> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
<i>NZDF</i>	<ul style="list-style-type: none"> <li>• <b>Support</b>- follow guidance from MBIE and MoH in maintaining facility regulatory requirements.</li> </ul>

## Response Objective F: Support and contribute to Intelligence processes

<b>Problem Statement:</b> A resurgence requires accurate and timely intelligence from a range of sources to be shared with respective agencies	
<b>Response Concept:</b> Agencies will comply with relevant legislation and information codes while looking to reduce the reporting and intelligence collection and sharing burden on agencies and stakeholders as far as possible.  The right information will be collected at the right time by the right agency in order to be analysed and produce actionable intelligence	
Agency	Critical Role
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> the process for gathering intelligence and constructing reports for internal and external response partners to provide shared situational awareness</li> <li>• <b>Lead</b> on collating and distributing a daily high-level report focusing on the regional impacts of the COVID-19 response of the Auckland CDEM Group including CEG partners</li> <li>• <b>Lead</b> on internal communication with Auckland Council response stakeholders via a daily operational inward-facing compendium-style Situation Report</li> <li>• <b>Support</b> NCC Intel by providing detailed week-by-week quantitative welfare metrics</li> <li>• <b>Support</b> regional intelligence by utilising liaisons embedded within the ECC.</li> </ul>
New Zealand Police	<ul style="list-style-type: none"> <li>• <b>Lead</b> the standing up of a Forward Intelligence Cell (FIC)</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Lead</b> on Field Intelligence Officer deployment to support collections as required.</li> <li>• <b>Support</b> the deployment of intelligence staff to assist in collection and reporting where applicable on behalf of other agencies</li> <li>• <b>Support</b> the deployment of intelligence staff to another agency if circumstances permit</li> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• <b>Lead</b> the collection, warehousing, visualisation, and reporting of response related health information, including information relating to cases and testing</li> <li>• <b>Support</b> the development of integrated Managed Isolation Facility information systems</li> <li>• <b>Support</b> the development of other regional intelligence products as agreed</li> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Lead</b> the provision of accurate and timely intelligence and reporting to stakeholders.</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> internal situational awareness by engaging with AEM's daily operational Situation Report</li> <li>• <b>Support</b> AEM by outlining expected governance reporting requirements and frequency for the Executive Leadership Team/Mayor.</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Lead</b> the assessment of fire protection and fire prevention systems within Mandatory Isolation and Quarantine Facilities</li> <li>• <b>Lead</b> seasonal Wildfire risk assessments as required</li> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested</li> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
NZDF	<ul style="list-style-type: none"> <li>• <b>Support</b> regional reporting of capacity at facilities to partner agencies.</li> </ul>

Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements

<b>Problem Statement:</b> <i>poor communication with the public will severely hamper response activity</i>	
<b>Response Concept:</b> <i>Accurate, timely and trusted communication with the public and stakeholders is essential to an effective response. Messaging will be nationally led by the COVID-19 AOH Response Group however there is a critical role for regional agencies in amplifying and targeting consistent messages. It is important that messages are tailored and delivered effectively to Culturally and Linguistically Diverse Communities. Recognising that many of our communities, especially Māori and pacific people, experience inequitable health outcomes and are more vulnerable to COVID-19 in targeted messaging should be delivered concurrently.</i>	
<b>Agency</b>	<b>Critical Role</b>
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream</li> <li>• <b>Support</b> AOG Communications by sharing information via AEM Social Media channels and advise Auckland Council or relevant information for them to share</li> <li>• <b>Support</b> AOG Communications workstream through PIM liaison to ensure consistent messaging</li> <li>• <b>Support</b> overarching Auckland Council Communications Plan (e.g. closure of facilities)</li> <li>• <b>Support</b> NZ Police’s public messaging campaign regarding roadblocks, checkpoints and boundary closures.</li> </ul>

New Zealand Police	<ul style="list-style-type: none"> <li>• <b>Lead</b> on law and order issues (i.e., border closures, serious breaches of restrictions).</li> <li>• <b>Lead</b> on COVID-19 enforcement messaging</li> <li>• <b>Support</b> public messaging re compliance in relation to COVID-19 regulations</li> <li>• <b>Support</b> official information from the AoG response including Health priority messaging</li> <li>• <b>Support</b> Auckland-specific messaging via Police social and media channels, including video content, media releases and social media updates</li> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• <b>Lead</b> public communication of messages related to testing for COVID-19 in the Northern Region</li> <li>• <b>Lead</b> local public messaging about COVID-19 in the Northern Region, including localised information for specific communities (e.g. Māori, Pasifika, Asian, MELAA), and specific sectors (e.g. primary care)</li> <li>• <b>Lead</b> local communication with impacted workplaces and organisations (e.g. schools, workplaces)</li> <li>• <b>Support</b> consistent national messaging working with the Ministry of Health and AOG</li> <li>• <b>Support</b> national messaging by MOH and AOG by providing timely, accurate updates on the local COVID-19 response</li> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• <b>Support</b> the provision of regional Public Health Information and maintain 'one source of truth'.</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>Support</b> - St John will provide St John PIM contacts in support of coordinated NRHCC and AK EM PIM communications.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream</li> <li>• <b>Support</b> AOG Communications by sharing information via Auckland Councils Social Media channels and advise Auckland Council on relevant information for them to share</li> <li>• <b>Lead</b> Auckland Council Communications Plan (e.g. closure of facilities)</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> NZ Police’s public messaging campaign regarding roadblocks, checkpoints, and boundary closures.</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM PIM with consistent messaging in line with AOG expectations</li> <li>• <b>Support</b> AEM by ensuring AEM and Auckland Council is across all relevant AT communications.</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• <b>Support</b> the Health led all-of-Government planning, either in the capacity as a social partner or via intersectoral forums.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested with the limitation that FENZ PIM is managed centrally from Wellington FENZ HQ.</li> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
NZDF	<ul style="list-style-type: none"> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>

## Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures

<p><b>Problem Statement:</b> depending on the Alert Level status of surrounding CDEM Group areas there may be a need to implement and manage roadblocks, check points and boundary closures.</p>	
<p><b>Response Concept:</b> Establish effective coordination mechanisms, processes, and structures with partner agencies to support:</p> <ol style="list-style-type: none"> <li>enforcement and compliance of Alert Level Restrictions,</li> <li>local government &amp; community outreach,</li> <li>coordination and communication with essential responding agencies and community support organisations.</li> </ol>	
Agency	Critical Role
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li><b>Support</b> social and economic recovery in Auckland region</li> <li><b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li><b>Lead</b> and coordinate discussions between regional agency partners and neighbouring CDEM groups</li> <li><b>Support</b> MSD, CEG partners and neighbouring CDEM Groups to determine impacts of checkpoints on boarder communities</li> <li><b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li><b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li><b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li><b>Lead</b> the daily Operational CEG incident meetings</li> <li><b>Lead</b> the CEG meetings</li> <li><b>Inform</b> governance – ARLG and CDEM Committee</li> <li><b>Lead</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
New Zealand Police	<ul style="list-style-type: none"> <li><b>Lead</b> the establishment of check points to ensure people are complying with the essential travel requirement orders.</li> </ul>



