

From: [REDACTED] (AT)
Sent: Wednesday, 7 May 2014 7:37 p.m.
To: [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
Subject: RE: Daily Pass project status report - 6 May

Thanks [REDACTED],

A couple of updates to the Status report:

Thales have identified the performance issue is related the use of the flatfare configuration item. This is required due to difference pass prices (not so on the current monthly bus/rail period pass products) and a simpler customer experience. We are currently prototyping a single Product - Zones ABC + Inner Harbour Ferry Day Pass product using the proposed Thales workaround configuration, this requires a similar presentation approach as the current monthly pass products (2 screens). The downside to this approach is that we would be unable to introduce any additional day pass products. Once Thales resolve the performance issue we would be in a position to include additional day pass products but the presentation of the day pass products would revert back to the original presentation approach (all day pass products on the first screen).

I would see schedule as Red as we do not have sufficient time to deliver as part of the May 14 release.

Regards

[REDACTED]

Level 1, 21 Pitt Street Auckland CBD
Private Bag 92250, Auckland 1142

DDI [REDACTED]
M [REDACTED]
Extn [REDACTED]

www.aucklandtransport.govt.nz | www.ATHop.co.nz



From: [REDACTED] (AT)
Sent: Wednesday, 7 May 2014 7:51 a.m.
To: [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
[REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT); [REDACTED] (AT);
Subject: Daily Pass project status report - 6 May

Hi all

Please find attached the latest Daily Pass project status report.

Regards

[REDACTED]

Public Transport

Level 4, Bledisloe House, 24 Wellesley St, Auckland
Private Bag 92250, Auckland 1142

P [REDACTED] XT [REDACTED] DDI

[REDACTED] F 09 355 3550

www.aucklandtransport.govt.nz

