

09 March 2022

Anthony Jordan

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Tēnā koe Anthony

Your Official Information Act request, reference: GOV-016740

Thank you for your email of 11 February 2022, asking for the following information under the Official Information Act 1982 (the Act):

1. *ACC News internal publications dating back to 2008*
2. *Any other such publications that are published to assist providers dating back to 2008*

Our response

We have interpreted your first question as referring to the pamphlets that ACC previously produced called *ACC News*. We may be able to source a small number of physical copies of these historical documents, which are believed to be held in an off-site physical storage facility.

Currently our staff are working from home due to COVID-19 risks and are unable to have these storage boxes delivered to the offices of Government Services. However, we are happy to send the storage boxes to an ACC location of convenience to you, to allow you to physically inspect the documents yourself. If you would like to pursue this option, please email GovernmentServices@acc.co.nz with the ACC site of your choosing. Subject to COVID-19 restrictions, we will arrange a suitable time for you to view the documents.

Your request for publications to providers since 2008 is refused

We are refusing to provide publications that ACC has given to providers since 2008. This would require a manual search of all the ACC publications, guidelines and documents given to providers each year, many of which, if held, will be in an off-site storage facility. This decision is made under section 18(f) of the Act. In making this decision, we considered extending the timeframe, or charging, as allowed under the Act. However, neither of these options have been offered because we have determined that it would unreasonably interfere with the everyday functions of the teams involved.

If you have any questions

You can email me at GovernmentServices@acc.co.nz, and if you are not happy with this response, you have the right to make a complaint to the Ombudsman at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā



Sara Freitag

Acting Manager Official Information Act Services
Government Engagement & Support