	<ul style="list-style-type: none"> <li>• <b>Support</b> check point establishment for the purpose of supporting the Ministry of Health to prevent the outbreak and spread of Covid-19.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• No role: But as an Emergency Service St John will continue to require support allowing minimal delays through any boundary controls.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> the Police, and/or other support agency (e.g., NZDF), as necessary.</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
NZDF	<ul style="list-style-type: none"> <li>• Provide <b>support</b> to NZ Police for any cordon /checkpoints requirements.</li> </ul>

## Response Objective I: Implementation and management of community testing centres

<p><b>Problem Statement:</b> <i>The number of community testing centres and community pop-up clinics may need to increase at short notice in response to new cluster or existing cluster that has increased.</i></p>	
<p><b>Response Concept:</b> <i>Establish effective coordination mechanisms, processes and structures with partner agencies to support:</i></p> <ol style="list-style-type: none"> <li>a. <i>local government &amp; community outreach,</i></li> <li>b. <i>coordination and communication with essential responding agencies, Auckland Transport, Auckland Council, and community support organisations</i></li> </ol>	
<b>Agency</b>	<b>Critical Role</b>
Auckland Regional Leadership Group (ARLG)	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
AEM	<ul style="list-style-type: none"> <li>• <b>Support</b> implementation and management of CTCs by facilitating conversations with stakeholders (e.g. ATOC and health partners to improve traffic management at sites).</li> <li>• <b>Support</b> response objective by escalating issues that cannot be dealt with at a regional level</li> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
New Zealand Police	<ul style="list-style-type: none"> <li>• <b>Lead</b> the maintenance of the public health response order and legislation through the graduated response model.</li> <li>• <b>Lead</b> proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> CTC sites and teams when required</li> <li>• <b>Support</b> Health agencies with traffic management issues at and around CTCs at and nearby the venues.</li> </ul>
NRHCC	<ul style="list-style-type: none"> <li>• <b>Lead</b> the need identification, planning, resourcing, and implementation of community testing centres.</li> </ul>
ARPHS	<ul style="list-style-type: none"> <li>• See NRHCC.</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>No current role:</b> but may have capacity to support NRHCC and ARPHS Medical Officer targeted activities through the St John Events team if requested.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> implementation and management of CTCs by taking part in conversations with stakeholders</li> <li>• <b>Support</b> implementation and management of CTCs through the provision of facilities or consents as appropriate.</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> traffic management around the community testing areas as required/requested</li> <li>• <b>Support</b> MoH as requested (e.g., testing centre at Fanshaw St., Carpark).</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
NZDF	<ul style="list-style-type: none"> <li>• No role.</li> </ul>

## Response Objective J: Distribution of masks when requested by the Ministry of Health

<p><b>Problem Statement:</b> <i>there may be a need to distributed large volumes of masks to effect community groups when outbreaks are identified (i.e. Church groups)</i></p>	
<p><b>Response Concept:</b> <i>Establish effective coordination mechanisms, processes, and structures with partner agencies to support:</i></p> <ul style="list-style-type: none"> <li>a. <i>local government &amp; community outreach,</i></li> <li>b. <i>coordination and communication with essential responding agencies, Auckland Transport, Auckland Council and community support organisations</i></li> </ul>	
<b>Agency</b>	<b>Critical Role</b>
<i>Auckland Regional Leadership Group (ARLG)</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> <i>social and economic recovery in Auckland region</i></li> <li>• <b>Support</b> <i>and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including:</i> <ul style="list-style-type: none"> <li>○ <i>convening leadership and ensuring a regional strategy/plan that caters to different communities</i></li> <li>○ <i>connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</i></li> <li>○ <i>supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</i></li> </ul> </li> </ul>
<i>AEM</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> <i>the identification of key local organisations that can distribute masks to Auckland’s most vulnerable communities with support from MPP and Te Puni Kōkiri.</i></li> </ul>
<i>New Zealand Police</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> <i>proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</i></li> <li>• <b>Support</b> <i>the lead agency tasked with distribution</i></li> <li>• <b>Support</b> <i>the distribution within vulnerable communities through key local IMT roles and existing relationships</i> *Resourcing from police would be dependent on wider operational demands and situational context.</li> </ul>
<i>NRHCC</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> <i>liaison with the Ministry of Health</i></li> <li>• <b>Lead</b> <i>any locally applicable prioritisation</i></li> <li>• <b>Lead</b> <i>distribution to health providers and associated entities</i></li> <li>• <b>Support</b> <i>distribution to the general public, in partnership with other agencies.</i></li> </ul>
<i>ARPHS</i>	<ul style="list-style-type: none"> <li>• <i>See NRHCC.</i></li> </ul>
<i>St John Ambulance</i>	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
<i>Auckland Council</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> <i>AEMs identification of key local organisations that can distribute masks to Auckland’s most vulnerable communities by</i></li> </ul>

	<i>providing advice via Ngā Mātārae (Māori Outcomes – Strategic Relationships) Unit.</i>
<i>Auckland Transport</i>	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
<i>MSD</i>	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
<i>FENZ</i>	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
<i>NZDF</i>	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>

**Response Objective K:** Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)

<b>Problem Statement:</b> <i>other emergencies or incidents may occur whilst the global pandemic continues. Major events such as AC36 will continue regardless of the pandemic response status.</i>	
<b>Response Concept:</b> <i>Continue to ongoing collaborative planning efforts with CEG partners and where possible hold exercises to test plans. Continue to support agencies and organisations responsible for the major event planning.</i>	
<b>Agency</b>	<b>Critical Role</b>
<i>Auckland Regional Leadership Group (ARLG)</i>	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including: <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
<i>AEM</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the continued monitoring of hazards and potential risks (AEM Duty Team)</li> <li>• <b>Lead</b> the readiness of the alternative ECC (Elcoat Ave) to ensure alternate ECC is available for immediate stand up to respond to concurrent event</li> <li>• <b>Lead</b> the implementation of an operations plan to ensure both COVID-19 ECC/EOC and alternate ECC able to be staffed appropriately to respond to concurrent events</li> <li>• <b>Support</b> national concurrent event contingency planning in response to the impacts of Auckland's regional hazards</li> <li>• <b>Support</b> lifeline partners with monitoring utilities function to ensure continued operations</li> <li>• <b>Support</b> lifeline partners through communication and intelligence sharing</li> <li>• <b>Support</b> Auckland Council Group and agency partners with planning outputs where CDEM input required (e.g. Watercare).</li> </ul>
<i>New Zealand Police</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on prioritising of Police resources</li> <li>• <b>Lead</b> on ensuring BCP can be maintained.</li> <li>• <b>Support</b> Auckland Emergency Management and partner agencies to respond to other events.</li> </ul>
<i>NRHCC</i>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the health planning and response component of any other emergency or event</li> <li>• <b>Support</b> other regional planning and response as agreed.</li> </ul>

