

19 June 2014

Nigel Jones

fyi-request-1704-36a6704e@requests.fyi.org.nz

Dear Mr Jones

Local Government Official Information and Meetings Act 1987 (LGOIMA)

CAS-285284-S9J5K0

Thank you for your email dated 21 May 2014, which Auckland Transport received on the same date requesting:

- Information from either session of the board meeting on 29 April 2014 that may provide insight into reasons for delays of this project.
- Internal communications relating to delays on the AT Hop Day Pass project.

While there has been no publicly announced launch date for the AT HOP Day Pass, I can confirm development has been delayed due to technical issues identified during final testing of the Day Pass product. Our software supplier has identified the cause of these issues and will provide a software patch when rectified. Further to this, Auckland Transport has also identified alternative options and we are in the process of testing these prior to receiving the software patch from our software provider.

Please find attached copies of internal correspondence relating to these delays. In accordance with s7(2)(f)(ii) of the LGOIMA, all staff member details have been removed in order to protect such members from improper pressure or harassment.

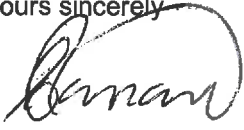
Further to this, a financial table from the document titled "Status Update for AIFS Day Pass Implementation" has been removed in accordance with s7(2)(b)(ii) of the LGOIMA to protect information where the making available of the information would be likely to unreasonably prejudice the commercial position of the company who is the subject of the information.

One final sentence has been removed from this same document and the "Daily Pass Project Status Report" document in accordance with s(7)(f)(i) of the LGOIMA to maintain the effective conduct of public affairs through the free and frank expression of opinions by staff in the course of their duty. No further information has been withheld.

We trust the above information has addressed the matters raised however, should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman to seek an investigation and review in regard to this matter.

If you have any further queries please contact Auckland Transport on 355 3553 quoting Official Information request number CAS-285284-S9J5K0.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Colin Homan', written over a faint circular watermark or background.

Colin Homan
Acting Group Manager Public Transport