

12 May 2014

Mr Anthony Jordan
fyi-request-1636-55407755@requests.fyi.org.nz

Dear Mr Jordan

Official Information Act Request

Thank you for your email of 29 April 2014 requesting the following information:

1. *Would the ACC please provide the best format or downloadable form in order to obtain a complete and full copy of all information held in electronic, hard copy and any other method that could or maybe retrieved or referred back to by the Corporation.*
2. *When a client requests their information quoting "please supply a full and complete copy of all information held in the name of [client details] by ACC, any information that maybe blacked out or omitted please provide explanation and reference to act to justify any omitted information" Would it be correct to assume request would include 'Party Status Files' and also what is known as a 'IT Sweep'.*
3. *What is the time frame that would be expected to obtain such files and when a client wishes to be advised for reasons of blacked out or omitted information, is the Corporation obligated to state reason(s) as to why.*

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 30 May 2014.

Please contact me on Miroslava.Mijic@acc.co.nz if you have any questions regarding this letter.

Yours sincerely



Miroslava Mijic
Advisor, Government Services