ARPHS	<ul style="list-style-type: none"> <li>• See NRHCC.</li> </ul>
St John Ambulance	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing timely intel reports on emerging threats within St John</li> <li>• <b>Support</b> - St John as CEG and HCEG members maintain close links with AK EM and NRHCC attending Drought workshops and other emerging threats as BAU.</li> </ul>
Auckland Council	<ul style="list-style-type: none"> <li>• <b>Support</b> the continued monitoring of hazards and potential risks (e.g. Watercare, Engineering &amp; Technical Services)</li> <li>• <b>Support</b> national concurrent event contingency planning in response to the impacts of Auckland's regional hazards</li> <li>• <b>Support</b> AEM and agency partners with planning outputs where Council Group input required (e.g. Watercare).</li> </ul>
Auckland Transport	<ul style="list-style-type: none"> <li>• <b>Support</b> the responsible agency for any traffic related issues in the Auckland region.</li> </ul>
MSD	<ul style="list-style-type: none"> <li>• <b>Support</b> health planning and response component of any other emergency or event</li> <li>• <b>Support</b> other regional planning and response as agreed.</li> </ul>
FENZ	<ul style="list-style-type: none"> <li>• <b>Lead</b> on promoting fire safety, including providing guidance on the safe use of fire as a land management tool; and</li> <li>• <b>Lead</b> on fire prevention, response, and suppression services; and</li> <li>• stabilise or render safe incidents that involve hazardous substances; and</li> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances; and</li> <li>• <b>Lead</b> on the rescue of persons who are trapped as a result of transport accidents or other incidents; and</li> <li>• <b>Lead</b> on providing urban search and rescue services.</li> <li>• <b>Support</b> responding to medical emergencies</li> <li>• <b>Support</b> responding to maritime incidents</li> <li>• <b>Support</b> performing rescues, including high angle line rescues, rescues from collapsed buildings, rescues from confined spaces, rescues from unrespirable and explosive atmospheres, swift water rescues, and animal rescues</li> <li>• <b>Support</b> providing assistance at transport accidents (for example, crash scene cordoning and traffic control)</li> <li>• <b>Support</b> responding to severe weather-related events, natural hazard events, and disasters</li> <li>• <b>Support</b> responding to incidents in which a substance other than a hazardous substance presents a risk to people, property, or the environment</li> <li>• <b>Support</b> promoting safe handling, labelling, signage, storage, and transportation of hazardous substances</li> </ul>

	<ul style="list-style-type: none"><li>• <b>Support</b> responding to any other situation, if FENZ has the capability to assist.</li></ul>
NZDF	<ul style="list-style-type: none"><li>• <b>Support</b> AK EM and NEMA as per existing regional arrangements.</li></ul>



## Regional roles and responsibilities by Agency

The purpose of this section is to provide an overview of each agency's **lead** and **support** against the response objectives in section 2 - Readiness and Response Coordination: Current Auckland Regional Response Objectives.

### Auckland Regional Leadership Group (ARLG)

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Support</b> social and economic recovery in Auckland region</li> <li>• <b>Support</b> and guide <u>community</u> resurgence planning and response activity by providing governance at a regional level, including:               <ul style="list-style-type: none"> <li>○ convening leadership and ensuring a regional strategy/plan that caters to different communities</li> <li>○ connecting local government, iwi, Pasifika, ethnic communities and key central government personnel</li> <li>○ supporting distribution of key messages and aid to community networks. (supporting the implementation of CDEM resurgence plans).</li> </ul> </li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	
Response Objective C: Establishment of effective regional coordination mechanisms	
Response Objective D: Lead, coordinate and deliver emergency welfare services	
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	
Response Objective F: Support and contribute to regional intelligence processes	
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	
Response Objective I: Implementation and management of community testing centers	
Response Objective J: Distribution of masks when requested by the Ministry of Health	
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	

## Auckland Emergency Management

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Lead</b> regional resurgence planning with agency partners</li> <li>• <b>Lead</b> regional coordination efforts by sharing information, hosting and providing liaisons, and contributing to and when required lead planning as appropriate</li> <li>• <b>Lead</b> the coordination of CEG and Operational CEG sub-group meetings</li> <li>• <b>Support</b> response objective by establishing an elected member and governance advisor role in ECC structure</li> <li>• <b>Support and liaise</b> with the Auckland Regional Leadership Group</li> <li>• <b>Represent</b> Auckland CDEM Group at the Auckland Regional Leadership Group.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Lead</b> regional coordination efforts by sharing information, hosting and providing liaisons, and contributing to and when required lead planning as appropriate</li> <li>• <b>Lead, coordinate, and deliver</b> emergency welfare services (as required) in partnership with support agencies and have plans to identify and meet community needs where there are no other means of support</li> <li>• <b>Lead</b> the coordination of the Auckland Welfare Coordinating Group (AWCG)</li> <li>• <b>Lead and support</b> the process of informing governance – ARLG and CDEM Committee</li> <li>• <b>Support</b> DHBs and PHUs by establishing effective liaison into or out of the health system</li> <li>• <b>Support</b> health system coordination by facilitating conversations and meetings between Auckland Transport, agency partners and PHUs / DHBs regarding traffic management for Community Testing Centres.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence</li> </ul>

	<p><i>response can be carried out (the establishment of an ECC and EOC structure)</i></p> <ul style="list-style-type: none"> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Support</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream</li> <li>• <b>Support</b> DHB/PHUs in achieving health outcomes by establishing a liaison with those partners</li> <li>• <b>Support</b> NZ Police in the coordination, establishment and operation of roadblocks, checkpoints &amp; boundary closures where required</li> <li>• <b>Support</b> Fast Moving Consumer Goods operations particularly regarding supply chain assurance.</li> </ul>
<p>Response Objective D: Lead, coordinate and deliver emergency welfare services</p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> on the establishment and management of an 0800 number (including email/online access) for the public to contact AEM for welfare assistance</li> <li>• <b>Lead</b> on conducting needs assessments to understand the welfare needs of Auckland communities</li> <li>• <b>Lead</b> on tasking of welfare needs</li> <li>• <b>Lead</b> the Auckland Welfare Coordination Group in collaboration with the National Welfare Coordination Group</li> <li>• <b>Lead</b> on engagement with welfare agencies and coordinate assistance, if required, on behalf of those welfare agencies</li> <li>• <b>Support</b> key welfare and partner agencies by sharing intelligence and advice</li> <li>• <b>Support</b> community groups, especially those directly affected by the outbreak by: <ul style="list-style-type: none"> <li>○ establishing and maintaining a liaison role</li> <li>○ the provision of advice and information</li> <li>○ making referrals.</li> </ul> </li> </ul>
<p>Response Objective E: Ensure the regional</p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification of, and adherence to, CDEM Act 2002 communicate requirements with partners</li> </ul>

