



HEALTH QUALITY & SAFETY
COMMISSION NEW ZEALAND

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28 September 2021

Amy S Van Wey Lovatt

Email: fyi-request-16882-4bc00bd0@requests.fyi.org.nz

Re: Datix Midland Integrated Quality and Risk system

Tēnā koe Amy,

Official information request

I am writing to acknowledge your official information request that we received 25 September 2021 regarding the regional Datix Midland Integrated Quality and Risk System:

“I request information on the regional Datix Midland Integrated Quality and Risk System, which I understand is used by the 5 hospitals in the Midland region, including Waikato DHB and Bay of Plenty DHB.

I request information as to whether or not information held in the Datix system had been compromised by the cyber security incident at Waikato DHB (i.e., information leaked onto the dark web).

I request information as to the location of the servers which hold all the Datix Midland Integrated Quality and Risk System information, as well as the name of the provider who provides services for archiving the information.

I also request copies of all incidents reported to the HQSC via the Datix system, or any other method, which involved Waikato DHB, Hamilton Radiology, PathLab or any other health service provider which is affiliated with Waikato DHB from 1 January 2018 to present. In the event that those reports include information which would personally identify an individual, I request that information be redacted (e.g., name of patient, NHI#, address of patient, etc.).”

We will endeavour to respond to your request as soon as possible and in any event no later than Friday 22 October 2021, being 20 working days after the day your request was received. If we are unable to respond to your request by then, we will notify you of an extension of that timeframe.

Your request is being handled by our Patient Safety team. If you have any queries, please

feel free to contact me on maddi.mitchell@hqsc.govt.nz. If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be considered.

Please note that the Commission publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are considered to have a high level of public interest. We will not publish your name, address or contact details.

Nākū, nā,

Maddi Mitchell

Team Coordinator II Health Quality & Safety Commission