

1 November 2021

Alice Jenkinson
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Kia ora Alice

The information you requested – CAS-452161-G0R2C3

Thank you for your request for information dated 1 October 2021 asking for a breakdown of number of trips undertaken by Total Mobility (TM) Scheme members.

I've attached a spreadsheet which contains two tabs outlining:

- Taxi trips on TM scheme
- HOP data

We are still waiting on some invoices from our smaller operators however, this doesn't affect the figures greatly, but it does mean the figures are slightly understated for October 2021.

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act, and seek an investigation and review in regard to this matter.

Yours sincerely



Phil Wratt
Engagement Manager
Customer Care

Encl: Auckland Transport - CAS-452161-G0R2C3.xlsx