

# PEDESTRIAN CAPACITY

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# Methodology

Assessment was undertaken for the 4 sections that make up the Golden Mile (GM):

1. Lambton Quay
2. Willis Street
3. Manners Street
4. Courtenay Place

Three criteria was assessed:

1. Pedestrian level of Comfort
2. Pedestrian delay
3. Bus stop occupancy

# Methodology

## Criteria 1 - Pedestrian level of Pedestrian Comfort Guidance

1. Step 1 – Divided GM into sections based on survey undertaken by project
2. Step 2 – Categorise each section based on activity levels and categorised as High Street
3. Step 3 – Identify street furniture and signage
4. Step 4 – Obtain pedestrian comfort data from Active Mode Visualisation tool

	HIGH STREET		OFFICE AND RETAIL		RESIDENTIAL		TOURIST ATTRACTION		TRANSPORT INTERCHANGE	
	Peak	Ave of Max	Peak	Ave of Max	Peak	Ave of Max	Peak	Ave of Max	Peak	Ave of Max
A	COMFORTABLE		COMFORTABLE		COMFORTABLE		COMFORTABLE		COMFORTABLE	
B+	COMFORTABLE		COMFORTABLE		COMFORTABLE		COMFORTABLE		COMFORTABLE	
B	ACCEPTABLE		ACCEPTABLE		ACCEPTABLE		ACCEPTABLE		ACCEPTABLE	
B-	AT RISK		ACCEPTABLE		ACCEPTABLE		AT RISK		ACCEPTABLE	
C+	UNACCEPTABLE/ UNCOMFORTABLE		ACCEPTABLE		AT RISK	AT RISK	UNACCEPTABLE/ UNCOMFORTABLE		ACCEPTABLE	
C-	UNACCEPTABLE/ UNCOMFORTABLE		AT RISK	AT RISK	UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		AT RISK	AT RISK
D	UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE	
E	UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE		UNACCEPTABLE/ UNCOMFORTABLE	
	Peak and Average of Maximum Activity levels have similar guidance as people visiting retail areas stated they were particularly sensitive to crowding.		The "at risk" level is set at a lower PCL during the Average of Maximum Activity than peak flows. This is because of the greater number of single travellers and the short duration of maximum activity.		The "at risk" level is set at a lower PCL than peak flows in Residential Areas to reflect the short time this is likely to occur. A site visit to Residential sites is particularly important to check if there is school activity or a bus stand in the area.		Peak and Average of Maximum Activity levels have similar guidance as people visiting tourist areas are likely to be particularly sensitive to crowding		The "at risk" level is set at a lower PCL during the Average of Maximum Activity than peak flows. This is because of the greater number of single travellers and the short duration of maximum activity.	

Figure 9 Guidance for different area types

# Methodology

**Criteria 2 - Pedestrian delay** – quantification of pedestrian delay along and across the GM using Pretty’s Method outlined in the HCM

1. Step 1 – Identify all legal crossing opportunities for pedestrians
2. Step 2 – Categorise each into signalised, unsignalised or zebra crossings
3. Step 3 – Modelled signal data was used to determine proposed signal timings for Options 1 to 3 (proposed signal timings were constant for each option)
4. Step 4 – Delay at unsignalised/zebra crossings were estimated (across=20s and along=10s)
5. Step 5 – Estimate number of pedestrians crossing at each location (scaled ped volumes were used, 50% of the along volumes were used for the ped crossing across)

# Methodology

**Criteria 3 - Bus stop occupancy** – quantifying the impacts of bus stop occupancy on walking pedestrians

1. Step 1 – Determine arrival rate of patrons (an arrival rate survey was done at two stops on Lambton Quay and Courtenay Place, one on each side of the road)
2. Step 2 – Determined boarding rates per stop along the GM using snapper data
3. Step 3 – Assumed a max queue length on 10m to determine width of queuing patrons (personal area assumed at 1m<sup>2</sup> pp)
4. Step 4 – Based on the above calculated available walking space per option

*Note: Arrival rate at Manners Street = Courtenay place and Willis Street = Lambton quay*

# Evaluation outcomes

- Criteria 1 - Pedestrian level of Comfort

GM Section	Option 1	Option 2	Option 3
Lambton Quay	2	2	2
Willis Street	0	0	2
Manners Street	0	0	0
Courtenay Place	1	1	1

Criteria	Score
> 25%	3
10-25%	2
< 10%	1
0	0
< - 10%	-1
10-25%	-2
> - 25%	-3

- Scores based on percentage improvement compared to existing conditions
- Increase in footpath widths improved an already good overall Level of Comfort along the GM
- Increases in footpath width along Willis Street and Lambton Quay have the greatest impact on LoC
- Changes to Manners Street are minimal and will have a negligible impact on pedestrian LoC

# Evaluation outcomes

- Criteria 2 - Pedestrian delay

GM Section	Option 1	Option 2	Option 3
Lambton Quay	1	3	3
Willis Street	2	2	2
Manners Street	2	2	2
Courtenay Place	1	2	2

Criteria	Score
> 100%	3
51-100%	2
< 50%	1
0	0
< - 50%	-1
51-100%	-2
> - 100%	-3

- Scores based on percentage improvement compared to existing conditions
- Option 2 and 3 along Lambton Quay have more side roads converted to pedestrian areas removing delay along the GM
- Side road closures and signal time reduction along Willis Street and Manners Street will result in a reduction in pedestrian delays
- Option 3 scored slightly better than Option 2 along Courtenay Place, due to Tory Street becoming a ped area – however the improvement did not warrant a different score

# Evaluation outcomes

- Criteria 3 - Bus stop occupancy

GM Section	Option 1	Option 2	Option 3
Lambton Quay	1	1	1
Willis Street	0	0	2
Manners Street	0	0	0
Courtenay Place	2	2	2

Criteria	Score
> 50%	3
25-50%	2
<25%	1
0	0
<-25%	-1
25-50%	-2
> -50%	-3

- Scores based on percentage improvement compared to existing conditions
- The increase in footpath width along Lambton Quay and Courtenay Place will increase available area for passing pedestrians
- Option 3 provides for an increase in footpath width along Willis Street increasing available waiting space at bus stops
- Changes to Manners Street are minimal and will have a negligible impact on pedestrian LoC



# Evaluation outcomes

## Overall

- All options deliver improvements to pedestrian conditions along the Golden Mile
- Option 2 and 3 perform better than option 1
- On average Option 3 performs marginally better than Option 2

	Criteria	Option 1	Option 2	Option 3
Lambton Quay	1	2	2	2
	2	1	3	3
	3	1	1	1
	<b>OVERALL</b>	<b>1</b>	<b>2</b>	<b>2</b>
Willis Street	1	0	0	2
	2	2	2	2
	3	0	0	2
	<b>OVERALL</b>	<b>1</b>	<b>1</b>	<b>2</b>
Manners Street	1	0	0	0
	2	2	2	2
	3	0	0	0
	<b>OVERALL</b>	<b>1</b>	<b>1</b>	<b>1</b>
Courtenay Place	1	1	1	1
	2	1	2	2
	3	2	2	2
	<b>OVERALL</b>	<b>1</b>	<b>2</b>	<b>2</b>

## Comments

### Loading bays & taxi bay retention

- Will cause a slight decrease in Level of Comfort scores along Lambton Quay for all options and Willis Street for option 3
- Will have no impact on pedestrian delays
- Will cause a decrease in bus stop occupancy scores along Willis Street (option3) and Courtenay Place (all options)

### Tory Street through

- No impact to pedestrian capacity

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