

29 September 2021

Andrew

By email: [fyi-request-16583-9efd9975@requests.fyi.org.nz](mailto:fyi-request-16583-9efd9975@requests.fyi.org.nz)  
Ref: H202111570

Tēnā koe Andrew

### Response to your request for official information

Thank you for your request under the Official Information Act 1982 (the Act) on 30 August 2021 for information relating to district health boards (DHBs) and the Care Capacity Demand Management (CCDM). You specifically requested:

*“Are you able to please advise which DHBs have implemented CCDM (Care Capacity Demand Management) and which DHBs are yet to implement?”*

One document has been found in scope of your request and is attached as Appendix 1. DHB's rate of implementation at Quarter 4 (end of June) 2021 can be found on the left side of Appendix 1. Information in Appendix 1 is based on reporting through the National Reporting Framework. The Safe Staffing Healthy Workplaces Unit at Central Technical Advisory Services (TAS) developed a National Reporting Framework to report on implementation of the CCDM programme. The implementation rate is based on self-assessment against twelve criteria. If you require more information, you are welcome to contact TAS directly.

Please note, Waikato, Canterbury and Counties Manukau DHBs were late adopters of the CCDM programme.

In September 2021, the Minister of Health announced a nurse-led review of Safe Staffing. This will review implementation of the CCDM and compare outcomes in DHBs where the CCDM is fully implemented with those that are at an early stage of implementation.

I trust this fulfils your request. Under section 28(3) of the Act you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [xxxx@xxxxxxxxx.xxxxxxxxxx.xx](mailto:xxxx@xxxxxxxxx.xxxxxxxxxx.xx) or by calling 0800 802 602.

Please note that this response, with your personal details removed, may be published on the Ministry of Health website at: [www.health.govt.nz/about-ministry/information-releases](http://www.health.govt.nz/about-ministry/information-releases).

Nāku noa, nā



Lorraine Hetaraka  
**Chief Nursing Officer**  
**Ministry of Health**