



6 September 2021

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Bharatbhai Patel  
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[dia.govt.nz](http://dia.govt.nz)

Dear Bharatbhai

**OIA request 21/22 0120 Request for information relating to citizenship processing timeframes**

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 8 August 2021.

You requested –

- *Can you please tell us when the Citizenship department will go back to normal timeframes and also can you please explain the breakdown of 5-10 months timeframe you need for so everyone have the clear picture regarding the timeframe.*

In response to your request, I can advise that pursuant to section 15(1)(b) of the Act, the Department has decided to provide you with the information you seek. However, we are still working to prepare the Information for release and will provide it as soon as practicable. We anticipate having the requested information to you no later than 20 September 2021.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely

Julia Taylor  
Manager Operational Policy and Official Correspondence  
Service Delivery and Operations