response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Execute</b> directives received if under a National Declaration</li> <li>• <b>Support</b> legislative, regulatory, and statutory requirements by establishing legal and risk sub-functions within the ECC to ensure compliance.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> the process for gathering intelligence and constructing reports for internal and external response partners to provide shared situational awareness</li> <li>• <b>Lead</b> on collating and distributing a daily high-level report focusing on the regional impacts of the COVID-19 response of the Auckland CDEM Group including CEG partners</li> <li>• <b>Lead</b> on internal communication with Auckland Council response stakeholders via a daily operational inward-facing compendium-style Situation Report</li> <li>• <b>Support</b> NCC Intel by providing detailed week-by-week quantitative welfare metrics</li> <li>• <b>Support</b> regional intelligence by utilising liaisons embedded within the ECC.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream</li> <li>• <b>Support</b> AOG Communications by sharing information via AEM Social Media channels and advise Auckland Council or relevant information for them to share</li> <li>• <b>Support</b> AOG Communications workstream through PIM liaison to ensure consistent messaging.</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> overarching Auckland Council Communications Plan (e.g. closure of facilities)</li> <li>• <b>Support</b> NZ Police’s public messaging campaign regarding roadblocks, checkpoints and boundary closures.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• <b>Lead</b> and coordinate discussions between regional agency partners and neighbouring CDEM groups</li> <li>• <b>Support</b> MSD, CEG partners and neighbouring CDEM Groups to determine impacts of checkpoints on boarder communities</li> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee <b>Lead</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <b>Support</b> implementation and management of CTCs by facilitating conversations with stakeholders (e.g. ATOC and health partners to improve traffic management at sites).</li> <li>• <b>Support</b> response objective by escalating issues that cannot be dealt with at a regional level</li> <li>• <b>Lead</b> on the provision of multi-agency coordination within the Auckland Region</li> <li>• <b>Lead</b> on providing a single shared location where the coordination of the Auckland Region COVID-19 Resurgence response can be carried out (the establishment of an ECC and EOC structure)</li> <li>• <b>Lead</b> on the operational response coordination through the ECC and the Incident Management Team</li> <li>• <b>Lead</b> the daily Operational CEG incident meetings</li> <li>• <b>Lead</b> the CEG meetings</li> <li>• <b>Inform</b> governance – ARLG and CDEM Committee</li> <li>• <b>Lead</b> the coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification of key local organisations that can distribute masks to Auckland’s most vulnerable communities with support from MPP and Te Puni Kōkiri.</li> </ul>

<p>Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event  (e.g. Drought, AC36)</p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the continued monitoring of hazards and potential risks (AEM Duty Team)</li> <li>• <b>Lead</b> the readiness of the alternative ECC (Elcoat Ave) to ensure alternate ECC is available for immediate stand up to respond to concurrent event</li> <li>• <b>Lead</b> the implementation of an operations plan to ensure both COVID-19 ECC/EOC and alternate ECC able to be staffed appropriately to respond to concurrent events</li> <li>• <b>Support</b> national concurrent event contingency planning in response to the impacts of Auckland’s regional hazards</li> <li>• <b>Support</b> lifeline partners with monitoring utilities function to ensure continued operations</li> <li>• <b>Support</b> lifeline partners through communication and intelligence sharing</li> <li>• <b>Support</b> Auckland Council Group and agency partners with planning outputs where CDEM input required (e.g. Watercare).</li> </ul>
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## New Zealand Police

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on standing up and establishing Police District Incident Management Team's to plan and respond to the resurgence</li> <li>• <b>Lead</b> on embedding a Police liaison at Auckland Emergency Management</li> <li>• <b>Support</b> CEG decision making meetings/conferences</li> <li>• <b>Support</b> regional and local inter-agency partnerships and Auckland Emergency Management, sharing information and establish good relationships.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Lead</b> on proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> Health services</li> <li>• <b>Support</b> the effective operation of the Managed Isolation Facilities, supporting those at the facility, including Health, NZDF and AVSEC.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Lead</b> on establishing a Police liaison member in AEM, providing input, co-operation and SOPs</li> <li>• <b>Lead</b> proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Lead</b> proactive reassurance visits to Managed Isolation Facilities/Ports</li> <li>• <b>Support</b> CEG meetings</li> <li>• <b>Support</b> and reassurance with partner agencies in Managed Isolation Facilities</li> <li>• <b>Support</b> work within the Ports/Maritime space.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Lead</b> on proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> inter-agency response by providing a liaison and contributing to the planning and support as required, including engaging with partners to ensure all will be supported.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on the maintenance of the public health response order and legislation through the Police graduated response model</li> <li>• <b>Lead</b> on proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> the legal powers as provided by the Minister of Health and contribute to preventing the spread of COVID-19.</li> </ul>
Response Objective F: Support and contribute to	<ul style="list-style-type: none"> <li>• <b>Lead</b> the standing up of a Forward Intelligence Cell (FIC)</li> </ul>

regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Lead</b> on Field Intelligence Officer deployment to support collections as required</li> <li>• <b>Support</b> the deployment of intelligence staff to assist in collection and reporting where applicable on behalf of other agencies</li> <li>• <b>Support</b> the deployment of intelligence staff to another agency if circumstances permit</li> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on law and order issues (i.e., border closures, serious breaches of restrictions)</li> <li>• <b>Lead</b> on COVID-19 enforcement messaging</li> <li>• <b>Support</b> public messaging re compliance in relation to COVID-19 regulations</li> <li>• <b>Support</b> official information from the AoG response including Health priority messaging</li> <li>• <b>Support</b> Auckland-specific messaging via Police social and media channels, including video content, media releases and social media updates</li> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• <b>Lead</b> the establishment of check points to ensure people are complying with the essential travel requirement orders.</li> <li>• <b>Support</b> check point establishment for the purpose of supporting the Ministry of Health to prevent the outbreak and spread of Covid-19.</li> </ul>
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <b>Lead</b> the maintenance of the public health response order and legislation through the graduated response model</li> <li>• <b>Lead</b> proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> CTC sites and teams when required</li> <li>• <b>Support</b> health agencies with traffic management issues at and around CTCs at and nearby the venues.</li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <b>Lead</b> on proactive reassurance patrols, focused on compliance to Public health orders or calls of concern in that regard, including mass gatherings, congestion at retail and alcohol outlets, etc.</li> <li>• <b>Support</b> the lead agency tasked with distribution</li> <li>• <b>Support</b> the distribution within vulnerable communities through key local IMT roles and existing relationships (resourcing from police would be dependent on wider operational demands and situational context).</li> </ul>



