Risk management and policy report as at 15 July 2021

AUDIT AND RISK COMMITTEE

Item 3.1

27 July 2021

Purpose	To provide assurance to the Arts Council over: - management of strategic and operational risks (Appendix 1), and - fraud awareness and processes that facilitate detection and prevention of fraud (Appendix 2). The Arts Council has responsibility for Governance oversight for risk management and compliance at Creative New Zealand. Risk management is an integral part of good management practice and an essential component of good governance. The aim of risk management is not to eliminate risks but to manage risks involved in all Creative New Zealand's activities in order to maximise opportunities and minimise adversity.
OVERALL ASSESSMENT: No Concerns	Economic risk remains as the most significant risk due to the COVID-19 pandemic having a significant impact on the economy. This is a strategic risk that can have a significant impact on achieving of our key strategic objectives. Significant uncertainty remains for the arts sector: over future alert levels and the possible alert level restrictions, from the public resulting in lower event attendance, and as the significant additional investment in the cultural sector in 2020/21 to maintain core infrastructure and arts delivery (\$25 million) runs out. The risk treatment plan is in place through the implementation of CNZ's COVID-19 Phase 3 Response Plan (as approved by the Arts Council). We continue to plan and budget in a dynamic way for 2021/22 in response to changes in the external operating environment, and in the year ahead, we are focusing on economic recovery, vibrant, innovative arts sector and better access and participation. Since the last review by the Committee in October 2020, there has been no significant change to the Operational Risk Assessment (Appendix 1). There are currently no operational risks identified as 'significant' for which risk treatment plan would need to be developed. We are actively monitoring risks resulting from Covid-19, such as: financial/budget risk, human resources risk and health and safety risk. The changes in the Fraud Risk Assessment (Appendix 2) reflect the results of the Risk Review completed by KPMG in December 2020 - there are currently no 'significant' fraud risks for which risk treatment plan would need to be developed. No change to the Risk Management Policy and Framework - guided by Joint AS/NZS ISO 31000:2009.
Recommendations	That the Audit and Risk Committee: (i) notes the overall strategic and operational risk assessment (incl fraud risks); (ii) reviews the Risk Registers provided in Appendix 1 and 2; (iii) notes that Management is not aware of any instances of reported or suspected fraud in Creative New Zealand since the last review in October 2020; (iv) recommends that the Art Council approves the strategic and operational risks (incl. fraud risks) identified and their assessment.

Strategic and Operational Risk Exposure			Appendix 1			
				Risk		Risk
Ref	Assessed Risk	Impact	Likelihood	Rating	Overall Risk Level	Δ
					Significant - Risk	
SR1	Economic	3	3	9	Treatment Strategies	\leftrightarrow
SR2	Political	3	2	6	Moderate - Acceptable	\leftrightarrow
OR1	Governance	3	2	6	Moderate - Acceptable	\leftrightarrow
OR2	Reputational	3	2	6	Moderate - Acceptable	\leftrightarrow
OR3	Financial (Budget)	2	2	4	Moderate - Acceptable	\leftrightarrow
OR4	ICT (Information & Communication Technology)	2	2	4	Moderate - Acceptable	\leftrightarrow
OR5	Disaster recovery and business continuity	2	2	4	Moderate - Acceptable	\leftrightarrow
OR6	Human resources	2	2	4	Moderate - Acceptable	\leftrightarrow
OR7	Health and safety	2	2	4	Moderate - Acceptable	\leftrightarrow
OR8	Knowledge Risk	2	2	4	Moderate - Acceptable	\leftrightarrow
OR9	Compliance and legal	2	2	4	Moderate - Acceptable	\leftrightarrow
OR10	Property and equipment	2	2	4	Moderate - Acceptable	\leftrightarrow
OR11	Privacy Risk	2	2	4	Moderate - Acceptable	\leftrightarrow
OR12	Fraud Risk (Human Threats)	2	2	4	Moderate - Acceptable	↑
OR13	Financial Instruments	2	1	2	Minor - Acceptable	\leftrightarrow
PR1	Project risks	3	2	6	Moderate - Acceptable	\leftrightarrow

Since the last review by the Committee in February 2020, there has been no significant change to the Operational Risk Assessment (Appendix 1). The risks to note:

Economic risk remains 'significant (9)' due to the COVID-19 pandemic having an significant impact on the economy. The current ecomonic indicators are mixed: GDP rose 1.6 percent in the March 2021 quarter, while average annual GDP declined 2.3 percent through the year to March 2021, economists forecast a 'K-shaped' recovery in which wealth inequalities are widening, inflation pressures increase, OCR likely to increase, business confidence and consumer confidence increase despite rising prices and supply disruptions. Significant uncertainty remains for the arts sector: over future alert levels and the alert level 2 restrictions themselves, and from the public resulting in lower event attendance. The significant additional investment in the cultural sector in 2020/21 to maintain core infrastructure and arts delivery (\$25 million) runs out.

Reputational risk remains moderate despite the ongoing judicial review proceedings instigated by Dance Aotearoa New Zealand Limited (DANZ). The hearing having concluded on 28 June 2021 in the High Court in Wellington. A decision is expected within three to four months of the hearing (ie, around September/October 2021).

Financial risk - Budget risk remains 'moderate'. We continue to plan and budget in a dynamic way for 2021/22 in response to changes in the external operating environment, in particular in relation to the COVID-19 pandemic. In the year ahead, we are focusing on economic recovery, vibrant, innovative arts sector and better access and participation.

Fraud Risk assessment has been alligned to the KPMG's Fraud Review assessment. The likelihood of fraud occuring has been increased from 'unlikely (1)' to 'possible (2)' which increased the overall risk assessment from 'minor (2)' to 'moderate (4)' - see Fraud Risk section.

Health and safety risk remains 'moderate'. Refer to agenda item 3.1.

Next steps:

- 1. Should the Committee and/or the Council have any changes to the the risk assessments in Appendix 1 and 2, these will be updated to reflect the changes suggested;
- 2. Senior Leadership Team members will continue assessing risks relative to their areas of accountability and report to the Business Service Manager when changes arise;
- 3. The next review and report back to the ARC/Council is scheduled for no later than June 2022.

Appendix			
		Risk	
Fraud risk assessment	Result	Δ	
		\leftrightarrow	
Policies	green		
Responsibility	green	\leftrightarrow	
Risk assessment	green	\leftrightarrow	
Employee awareness	green	\leftrightarrow	
Prevention systems	green	\leftrightarrow	
Detection systems	green	\leftrightarrow	
Investigation systems	green	\leftrightarrow	
Conduct and disciplinary systems	green	\leftrightarrow	

Risk assessment change key					
\leftrightarrow	No change				
\	Down				
1	Up				

Overall fraud risk: Moderate (to be managed under normal control procedures)

The changes in the Fraud Risk Assessment (Appendix 2) reflect the results of the Risk Review completed by KPMG in December 2020. The review results endorsed the robustness of our processes, and also highlighted some areas for improvement.

Management rectified or accepted (deemed low risk) most control deficiencies identified. None of them were deemed 'significant'. There are currently no 'significant' fraud risks for which risk treatment plan would need to be developed. The following areas pose the highest (moderate) fraud risk:

- 1. Fictitious invoices or invoices are paid for goods/services not received;
- 2. Grants paid to non-existing applicants and/or grants paid to non-eligible applicants

Management will work on scoping improvements to funding processes: robust due diligence processes for prospective or return clients, verifiable supporting documentation for client reporting, and monitoring of administrative users.

We will continue assessing and monitoring risks and reporting them when they arise, as an integral part of good management practice.

Overall Risk Rating Matrix

