
Electronic Monitoring



What you need to know





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Important contact information



Probation officer contact information

Name:

Number:

Service centre address:

Bail support officer contact information

Name:

Number:

Contact details for people on EM Bail

National Operations 24/7 - **0800 362 245** or **EMbail@corrections.govt.nz**

After hours assistance numbers

- For people on Parole or Extended Supervision call **0800 678 999**
- For people on Community Detention, Home Detention, Intensive Supervision or Release Conditions call **0800 555 677**

Introduction



The Court or New Zealand Parole Board has imposed an electronic monitoring (EM) condition as part of your sentence or order. This means you will need to wear an electronic monitoring tracker 24 hours a day, 7 days a week. A beacon will also need to be installed at your home. The beacon needs to be plugged in because it tells Corrections when your tracker is at home and helps it save battery.

This booklet gives you information about electronic monitoring. It is important you understand what this means for you so that you can complete your sentence or order successfully.

What the equipment looks like



Smart Tag
The tracker which is fitted around your ankle



On Body Charger (OBC)
This device charges the battery of your tracker



Charging Dock
This should always be plugged into the wall. To charge the OBC you need to place the OBC on the charging dock.

Handy hint!

Keep the OBC on the wall charger and only take it off when you need to charge your tracker.

You will be given one of the below beacons:

These should always be plugged in at the wall.



RF Beacon



Smart Beacon

How to charge and when



Remember to charge your tracker for two hours every day.

When to charge

Handy hint!

Charge your tracker at the **same time every day** so you don't forget!

Write a time that is best for you:

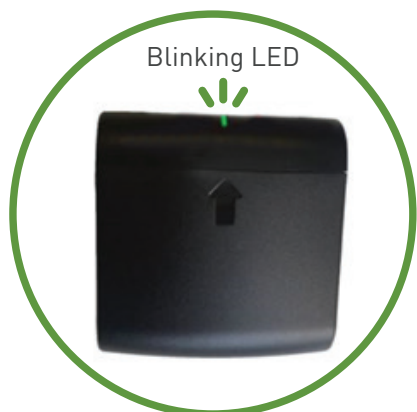
(e.g. I will start charging my tracker when I brush my teeth)

- The tracker will vibrate when the battery is getting low. You should charge your tracker when you feel it vibrating.
- You may get a call or a text with a reminder to charge your tracker if the battery gets low.



How to charge

1. Clip the OBC onto the tracker. Make sure the arrow is pointing up.
2. Leave it attached to the tracker for two hours.
3. When charging is complete, take off the OBC and place it back on the charging dock so it is ready to be used next time.



What the lights on the OBC mean

- Slow blink (not clipped on to tracker): charger is ready for use.
- Fast blink: charger is charging on dock.
- Solid Light (on dock): fully charged.
- Pulsing light (clipped on to tracker): charging the tracker.

Taking care of your equipment



Make sure to look after the equipment. If you lose or damage it, you could be required to pay for the loss or damage.

Handy tips to take care of your equipment

- Keep the equipment the way you got it.
- Charge for two hours everyday.
- Keep your OBC charging on the wall dock when not in use.
- Keep the home beacon plugged in all the time, keep it in the same place and don't cover it.
- Remove the OBC before showering, bathing or swimming.

Checking your equipment

- You may also be visited by field officers who will install, maintain and check the equipment.
- While you are wearing a tracker, your residence must be accessible to any authorised person, including field officers, Police and probation officers, at all times.
- If your probation officer or a field officer is coming to your address, please put away any animals (no matter how big or small) during their visit.

Activities

There are some activities that are not suitable for you to take part in while you are wearing a tracker because you may hurt yourself or others, or damage the equipment.



If you are thinking about taking part in a contact sport (e.g. boxing, rugby, football, kickboxing), water sports (e.g. swimming, diving, surfing etc.) then you should talk to your probation officer or National Operations.



If you require any scans, x-rays or surgery you will need to speak to your probation officer or National Operations. Arrangements may be required to temporarily remove your tracker for the medical appointment.

If you are on Electronically Monitored Bail (EM Bail)



Induction

A probation officer or bail support officer will explain the requirements of EM to you at the beginning of your order.

National Operations are available 24 hours a day, 7 days a week and oversee all aspects of EM Bail. They will:

- consider and respond to any absence requests you may have
- answer any questions you may have about EM
- give advice and support to anyone sharing your home
- check that you are doing what you need to.

Contact details

National Operations 24/7



0800 362 245

EMbail@corrections.govt.nz

How to request an absence

Before an absence can be approved, you will need to have a condition which allows for the absence on your bail bond.

You will need to give 48 hours notice and give details for where you want to go, when you want to go, how long would like to go for and the contact details for anyone who plans to go with you.

Visit the Corrections website (www.corrections.govt.nz) and search for 'requesting an EM Bail absence'.

