



11 March 2022

Chuck Schooner  
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Ref: OIA-2021/22-1039

Dear Chuck Schooner

**Official Information Act request for proportion of staff working from home**

Thank you for your Official Information Act 1982 (the Act) request received on 24 February 2022. You requested:

*“Can you please tell me the proportion of people in DPMC at any one time at the moment.  
For example - just estimates will be fine 80% working from home 20% office  
Or whatever the proportion is.”*

The Department of the Prime Minister and Cabinet (DPMC) recently did a working from home survey which was completed by approximately 69% of staff. It found that around two thirds of DPMC employees did at least some work from home in the previous week, with around 1 in 10 working entirely from home. A third of all staff were working fully from the office.

The National Emergency Management Agency (NEMA), which is a departmental agency hosted by DPMC, carried out the same survey. Approximately 75% of NEMA staff completed the survey which found that the majority of NEMA employees did at least some work from home in the previous week, with around 1 in 3 working entirely from home. A small proportion of staff were working fully from the office (1 in 20).

It is important to note that the study was not completed by all staff and was based on data which only covered a period of seven days. At the time the study was undertaken, the results were also influenced by a number of factors including that a number of staff were working from home due to the Omicron outbreak, and the end of the summer holiday period, including the Waitangi Day public holiday. It is however the most accurate snapshot we have of our working from home habits.

You have the right to ask the Ombudsman to investigate and review my decision under section 28(3) of the Act.

This response may be published on the Department of the Prime Minister and Cabinet's website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Yours sincerely

A handwritten signature in black ink that reads "Clare Ward". The signature is written in a cursive, flowing style.

Clare Ward  
**Executive Director,  
Strategy, Governance and Engagement**