

## OIA 2122 0442 Appendix A

Table one: Number of applications that have received an outcome during each calendar month in 2021

Month outcome received	Auckland		
	Paper	Online	Total
Jan-21	235	294	529
Feb-21	185	126	311
Mar-21	338	483	821
Apr-21	155	215	370
May-21	381	255	636
Jun-21	235	302	537
Jul-21	208	207	415
Aug-21	289	215	504
Sep-21	1	172	173
Oct-21	38	250	288
Nov-21	60	230	290
Dec-21	32	218	250
<b>Total</b>	<b>2157</b>	<b>2967</b>	<b>5124</b>
<b>Month Average</b>	<b>179.75</b>	<b>247.25</b>	<b>427</b>

### Notes on the data:

- The Department followed Ministry of Health COVID-19 guidelines including physical distancing in the office, which limited the number of staff who could physically be present in our workplace. Limited citizenship processing occurred during lockdown, as it was not deemed an essential service.
- During the month of September, October, November and December of 2021 only one Citizenship case officer was allowed into the Auckland office to process paper applications due to the Covid 19 alert level restrictions.