<p>Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)</p>	<ul style="list-style-type: none"><li>• <b>Lead</b> on prioritising of Police resources</li><li>• <b>Lead</b> on ensuring BCP can be maintained</li><li>• <b>Support</b> Auckland Emergency Management and partner agencies to respond to other events.</li></ul>
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## Northern Regional Health Coordination Centre

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Lead</b> effective decision-making and governance arrangement for necessary health decision making including the public health response and associated testing requirements</li> <li>• <b>Support</b> regional and local level coordination efforts by sharing information, providing liaison officers and contributing to planning as appropriate</li> <li>• <b>Support</b> by contributing to regional decision-making forums as agreed.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification, control, and elimination of any COVID-19 outbreaks in the Region</li> <li>• <b>Lead</b> the coordination the health sector's response to COVID-19 and ensure the Director-General of Health, appropriate Government Ministers and regional/local response partners are kept informed and updated on existing and emerging issues</li> <li>• <b>Lead</b> regional testing efforts by establishing and maintaining Community Testing Centres (CTCs)</li> <li>• <b>Lead</b> the provision of psychosocial support for the region.</li> <li>• <b>Lead</b> the health response at the air and maritime borders</li> <li>• <b>Lead</b> the health response in the region's Managed Isolation &amp; Quarantine Facilities (MIFs)</li> <li>• <b>Support</b> the effective operation of the region's Managed Isolation Facilities (MIFs).</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Lead</b> the coordination of health activity across the northern region inclusive of DHBs, PHUs, PHOs, primary care and other health sector partners</li> <li>• <b>Support</b> the Regional Isolation &amp; Quarantine Coordination Cell (RIQCC)</li> <li>• <b>Support</b> other regional coordination functions as agreed.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Lead</b> the psychosocial aspects of welfare support</li> <li>• <b>Support</b> other regional welfare activity as a key participant and liaison point with affected families.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification of, and adherence to, relevant health sector legislation and communicate requirements with partners</li> <li>• <b>Support</b> adherence to appropriate legal and regulatory standards as advised.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Lead</b> the collection, warehousing, visualisation and reporting of response related health information, including information relating to cases and testing</li> <li>• <b>Support</b> the development of integrated Managed Isolation Facility information systems</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> the development of other regional intelligence products as agreed</li> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> public communication of messages related to <u>testing</u> for COVID-19 in the Northern Region</li> <li>• <b>Lead</b> local public messaging about COVID-19 in the Northern Region, including localised information for specific communities (e.g. Māori, Pasifika, Asian, MELAA), and specific sectors (e.g. primary care)</li> <li>• <b>Lead</b> local communication with impacted workplaces and organisations (e.g. schools, workplaces)</li> <li>• <b>Support</b> consistent national messaging working with the Ministry of Health and AOG</li> <li>• <b>Support</b> national messaging by MOH and AOG by providing timely, accurate updates on the local COVID-19 response</li> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <b>Lead</b> the need identification, planning, resourcing and implementation of community testing centres.</li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <b>Lead</b> liaison with the Ministry of Health</li> <li>• <b>Lead</b> any locally applicable prioritisation</li> <li>• <b>Lead</b> distribution to health providers and associated entities</li> <li>• <b>Support</b> distribution to the general public, in partnership with other agencies.</li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <b>Lead</b> the health planning and response component of any other emergency or event</li> <li>• <b>Support</b> other regional planning and response as agreed.</li> </ul>

## Auckland Regional Public Health Service

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Support</b> regional and local level coordination efforts by sharing information, providing liaison officers and contributing to planning as appropriate</li> <li>• <b>Support</b> by contributing to regional decision-making forums as agreed.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Lead</b> the establishment of a coordinated response for regional staff and resources</li> <li>• <b>Support</b> the identification, control, and elimination of any COVID-19 outbreaks in the Auckland Region</li> <li>• <b>Support</b> the effective operation of the region's Managed Isolation Facilities (MIFs).</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Lead</b> the identification, control, and elimination of any COVID-19 outbreaks/clusters in the Auckland Region</li> <li>• <b>Establish</b> an Emergency Operations Centre and incident Management Team to manage the coordinated equitable response</li> <li>• <b>Provide</b> intelligence and reporting for stakeholders.</li> <li>• <b>Support</b> the regional response.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Support</b> the regions response to community and cultural welfare concerns.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> the public health advice and Medical Officer of Health powers under the Health Act.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Lead</b> the provision of accurate and timely intelligence and reporting to stakeholders.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> the provision of regional Public Health Information and maintain 'one source of truth'.</li> </ul>
Response Objective H: Implementation and	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>

management of roadblocks, checkpoints & boundary closures	
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <i>See NRHCC.</i></li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <i>See NRHCC.</i></li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <i>See NRHCC.</i></li> </ul>

## St John Ambulance

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Lead</b> prehospital life sustaining service delivery in the Auckland District</li> <li>• <b>Support</b> the national activation and operation of the National Ambulance Crisis Coordination Centre (NCCC) on request and as resource allows.</li> <li>• <b>Support</b> - AK GEOC ECC – St John CEG members will attend strategic CEG meetings and/or provide St John liaison officer where possible.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing a St John Liaison Officer where possible if requested</li> <li>• <b>Lead</b> on providing Triage Treatment and Transporting patient services to Auckland/ Northshore/ Waitakere/Middlemore Hospital Emergency Departments and/or managed isolation and/or quarantine health care facilities as directed by the Auckland Regional Public Health Service's Medical Officer of Health and/or Ministry of Health</li> <li>• St John as a HCEG member will <b>support</b> the Northern Regional Health Coordination Centre (NRHCC)</li> <li>• <b>Support</b> - Auckland Regional Public Health Service(ARPHS) Respond to air and maritime border ill passengers and transport patients to Auckland/ Northshore/Waitakere/Middlemore Hospital Emergency Departments and/or managed isolation and/or quarantine health care facilities as directed by the Medical Officer of Health/Ministry of Health</li> <li>• <b>Support</b> and Maintain currency of border management response planning with ARPHS Medical Officers of Health and NRHCC DHBs.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Support</b> the CEG by attending CEG meetings</li> <li>• <b>Support</b> AEM by providing a St John Liaison Officer as required.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> - St John will follow Ministry of Health and ARPHS medical officer of health statutory directions as part of BAU service delivery.</li> </ul>
Response Objective F: Support and contribute to	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>

regional intelligence processes	
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> - St John will provide St John PIM contacts in support of coordinated NRHCC and AK EM PIM communications.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<i>No role: BUT as an Emergency Service St John will continue to require support allowing minimal delays through any boundary controls.</i>
Response Objective I: Implementation and management of community testing centers	<i>No current role: but may have capacity to support NRHCC and ARPHS Medical Officer targeted activities through the St John Events team if requested.</i>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing timely intel reports on emerging threats within St John</li> <li>• <b>Support</b> - St John as CEG and HCEG members maintain close links with AK EM and NRHCC attending Drought workshops and other emerging threats as BAU.</li> </ul>

