

4 February 2022

Andrew McGregor

By email: fyi-request-17690-28706637@requests.fyi.org.nz

Dear Andrew

Re: Official Information Request for Treatment Protocols

I refer to your official information requests dated 24 November 2021 and transferred to Auckland DHB 22 December for the following information:

- 1) Guidelines/procedure for investigating possible Colonic Motility Dysfunction/Defecatory Disorders/Anorectal Dysfunction
- 2) What are the Guidelines/procedures for patients repeatedly admitted to Emergency Department with severe epigastric pain/ and upper right and left quadrant pain
- 3) What are the official Guidelines/procedures for urgent X-rays (24 hour)

Response

We are unable to provide a response within the normal timeframes due to our response to COVID-19, as our clinicians, managers and staff are concentrating on measures to manage the current COVID-19 Delta outbreak in the region.

Given these circumstances you will, therefore, understand that we do not currently have the capacity to respond with our normal timeliness to OIA requests and, depending on how the outbreak spreads, we may not have the capacity for some time to come.

It is therefore necessary to extend the time required to make a decision on your request for information in accordance with section 15A of the Official Information Act. This is because the information cannot reasonably be identified, collated or reviewed by the necessary people within 20 working days without unreasonably interfering with our operations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours sincerely,



Margaret Dotchin
Acting Chief Executive