

15 September 2021

Reference: IR-01-21-26062

Paul Jones

fyi-request-16493-fc730608@requests.fyi.org.nz

Dear Paul

I am writing in response to the email you submitted on 25 August 2021. Your request has been considered pursuant to the Official Information Act 1982 (the Act). Specifically, you requested:

"We request documentation and operational guidelines provided to front line officers related to enforcement of wearing Face Coverings/Masks at Essential services under Covid Lockdown."

I have provided the following guide for you: Face Covering Guidelines - AL4 Exempt Businesses or Services - 24 August 2021. This guidance has been provided for frontline staff interacting with businesses in relation to the face covering requirements.

I trust that you are satisfied with my response to your request. If not, you have the right under section 28(3) of the Act to ask the Ombudsman to seek an investigation and review of my decision.

Yours sincerely,

Superintendent Barry Taylor

**Director: Major Events**