

12 December 2014

Mr Mark Hanna
Fyi-request-1891-2f91fbc2@requests.fyi.org.nz

Dear Mr Hanna

Official Information Act Request

Thank you for your email of 1 December 2014 which follows on from ACC's response to you on 3 September 2014.

You advised that your request for information was sent through to Lisa White, unfortunately Lisa no longer works for ACC and you would've received an error message when trying to send through to her ACC email address.

ACC believes the information that was provided to you on 3 September 2014 was complete. However, your further email has provided clarification of your original request and addition request for the following information "I would like to be explicit that this includes both reviews that looked at several treatment options including acupuncture, and review that were commissioned by ACC as well as those directly undertaken by ACC.

ACC will be treating this as a new request for information under the Official Information Act 1982 (the Act). You may be aware that the Act states that ACC has a maximum of 20 working days to make a decision on your request. Section 2 of the Act notes that the days between 25 December and 15 January (inclusive) are not included in the definition of "*working day*". As your email was received by ACC on 1 December 2014, ACC has until 20 January 2015 to respond.

If you have any questions we will be happy to work with you to resolve these. We can be contacted via email at GovernmentServices@acc.co.nz.

Yours sincerely

Government Services