

## My COVID Record

### Background

My COVID Record is a web-based platform showing a view of individual's COVID-19 vaccination records. My COVID Record will eventually show NHI numbers as QR codes that can be scanned and read as proof of vaccination (a domestic certificate).

My COVID Record will launch the week of 12 October.

COVID-19 Test results will be accessible in the same place from late October.

From late November, visitors to My Covid Record will be able to simply click to request a domestic certificate. This will be a PDF with QR Code that can be printed out or stored on your phone or computer. At the same time a verifier app will be released to verify the QR code to show eligibility to enter events that require the domestic pass.

The team are then working on how to store this in a wallet app on the phone eg. Apple wallet or Google Pay.

### Sign out process (in this order) - SS to coordinate

Mark Dittmer & Stephanie Symynuk - Draft

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### Key messages

- From the end of November, everyone in New Zealand will be able to access a scannable QR code as proof of vaccination and COVID-19 test results.
- This will help ensure we are reducing the risk of the virus spreading at large gatherings and events over the Summer and into next year.
- The first phase of this project launches next week with the website My COVID Record, where you'll be able to **view** your vaccination records.
- This is the same platform that will later allow you to download digital vaccination and COVID-19 test certificates for use in New Zealand and overseas.
- You'll be able to either print or save the QR codes on your smartphone in your Apple or Google Wallet.
- There will be separate codes for domestic and international verification of vaccination records and COVID-19 test results.
- Until the end of November, if you need official proof of vaccination, you'll need to request your vaccination records from the Ministry of Health and use the test results you receive directly from the DHB.
- We are currently working with the events and hospitality industry to determine when proof of vaccinations might be required for entry to events and venues, and to ensure the technology is fit for purpose.

- You'll need to carry a piece of ID that matches the name on the vaccination certificate.
- Summer is just 8 weeks away, so you'll want to book your first vaccine appointment within the next two weeks if you want to have both doses before Summer starts.
- Being vaccinated means we'll be able to have a classic Kiwi summer.

## Talking points

- Work is well underway to develop digital certificates and scannable QR codes, which will be used to provide proof of your COVID-19 vaccinations both in New Zealand and overseas.
- Next week, the Ministry of Health will launch the website My COVID Record. This website will provide a platform for everyone in New Zealand to access their COVID-19 vaccination records and COVID-19 test results.
- The website will be launched in a staged approach, and from next week you'll be able to view these records.
- From late October, you will also be able to view your COVID-19 test results.
- And finally, from late November, you'll be able to request vaccination certificates and QR codes. You'll be able to print or download the QR code so that it's on-hand for when you need it.
- We're still working through the details of where you'll be required to provide proof of your vaccination status, however it's likely that this will be a requirement at large events, like festivals and concerts.
- Think of it as your pass for summer, and for international travel to your favourite destinations for a bucket list trip or to visit friends and whānau.
- We'll be releasing further details about this work in the coming weeks.
- In the meantime, this is your chance to ensure that you are fully vaccinated before Summer.

## Q&A:

Public-facing

### **What if I had my vaccinations overseas?**

My COVID Record draws upon information in the national COVID-19 Immunisation Register (CIR).

If you have received a suitable COVID-19 vaccination(s) overseas and this is registered in the New Zealand Covid Immunisation Register, then it will be displayed in My COVID Record. We are just working through how this is operationalised at the moment.

### **How can I access My COVID Record?**

Details will be published on the Ministry of Health website next week. It will be compatible on a smartphone or computer. If you don't have access to a computer

### **From when will I be required to show the QR Code at events?**

The exact timing for when proof of vaccination will be required are still being discussed. We are also consulting with business, hospitality and events sector on the finer details of how it can work.

**Are we expecting 12-year-olds to have proof of vaccination if they go to events/restaurants or what is the minimum age?**

The minimum age for proof of vaccination has yet to be decided. It may be that under 16s are not expected to show matching form of Identity as access to drivers license or other physical forms of ID in this age group is not common.

**Can essential workers use the website as proof when it launches the week of 12 October?**

If you need official proof of vaccination prior to the end of November you can request a certificate from the Ministry of Health. The My Covid Record can achieve the same result though but it isn't yet designed for that purpose.

**What are the options for people who can't be vaccinated due to medical reasons?**

We are looking at options for how we can record this in the COVID Immunisation Record (CIR) and how this would work in practice.

**How do people access My COVID Record if they don't have a smartphone or access to a computer?**

Many local libraries have facilities where people can access the internet and printing. If you have family or friends who might not have access, see if you can help them access printing. We are also investigating how we make this available via a phone call.

**Can I use the purple card I received at my vaccine appointment instead?**

The purple appointment cards don't provide proof of vaccination status as they could be easily forged or altered. They are appointment reminder cards – so you know when your second vaccination appointment is.

**What if I need proof of vaccination today?**

In the interim, before the certificates are launched, if you need formal proof of your COVID-19 vaccination, you can request a vaccination confirmation letter from the Ministry of Health.

**Can you build it sooner?**

We are working with a number of technical partners to enable this to be launched as soon as possible while ensuring it is robust and secure. It will be delivered in stages with the final parts coming at the end of November to launch for the general public. There are a lot of underlying technical components that need to be brought together securely.

**Why is it taking so long?**

The underlying service took a number of countries (UK, Australia) many years to develop, when we began earlier this year we have taken advantage of what they learned to make it go much faster.

There have also been a number of on-going projects at the Ministry. Many of the people working on this project have also been involved in building systems for the Covid response including the COVID Tracer App and Book My Vaccine.

We have been working with the industry to ensure our approach to the verifier process will help them, too.

It's not just about the technology, we need a process to support people who don't have access to digital tools, who don't have access to ID, for people who aren't vaccinated, and for people vaccinated overseas.

**What if I am fully vaccinated, but there's an error with scanning the code?**

We're working to ensure people can easily access support options if they find their certificate isn't working. The design we are using is available offline and we are focused on making it as simple as possible.

**Can people access other vaccination information on My COVID Record such as Flu or Measles?**

No, it is currently only for COVID-19 proof of vaccination and test results. In the New Year we could look at options to extend it's use based on what we learn.

**How will we check the QR Codes?**

A verifier app is currently being developed to read the QR codes. We are aiming to develop something that will fit with common tools such as smartphones or tablets. We are also planning to publish a standard in coming weeks for those that want to build their own solution. It's important that the scanning too doesn't retain any personal health information.

**Our event doesn't have internet access?**

The system is designed to be operated without constant internet access.

**Will records be required at all restaurants and events?**

We're still working through the settings where proof of vaccination will be compulsory.

**Will it cost me any money to use the app?**

The app will be free.

**Who can access the app? Will it be restricted access?**

The app will be accessible by anyone with a smartphone with access to the Apple or Google Play Stores.

**Why haven't you asked for ID for people getting vaccinated and how do we know it was the right person?** A conscious decision was made earlier on in the vaccination programme rollout to support as many people to be vaccinated as possible which meant trusting New Zealanders to do the right thing. While it is possible to get vaccinated in someone else's name we are asking New Zealanders to act in a trustworthy way. It is worth noting that this is an offence under the COVID Act, and there are health risks to receiving treatment not needed for you.

International certificates

**How do we know the certificates will be accepted overseas?**

The international certificates are separate to the domestic certificates. These will meet EU standards for proof of vaccination to enable international travel. The government is currently talking with EU officials to make sure it is accepted there and officials have begun the same conversation with other international jurisdictions.

At this point, it is the closest thing that exists to a universal way to prove your vaccination status for international travel.

Run sheet:

Out of scope

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