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18 October 2021

Jaden Jones

By email: [fyi-request-16824-440ade60@requests.fyi.org.nz](mailto:fyi-request-16824-440ade60@requests.fyi.org.nz)

Dear Jaden

**Information Request** – OIA-Incident report F3324104

I refer to your official information request dated 21 September 2021 asking for a copy of the Incident Report for F3324104.

In accordance with the provisions of the Official Information Act 1982, I *enclose* the information you requested. Some information has been redacted to protect the privacy of individuals identified in the report.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely

A handwritten signature in black ink, appearing to be 'AD', with a long horizontal line extending to the right.

Amelia Dalley  
Manager, Information Requests