## Auckland Council

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Support</b> Auckland Emergency Managements response coordination efforts by providing staff resources</li> <li>• <b>Support</b> response objective by establishing elected member and iwi engagement liaisons into AEM response structure</li> <li>• <b>Support</b> and liaise with the Auckland Regional Leadership Group.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Support</b> DHBs and PHUs by providing contact tracing staff where available and required.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Support</b> Auckland CDEM Group single shared coordination location with ICT and corporate property support</li> <li>• <b>Support</b> AEM by providing staffing resource where needed.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM response by providing staffing resource where needed.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by embedding legal and risk expertise in the ECC.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Support</b> internal situational awareness by engaging with AEM's daily operational Situation Report</li> <li>• <b>Support</b> AEM by outlining expected governance reporting requirements and frequency for the Executive Leadership Team/Mayor.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> Auckland Council Communications Plan (e.g. closure of facilities)</li> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream</li> <li>• <b>Support</b> AOG Communications by sharing information via Auckland Councils Social Media channels and advise Auckland Council on relevant information for them to share</li> <li>• <b>Support</b> NZ Police's public messaging campaign regarding roadblocks, checkpoints and boundary closures.</li> </ul>
Response Objective H: Implementation and	<ul style="list-style-type: none"> <li>• No role.</li> </ul>



management of roadblocks, checkpoints & boundary closures	
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <b>Support</b> implementation and management of CTCs by taking part in conversations with stakeholders</li> <li>• <b>Support</b> implementation and management of CTCs through the provision of facilities or consents as appropriate.</li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <b>Support</b> AEMs identification of key local organisations that can distribute masks to Auckland's most vulnerable communities by providing advice via Ngā Mātārae (Māori Outcomes – Strategic Relationships) Unit.</li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <b>Support</b> the continued monitoring of hazards and potential risks (e.g. Watercare, Engineering &amp; Technical Services)</li> <li>• <b>Support</b> national concurrent event contingency planning in response to the impacts of Auckland's regional hazards</li> <li>• <b>Support</b> AEM and agency partners with planning outputs where Council Group input required (e.g. Watercare).</li> </ul>

## Auckland Transport

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Support</b> regional and local level coordination efforts by sharing information, providing liaison officers and contributing to planning as appropriate</li> <li>• <b>Support</b> by contributing to regional decision-making forums as agreed.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Lead</b> on providing public transport for essential workers at all Alert Levels.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Support</b> NZ Police in the coordination, establishment and operation of roadblocks, checkpoints &amp; boundary closures where required</li> <li>• <b>Support</b> NRHCC establish community testing centres through traffic management processes</li> <li>• <b>Support</b> on the provision of multi-agency coordination within the Auckland Region through operational meetings and Operational CEG subgroup meetings.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Support</b> NZ Police in the coordination, establishment and operation of roadblocks, checkpoints &amp; boundary closures where required</li> <li>• <b>Support</b> NRHCC establish community testing centres through traffic management processes</li> <li>• <b>Support</b> on the provision of multi-agency coordination within the Auckland Region through operational meetings and Operational CEG subgroup meetings.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on ensuring that all transport operations, building sites and public transport adhere to the government requirements at all Alert Levels.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM PIM with consistent messaging in line with AOG expectations</li> <li>• <b>Support</b> AEM by ensuring AEM and Auckland Council is across all relevant AT communications.</li> </ul>

Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• <b>Support the Police, and/or other support agency (e.g., NZDF), as necessary.</b></li> </ul>
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <b>Support traffic management around the community testing areas as required/requested</b></li> <li>• <b>Support MoH as requested (e.g., testing centre at Fanshaw St., Carpark).</b></li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <b>No role.</b></li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <b>Support the responsible agency for any traffic related issues in the Auckland region</b></li> <li>• <b>Support by working proactively and constructively across our key partner relationships to ensure that a joined-up approach and response is taken to other emergency events.</b></li> </ul>

## Ministry of Social Development

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Support</b> all Health led all-of-Government planning, either in the capacity as a social partner or via intersectoral national and local forums such as those through the Auckland Welfare Coordination Group.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• <b>Support</b> all of government response.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Support</b> as required all Health led all-of-Government planning, either in the capacity as a social partner or via intersectoral forums, nationally and regionally, such as those through the Auckland Welfare Coordination Group.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Lead</b> agency for provision of financial assistance (national and regional level)</li> <li>• <b>Support</b> agency for needs assessment, temporary accommodation, and psychosocial support.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on MSD's roles and responsibilities as defined by the CDEM Act 2002.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> the Health led all-of-Government planning, either in the capacity as a social partner or via intersectoral forums.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>

Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <b><i>Support health planning and response component of any other emergency or event</i></b></li> <li>• <b><i>Support other regional planning and response as agreed.</i></b></li> </ul>

## Fire &amp; Emergency New Zealand

<b>Regional Objectives</b>	<b>Critical Roles</b>
<p>Response Objective A: Establish effective decision-making and governance arrangements</p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> on promoting fire safety, including providing guidance on the safe use of fire as a land management tool; and</li> <li>• <b>Lead</b> on fire prevention, response, and suppression services; and</li> <li>• stabilise or render safe incidents that involve hazardous substances; and</li> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances; and</li> <li>• <b>Lead</b> on the rescue of persons who are trapped as a result of transport accidents or other incidents; and</li> <li>• <b>Lead</b> on providing urban search and rescue services</li> <li>• <b>Support</b> responding to medical emergencies</li> <li>• <b>Support</b> responding to maritime incidents</li> <li>• <b>Support</b> performing rescues, including high angle line rescues, rescues from collapsed buildings, rescues from confined spaces, rescues from unrespirable and explosive atmospheres, swift water rescues, and animal rescues</li> <li>• <b>Support</b> providing assistance at transport accidents (for example, crash scene cordoning and traffic control)</li> <li>• <b>Support</b> responding to severe weather-related events, natural hazard events, and disasters</li> <li>• <b>Support</b> responding to incidents in which a substance other than a hazardous substance presents a risk to people, property, or the environment</li> <li>• <b>Support</b> promoting safe handling, labelling, signage, storage, and transportation of hazardous substances</li> <li>• <b>Support</b> responding to any other situation, if FENZ has the capability to assist.</li> </ul>
<p>Response Objective B: Enable effective and coordinated support to the Health System</p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> the assessment of fire protection and fire prevention systems within Mandatory Isolation and Quarantine Facilities.</li> <li>• <b>Lead</b> on promoting fire safety</li> <li>• <b>Lead</b> on providing fire prevention, response, and suppression services</li> <li>• <b>Lead</b> on stabilising or rendering safe incidents that involve hazardous substances</li> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances</li> <li>• <b>Support</b> responding to medical emergencies (where we have the capability and capacity to do so).</li> </ul>
<p>Response Objective C: Establishment of effective regional coordination mechanisms</p>	<ul style="list-style-type: none"> <li>• <b>Lead</b> fire prevention, response, and suppression services; and</li> <li>• <b>Lead</b> on providing for the safety of persons and property endangered by incidents involving hazardous substances</li> <li>• <b>Support</b> by providing liaison staff to partner agencies as requested.</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing assessment of fire protection and fire prevention systems within Mandatory Isolation and Quarantine Facilities</li> <li>• <b>Support</b> by promoting fire safety and fire prevention.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Lead</b> on FENZ's duties in accordance with legal requirements</li> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Lead</b> the assessment of fire protection and fire prevention systems within Mandatory Isolation and Quarantine Facilities.</li> <li>• <b>Lead</b> seasonal Wildfire risk assessments as required</li> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested</li> <li>• <b>Support</b> AEM by supplying information and situation reports to the ECC.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested with the limitation that FENZ PIM is managed centrally from Wellington FENZ HQ.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
Response Objective I: Implementation and management of community testing centers	<ul style="list-style-type: none"> <li>• <b>Support</b> by providing FENZ liaison staff to partner agencies as requested.</li> </ul>
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
Response Objective K: Ensure continued coordination of planning	<ul style="list-style-type: none"> <li>• <b>Lead</b> on promoting fire safety, including providing guidance on the safe use of fire as a land management tool; and</li> <li>• <b>Lead</b> on fire prevention, response, and suppression services; and</li> </ul>

