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29 May 2022

Hayden Marsh

By email: [fyi-request-19382-1624e682@requests.fyi.org.nz](mailto:fyi-request-19382-1624e682@requests.fyi.org.nz)

Tēnā koe Hayden

**Information Request** – MVA Willowbank 257 on 27 July 2021

I refer to your official information request dated 17 May 2022 asking for the Incident Report for a motor vehicle accident (MVA) on 27 July 2021 around 10pm and attended by Willowbank 257.

In accordance with the provisions of the Official Information Act 1982, I *enclose* the SMS Incident Report for F3294017, this relates to an incident involving a motor vehicle in which appliance Willowbank 257 (Call Sign WILL257) attended on the same date and time you have requested.

Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the Official Information Act 1982. We do not consider that there is a public interest in the release of the information which outweighs withholding it.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa nā

Julia McCook-Weir  
Manager, Information Requests  
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