

Friday, 24 September 2021

Amy S Van Wey Lovatt
fyi-request-16699-d2f2e99a@requests.fyi.org.nz

Re: Official Information Act Request – Datix Midland Integrated Quality and Risk System

Kia ora Amy

Thank you for your request for information under the Official Information Act 1982.

You asked:

I am writing to request information regarding the extent to which the Datix Midland Integrated Quality and Risk system (used for reporting complaints and incidents) was compromised by the cyber-attack at Waikato DHB.

I note that Lakes District Health Board, Taranaki DHB, Bay of Plenty DHB and Tairāwhiti District Health Boards all use the same Datix Midland Integrated Quality and Risk system as Waikato DHB, and some of these reports, when entered, are automatically sent to the Health Quality & Safety Commission.

The Hauora Tairāwhiti response is as follows:

The Datix regional Incident, Quality and Risk system was not impacted as a result of, or during, the Waikato DHB security incident. From a Hauora Tairāwhiti point of view, our approved users could access the Datix system without limitation. We are unable to comment on what other DHBs may have experienced.

If you are not satisfied with this response you may contact the Office of the Ombudsmen, phone 0800 802 602.

Please note this response or an edited version of this response may be published on the Hauora Tairāwhiti DHB website. Your personal/identifying information will be redacted from any responses published. If you feel that there are good reasons why your response should not be made publicly available, we will be happy to consider this.

Ngā mihi

Jim Green
Chief Executive
Hauora Tairāwhiti