



# Te Kawa Mataaho

Public Service Commission

6 September 2021

Mr Jack Kirkpatrick  
[fyi-request-16377-71dcc63c@requests.fyi.org.nz](mailto:fyi-request-16377-71dcc63c@requests.fyi.org.nz)

Dear Mr Kirkpatrick

**Official Information Request**  
**Our Ref: 2021-0109 and 2021-0112**

I refer to your official information request received by Te Kawa Mataaho Public Service Commission (the Commission) on 10 August 2021 for the questions listed below related to the recently updated New Zealand Government logo.

- *When work on the new New Zealand All-of-Government logo (bilingual Te Kawanatanga o Aotearoa and New Zealand Government) was commissioned.*
- *Documents that show Ministerial sign-off on the Government changing its All-of-Government logo.*
- *Whether there was public consultation and iwi consultation on the government changing its logo.*
- *Documents or record of communications regarding how the new logo was chosen.*
- *The costs of consultation, designing, implementing and rolling out this new logo.*
- *All communications in regards to work on the new logo to and from the Minister responsible for it and Government and/or Public Services Commission staff members responsible for dealing with the logo.*
- *Any document that shows the case for changing such a Government logo, and any document or communications that supports why changing the Government logo was necessary.*
- *Copies of the latest policies and style guides on Government branding, reflecting the new Government logo.*
- *The name of the agency, company, third party, or contractor that the Government used in designing the new logo, their contract with the Government or invoice, how they were chosen, and documents that support this (e.g. a log of a tender process, communications with this entity, a log a decision making process that shows they were chosen).*

I also refer to your official information request for the same information that was transferred to the Commission for reply from the Minister for the Public Service, Hon Chris Hipkins on 13 August 2021.

The Official Information Act 1982 requires that we advise you of our decision on your request no later than 20 working days after the day that we received your request. Unfortunately, it will not be possible to meet that time limit and we are, therefore, writing to notify you of an extension of the time to make our decision, to 5 October 2021.

We will keep you updated on the progress of our response to your request.

This extension is necessary because your request necessitates a search through information, some of which is contained in our office building which while we are under Alert Level 2 settings, we are unable to access and therefore meeting the original time limit would unreasonably interfere with our operations.

If you wish to discuss any aspect of your request with us, including this decision, please feel free to contact Ministerial Services at [Ministerial.Services@publicservice.govt.nz](mailto:Ministerial.Services@publicservice.govt.nz).

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely



Nicky Dirks  
**Manager – Ministerial and Executive Services**  
**Te Kawa Mataaho Public Service Commission**