<p>and ability to respond to any other emergency or event (i.e. Drought, AC36)</p>	<ul style="list-style-type: none"> <li>• <i>stabilise or render safe incidents that involve hazardous substances; and</i></li> <li>• <b>Lead</b> <i>on providing for the safety of persons and property endangered by incidents involving hazardous substances; and</i></li> <li>• <b>Lead</b> <i>on the rescue of persons who are trapped as a result of transport accidents or other incidents; and</i></li> <li>• <b>Lead</b> <i>on providing urban search and rescue services</i></li> <li>• <b>Support</b> <i>responding to medical emergencies</i></li> <li>• <b>Support</b> <i>responding to maritime incidents</i></li> <li>• <b>Support</b> <i>performing rescues, including high angle line rescues, rescues from collapsed buildings, rescues from confined spaces, rescues from unrespirable and explosive atmospheres, swift water rescues, and animal rescues</i></li> <li>• <b>Support</b> <i>providing assistance at transport accidents (for example, crash scene cordoning and traffic control)</i></li> <li>• <b>Support</b> <i>responding to severe weather-related events, natural hazard events, and disasters</i></li> <li>• <b>Support</b> <i>responding to incidents in which a substance other than a hazardous substance presents a risk to people, property, or the environment</i></li> <li>• <b>Support</b> <i>promoting safe handling, labelling, signage, storage, and transportation of hazardous substances</i></li> <li>• <b>Support</b> <i>responding to any other situation, if FENZ has the capability to assist.</i></li> </ul>
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## New Zealand Defence

<b>Regional Objectives</b>	<b>Critical Roles</b>
Response Objective A: Establish effective decision-making and governance arrangements	<ul style="list-style-type: none"> <li>• <b>Support</b> existing decision making and governance arrangements e.g. CEG participation</li> <li>• <b>Support</b> MoH guidance for management of facilities</li> <li>• Provide personnel <b>support</b> to Operations and Coordination Centres.</li> </ul>
Response Objective B: Enable effective and coordinated support to the Health System	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
Response Objective C: Establishment of effective regional coordination mechanisms	<ul style="list-style-type: none"> <li>• <b>Support</b> MBIE and MoH in the coordination and staffing of facilities as required and within available capacity.</li> </ul>
Response Objective D: Lead, coordinate and deliver emergency welfare services	<ul style="list-style-type: none"> <li>• No role.</li> </ul>
Response Objective E: Ensure the regional response adheres to Legal & Regulatory Requirements	<ul style="list-style-type: none"> <li>• <b>Support</b>- follow guidance from MBIE and MoH in maintaining facility regulatory requirements.</li> </ul>
Response Objective F: Support and contribute to regional intelligence processes	<ul style="list-style-type: none"> <li>• <b>Support</b> regional reporting of capacity at facilities to partner agencies.</li> </ul>
Response Objective G: Support AOG COVID-19 Communications and local implementation of Public Information Management requirements	<ul style="list-style-type: none"> <li>• <b>Support</b> AEMs coordination of all regional communications for the agencies actively involved in this response through the PIM function and in alignment with the AOG communication workstream.</li> </ul>
Response Objective H: Implementation and management of roadblocks, checkpoints & boundary closures	<ul style="list-style-type: none"> <li>• Provide <b>support</b> to NZ Police for any cordon /checkpoints requirements.</li> </ul>
Response Objective I: Implementation and	<ul style="list-style-type: none"> <li>• No role.</li> </ul>

management of community testing centers	
Response Objective J: Distribution of masks when requested by the Ministry of Health	<ul style="list-style-type: none"> <li>• <i>No role.</i></li> </ul>
Response Objective K: Ensure continued coordination of planning and ability to respond to any other emergency or event (i.e. Drought, AC36)	<ul style="list-style-type: none"> <li>• <b>Support</b> <i>AK EM and NEMA as per existing regional arrangements.</i></li> </ul>

## Section 4 - Key Legislative Frameworks for CDEM and Regional Leadership

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There are several key legislative frameworks which provide the framework for how we will respond, which are summarised below. There is a wide range of other legislation which supports or enables other elements of the response. **CDEM Groups should ensure they have appropriate legal advice and guidance available.**

### CDEM Act 2002 and National CDEM Plan Order 2015

The CDEM Act 2002 and National CDEM Plan Order 2015 provide the legislative basis for CDEM Groups to coordinate the multi-agency response to an emergency (whether declared or undeclared).

CDEM Act S. 17 (1)(d) provides that it is a function of CDEM Group, and of each member, to respond to and manage the adverse effects of emergencies in its area.

### COVID-19 Public Health Response Act 2020

The COVID-19 Public Health Response Act 2020 creates a comprehensive legal framework to support the Government's alert level system to limit the spread of COVID-19 in New Zealand, and other measures necessary respond to COVID-19.

The COVID-19 Public Health Response Act 2020 is the primary legislation for addressing COVID-19 response and recovery issues. Therefore, we expect that there is less likely to be a need for emergency powers under the Civil Defence Emergency Management Act e.g. through a state of emergency or transition period.

