

7 March 2022

File Ref: OIAP-7-23530

Tommi Joyce

By email: fyi-request-18693-1ea6fe70@requests.fyi.org.nz

Tēnā koe Tommi

Request for information 2022-017

I refer to your request for information dated 27 February 2022, which was received by Greater Wellington Regional Council (Greater Wellington) on 28 February 2022. You have requested the following:

“I would like to request a copy of the Metlink Brand Guidelines for bus and train units, routes and locations.”

Greater Wellington’s response follows:

Please refer to **Attachment 1** and **Attachment 2** for the Metlink Guidelines held:

- Attachment 1 – Metlink Brand Guidelines January 2021
- Attachment 2 – Metlink Bus Livery Guidelines

The Metlink Brand guidelines include the brand colours for the routes as they are displayed on physical signage and online. The bus stop locations and train stations are available on the Metlink timetables. There are no other ‘Brand Guidelines’ other than the two provided. Our Guidelines are updated on an ongoing basis, but these two attachments are the current versions.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

I hope you find this information helpful, however, if you require any further clarification or information, please advise.

Nāku iti noa, nā

A handwritten signature in blue ink, appearing to read "Scott Gallacher". The signature is written in a cursive style with a horizontal line underneath.

Scott Gallacher
Kaiwhakahaere Matua | General Manager Metlink

Attachments (2)