

Response: OIA2022.06

16 February 2022

To Mike Hunua

Via FYI.org – fyi-request-18275-b3355311@requests.fyi.org.nz

Dear Mike

Official information request for information on KiwiRail's Group Chief Executive's resignation

I refer to your official information request dated 21 January 2022 asking for the following information:

- 1. Can Kiwirail release the support given to locomotive drivers who are involved in critical incidents involving death or serious injury of persons on the rail corridor. Does Kiwirail have a policy for this that can be released for these incidents?3.*

Please find our response below.

We have a range of support available to any of our workers exposed to serious events, noting that this extends to response and recovery team members as well as those directly involved.

At KiwiRail, we also don't distinguish between near miss and actual events and apply this policy to both types of events, recognising that even a near miss can trigger a traumatic response.

We take the mental health and wellbeing of all workers exposed to events seriously, and while the attached policy is a guideline, additional support can be made available as required.

We trust this answers your queries, but should you have any further questions please get in touch.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or by calling free-phone 0800 802 602.

Yours sincerely



Dave Allard
Government Relations Advisor, KiwiRail