

Ref: 214195

Wednesday, 2 February 2022

Sean Marshall
fyi-request-18063-33a32a73@requests.fyi.org.nz

Tēnā koe Sean,

Response to your request for Official Information

On 21 December 2021, you requested the following information from the Human Rights Commission (“the Commission”):

1. ***Whether the Commission has made any inquiry into or otherwise reported on discrimination by public and private sector organisations refusing to include diacritics in the names of customers/clients.***

After some investigation, we have established that the omission of diacritics is not an area in which the Commission is currently working, nor have we found any evidence that we have worked on this topic in the past. We do however recognise the importance of this to the people it effects and the impact this type of omission may have.

The Commission offers a free complaints service. This allows a person who has experienced discrimination to contact us for information and support or to utilise our free dispute resolution service.

Should you or someone you know wish to complain about how their names are recorded, you can contact us. You can find out more information at the following link:- <https://www.hrc.co.nz/complaint-form/>.

Alternative avenues

If you are unhappy with this response, under the Official Information Act you are entitled to complain to the Ombudsman’s Office. Information about how to make a complaint is available at www.ombudsman.parliament.nz or on freephone 0800 802 602.

If you have any further queries about this response, please feel free to contact me directly.

Nāku noa, nā

Madelaine Cullen
Data Analyst and Data Steward | Kaitātari me te Kaitiaki Raraunga