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1 December 2021

Johnathen William

By email: [fyi-request-17440-5bdd2ad0@requests.fyi.org.nz](mailto:fyi-request-17440-5bdd2ad0@requests.fyi.org.nz)

Tēnā koe Johnathen

**Information Request** – F3351550 Incident Report

I refer to your official information request dated 03 November 2021 asking for a copy of the Incident Report for F3351550.

In accordance with the provisions of the Official Information Act 1982, I *enclose* the information you requested. Some information has been redacted to protect the privacy of individuals identified in the report.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

Amelia Dalley  
Manager, Information Requests