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14 October 2021

Alan Thompson

By email: fyi-request-16770-dcc96156@requests.fyi.org.nz

Dear Alan

Information Request – OIA-DOC/FENZ Operational Services Agreement

I refer to your official information request dated 16 September 2021 regarding the Operational Services Agreement (OSA) between the Department of Conservation (DOC) and Fire and Emergency New Zealand.

In accordance with the provisions of the Official Information Act 1982, responses to your questions are set out below.

1. A copy of the review undertaken by FENZ of the services DOC provide in the 3 year period since 2017 as required under the agreement;

Senior management from both organisations meet quarterly to discuss matters of mutual interest in wildfire management, how we are each performing in our relationship, and to share information such as operational wildfire reviews and lessons e.g. Port hills fires. Within this relationship management approach there have not been any assessment reports produced by Fire and Emergency. Through this process, we jointly negotiated and agreed on what services would be included in the new OSA, which was signed off on the 8th September 2021.

2. A copy of the recently completed agreement that replaces to 2017 version; and

Please find enclosed a copy of the new OSA.

3. Advice as to the Internet sites that the agreement is to be posted on as was previously required under the old Agreement.

There are no plans to publish the OSA on our public website as this is not required by the Fire and Emergency New Zealand Act or by the new OSA. It will, however, be published on our internal intranet so that our people have access to it.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely



Raewyn Bleakley
Deputy Chief Executive, Office of the Chief Executive

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