The screenshot shows the Corrections website interface. At the top, there is a navigation menu with links for 'Working with offenders', 'Information for victims', 'Careers', and 'Resources'. Below the menu is a search bar with the text 'Search Corrections website' and a 'Q Search' button. The main content area is titled 'Requesting an EM Bail Absence' and includes a 'Print' button. The page contains instructions on how to request an absence, including a list of conditions and a 'Get started' button.

Bail Support Services



Bail Support Services (BSS) is a voluntary service that can give you support when applying or seeking to maintain bail or EM Bail. This service can be accessed in courts, prisons, and the community. If bail or EM Bail is granted, Bail Support Officers can then offer you support in the community by connecting you with services to meet any social needs you may have.

This kind of support includes helping you make a bail application, building a plan to help you achieve your goals and aspirations, using support services and frequent kōrero around how your Bail Support Officer can further guide you to be successful on bail. When your time on bail ends, your Bail Support Officer will then tell the judge about all of the things you have achieved whilst on bail to help you continue on a positive path.

How to use this service?

Speak to the National Operations team, your lawyer or contact:

Kaitaia District Court	Kaitaia Community Corrections – 09 408 6020
Waitakere District Court & North Shore District Court	BSSWaitemata@corrections.govt.nz
Manukau District Court, Papakura District Court and Pukekohe District Court	BSSManukau@corrections.govt.nz
Auckland District Court	BSSAuckland@corrections.govt.nz
Wellington District Court, Hutt Valley District Court and Porirua District Court	BSSWellington@corrections.govt.nz
Christchurch District Court	BSSChristchurch@corrections.govt.nz

Bail Support Services will be rolling out to more locations around the country soon and will be everywhere in 2024!

For more information visit the Corrections website (www.corrections.govt.nz) and search for 'Bail Support Services'.

If you are on a community based sentence or order



Induction

- A probation officer will explain the requirements of your sentence or order to you and will manage your sentence or order
- They will give their contact details to you and you should contact them if you require help and support
- Your probation officer will arrange to have regular contact with you and this may include reporting to a community corrections site or other specified locations.

Your probation officer will:

- be the best person to help you during your sentence or order
- support you in addressing the issues that lead you to being on a sentence or order
- help you identify any challenges you may face
- answer any questions you may have about electronic monitoring
- give advice and support to anyone sharing your home
- consider and respond to any absence requests you may have
- check that you are complying with your conditions.

***After hours assistance
for Parole and Extended
Supervision:***



0800 678 999

***After hours assistance for
Home Detention, Community
Detention and all other
sentences and orders:***



0800 555 677

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Following your EM conditions

The Court or New Zealand Parole Board will set some conditions as part of your sentence or order. If you do not comply with any of the conditions it may mean that you will be arrested and have to appear before the Court who will decide whether your sentence or order should continue. You could also have to pay for the loss or damage to any equipment.

The tracker will trigger an alarm and a field officer or Police may arrive to check on you if you:

- try to take off the tracker
- leave your address without permission
- go somewhere you were not approved to go on an absence
- are late back from a planned absence
- do not charge the equipment.



Frequently asked questions



Where am I allowed to go?

Where you can and cannot go will be explained to you as part of your induction. Depending on your sentence you may be required to remain at a specific address for certain times of the day. You will be given a boundary map.

Your conditions may mean you are not allowed to go to specified locations. We will talk to you about this.

What can I do when wearing a tracker?

The Court or New Zealand Parole Board will set some conditions as part of your sentence or order. These conditions may mean you are restricted to doing some things like staying at home during a curfew, or mean you must attend some programmes. The conditions of your sentence or order will be explained to you as part of your induction.

If you need to check your conditions speak to your probation officer or National Operations.

How do I request an absence?

Before you ask for an absence you will need to have the details for where you want to go, when you want to go, how long would like to go for and the contact details for anyone who plans to go with you.

If you are on EM Bail, the National Operations team will consider and respond to all requests for absences. Requests can be made through the Corrections website or by calling 0800 362 245.

If you are on a sentence you will need to ask your probation officer.

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Can I go to work?

You may be allowed to go to work, however, your employer will need to be contacted before your work absence can be approved by a probation officer.

If you are subject to EM Bail you will need a bail condition that states you can attend employment, and then you will need to contact the National Operations team for an absence.

If you are subject to a sentence or order, you will need to talk to your probation officer about this.

What happens if there is a power cut?

You will need to call Corrections as soon as you know your power supply has been cut off or disrupted. You will continue to be electronically monitored when there is no power to your address.

Can I change where I live while on EM?

You will need to live at the address specified by the Court or the NZPB. If your circumstances change or you want to move to another address you will need to speak to your probation officer or the National Operations team.

What if there is an emergency at my address?

You can leave your address if you need urgent medical or dental treatment, or to avoid or minimise serious risk of death or injury to yourself or any other person. You will need to call your probation officer or National Operations as soon as possible and when it is safe to do so.





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our website **www.corrections.govt.nz**

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