



5 October 2021

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dia.govt.nz

Thayr

fyi-request-16664-

6d7997f5@requests.fyi.org.nz

Dear Thayr

OIA request 21/22 0212 Request for information relating to citizenship processing timeframes

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 7 September 2021.

You requested –

- *Can you provide how many paper applications was received from Dec 2020 to September 2021 per office?*
- *Can you provide how many paper applications was processed from Dec 2020 to September 2021 per office?*
- *Can you provide how many staff are currently working on paper applications per office?*
- *Which month (prefer with day) are currently in process for online and paper applications?*

In response to your request I can advise that pursuant to section 15(1)(b) of the Act, the Department has decided to grant provide you with the information you seek. However, we are still working to prepare the information for release and will provide it as soon as practicable. We anticipate having the requested information to you no later than 2 November 2021

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

Julia Taylor
Manager Operational Policy and Official Correspondence
Service Delivery and Operations