Section 6 of the CDEM Act provides that the 'CDEM Act does not limit, is not in substitution for, and does not affect the functions, duties, or powers of any person under the provisions of any enactment or any rule of law'. This means that CDEM Act powers **should not be used in substitution for other legislation**, such as the COVID-19 Public Health Response Act 2020 but may be used to complement other legislation if required (e.g. enabling access to emergency powers to fill any gaps if no alternative means are available and the legal requirements are met).

A copy of the COVID-19 Public Health Response Act 2020 is available at [www.legislation.govt.nz](http://www.legislation.govt.nz) .

The purpose of the COVID-19 Public Health Response Act 2020 (COVID-19 Act) is to support a public health response to COVID-19 that:

- a) prevents, and limits the risk of, the outbreak or spread of COVID-19 (taking into account the infectious nature and potential for asymptomatic transmission of COVID-19); and
- b) avoids, mitigates, or remedies the actual or potential adverse effects of the COVID-19 outbreak (whether direct or indirect); and
- c) is coordinated, orderly, and proportionate; and
- d) has enforceable measures, in addition to the relevant voluntary measures and public health and other guidance that also support that response.

The COVID-19 Act enables the Director-General Health or the Minister of Health to make 'Section 11' Orders which can require specific actions to be taken, measures to be complied with, or restrictions to be put in place to prevent or limit the extent or spread of COVID-19.

Although 48hrs notice is normally required these orders can be issued urgently where required. These Orders are the mechanism whereby for example businesses could be required to close or implement other restrictions, members of the public required to quarantine themselves at home, or close or restrict movement over roads.

## Health Orders

It is important that CDEM Groups and partner agencies understand the implication of any Health Orders issued under S.11 of the COVID-2019 Public Health Response Act which will be used to apply the public health interventions which give effect to an increase in Alert Level.

S.70 Orders may also be issued by Medical Officers of Health to more defined groups of people or individuals to manage specific public health risks.

Links to all S.11 and S.70 orders are routinely published to the COVID-19 website here: <https://COVID-19.govt.nz/updates-and-resources/legislation-and-key-documents/>

## Process for emergency declarations at the local level for COVID-19

COVID-19 is a matter that affects all New Zealanders and is being managed nationally.

**As noted above, the CDEM Act powers may not be used in substitution for any other legislation. All legal tests required under the CDEM Act to enable a State of Local emergency to be declared must be met and, in addition, the CDEM Act requires approval from the Minister of Civil Defence prior to any state of local emergency or local transition period being declared for COVID-19.**

This is because a local declaration for any purpose related to COVID-19 could potentially diminish the necessary national coordination that will continue to be required at all Alert Levels. The additional ministerial test will help determine whether declaring a state of local emergency or local transition period is appropriate, required and in support of the national management of COVID-19 and the COVID-19 Public Health Response Act 2020. The CDEM Act already provides a similar type provision where ministerial approval is needed where a local transition period is proposed, and no prior state of emergency was in place for the emergency.

If the Minister approves a state of local emergency being declared for an area, for a purpose related to COVID-19, the declaration may then be made by either a person appointed for that purpose by the CDEM Group for that area or the mayor of a territorial authority.

**Check the COVID-19 Public Health Response Act 2020 before using powers under the CDEM Act for COVID-19 related purposes**

Should a state of local emergency for COVID-19 be allowed for any area, before exercising any power under the CDEM Act in relation to COVID-19, it is important that CDEM Groups first check if the power is available in the COVID-19 Public Health Response Act 2020.

For example, the COVID-19 Public Health Response Act 2020 provides for the power to close roads and public places for the purpose of enforcing related measures contained in a section 11 Order (orders made to provide for COVID-19 alert levels and responding to COVID 19). CDEM Groups should not use the power in the CDEM Act to close roads and public places if the same road closure could be done under the COVID-19 Public Health Response Act 2020.

If the Group Controller believes that additional powers available under a local emergency declaration are required to manage the wider consequences of COVID-19, they should immediately contact the

Duty REMA who will escalate the issue. NEMA will coordinate the provision of advice to the Minister of Civil Defence in conjunction with the All of Government COVID-19 Controller and Director CDEM.

It is highly likely that the Group Controller will already be in regular contact with the NEMA Duty Team, NEMA NCC and the All-of-Government response and that this will be an ongoing review item.

It should be remembered that the COVID-19 Act contains the necessary legislative tools to manage the direct impact of COVID-19 and that a local declaration is not required for movement control, closing businesses or other similar functions, unless powers are inadequate to manage the wider consequences of COVID-19, or powers available under the CDEM Act 2002 are required for a concurrent event.

### Process for local emergency declarations not related to COVID-19

Section 68 of the CDEM Act allows for a local emergency to be declared for any reason not related to COVID-19, even in the event there is a state of national emergency for COVID-19 in place. This would, for example, allow a local emergency to be declared for a flood event. Normally there can't be two states of emergency in place for the same geographical area – but there are special legislative provisions in place in relation to COVID-19.

As with any declaration early and comprehensive liaison with NEMA is beneficial. It is also important that the declaration is consistent with the requirements in the CDEM Act and on the prescribed form set out in the Civil Defence Emergency Management Regulations 2003.

## Section 5 - Key Dates

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### Dates when different Alert Levels came into force

- COVID-19 Alert Level 2 came into force on Saturday 21 March 2020.
- COVID-19 Alert Level 3 came into force at 1:30pm Monday 23 March 2020.
- COVID-19 Alert Level 4 came into force at 11:59pm Wednesday 25 March 2020.
- COVID-19 Alert Level 3 came into force at 11:59pm Monday 27 April 2020.
- COVID-19 Alert Level 2 came into force at 11:59pm Wednesday 13 May 2020.
- COVID-19 Alert Level 1 came into force at 11:59pm Monday 8 June 2020.
- COVID-19 Alert Level 3 came into force for Auckland region at 12 noon Wednesday 12 August.
- COVID-19 Alert Level 2 came into force for all regions except Auckland at 12 noon Wednesday 12 August.
- COVID-19 Alert Level 2 (with extra restrictions) came into force for Auckland region at 11:59pm Sunday 30 August 2020.

### State of National Emergency

A State of National Emergency was declared due to COVID-19. It was in force between 12:21pm on 25 March 2020 and 12:21pm on Wednesday 13 May 2020.

It covered all of New Zealand including the Chatham Islands, Stewart Island and other offshore islands.

The declaration was made by the Minister of Civil Defence Hon Peeni Henare in consultation with the Prime Minister Rt Hon Jacinda Ardern following advice from the Director of CDEM.

### Extensions to state of emergency

Under the Civil Defence Emergency Management Act 2002, a state of emergency expires 7 days after it's declared unless it is terminated or extended.

The State of National Emergency was extended at:

- 9:27am on 31 March 2020
- 9:25am on 2 April 2020
- 12:21pm on 8 April 2020
- 12:21pm on 15 April 2020
- 12:21pm on 22 April 2020
- 12:21pm on 29 April 2020
- 12:21pm on 5 May 2020.