



BAY OF PLENTY
DISTRICT HEALTH BOARD
HAUORA A TOI

Cnr Clarke St & 20th Ave
Private Bag 12024
Tauranga 3143
New Zealand
Phone 07 579 8000

OIA REQUEST

Received: 21 July 2021
Due: 18 August 2021
Response Date: 16 August 2021
Subject: HealthCare NZ

In response to your request under the Official Information Act, please find our response below:

Request

- 1. The dollar amount that HealthCare NZ receives in bulk-funding from District Health Boards by contract.**

BOPDHB does not bulk fund Healthcare NZ.

- 2. Confirmation that under these bulk-funding arrangements, HealthCare NZ is not required to payback money for undelivered services.**

Not applicable, as per Q1.

- 3. The number of times that HealthCare NZ did not provide care to DHB clients over 65 in June 2021 because there was no support worker assigned to them. We believe HealthCare NZ holds this information and it should be disclosed under the Official Information Act.**

Of the visits HCNZ officially notified to the DHB that two visits were reported as not attended in June 2021 due to the inability to provide an available support worker. The percentage of missed visits due to no support worker assigned in June 2021 based on this information is reported as 0.0029%.

Bay of Plenty DHB supports the open disclosure of information to assist the public understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website. Please note this response may be published on our website. [Official Information Act | Bay of Plenty District Health Board | Hauora a Toi | BOPDHB](#)

You have the right to request the Ombudsman investigate and review our response. www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely

DEBBIE BROWN

Senior Advisor Governance and Quality

