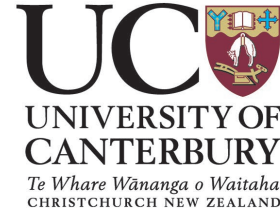


Office of the Registrar  
Information and Records Management  
Tel: +64 3 366 7001  
Email: [records@canterbury.ac.nz](mailto:records@canterbury.ac.nz)  
Web: [www.canterbury.ac.nz/irm](http://www.canterbury.ac.nz/irm)



24 September 2021

Disgruntled Peasant

By email: [fyi-request-16109-77b77c0b@requests.fyi.org.nz](mailto:fyi-request-16109-77b77c0b@requests.fyi.org.nz)

Dear Sir/ Madam

**OFFICIAL INFORMATION ACT REQUEST 21.44 Staff stress and wellbeing**

I refer to your Official Information Act (the Act) request dated 17 July 2021 for information relating to staff stress and wellbeing at the University of Canterbury (UC). I also note my further letters of 21 July 2021 and 30 August 2021. You have specifically requested:

- 1) the number of professional / general staff who have resigned over the last 5 years, broken down by month.*
- 2) any reports, emails, memos or other documents that summarise exit interviews or exit survey responses from 1 January 2020 to present*
- 3) any reports, emails, memos or other documents regarding staff wellbeing and workload (internally or externally generated) from 1 January 2020 to present. Please note I do not want information regarding individual staff members or incidents, only high-level information. Please include health and safety reports and information provided by the union.*
- 4) any reports, emails, meeting minutes, briefing notes, memos or other documents relating to the Sli.do questions for the last staff forum.*

The information for points 1 and 2 is currently being collated and will be provided to you, however this taking longer than anticipated. This is due to the large volume of information and disruption due to the change in Covid Alert levels. This will be provided to you by Friday 15 October 2021.

Regarding points 3 and 4, unfortunately it will not be possible to meet that time limit of Friday 24 September 2021. We are therefore writing to notify you of an extension of the time to make our decision, to Friday 15 October 2021. This extension is necessary because your request is for a large quantity of information and meeting the original time limit would unreasonably interfere with our operations.

The request under point 3 is broad. We do not have a centralised information management system that can be easily searched across. We do not have the ability to search at a granular level across each department, school or college without substantial collation and research. UC can provide executive level information. Please clarify if executive level information is what you mean by high-level information. Regarding information provided by the Union, please clarify:

- which union you are referring to,
- whether by information provided by the Union you mean information from the Union to UC as an employer regarding Health and Safety, and/or

- information from the Union to their members at UC.

For point 4, please clarify whether you are requesting information specifically relating to health and safety and / or staff wellbeing in the Sli.do questions.

If you could please clarify the above points at your earliest convenience, that would be greatly appreciated.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely



Claire O'Connell

Information Compliance Officer