

14 July 2014

Grace Haden

fyi-request-1754-14fa4d2e@requests.fyi.org.nz

Dear Ms Haden

OFF SET INFORMATION - CAS-332912-J5D1W8

You contacted us on 21 June, 4 July and 8 July 2014 regarding the Offset Act.

We responded to the above complaints on 4 July, 8 July and 9 July 2014 informing you that the mowing of berms cannot be related to your infringement notice. Moreover Auckland Transport does not have a contract with you to mow berms or otherwise and Auckland Transport did not and cannot accept the conditions you attached to the cheque.

You have advised that this does not resolve matters to your satisfaction.

We regret that Auckland Transport is unable to be of further assistance and we therefore suggest you make a complaint to the Office of the Ombudsman should you wish to take this matter further.

Kind regards



Rick Bidgood
Parking Enforcement Manager