



17 February 2022

J. Ampong

[fyi-request-17859-f488526a@requests.fyi.org.nz](mailto:fyi-request-17859-f488526a@requests.fyi.org.nz)

Ref: DOIA 2122-1241

Dear J. Ampong,

Thank you for your email of 6 December 2021 requesting under the Official Information Act 1982 (the Act), the following information:

- 1. The average time to process a Dependent Child Resident Visa (DCRV) from the start of the pandemic, 11 March 2020, up until the date this request was lodged, 6 December 2021.*
- 2. The number of DCRV applications lodged per month during the pandemic and their length of completion broken down into percentiles (with emphasis of the days it took to reach the different percentiles).*
- 3. The minimum and maximum time that these DCRV applications are processed during the pandemic. The maximum time can include applications that have not yet been completed ever since they were lodged from the start of the pandemic.*
- 4. The common reasons (at least 3) why DCRV applications are processed that long. Is it due to incomplete information or maybe a shortage of manpower?*

## **Our Response**

We apologise for the delay in providing this response.

In response to your request for information, regarding your first three questions please find Table 1 and 2 attached in the appendix of this letter.

With regards to your last question, a number of reasons can influence the length of time taken to process a visa application including applications being incomplete and the time of lodgement and the time associated with requests for further information.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact [INZOIAs@mbie.govt.nz](mailto:INZOIAs@mbie.govt.nz)





**MINISTRY OF BUSINESS,  
INNOVATION & EMPLOYMENT**  
HĪKINA WHAKATUTUKI



Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Nicola Hogg', on a light-colored background.

Nicola Hogg  
**General Manager Border and Visa Operations**  
Immigration New Zealand



**Table 1. Closed Applications (Completed):** Calendar days taken to process Dependent Child Resident Visa's (DCRV) tendered from the start of the pandemic, 11 March 2020, up until 6 December 2021 by month. Broken down into Averaged Percentiles, Minimum, Maximum, and Average (Mean) number of days to complete.

Month Tendered	Number of Applications Tendered	50 <sup>th</sup> Percentile	75 <sup>th</sup> Percentile	90 <sup>th</sup> Percentile	99 <sup>th</sup> Percentile	Minimum	Maximum	Average
Mar2020	67	230	253	357	543	103	543	243
Apr2020	20	223	300.5	388.5	417	117	417	241
May2020	63	129	206	253	438	58	438	160
Jun2020	84	162	223	282	529	57	529	176
Jul2020	63	144	187	306	511	12	511	164
Aug2020	76	150	208.5	312	399	22	399	173
Sep2020	69	127	172	223	458	38	458	147
Oct2020	77	98	143	222	459	1	459	116
Nov2020	119	83	130	240	414	15	414	115
Dec2020	85	83	140	272	399	15	399	120
Jan2021	88	87.5	119	153	364	20	364	96
Feb2021	90	105	142	195.5	293	8	293	117
Mar2021	107	109	128	159	267	10	286	107
Apr2021	99	92	137	188	267	1	267	111
May2021	106	85	120	177	253	29	267	99
Jun2021	88	117	152	181	231	19	231	119
Jul2021	92	104	120.5	162	189	13	189	101
Aug2021	61	77	105	126	174	38	174	83
Sep2021	71	62	78	98	116	23	116	65
Oct2021	15	68	100	103	105	32	105	69
Nov2021	9	36	38	77	77	15	77	38

**Table 2. Open Applications (On Hand):** Average age of Dependent Child Resident Visas (DCRV) tendered from the start of the pandemic, 11 March 2020, up until 6 December 2021 by month. As of 28/01/2022

Month Tendered	Number of Applications Tendered	Average Age of Applications in days
Mar2020	6	685
Apr2020	-	-
May2020	-	-
Jun2020	-	-
Jul2020	1	549
Aug2020	3	527
Sep2020	-	-
Oct2020	10	473
Nov2020	11	444
Dec2020	4	409
Jan2021	9	376
Feb2021	11	344
Mar2021	16	320
Apr2021	12	286
May2021	11	257
Jun2021	21	229
Jul2021	27	199
Aug2021	24	172
Sep2021	25	137
Oct2021	40	107
Nov2021	24	81
Dec2021	1	56