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17 May 2022

Chris Nelson

By email: [fyi-request-19139-87c053fa@requests.fyi.org.nz](mailto:fyi-request-19139-87c053fa@requests.fyi.org.nz)

Tēnā koe Chris

**Information Request** –Dixon Street Flats incidents

I refer to your official information request dated 15 April 2022 asking for the following information:

*...The number of incidents attended by FENZ staff at the Dixon Street flats (134 Dixon Street) in the months of March 2022 and April 2022*

*The reasons for these incidents*

*The cumulative OPEX costs relating to these incidents.*

Your request has been assessed in accordance with the Official Information Act 1982 (OIA). Fire and Emergency New Zealand's response to each of your requests is set out below:

**Callouts**

Between 1 March and 30 April 2022 Fire and Emergency attended eleven callouts at 134 Dixon Street.

**Reasons**

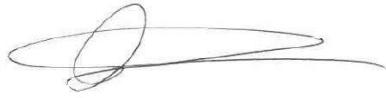
All of these callouts are recorded as being due to false alarms.

**Costs**

Fire and Emergency is funded on an operational readiness basis, to be ready and able to respond as and when its services are required. On that basis, we do not record costs to a level of detail that apportion costs to specific incidents we have attended. This aspect of your request is declined under section 18(e) of the Official Information Act 1982, as the information does not exist.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā



Julia McCook-Weir  
Manager, Information Requests

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